

10-year guarantee on the motor.

That's not just a phrase – we really do guarantee it. A guarantee on the motor for the next 10 years.

Guarantee conditions for vacuum cleaners with Bosch motor.

In addition to our device guarantee, we provide the following guarantee for new devices fitted with a Bosch motor (valid for all bagged or bagless cylinder vacuum cleaners, except models of Series 2 BGS05.../BGC05...) purchased from September 1st 2019 onwards. Warranty claims against the seller arising from the purchase contract remain unaffected by this.

1. We, Robert Bosch Hausgerate GmbH, Carl-Wery-Strasse 34, 81739 Munchen, Germany, provide a guarantee for defects to the Bosch motor that are demonstrably due to a material and/or manufacturing defect.
2. The guarantee period is 10 years starting with the purchase of the vacuum cleaner by the first purchaser. The guarantee claim must be submitted within this period by sending in the original purchase receipt to the customer service office named in the customer service directory in the instruction manual.
3. Notwithstanding the above Clause 1, a guarantee obligation shall not apply if the defect in the motor is attributable to misuse, non-household use or failure to observe the operating and assembly instructions. The guarantee claim expires if repairs or interventions are carried out by persons who are not authorised by us to do so.
4. In the event of a guarantee claim, the defective Bosch motor will be repaired or replaced with a new Bosch motor. Replaced parts or devices become our property.
5. Guarantee services do not extend the guarantee period, nor do they set a new guarantee period in motion.
6. This Warranty does not give rise to any further claims. Statutory rights apply where relevant.
7. These guarantee conditions apply to all new bagged and bagless cylinder vacuum cleaners purchased from September 1st 2019 onwards, which are fitted with a Bosch motor. Except models of Series 2 BGS05.../BGC05....
8. This warranty is subject to the local laws and regulations.