

Terms and Conditions of Warranty

Thank you for purchasing Bosch products and services.

By registering online for warranty, you shall be deemed to have agreed to and accepted the following terms and conditions of warranty :-

1. The terms and conditions of warranty shall be read concurrently and applicable with :-
 - a. the terms and conditions of use of this website;
 - b. our privacy statement; and
 - c. the terms and conditions of service.

2. The Customer portion of the warranty card duly stamped by the authorised dealer together with the original purchase receipt must be produced when registering Bosch products for repair / service under warranty.

Repair / service charges for products without the abovementioned warranty card with the authorised dealer stamp and the original purchase receipt shall be imposed accordingly.

3. This warranty shall be applicable for products purchased in the Republic of Singapore only.
4. Your Bosch product shall be warranted against manufacturing defects in material and workmanship for a continuous period of :-
 - a. one hundred and twenty (120) months from the date of purchase against rust-through of the inner tubs of dishwashers;
 - b. one hundred and twenty (120) months from the date of purchase for the motors of washing machines (EcoSilence Drive);
 - c. sixty (60) months from the date of purchase for compressors of sealed refrigerating systems; and
 - d. twenty-four (24) months for all other Bosch home appliances.

The undertaking and or completion of repair / service of your Bosch product by us shall in no circumstance extend this warranty which shall thereafter continue to apply only for the remaining period of this warranty.

5. Warranty registration shall be immediately rendered invalid and unenforceable in the event of manifest error in information provided by you while registering online for warranty.

Responsibility of ensuring the accuracy and completeness of information shall be solely borne by you.

6. This warranty shall be applicable to you as the purchaser of Bosch products and shall in no circumstance be transferable and or otherwise exchangeable for any benefit.
7. This warranty shall be immediately rendered invalid and unenforceable if your Bosch product shall in our opinion have been tampered with (including the defacing / removal of serial numbers), altered and or modified and or otherwise have been repaired by unauthorised parties.
8. We reserve the right at our option and absolute discretion to replace your Bosch product, in lieu of repair, with a similar / upgraded model of an equivalent or prevailing value without further liability to you in relation to your Bosch product and upon which replacement the remaining period of this warranty shall continue to apply to the replacement product.

We shall not be liable howsoever for any delay and or failure to undertake and or complete repair / service due to causes beyond our reasonable control including the non-availability of component parts.

9. This warranty shall be subject to the following limitations and exclusions :-
 - a. damage, defects and or malfunctions resulting from dust, interference of foreign object, natural disaster, lightning, fire, water and or liquid substances, exposure to sunlight, improper ventilation, drop from height, inoperative / leaking batteries, civil unrest, accident and or act of God;
 - b. damage, defects and or malfunctions caused by the use of improper electrical supply, improper installation, connections to other incompatible equipment, input voltage beyond specifications, use of incompatible batteries, misuse, improper use contrary to cautions / directions / instructions / specifications referred to in the operating manual, mishandling and or consequential damage due to negligence and abuse;
 - c. commercial / industrial use of domestic models;

- d. exterior appearances and or finishing, fair wear and tear; parts made of plastics, filters, accessories and or lightings;
- e. charging gas, gas refill, cleaning, reconditioning and or lubrication;
- f. loss of any data, memory input and or setting during operation and or in the course of repair / service;
- g. installation / dismantling / demonstration and instruction on the usage of your Bosch product;
- h. indirect, consequential and or incidental damages; and
- i. labour and transportation charges.

Labour and transportation charges may apply in the event that no technical fault is detected during service attendance under warranty.