

Offer available exclusively for consumer in the state of Karnataka, India.
Valid from 1st March, 2019 to 31st August, 2019. (Both dates included)

Terms and Conditions for Dishwasher 100% Money Back Offer

The Bosch Money Back Offer (hereafter called the MBO) for the Bosch Dishwashers (hereafter called DW) is subject to the following terms and conditions:

- This offer is valid only on Bosch DW only in the state of Karnataka, India.
- This offer is valid from **1st March, 2019 to 31st August 2019** only on Bosch DW.
- To avail this offer, the customer needs to buy the Bosch DW from the authorized dealer in Karnataka, India and the installation and service shall be done by the BSH Household Appliances Manufacturing Pvt. Ltd.
- In case a customer is not satisfied with the DW, customer to call Bosch Customer Care no. 1800 266 1880 within 15 days of installation of the DW from the registered mobile number.
- If the customer does not call for return within the said 15 days; it will be considered that the DW has been accepted by the customer.
- The DW can be returned by the customer provided there is no damage to the DW and it is well maintained and used according to the usage prescribed in '**Bosch Operating Instruction Manual**' provided along with the DW. Upon calling customer care, customer service will go for an inspection of the DW. If it is in a proper working condition and well maintained, then the DW will be taken back and company will issue a 'receipt of approval', which is to be handed over to the dealer at the time of claiming the refund. If it is in a damaged condition, the company will not take back the DW and MBO will be void.
- Utensils not suitable for DW are mentioned in the '**Bosch Operating Instruction Manual**'.
- In case the return is accepted by the company,

a) Rs.1000/- will be deducted as transportation and handling charges from the invoice amount and the balance amount will be returned to the customer by the dealer.

b) The balance amount shall be paid by the dealer to the customer within 30 days of acceptance of return of the DW.

- For optimal performance, the DW should be used with dishwashing detergent, Rinse aid and Dishwasher Salt recommended for Dish Washers.
- The MBO is not available to DW's purchased under the 0% financing Scheme from Bajaj Finance Limited. This offer cannot be clubbed with any other offer.
- The Bosch DW is available for purchase without this offer also.
- In case of dispute the Company's decision will be considered final.
- The BSH Household Appliances Manufacturing Pvt. Ltd reserves the right to withdraw the MBO at any point of time without any prior notice.
- The MBO shall be subject to the jurisdiction of courts at Mumbai, Maharashtra.
- The customer can approach the Dealer from where the DW has been purchased, along with the original invoice and claim the refund amount (which is the invoice amount minus one thousand rupees), after the receipt of the approval from the company.