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Washer dryer

WNG244A0ES

[en] User manual and installation instructions



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1 Safety

Observe the following safety instructions.

1.1 General information



- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

1.2 Intended use

Only use this appliance:

- for washing machine-washable fabrics and hand-washable wool in accordance with the care label.
- with tap water and commercially available detergents and care products suitable for washing machines.
- for drying and freshening up fabrics that are washed with water and suitable for dryers.
- in private households and in enclosed spaces in a domestic environment.
- Up to an altitude of 4000 m above sea level.

1.3 Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.

Do not let children play with the appliance.


Cleaning and user maintenance must not be performed by children unless they are being supervised.

Keep children under the age of 3 years and pets away from the appliance.

1.4 Safe installation

WARNING – Risk of electric shock!

Incorrect installation is dangerous.

- ▶ Connect and operate the appliance only in accordance with the specifications on the rating plate.
- ▶ Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- ▶ The protective conductor system of the domestic electrical installation must be properly installed. The installation must have a sufficiently large cross section.
- ▶ When using a residual current circuit breaker, only use a type with the  mark.
- ▶ Never equip the appliance with an external switching device, e.g. a timer or remote control.
- ▶ Never connect the appliance to a circuit that is regularly switched on and off by the energy supplier.
- ▶ When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an isolating switch must be integrated into the permanent electrical installation according to the installation regulations.
- ▶ When installing the appliance, check that the power cable is not trapped or damaged.

If the insulation of the power cord is damaged, this is dangerous.

- ▶ Never let the power cord come into contact with hot appliance parts or heat sources.

- ▶ Never let the power cord come into contact with sharp points or edges.
- ▶ Never kink, crush or modify the power cord.

⚠ WARNING – Risk of fire!

It is dangerous to use an extended power cord and non-approved adapters.

- ▶ Do not use extension cables or multiple socket strips.
- ▶ Only use adapters and power cords approved by the manufacturer.
- ▶ If the power cord is too short and a longer one is not available, please contact an electrician to have the domestic installation adapted.

⚠ WARNING – Risk of injury!

The heavy weight of the appliance may result in injury when lifted.

- ▶ Do not lift the appliance on your own.

⚠ WARNING – Risk of suffocation!

Children may put packaging material over their heads or wrap themselves up in it and suffocate.

- ▶ Keep packaging material away from children.
- ▶ Do not let children play with packaging material.

⚠ CAUTION – Risk of injury!

The appliance may vibrate or move when in use.

- ▶ Place the appliance on a clean, even, solid surface.
 - ▶ Align the appliance using the appliance feet and a spirit level.
- If hoses and power cords have been laid incorrectly, this causes a tripping hazard.
- ▶ Lay hoses and power cords in such a way that there is no risk of tripping.

If the appliance is moved by holding onto protruding components, such as the appliance door, the parts may break off.

- ▶ Do not move the appliance by holding onto protruding parts.

⚠ CAUTION – Risk of cutting!

Touching sharp edges on the appliance may lead to cuts.

- ▶ Do not touch the sharp edges on the appliance.
- ▶ Wear protective gloves when installing and transporting the appliance.

1.5 Safe use

⚠ WARNING – Risk of electric shock!

If the appliance or the power cord is damaged, this is dangerous.

- ▶ Never operate a damaged appliance.
- ▶ Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box and turn off the water tap.
- ▶ Call customer service. → *Page 44*

An ingress of moisture can cause an electric shock.

- ▶ Only use the appliance in enclosed spaces.
- ▶ Never expose the appliance to intense heat or humidity.
- ▶ Do not use steam- or high-pressure cleaners, hoses or sprays to clean the appliance.

⚠ WARNING – Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ Do not install the appliance behind a door as this may obstruct the appliance door or prevent it from opening.
- ▶ With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

When spinning larger, waterproof items of laundry, imbalances may arise and lead to injuries.

- ▶ Do not wash and spin larger items of laundry, such as blankets or mattress covers, in the appliance.

⚠ WARNING – Risk of suffocation!

Children may breathe in or swallow small parts, causing them to suffocate.

- ▶ Keep small parts away from children.
- ▶ Do not let children play with small parts.

⚠ WARNING – Risk of explosion!

If there is coal dust or flour in the air around the appliance, this may cause an explosion.

- ▶ Keep the area around the appliance clean during operation.

⚠ WARNING – Risk of poisoning!

Detergents and care products may result in poisoning if consumed.

- ▶ If accidentally swallowed, seek medical advice.
- ▶ Keep detergents and care products out of the reach of children.

⚠ WARNING – Risk of explosion!

Highly flammable objects such as lighters or matches may ignite during the drying process.

- ▶ Remove all highly flammable objects from any pockets in your laundry before the drying process.

Unwashed laundry that has come into contact with solvents, oil, wax, wax remover, paint, grease or stain remover may ignite when drying is in progress.

- ▶ Do not place laundry in this appliance to be dried if the laundry has not been washed first.
- ▶ Rinse the laundry thoroughly with warm water and detergent before drying it in the machine.
- ▶ Do not use the appliance if industrial chemicals have been used to clean the laundry beforehand.

Laundry that has been pretreated with flammable cleaning agents that contain solvents may cause an explosion in the appliance.

- ▶ Rinse pretreated laundry thoroughly with water before washing.

⚠ WARNING – Risk of fire!

If drying is interrupted early, the laundry is not cooled sufficiently and may ignite.

- ▶ Do not interrupt the drying programme early.
- ▶ If drying is interrupted early, remove the laundry immediately and spread it out.

⚠ CAUTION – Risk of injury!

The covering plate may break if you stand on or climb onto the appliance.

- ▶ Do not stand on or climb onto the appliance.

The appliance may tip over if you sit on or lean against the open door.

- ▶ Do not sit on or lean against the appliance door.
- ▶ Do not place any objects on the appliance door.

Reaching into the drum while it is still turning may cause hand injuries.

- ▶ Wait for the drum to come to a complete stop before reaching inside.

⚠ CAUTION – Risk of scalding!

When you wash at high temperatures, the detergent solution gets hot.

- ▶ Do not touch the hot detergent solution.

⚠ CAUTION – Risk of chemical burns!

If the detergent drawer is opened, detergent and care products may spray out from the appliance.

Contact with eyes or skin may cause irritation.

- ▶ Rinse eyes and/or skin thoroughly with clean water if they come into contact with detergents or care products.
- ▶ If accidentally swallowed, seek medical advice.
- ▶ Keep detergents and care products out of the reach of children.

1.6 Safe cleaning and maintenance

⚠ WARNING – Risk of electric shock!

Improper repairs are dangerous.

- ▶ Never make any technical modifications to the appliance or its features.
- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

An ingress of moisture can cause an electric shock.

- ▶ Before cleaning, pull out the mains plug or switch off the fuse in the fuse box.
- ▶ Do not use steam- or high-pressure cleaners, hoses or sprays to clean the appliance.

⚠ WARNING – Risk of injury!

The use of non-original spare parts and non-original accessories is dangerous.

- ▶ Only use the manufacturer's original spare parts and original accessories.

⚠ WARNING – Risk of poisoning!

Poisonous fumes may be given off if you use cleaning agents that contain solvents.

- ▶ Do not use cleaning agents that contain solvents.

2 Preventing material damage

ATTENTION

The functionality of the appliance may be impaired if you use the wrong quantity of fabric softener, detergent, care product or cleaning agent.

- ▶ Follow the dosage recommendations from the manufacturer.

Exceeding the maximum load capacity impairs the function of the appliance.

- ▶ Observe the maximum load capacity for each programme and do not exceed it.

→ *"Programmes", Page 21*

Foam and foam rubber may deform or melt during the drying process.

- ▶ Do not dry laundry that contains foam or foam rubber.

The appliance is secured for transportation using transit bolts.

Transit bolts which have not been removed may result in material damage and damage to the appliance.

- ▶ Before starting up the appliance, remove the transit bolts completely and keep them in a safe place.
- ▶ Before transport, fit the transit bolts fully in order to prevent damage in transit.

Material damage may be caused if the water inlet hose is connected incorrectly.

- ▶ Tighten the screw connections on the water inlet until they are hand-tight.
- ▶ Connect the water inlet hose directly to the water tap, without any additional connecting elements such as adapters, extensions or valves.
- ▶ Ensure that the inner diameter of the water tap is at least 17 mm.
- ▶ Make sure that the length of the thread on the connection to the water tap is at least 10 mm.

If the water pressure is too high or too low, the appliance may not be able to operate properly.

- ▶ Ensure that the water pressure in the water supply system is at least 100 kPa (1 bar) and max. 1000 kPa (10 bar).
- ▶ If the water pressure exceeds the maximum value specified, a pressure-reducing valve must be installed between the drinking water connection and the hose set of the appliance.
- ▶ Do not connect the appliance to the mixer tap of an unpressurised hot-water boiler.

Modified or damaged water hoses may result in material damage and damage to the appliance.

- ▶ Never kink, crush, modify or cut through water hoses.
- ▶ Only use the water hoses supplied with the appliance or genuine spare hoses.
- ▶ Never re-use water hoses that have been used before.

Operating the appliance using water that is dirty or too hot may lead to material damage and damage to the appliance.

- ▶ Only operate the appliance with cold mains water.

Unsuitable cleaning products may damage the surfaces of the appliance.

- ▶ Do not use harsh or abrasive detergents.
- ▶ Do not use cleaning products with a high alcohol content.
- ▶ Do not use hard scouring pads or cleaning sponges.
- ▶ Clean the appliance with nothing but water and a soft, damp cloth.
- ▶ Remove all detergent residue, spray residue or other residues immediately if they come into contact with the appliance.

3 Environmental protection and saving energy

3.1 Disposing of packaging

The packaging materials are environmentally compatible and can be recycled.

- ▶ Sort the individual components by type and dispose of them separately.

3.2 Save energy and conserve resources

If you follow these instructions, your appliance will use less electricity and less water.

- Choose programs with low temperatures and longer wash times and use maximum load capacity.
- Add detergent based on the laundry's degree of soiling. Detergent dosage
- Reduce the washing temperature for lightly and normally soiled laundry.
- Set the maximum spin speed if you want to dry the laundry in the appliance afterwards.
- Wash the laundry without prewash.

3.3 Energy saving mode

If you do not use the appliance for a brief period, it automatically switches to energy-saving mode.

Energy-saving mode ends when you use the appliance again.

4 Installation and connection

4.1 Unpacking the appliance

ATTENTION

Objects remaining in the drum that are not designed for operation with the appliance may cause material damage and damage to the appliance.

- ▶ Remove these objects, along with all supplied accessories, from the drum before starting the appliance.

1. Remove any packaging and protective covers completely from the appliance.
→ *"Disposing of packaging", Page 10*
2. Check the appliance for visible damage.
3. Open the door. → *Page 26*
4. Remove any accessories from the drum.
5. Close the door.

4.2 Contents of package

After unpacking all parts, check for any damage in transit and completeness of the delivery.

ATTENTION

If the appliance is operated with incomplete or defective accessories, the appliance may not be able to operate properly, or this may result in material damage or damage to the appliance.

- ▶ Do not operate the appliance with incomplete or defective accessories.
- ▶ Replace the accessories in question before operating the appliance.
→ *"Accessories", Page 24*

Note: The appliance has undergone a function test at the factory. This may cause water stains in the appliance, which the first wash cycle removes.

The delivery consists of the following:

- Washer dryer
- Accompanying documents
- Transit bolts → *Page 12*
- Cover caps
- Water inlet hose → *Page 13*

4.3 Requirements for the installation location

⚠ WARNING

Risk of electric shock!

The appliance contains live parts. Touching live parts is dangerous.

- ▶ Do not operate the appliance without a cover cap.

⚠ WARNING

Risk of injury!

When using the appliance on a base, the appliance may tip over.

- ▶ Always secure the feet of the appliance to a base using the manufacturer's fixing brackets → *Page 24* before using the appliance for the first time.

ATTENTION

If residual water in the appliance freezes, this may cause damage to the appliance.

- ▶ Do not install or operate this appliance anywhere that is liable to experience frost or outdoors.

If the appliance is tilted at an angle greater than 40°, residual water may leak out of the appliance and cause material damage.

- ▶ Tilt the appliance carefully.
- ▶ Transport the appliance in an upright position.

Installation location Requirements

Base

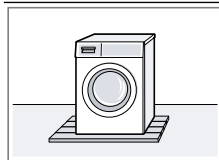


Secure the appliance with fixing brackets
→ *Page 24*.

Wooden joist floor

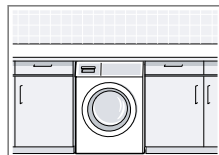
Place the appliance on a water-resistant wooden

Installation location Requirements



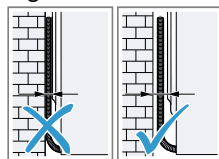
board (minimum thickness of 30 mm) which is screwed tightly to the floor.

Kitchen unit



Only install the appliance underneath a continuous worktop that is securely connected to adjacent cabinets. Required niche width: 60 cm.

Against a wall



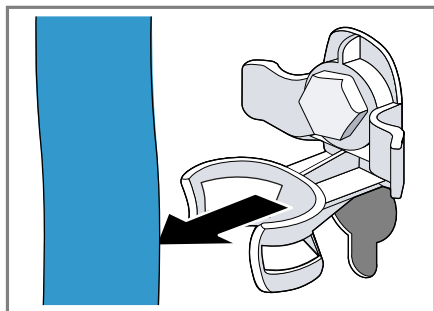
Do not trap the power cord or the hoses between the wall and the appliance.

4.4 Removing the transit bolts

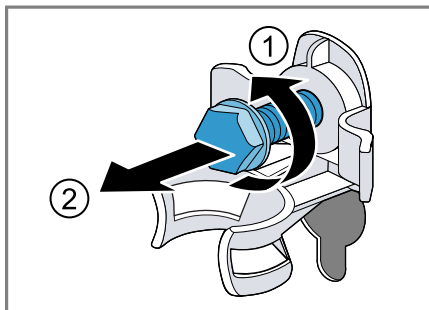
The appliance is secured for transportation using transit bolts on the rear of the appliance.

Note: Keep the transit bolt screws and the sleeves in a safe place for future transport.

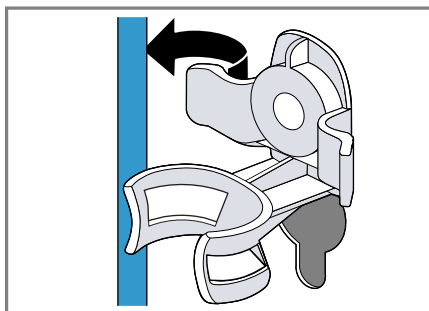
1. Pull the hose out of the holders.



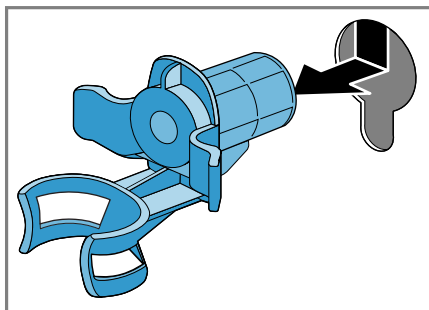
2. Unscrew ① and remove ② all of the screws for the 4 transit bolts using a WAF 13 wrench.



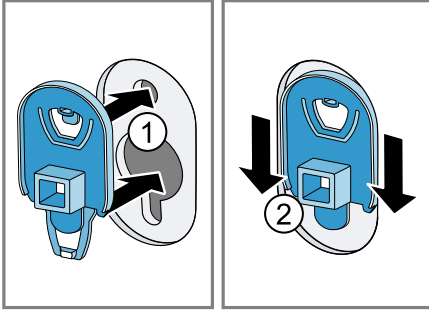
3. Remove the power cable from the holder.



4. Remove the 4 sleeves.



5. Insert the 4 cover caps ① and push them downwards ②.



Note: To install the transit bolts to transport the appliance, perform these steps again in the reverse order.

4.5 Connecting the appliance

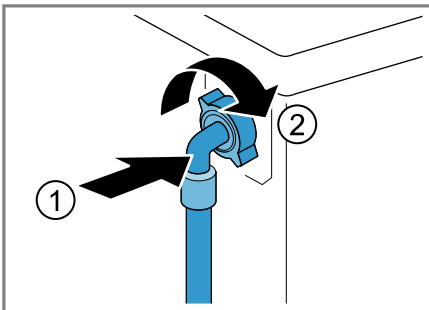
Connecting the water inlet hose

ATTENTION

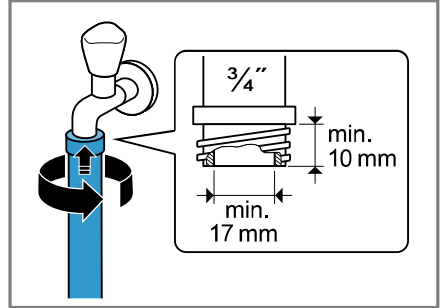
Material damage may be caused if the water inlet hose is connected incorrectly.

- Tighten the screw connections on the water inlet until they are hand-tight.

1. Connect the water inlet hose.



2. Connect the water inlet hose to a tap (26.4 mm = 3/4").



3. Open the water tap carefully and check that the connection points are tight.

Water outlet connection types

This information is intended to help you to connect this appliance to the water outlet.

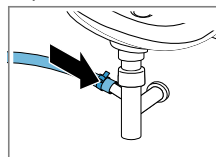
ATTENTION

When draining, the water outlet hose is subject to water pressure and may come loose from the installed connection point.

- Secure the water outlet hose against unintentional loosening.
- In the event of a blocked or covered outlet, accumulated wastewater can flow back into the appliance.
- Before operating the appliance, ensure that the wastewater drains away quickly and eliminate any blockages.

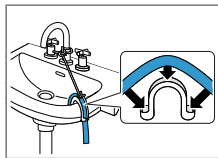
Note: Observe the draining heights. The draining heights are: minimum: 60 cm, maximum: 100 cm

Siphon



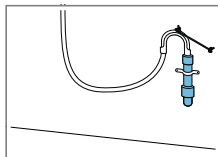
Secure the connection point with a (24–40 mm) hose clamp.

Sink



Fix and secure the water outlet hose with an elbow.
→ "Accessories",
Page 24

Plastic pipe with rubber sleeve



Fix and secure the water outlet hose with an elbow.
→ "Accessories",
Page 24

Connecting the appliance to the electricity supply

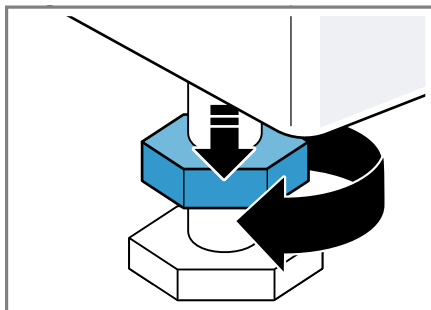
Note: Your electrical domestic installation for this appliance must comply with the local legal provisions and safety regulations, and should include a residual current circuit-breaker.

1. Insert the mains plug of the appliance's power cable in a socket nearby.
The connection details of the appliance can be found under Technical data → Page 46.
2. Check the mains plug is inserted properly.

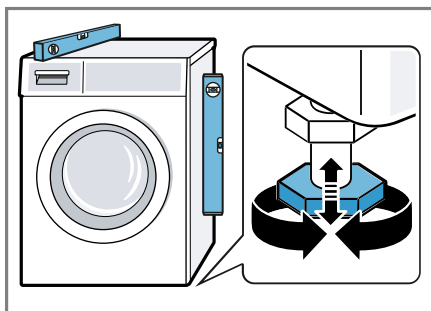
4.6 Aligning the appliance

In order to reduce noise and vibration and to prevent the appliance from moving, align the appliance correctly.

1. Use a WAF 17 wrench to loosen the lock nuts in a clockwise direction.

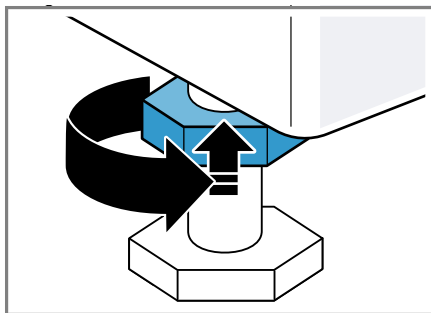


2. To align the appliance, turn the appliance feet. Check that the appliance is level using a spirit level.



All appliance feet must stand firmly on the ground.

3. Use a WAF 17 wrench to tighten the lock nuts against the housing until they are hand-tight.



In doing so, hold the foot tight and do not adjust its height.

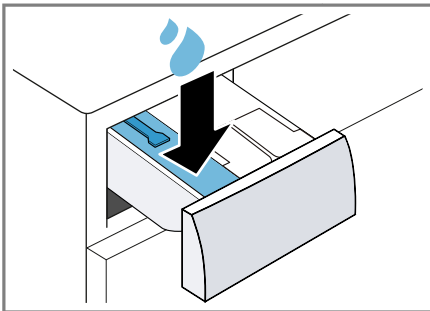
5 Before using for the first time

Prepare the appliance for use.

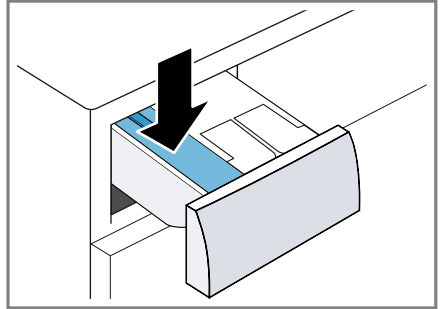
5.1 Starting an empty washing cycle

Your appliance was inspected thoroughly before leaving the factory. To remove any residual water, run the first wash cycle without any laundry.

1. Turn the programme selector to **Algodón/Algodão 90°**.
2. Close the door.
3. Pull out the detergent drawer.
4. Pour approx. 1 litre of water into the manual dosing compartment.



5. Add washing powder containing oxygen bleach to the manual dosing compartment.



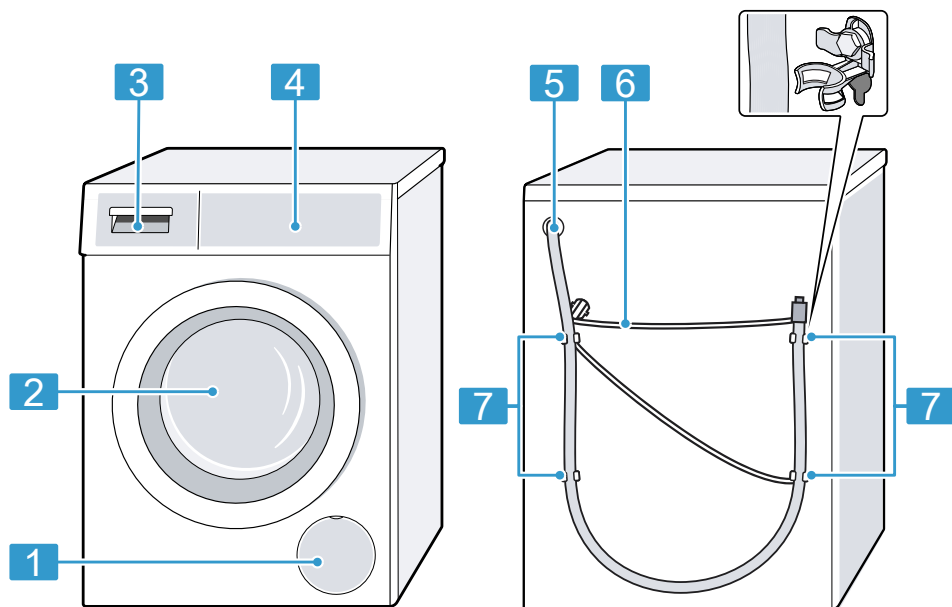
To prevent foaming, use only half of the amount of detergent recommended by the detergent manufacturer for light soiling. Do not use detergent suitable for woollens or delicates.

6. Push in the detergent drawer.
7. Start the programme. → *Page 26*
8. Start the first wash cycle or set the programme selector to ○ to switch off the appliance.
→ *"Basic operation", Page 26*

6 Familiarising yourself with your appliance

6.1 Appliance

You can find an overview of the parts of your appliance here.



On certain models, specific details such as the colour and shape may differ from those pictured.

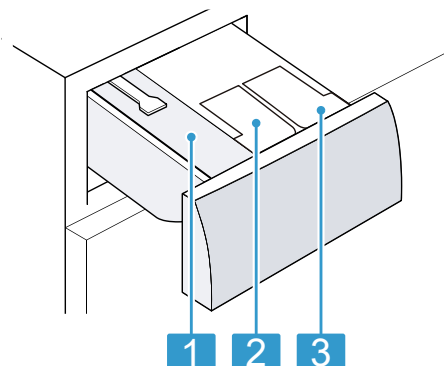
- | | |
|---|--|
| 1 | Maintenance flap for the drain pump → <i>Page 33</i> |
| 2 | Door → <i>Page 26</i> |
| 3 | Detergent drawer → <i>Page 16</i> |

- | | |
|---|------------------------------------|
| 4 | Control panel → <i>Page 17</i> |
| 5 | Water outlet hose → <i>Page 13</i> |
| 6 | Power cord → <i>Page 14</i> |
| 7 | Transit bolts → <i>Page 12</i> |

6.2 Detergent drawer

Note: Observe the manufacturer's instructions on the use and dosage of the detergent and care product and

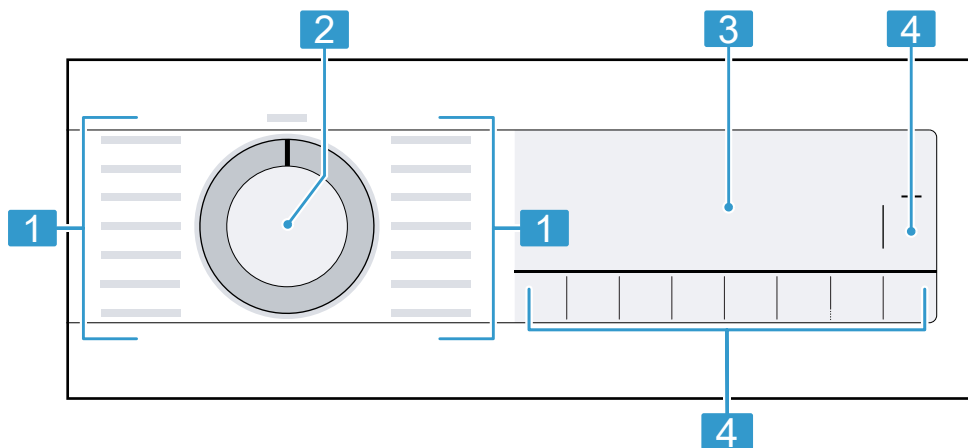
the information in the programme descriptions.



-
- 1** Manual dosing compartment
→ "Using the manual dosing compartment", Page 29
-
- 2** ⌘: Dispenser for fabric softener
→ "Intelligent dosing system", Page 29
-
- ∆: Dispenser for liquid detergent
-
- 3** → "Intelligent dosing system", Page 29
-

6.3 Control panel

You can use the control panel to configure all functions of your appliance and to obtain information about the operating status.



1 Programmes → Page 21

2 Programme selector
→ Page 26

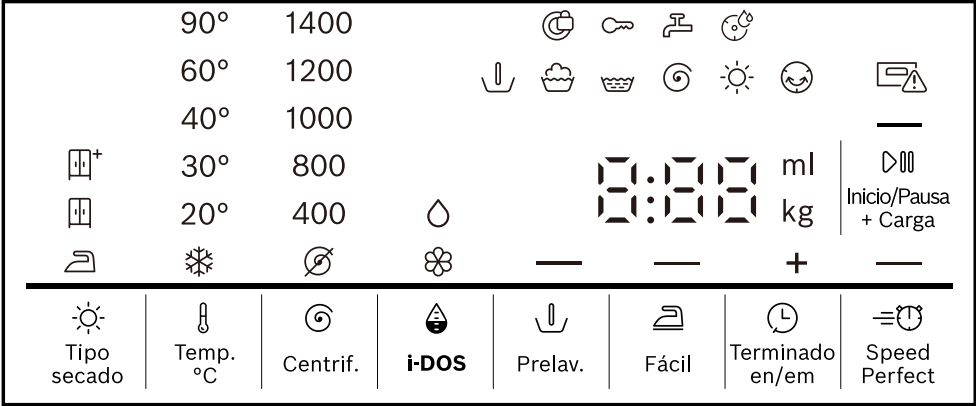
3 Display → Page 17

4 Buttons → Page 20

7 Display

The display shows the current settings, options or relevant information.












Depending on the programme status, the display shows some information in the 8:88 area, e.g. End.



Example: Display

Display	Description
0:40 ¹	Expected programme duration or programme time remaining in hours and minutes.
+8h ¹	Programme end time → <i>Page 20</i>
6.0 ¹	Recommendation for the maximum load capacity for the selected program in kg.
∅ - 1400	Set spin speed in rpm. → <i>Page 20</i> ∅ : No spin cycle, draining only
* - 90	Set temperature in °C. → <i>Page 20</i> * (cold)
— (▶▶▶ Inicio/ Pausa+Carga)	Start, cancel or pause <ul style="list-style-type: none">■ Lights up: The programme is running and can be cancelled or paused.■ Flashes: The programme can be started or continued.
↓	Programme status: Prewashing
☁	Programme status: Washing
🪣	Programme status: Rinsing
🌀	Programme status: Spinning
End	Programme status: Programme end
☀	Programme status: Drying
😊	Programme status: Crease-reduction function

¹ Example

Display	Description
	<ul style="list-style-type: none"> ■ Lights up: The childproof lock is activated. ■ Flashes: The childproof lock is activated and the appliance has been operated. → <i>Page 28</i>
— ( Fácil)	The crease-reduction function is activated. → <i>Page 20</i>
— ( Prelav.)	Prewash is activated. → <i>Page 20</i>
Hot	<p>The cooling process cools the laundry for a few minutes while the drum is rotating, in order to avoid damage to the laundry.</p> <p>Note: Do not interrupt the cooling process, and wait for the door lock to open.</p>
---	Rinse Hold is activated.
— ( Speed Perfect)	Shortened programme duration is activated. → <i>Page 20</i>
	The dryness level is activated. → <i>Page 28</i>
	The dryness level is activated. → <i>Page 28</i>
	The dryness level is activated. → <i>Page 28</i>
	Flashes: Drum cleaning is required. Run the Algodón/Algodão 90° programme for cleaning and caring for the drum and the outer tub. → <i>Page 30</i>
∅	<ul style="list-style-type: none"> ■ Lights up: The intelligent dosing system for ∅ liquid detergent is activated. ■ Flashes: The fill level of the dispenser is below the minimum level. → <i>Page 29</i>
⊗	<ul style="list-style-type: none"> ■ Lights up: The intelligent dosing system for ⊗ fabric softener is activated. ■ Flashes: The fill level of the dispenser is below the minimum level. → <i>Page 29</i>
50 ml ¹	Basic dosage for detergent or fabric softener. → <i>Page 29</i>
	<ul style="list-style-type: none"> ■ Lights up: The door is locked and cannot be opened. ■ Flashes: The door is not closed properly. ■ Off: The door is unlocked and can be opened.
	<ul style="list-style-type: none"> ■ No water pressure. → <i>Page 37</i> ■ The water pressure from the tap is too low.
	The detergent drawer has not been pushed in fully. → <i>Page 38</i>
E:35 ¹	Error code, error display, signal. → <i>Page 36</i>

¹ Example

8 Buttons







The selection of programme settings and options to change these depend on the programme that is set as well as the programme status.

Button	Description
Temp. °C	Adjust the temperature.
Centrif.	Adjust the spin speed or deactivate the spin cycle. If is selected, the water is drained and the spin cycle is deactivated. The laundry stays wet inside the drum.
Inicio/Pausa+ Carga	Start, cancel or pause the programme.
Terminado en/em	Set the programme end time. The programme duration is already included in the set number of hours. Once the programme has started, the programme duration is displayed.
Speed Perfect	Activate or deactivate a shorter programme duration. Note: The energy consumption increases. The washing result is not affected by this.
Prelav.	Activate or deactivate prewash, e.g. for washing heavily soiled laundry. Note: If the intelligent dosing system is activated, the detergent will be dispensed automatically for the prewash and the main wash. If the intelligent dosing system is deactivated, place the detergent directly in the drum for the prewash and into the manual dosing compartment for the main wash. → <i>Page 16</i>
Fácil	Activate or deactivate the reduced creasing programme. The spin cycle and the spin speed are adapted. The laundry has a higher residual moisture after washing. Hang up the laundry immediately after washing.
Fácil and Terminado en/em	Activate or deactivate the childproof lock. → <i>Page 28</i>
i-DOS	Briefly press the button to activate or deactivate the intelligent dosing system for fabric softener or liquid detergent . Press and hold the button for approx. 3 seconds to set the basic dosage. → <i>Page 29</i>
Tipo secado	Change the dryness level. → <i>Page 28</i>








9 Programmes

Note: The laundry's care labels provide you with additional information about programme selection.

→ "Care symbols on the care labels", Page 25

Programme	Description	Max. load (kg) Washing	Max. load (kg) Drying
Algodón/ Algodão 	Wash hard-wearing items made from cotton or linen. Also suitable as a short programme for normally soiled laundry when you activate  Speed Perfect. Programme setting: <ul style="list-style-type: none"> ■ Max. 90 °C ■ Max. 1400 rpm 	10.0 5.0 ¹	6.0
Eco 40-60	Wash items made from cotton or linen. Note: Fabrics which can be washed from 40 °C  up to 60 °C  as per the care symbol can be washed together. The washing performance corresponds to the best possible washing performance class according to the legal requirements. For this programme, the washing temperature is automatically adjusted depending on the load size, in order to achieve the best possible energy efficiency with the best possible washing result. You cannot change the washing temperature. The maximum spin speed is 1400 rpm.	10.5	6.0
Sintéticos 	Wash items made from synthetic fabrics. Programme setting: <ul style="list-style-type: none"> ■ Max. 60 °C ■ Max. 1400 rpm 	4.0	2.5
Mix 	Wash items made from cotton, linen or synthetic fabrics. Suitable for lightly soiled laundry.	4.0	2.5

¹  **Speed Perfect** activated

Programme	Description	Max. load (kg) Wash- ing	Max. load (kg) Drying
	Programme setting: ■ Max. 60 °C ■ Max. 1400 rpm		
 Delicados / Seda	Wash delicate, washable items made from silk, viscose and synthetic fabrics. Use a detergent that is suitable for delicates or silk. Note: Wash especially delicate items or items with hooks, eyelets or clips in a mesh laundry bag. Programme setting: ■ Max. 40 °C ■ Max. 800 rpm	2.0	– ¹
 Lana/Lãs 	Hand- or machine-washable items that are made from wool or contain wool. To prevent the laundry from shrinking, the drum moves the items very gently with long pauses. Use a detergent that is suitable for wool. Programme setting: ■ Max. 40 °C ■ Max. 800 rpm	2.0	1.0
	Rinse and then spin the laundry, and drain the water. Programme setting: Max. 1400 rpm	–	–
 	Spin the laundry and drain the water. If you only want to drain the water, activate Ø . The laundry is not spun. Programme setting: Max. 1400 rpm	–	–
 Automático delicado	Wash delicate items made from cotton or synthetic fabrics. Gentle laundry care. The degree of soiling and the type of fabric are automatically detected. The washing process is adapted.	3.5	– ¹

¹ Drying not possible

Programme	Description	Max. load (kg) Washing	Max. load (kg) Drying
	Note: The temperature and spin speed cannot be adjusted in this programme and are set automatically. The maximum temperature is 30 °C. The maximum spin speed is 1000 rpm.		
☀ Secar suave	Dry items made from synthetic fabrics. Gentle programme with low temperatures for delicate fabrics.	– ¹	2.5
☀ Secar intensivo	Dry items made from cotton or linen. Intensive programme with temperatures for hard-wearing fabrics.	– ¹	6.0
Hygiene Care 🧼	Pre-treat delicate fabrics hygienically. The fabrics are pre-treated with hot steam up to 65 °C in order to kill bacteria. After the fabrics have been pre-treated, they are washed at low temperatures. Programme setting: <ul style="list-style-type: none"> ■ Max. 30 °C ■ Max. 1400 rpm 	4.0	2.5
🧺 Iron Assist	Reduce creases and airborne odours in suits and fabrics made of cotton and down. Tip: To prevent creasing, remove the laundry immediately after the programme has ended. Notes <ul style="list-style-type: none"> ■ The laundry is not dried or cleaned. ■ If you use the programme often without washing in between, this may cause odours in the appliance. 	– ¹	1.0
Rápido 15 min 🕒 / Lavar&seca 60 min. 🕒	Wash and dry items made from cotton, linen or synthetic fabrics. Short programme for small items of lightly soiled laundry. Note: If you only want to wash the laundry and not dry it, press .	2.0	1.0

¹ Washing not possible

Programme	Description	Max. load (kg) Wash- ing	Max. load (kg) Drying
Programme setting:			
■ Max. 40 °C			
■ Max. 1200 rpm			

10 Accessories

Use original accessories. These have been made especially for your appliance.

Tip: Some accessories are available in other colours. Contact customer service. → *Page 44*

	Use	Order number
Water inlet hose extension	Extend the water inlet hose for cold water or AquaStop (approx. 2.50 m).	WMZ2381
Water outlet hose extension	Extend the water outlet hose (2.20 m).	11057910
Fixing brackets	Improves the stability of the appliance.	WMZ2200
Elbow	Secure the water outlet hose in place.	00655300
Platform	Install the appliance at a raised height so that it can be easily loaded and unloaded.	WMZPW20W

11 Laundry

11.1 Preparing the laundry

⚠ WARNING
Risk of explosion!

Fillings made of polyamide, polyester, polyethylene, polypropylene or polystyrene can leak out of openings in items of laundry, melt during the drying process and cause an explosion in the appliance.

- ▶ Do not dry items of laundry with fillings made of polyamide, polyester, polyethylene, polypropylene or polystyrene in the appliance.

ATTENTION

Objects remaining in the laundry may damage the laundry and the drum.

- ▶ Remove all items from any pockets in your laundry before using the appliance.

Note

The appliance and fabrics are protected when you prepare your laundry.

- Brush off sand and soil
- Sort the laundry according to colour and textiles and observe the care labels
- Close all zips, hook and loop fasteners, hooks and eyes
- Tie cloth belts, cloth straps and cords together

- Remove curtain fittings and lead strips
- Wash small or particularly delicate items in a mesh washing bag
- Wash large and small items of laundry together
- Wash laundry with fresh stains immediately
- Pretreat laundry with dried stains and wash several times
- Load the laundry unfolded into the drum
- Spin the laundry before drying
- Before loading the drum, any laundry that has been pre-treated with chlorine bleach should be rinsed several times

11.2 Care symbols on the care labels

Washing care symbols

Symbol	Recommended programme
	Cottons (normal)
	Easy Care (gentle)
	Delicates/Silk for washing by hand (particularly gentle)
	Woollens (hand wash)
	(not suitable for machine-washing)

Drying care symbols

Symbol	Fabrics
	Items made from cotton and linen, e.g. towels, bed linen, underwear
	Items made from synthetic, blended or delicate fabrics, e.g. functional garments, shirts

Symbol Fabrics

	Do not tumble dry items made from silk, nylon, air-impermeable and rubber-coated fabrics, synthetic curtains
--	--

12 Detergents and care products

You can protect your appliance and your laundry by selecting and using the correct detergents and care products.

The manufacturer's instructions for use and dosage can be found on the packaging.

Notes

- When using liquid detergents, only use liquid detergents that are self-flowing
- Do not mix different liquid detergents
- Do not mix detergent and fabric softener
- Do not use products that have expired or are highly congealed
- Do not use products containing solvents, caustic agents or volatile substances
- Do not use chlorine bleach
- Do not use dyes regularly as fixing salt can damage stainless steel
- Do not use color-bleaching agents in the appliance
- Do not pour vinegar into the dispensers → *Page 29* of the intelligent dosing system

13 Basic operation

13.1 Switching on the appliance

Requirement: The appliance has been correctly installed and connected. → *Page 10*

- ▶ Turn the programme selector to a programme.
- ✓ An audible function test is carried out.

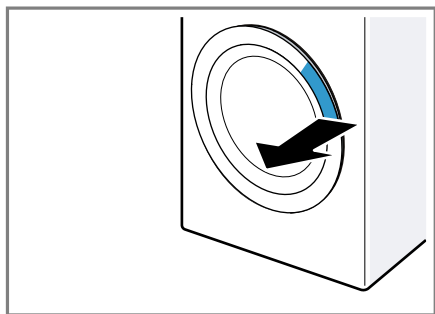
Note: The lighting for the drum goes out automatically.

13.2 Setting a programme

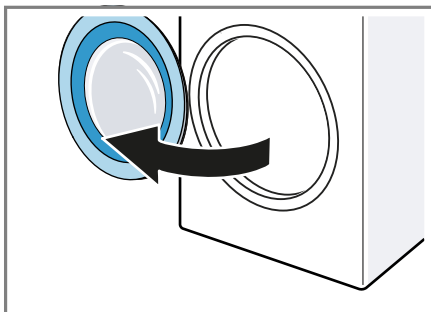
1. Turn the programme selector and set the required programme.
→ *Page 21*
2. If required, adjust the programme settings. → *Page 20*
The programme settings are not saved permanently for the programme.

13.3 Opening the door

1. Grip under the door handle and pull on the door.



2. Open the door.



13.4 Loading laundry

Note: To prevent creasing, note the maximum load for the programmes.
→ *Page 21*

Requirements


- The laundry is prepared and sorted. → *Page 24*
 - The drum is empty.
1. Open the door. → *Page 26*
 2. Place the laundry in the drum.
 3. Close the door.
Ensure that there is no laundry trapped in the door.

13.5 Starting the programme


Note: If the intelligent dosing system is activated, make sure that the dispensers have been filled → *Page 29* and the basic dosage has been set → *Page 29*.

Requirements

- A programme is set. → *Page 26*
 - The door is closed.
1. Press **Inicio/Pausa+Carga**.
 - ✓ The drum rotates and load detection takes place. This can take up to 2 minutes, after which water enters the drum.
 - ✓ The display shows the programme duration or the programme end time.
 - ✓ After the programme has ended, the display shows: End.

- If the display shows  , the laundry is not spun. The water is pumped out after the rinse cycle.

Notes



- If you do not remove the laundry once the programme has ended, the crease-reduction function starts after 15 minutes and takes approx. 30 minutes. The display shows  . Press any button on the display to cancel the crease-reduction programme and to remove the laundry.
- When "Hot" is shown on the display, the appliance cools the laundry. When "Hot" goes out, the laundry has cooled down.

13.6 Soaking laundry

Note: No additional detergent is required for soaking. The appliance uses the filled detergent for soaking and washing.


Requirements

- The laundry is placed in the appliance. → *Page 26*
- A programme has started. → *Page 26*




- Press  **Inicio/Pausa+Carga** approx. 10 minutes after the programme start.
The programme pauses and the laundry can soak.
- Press  **Inicio/Pausa+Carga** after the required soaking time.

13.7 Adding laundry

After the programme starts, you can remove or add laundry depending on the programme status.

- Press  **Inicio/Pausa+Carga**.
During the washing cycle, the appliance pauses. → *Page 17*
During the drying cycle, the appliance checks whether it is possible to add laundry.
Note: If you want to add laundry, follow the instructions on the display. → *Page 19*
- Open the door. → *Page 26*
- Add or remove laundry.
- Close the door.
- Start the programme. → *Page 26*

13.8 Cancelling the washing programme

- Press  **Inicio/Pausa+Carga**.
- Open the door. → *Page 26*
The appliance door remains locked for safety reasons if the temperature and water levels are high.
 - If the temperature is high, start the  programme.
 - If the water level is high, start the  programme or select a suitable programme for draining. → *Page 21*
- Remove the laundry. → *Page 28*

13.9 Cancelling the drying programme



- Turn the programme selector to set any other programme.
- ✓ The door lock opens automatically after a cooling period of a few minutes.

13.10 Resuming the programme when the programme status is Rinse Hold

Requirements

- Rinse Stop is activated.


en Dryness level

- The last rinse cycle of the set programme has ended and the laundry is in the rinsing water.
- 1. Set the  programme or a programme for draining the water.
→ Page 21
- 2. Press  **Inicio/Pausa+Carga**.

13.11 Unloading the laundry

- 1. Open the door. → Page 26
- 2. Remove the laundry from the drum.




13.12 Switching off the appliance

- 1. Turn the programme selector to .
- 2. Turn off the tap.
- 3. Cleaning the rubber gasket.
→ Page 35

Note: Leave the appliance door and the detergent drawer open to dry.


14 Dryness level

In some programmes, a dryness level is predefined. The dryness level defines how dry or damp your laundry is after the programme ends.

Dryness level	Description
	For multi-layered, thick laundry that does not dry readily.
	For normal, single-layered laundry.
	For normal, single-layered laundry. The laundry is still slightly damp after the programme ends. To prevent creasing after drying, iron the laundry or hang it up.

14.1 Changing the dryness level




For some programmes, you can change the dryness level so that your laundry will be drier or more damp.

- 1. Set a washing and drying programme or a drying programme.
→ Page 21
- ✓ The display shows the specified dryness level.
- 2. Press  **Tipo secado** repeatedly until the display shows your required dryness level.

15 Childproof lock



Secure your appliance against being operated unintentionally using the controls.

15.1 Activating the childproof lock


- ▶ Press on both  **Fácil** and  **Terminado en/em** buttons for approx. 3 seconds.
- ✓ The display shows .
- ✓ The control elements are locked.
- ✓ The childproof lock remains active even after the appliance has been switched off and in the event of a power cut.

15.2 Deactivating the childproof lock

Requirement: To deactivate the childproof lock, the appliance must be switched on.

- ▶ Press on both  **Fácil** and  **Terminado en/em** buttons for approx. three seconds. So that the programme currently running is not cancelled, the pro-

gramme selector must be set to the initial programme.

- ✓  goes out on the display.

16 Intelligent dosing system

The appliance's intelligent dosing system is activated at the factory and automatically doses liquid detergent and fabric softener for any programmes in which intelligent dosing is possible.



Note: You can use the buttons → *Page 20* to deactivate the intelligent dosing system, e.g. in order to manually dose washing powder → *Page 29*.

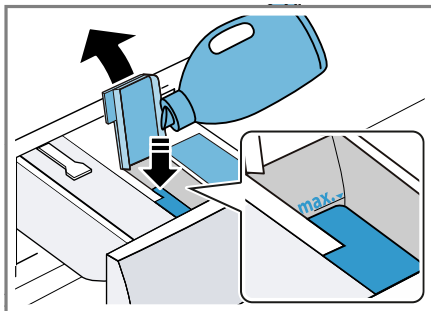
16.1 Pouring liquid detergent and fabric softener into the dispensers

If you are using the intelligent dosing system or if the appliance displays a notification during operation of the appliance, fill the dispensers.

Notes

- Only pour suitable liquid detergent and fabric softener into the dispensers. → *Page 25*
- If you add more liquid detergent or fabric softener to the dispenser, use the same product.
- If you want to replace the liquid detergent or fabric softener in the dispenser with another product, clean the detergent drawer beforehand → *Page 31*.
- If you are using the intelligent dosing system, do not add additional detergent or fabric softener into the compartment for manual dosing. This is to prevent overdosing or foam formation.

1. Pull out the detergent drawer.
2. Open the lid and pour liquid detergent  and fabric softener  into the relevant dispensers → *Page 16*.



Do not exceed the marking for the maximum fill level when filling.

3. Close the lid.
Note: To prevent the liquid detergent or fabric softener from drying out, close the lids immediately after filling.
4. Push in the detergent drawer.

16.2 Using the manual dosing compartment

If you are not using the intelligent dosing system, if intelligent dosing is not possible for a programme, or if you want to add additional care product, e.g. stain remover or starch, use the manual dosing compartment.

Note: Observe the information about detergents and care products → *Page 25*.

1. Pull out the detergent drawer.
2. Pour laundry detergent or care product into the manual dosing compartment → *Page 16*.
3. Push in the detergent drawer.

16.3 Setting the basic dosage amount

To allow for intelligent dosing, set the basic dosage amount for the dis-

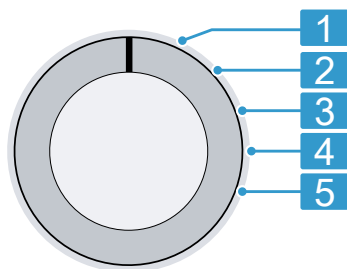
penser. The basic dosage amount corresponds to the dosage recommendation from the detergent manufacturer on the packaging. Set the basic dosage amount that corresponds to the dosage recommendation for 4.5 kg of normally soiled laundry. In doing so, note the water hardness.

1. Press and hold **i-DOS** for approx. 3 seconds.
- ✓ The display shows the basic dosage set for Δ .
2. To set the basic dosage for \otimes , press **i-DOS**.
3. To adjust the setting, press \odot **Terminado en/em**.
4. Wait briefly to save the setting.

17 Basic settings

You can configure the basic settings for your appliance to meet your needs.

17.1 Overview of the basic settings



Programme selector with programme positions

- 1 No basic setting.
- 2 Set the volume of the signal at the end of the programme: 0 (off) to 4 (very loud)

- 3 Set the volume of the signal tone emitted when the buttons are pressed: 0 (off) to 4 (very loud)
- 4 Activate (On) or deactivate (OFF) the reminder to clean the drum.
- 5 Display the number of finished programmes.

17.2 Changing the basic settings

1. Set the programme selector to position 1. → *Page 30*
2. Press \odot **Centrif.** and, at the same time, turn the programme selector to position 2.
- ✓ The display shows the current value.
3. Use the programme selector to select the required basic setting. → *Page 30*
4. To change the value, press \odot **Terminado en/em**.
5. To save the changes, switch off the appliance.

18 Cleaning and servicing

18.1 Cleaning the drum and cleaning fluff

Clean the drum if you have carried out 20 washing cycles at a temperature of 40 °C or lower, if \otimes flashes, or if you have not used the appliance for a prolonged period, but at least once a year. Also clean the drum if you find fluff on the laundry after drying.

⚠ CAUTION

Risk of injury!

Permanently washing at low temperatures and a lack of ventilation for the appliance may damage the drum and cause injury.

- ▶ Regularly run a programme for cleaning the drum or wash at temperatures of at least 60 °C.
- ▶ Leave the appliance to dry after every operation with the door open, and leave the detergent drawer to dry.
- ▶ Run the **Algodón/Algodão 90°** programme without laundry but with washing powder that contains oxygen bleach or a cleaning agent for caring for the inside of the appliance.

Note: If you only want to clean fluff, you can do this without washing powder or cleaning agent.

18.2 Cleaning the detergent drawer

If you want to replace the liquid detergent or fabric softener in the dispenser with another product or if the detergent drawer is dirty, clean the detergent dispenser.

ATTENTION

The pump unit contains electrical components.

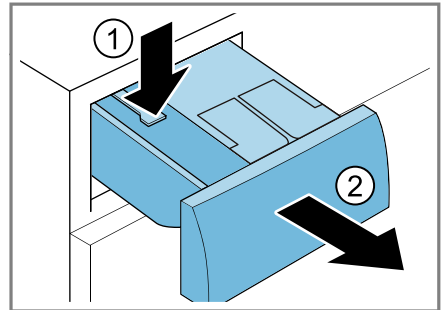
Electrical components may be damaged if they come into contact with liquids.

- ▶ Do not clean the pump unit in the dishwasher and do not immerse it in water.
- ▶ Protect the electrical connection on the rear against water, detergent and fabric softener residue.

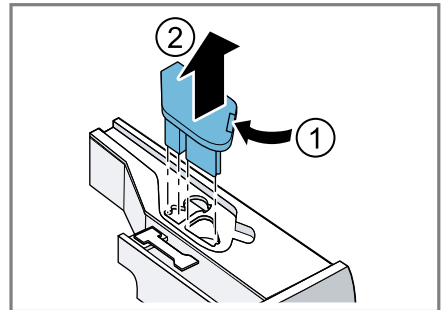
Note: Scan the QR code to see an animation of the process.



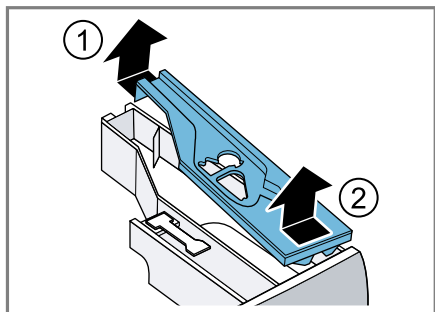
1. Switch off the appliance.
→ *Page 28*
2. Pull out the detergent drawer.
3. Press down on the insert and remove the detergent drawer.



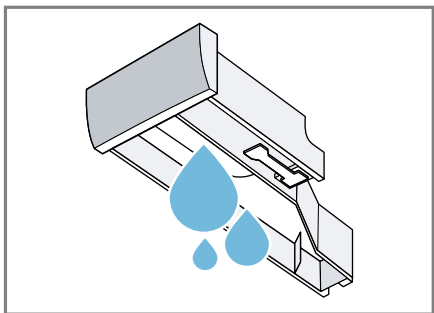
4. Remove the pump unit.



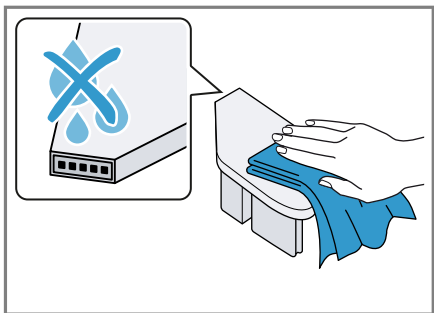
5. Unclip the detergent drawer cover and remove it.



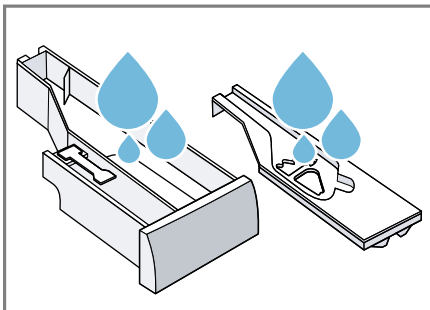
6. Empty the detergent drawer.



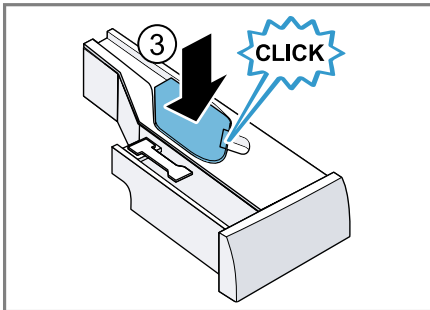
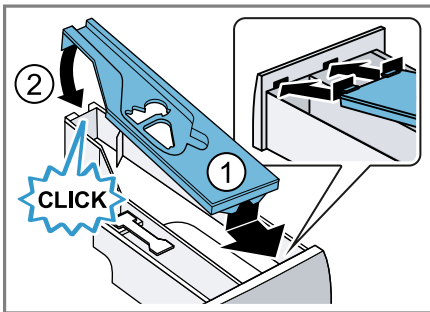
7. Clean the pump unit with a damp cloth.



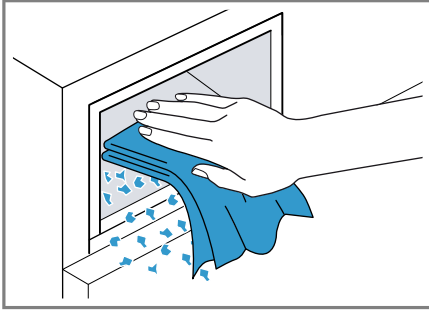
8. Clean the detergent drawer and the cover with a soft, damp cloth or hand shower.



9. Dry the detergent drawer, cover and pump unit and reinsert them.



10. Clean the housing of the detergent drawer in the appliance.



11. Push in the detergent drawer.

18.3 Cleaning the drain pump

Clean the drain pump regularly, at least once a year, as well as in the event of faults, e.g. blockages or rattling noises.

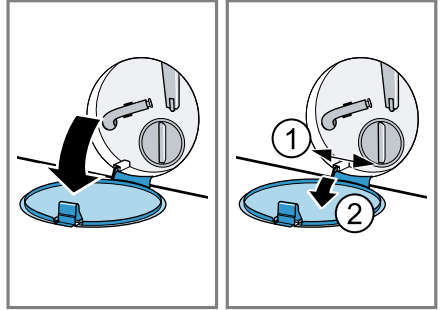
Note: Scan the QR code to see an animation of the process. Observe the following safety instructions before you start the animation.



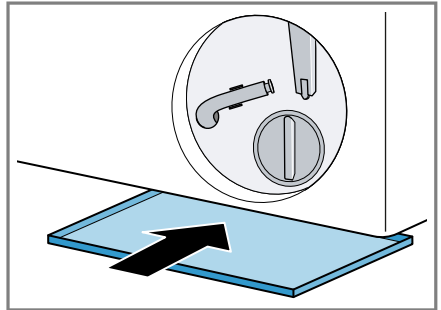
Emptying the drain pump

1. Turn off the tap.
2. Switch off the appliance.
→ Page 28
3. Disconnect the appliance's mains plug from the power supply.

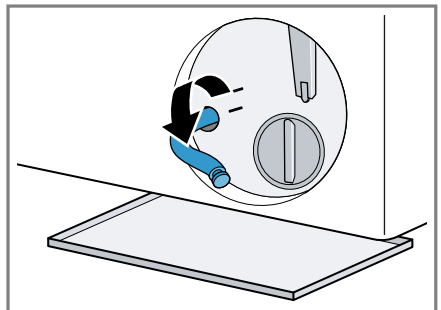
4. Open and remove the maintenance flap.



5. Slide a suitable receptacle under the opening for draining the detergent solution.

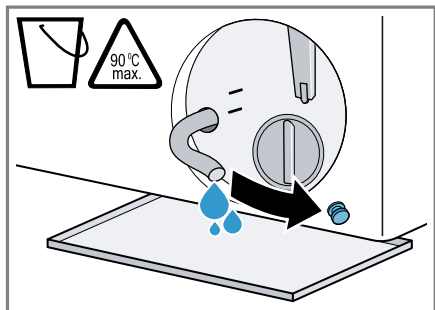


6. Take the drain hose out of the holder.

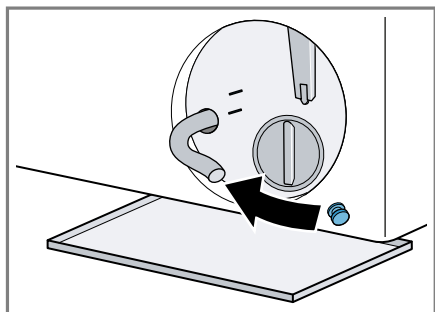


7. **⚠ CAUTION – Risk of scalding!**
When you wash at high temperatures, the detergent solution gets hot.
► Do not touch the hot detergent solution.

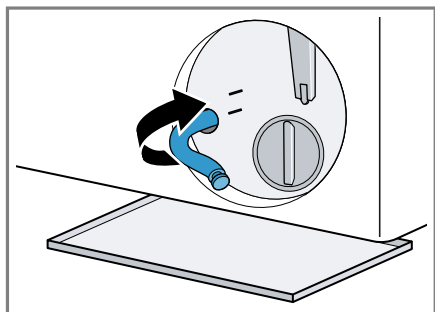
To allow the detergent solution to flow out into the container, remove the sealing cap.



8. Once emptied, press firmly on the locking cap.



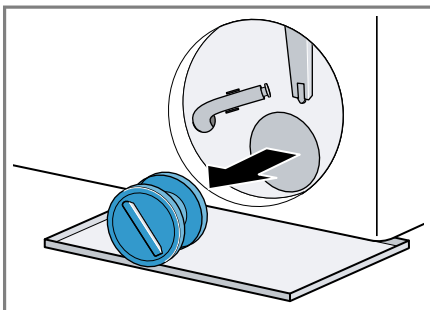
9. Insert the drain hose into the holder.



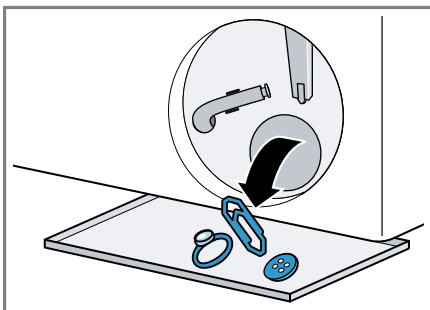
Cleaning the drain pump

Requirement: The drain pump is empty. → Page 33

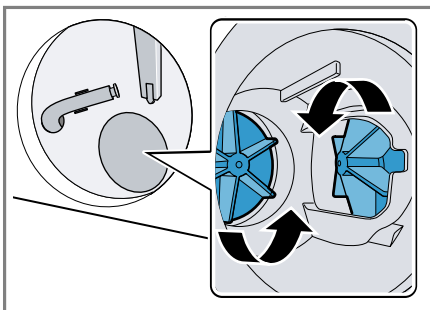
1. Since water may remain in the drain pump, unscrew the pump cap carefully.



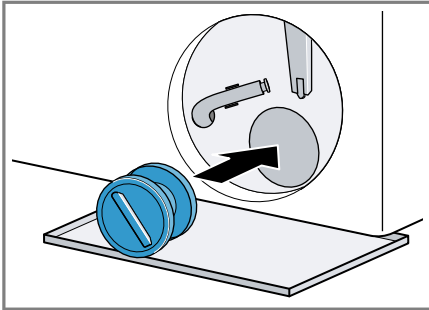
2. Clean the interior, the thread on the pump cap and the pump housing.



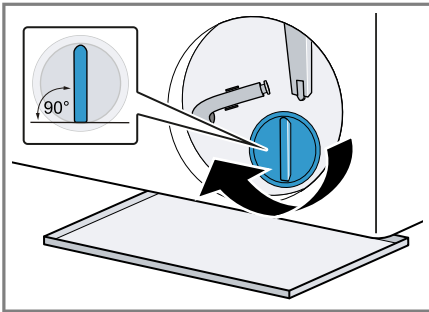
3. Ensure that both impellers can turn.



4. Insert the pump cap.

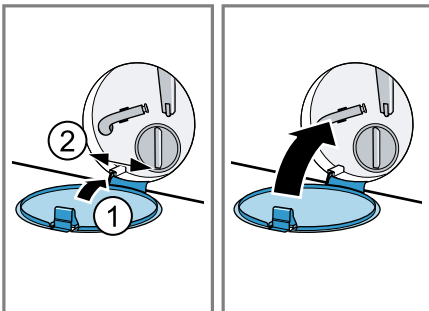


5. Screw the pump cap as far as it will go.



The handle on the pump cap must be in a vertical position.

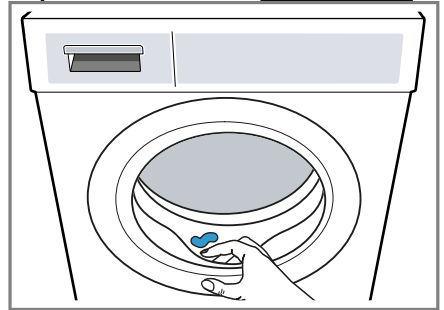
6. Empty the receptacle with the detergent solution.
7. Insert and close the maintenance flap.



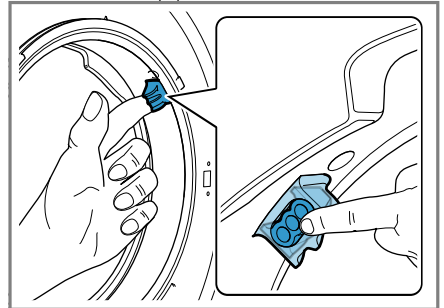
18.4 Cleaning the rubber gasket

Clean the rubber gasket regularly.

1. Open the door. → *Page 26*
2. Remove any foreign objects and fluff from the rubber gasket.



3. Remove any blockages from the intake opening.



4. Clean the outside and the inside of the rubber gasket with a damp cloth and wipe dry.

19 Troubleshooting


You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.



WARNING




Risk of electric shock!

Improper repairs are dangerous.


- ▶ Never make any technical modifications to the appliance or its features.
- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.


Fault	Cause and troubleshooting
The display goes out and  (▷ Inicio/Pausa+Carga) flashes.	Energy-saving mode is active <ul style="list-style-type: none"> ▶ Press ▷ Inicio/Pausa+Carga.
E:36 -10 / E:30 -80 / E:18 The detergent solution is not being pumped out.	<p>The water outlet hose is connected too high, is kinked or trapped, or has been extended impermissibly.</p> <ul style="list-style-type: none"> ▶ Check the installation of the water outlet hose. → <i>Page 13</i> <hr/> <p>Drain pipe or water outlet hose is blocked.</p> <ul style="list-style-type: none"> ▶ Clean the drain pipe and the water outlet hose. <hr/> <p>The drain pump is blocked or the pump cover is not installed correctly.</p> <ul style="list-style-type: none"> ▶ Check that the pump cover is installed correctly. → <i>Page 33</i> ▶ Clean the drain pump. → <i>Page 33</i> <hr/> <p>Detergent dosage is too high.</p> <ul style="list-style-type: none"> ▶ If intelligent dosing is activated, reduce the basic dosage. → <i>Page 29</i> ▶ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.
E:36 -25 -26	<p>Drain pump is blocked.</p> <ul style="list-style-type: none"> ▶ Clean the drain pump. → <i>Page 33</i>
E:10 -00 -10 -20 / E:79	<p>The pump for the intelligent dosing system is blocked.</p> <ol style="list-style-type: none"> 1. Clean the detergent drawer. → <i>Page 31</i> 2. If the fault persists, call customer service. → <i>Page 44</i>

Fault	Cause and troubleshooting
E:10 -00 -10 -20 / E:79	<p>Note: Until the fault is rectified, you can deactivate the intelligent dosing system and dose manually. → <i>Page 20</i></p>
E:60 -2B / E:32 / H:32	<p>The appliance has interrupted the spin cycle because the laundry is unevenly distributed.</p> <ul style="list-style-type: none"> ▶ Redistribute the laundry in the drum.
E:30 -10 / H:95 / 	<p>The tap is turned off.</p> <ul style="list-style-type: none"> ▶ Turn on the tap. <p>The water inlet hose is kinked or jammed.</p> <ul style="list-style-type: none"> ▶ Check the installation of the water inlet hose. <p>→ <i>Page 13</i></p>
	<p>The filters in the water inflow are blocked.</p> <ul style="list-style-type: none"> ▶ Clean the filters in the water inflow. <p>Scan the QR code to see an animation of the process.</p> 
	<p>The water pressure is low.</p> <ul style="list-style-type: none"> ▶ Check whether the tap has sufficient water pressure. <p>The water level measuring system is defective.</p> <p>With this error message, the appliance starts a draining process.</p> <ol style="list-style-type: none"> 1. Wait approx. 5 minutes until the draining process ends. 2. Restart the appliance. If required, start the draining process again. 3. If the fault persists, call customer service. <p>→ <i>Page 44</i></p>
E:30 -20	<p>Critical malfunction.</p> <ul style="list-style-type: none"> ▶ Turn off the water tap. <p>With this error message, the appliance starts a draining process.</p> <ol style="list-style-type: none"> 1. Wait approx. 5 minutes until the draining process ends. 2. Restart the appliance. If required, start the draining process again. 3. If the fault persists, call customer service. <p>→ <i>Page 44</i></p>

Fault	Cause and troubleshooting
E:30 -20	<p>Detergent dosage is too high.</p> <ul style="list-style-type: none"> ▶ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load. <p>Additional water has been added.</p> <ul style="list-style-type: none"> ▶ Do not add any extra water to the appliance while it is operating.
All other error codes.	<p>Malfunction</p> <ol style="list-style-type: none"> 1. Restart the appliance. 2. If the fault occurs again, disconnect the appliance from the power supply for at least 30 seconds. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box. 3. If the fault persists, call customer service. → <i>Page 44</i> Please specify the exact error message when calling. If possible, document the fault with photos and videos.
	<p>The detergent drawer has not been pushed in fully.</p> <ul style="list-style-type: none"> ▶ Push in the detergent drawer. <p>The pump unit is not inserted correctly.</p> <ul style="list-style-type: none"> ▶ Check that the pump unit is inserted correctly. → <i>Page 31</i>
Heavy foam build-up.	<p>Detergent dosage is too high.</p> <ul style="list-style-type: none"> ▶ Mix one tablespoon of fabric softener with 0.5 litres of water and pour the mixture into the compartment for manual dosing (not for outdoor clothing, sportswear or items stuffed with down). ▶ If intelligent dosing is activated, reduce the basic dosage. → <i>Page 29</i> ▶ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.
 flashes.	<p>The door is not completely closed.</p> <ol style="list-style-type: none"> 1. Ensure that there is no laundry trapped in the door. 2. Close the door.
	<p>Drum cleaning is required.</p> <ul style="list-style-type: none"> ▶ Clean the drum. → <i>Page 30</i>
"Hot" and the drum rotates.	<p>Not a fault. The cooling process is active. No action required.</p> <p>Note: Do not change the programme during the cooling process. The cooling process takes up to 10 minutes.</p>

Fault	Cause and troubleshooting
💧 i-DOS cannot be actuated.	The selected programme or programme progress does not allow intelligent dosing. ▶ Use the manual dosing compartment. → <i>Page 29</i>
The programme does not start.	Childproof lock is activated. ▶ Deactivate the childproof lock. → <i>Page 28</i> ⌚ Terminado en/em is activated. ▶ Check whether ⌚ Terminado en/em is activated. → <i>Page 20</i> The detergent drawer has not been pushed in fully. ▶ Push in the detergent drawer.
The programme is paused or has been interrupted, but the door will not open.	The temperature is too high. ▶ Start the 🌊 programme or wait until the temperature has dropped. Water level is too high. ▶ Start the ⌚ programme or a suitable draining programme. → <i>Page 21</i>
The door cannot be opened due to a power cut.	The door is locked. ▶ Open the door using the emergency release. → <i>Page 42</i>
Drum jerks after the programme starts.	Not a fault. An internal motor test is started. No action required.
Drum rotates, water does not flow in.	Not a fault. Load detection is active for up to 2 minutes. No action required.
No water is visible in the drum.	Not a fault. Water is below the visible area. No action required.
The spin cycle runs several times.	Not a fault. The appliance eliminates an imbalance by repeatedly redistributing the laundry. No action required.
The appliance is vibrating, 'wandering' and making loud noises during the spin cycle.	Appliance is not correctly aligned. ▶ Align the appliance. → <i>Page 14</i> The appliance feet are not fixed. ▶ Secure the appliance's feet. → <i>Page 14</i> Transit bolts have not been removed. ▶ Remove the transit bolts.
High spin speed not reached.	👉 Fácil is activated. ▶ Select a programme that is suitable for the type of fabric. → <i>Page 21</i>

Fault	Cause and troubleshooting
High spin speed not reached.	The appliance is using a reduced spin speed to eliminate an imbalance. No action required.
The programme duration changes during the wash cycle.	Not a fault. The programme sequence is optimised electronically, another rinse cycle is switched on due to heavy foam build-up, or an imbalance is eliminated. No action required.
The drying time is too long.	The ambient temperature is higher than 30 °C. ► Ensure that the ambient temperature is below 30 °C. The air circulation at the appliance's installation location is insufficient. ► Ventilate the appliance's installation location. Fluff has accumulated in the drum. ► Start the Algodón/Algodão 90° programme without any laundry or detergent.
Water intake during the drying phase.	Not a fault. The drying phase requires water. No action required.
Spinning during the drying phase.	Not a fault. Thermal spinning is active. No action required.
Whooshing, hissing, whirring or sucking noises.	Not a fault. Water is pumped in, detergent and fabric softener is dosed, function tests are performed, the process fan is active, or detergent solution is pumped out. No action required.
Banging noises, rattling in the drain pump.	A foreign object is in the drain pump. ► Clean the drain pump. → <i>Page 33</i>
Insufficient cleaning or detergent residues on the laundry.	Detergents may contain water-insoluble substances that deposit on the laundry. ► Start the  programme or brush out the laundry after drying. The detergent in the dispenser is unsuitable or thickened. 1. Check whether the detergent is suitable. → <i>Page 25</i> 2. Check whether the detergent in the dispenser has thickened. 3. If the detergent is unsuitable or has thickened, empty it out and clean the dispenser. → <i>Page 31</i> The basic dosage is not correctly adjusted. ► Set the basic dosage. → <i>Page 29</i>

Fault	Cause and troubleshooting
Fluff on the laundry.	<p>Fluff has accumulated in the drum.</p> <ul style="list-style-type: none"> ▶ Start the Algodón/Algodão 90° programme without any laundry or detergent.
The laundry is too wet after the spinning cycle.	<p>A low spin speed is selected.</p> <ul style="list-style-type: none"> ▶ Start the ⑥ programme. ▶ The next time you run a wash cycle, set a higher spin speed. <p>The appliance is using a reduced spin speed to eliminate an imbalance.</p> <ol style="list-style-type: none"> 1. Redistribute the laundry in the drum. 2. Start the ⑥ programme. <hr/> <p> Fácil is activated.</p> <ul style="list-style-type: none"> ▶ Set a suitable programme. → <i>Page 21</i>
The laundry is too damp.	<p>The selected programme is unsuitable for the type of fabric.</p> <ul style="list-style-type: none"> ▶ Set a suitable programme for subsequent drying. → <i>Page 21</i> <hr/> <p>The load is too large.</p> <ul style="list-style-type: none"> ▶ Observe the programme's maximum load capacity. → <i>Page 21</i> <hr/> <p>After the end of the programme, warm laundry feels damper than it actually is.</p> <ol style="list-style-type: none"> 1. Remove the laundry from the drum as soon as the drying programme has finished. 2. Spread the items of laundry for cooling. <hr/> <p>The selected dryness level is unsuitable.</p> <ul style="list-style-type: none"> ▶ Change the dryness level. → <i>Page 28</i> <hr/> <p>The load is too small.</p> <ul style="list-style-type: none"> ▶ Set a suitable programme for subsequent drying. → <i>Page 21</i> <hr/> <p>The laundry has not been spun sufficiently.</p> <ul style="list-style-type: none"> ▶ Always select the highest possible spin speed for the washing programme in question.
Creasing.	<p>The selected programme is unsuitable for the type of fabric.</p> <ul style="list-style-type: none"> ▶ Set a suitable programme. → <i>Page 21</i> <hr/> <p>A high spin speed is selected.</p> <ul style="list-style-type: none"> ▶ The next time you run a wash cycle, set a lower spin speed.

Fault	Cause and troubleshooting
Creasing.	<p>The load is unsuitable.</p> <ul style="list-style-type: none">► Observe the programme's maximum load capacity. → <i>Page 21</i>► Prepare the laundry. → <i>Page 24</i> <p>The laundry lies in the drum for too long after drying.</p> <ol style="list-style-type: none">1. Remove the laundry from the drum as soon as the drying programme has finished.2. Spread the items of laundry for cooling. <p>Easy Care fabrics have been dried for too long.</p> <ul style="list-style-type: none">► Change the dryness level. → <i>Page 28</i>
Water is leaking out at the water inlet hose.	<p>The water inlet hose is not correctly connected or is damaged.</p> <ul style="list-style-type: none">► Check the installation of the water inlet hose. → <i>Page 10</i> <p>Replace the water inlet hose if it is damaged.</p>
Water is leaking out at the water outlet hose.	<p>The water outlet hose is not connected correctly or is damaged.</p> <ul style="list-style-type: none">► Check the installation of the water outlet hose. → <i>Page 10</i> <p>Replace the water outlet hose if it is damaged.</p>
Water is leaking from below the door.	<p>Dirt on the door or seal causes leaks.</p> <ul style="list-style-type: none">► Clean the door and the seal.
Odours have formed in the appliance.	<p>Humidity and detergent residue may promote the formation of bacteria.</p> <ul style="list-style-type: none">► Clean the drum. → <i>Page 30</i>► If you are not using the appliance, leave the door and detergent drawer open so that residual water can evaporate.

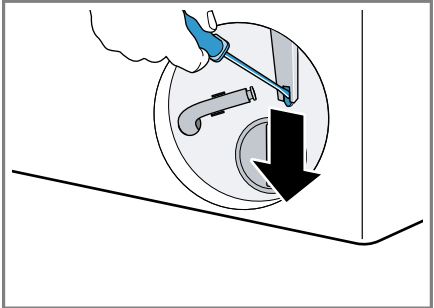
19.1 Emergency release

Releasing the door

Requirement: The drain pump is empty. → *Page 33*

1. **ATTENTION** – Escaping water may cause material damage.
 - Do not open the door if you can see water through the glass.

Pull the emergency unlock downwards with a tool and release.



✓ The door lock is released.

2. Insert the maintenance flap and lock it into place.
3. Close the service flap.

20 Transportation, storage and disposal

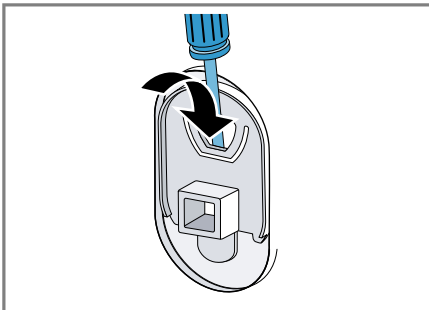
20.1 Removing the appliance

1. Turn off the tap.
2. Empty the water inlet hose.
3. Switch off the appliance.
→ *Page 28*
4. Unplug the appliance's mains plug.
5. Drain the water.
→ *"Cleaning the drain pump", Page 33*
6. Detach the hoses.
7. Empty the dispensers.

20.2 Inserting the transit bolts

Secure the appliance before transportation using transit bolts in order to prevent transport damage.

1. Use a screwdriver to remove the 4 cover caps.



Keep the cover caps.

2. Insert the 4 transit bolts.

20.3 Using the appliance again

- For further information, see Installation and connection → *Page 10* and Starting an empty washing cycle → *Page 15*.

20.4 Disposing of old appliance

Valuable raw materials can be re-used by recycling.

⚠ WARNING

Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

- Do not install the appliance behind a door as this may obstruct the appliance door or prevent it from opening.
- With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

1. Unplug the appliance from the mains.
2. Cut through the power cord.
3. Dispose of the appliance in an environmentally friendly manner. Information about current disposal methods are available from your specialist dealer or local authority.



This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE).

The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

21 Customer Service

Function-relevant genuine spare parts according to the corresponding Eco-design Order can be obtained from Customer Service for a period of at least 10 years from the date on which your appliance was placed on the market within the European Economic Area.

Note: Under the terms of the manufacturer's warranty the use of Customer Service is free of charge.

Detailed information about the warranty period and the warranty conditions in your country is available via the QR code on the enclosed document on service contacts and warranty conditions, from our customer service or on our website.

If you contact Customer Service, you will require the product number (E-Nr.) and the production number (FD) of your appliance.

You can find the contact details for our customer service via the QR code on the enclosed document on service contacts and warranty conditions or on our website.

21.1 Product number (E-Nr.) and production number (FD)

You can find the product number (E-Nr.) and the production number (FD) on the appliance's rating plate.

Depending on the model, the rating plate is located:

- On the inside of the door.
- On the inside of the maintenance flap.
- On the rear of the appliance.

Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

22 Consumption values

The following information is provided in accordance with the EU Ecodesign Regulation. The values specified for programmes other than **Eco 40-60** are only given as a guide and were determined in accordance with the applicable standards EN60456 and EN62512.

The automatic dosing function has been deactivated for this purpose.

Note on the comparison test: Deactivate the automatic dosing function unless this function is the object of the test.

Programme	Load (kg)	Pro-gramm e dura-tion (h:min) ¹	Energy con-sump-tion (kWh/cycle) ¹	Water con-sump-tion (l/cycle) ¹	Max-imum temper-ature (°C) 5 mins ¹	Spin speed (rpm) ¹	Resid-ual mois-ture (%) ¹
Eco 40-60 ²	10.5	3:59	1.110	78.0	41	1400	53.00
Eco 40-60 ²	5.3	2:59	0.440	52.0	28	1400	53.00
Eco 40-60 ²	2.5	2:25	0.200	37	22	1400	53.00
Eco 40-60 + ☀ Tipo secado + 📦 ²	6.0	8:40	3.820	100.0	23	-	-0.1
Eco 40-60 + ☀ Tipo secado + 📦 ²	3.0	5:00	1.920	55.0	21	-	-0.1
Algodón/ Algodão 🌀 20 °C	10.0	4:05	0.550	90.0	25	1400	50.00
Algodón/ Algodão 🌀 40 °C	10.0	4:05	1.300	90.0	40	1400	50.00
Algodón/ Algodão 🌀 60 °C	10.0	4:05	2.200	90.0	60	1400	50.00
Algodón/ Algodão 🌀 40 °C + ⬇️ Prelav.	10.0	4:25	1.500	105.0	40	1400	50.00
Sintéticos 🌀 40 °C	4.0	2:35	0.900	68.0	43	1400	30.00
Mix 🌀 40 °C	4.0	1:10	0.750	50.0	41	1400	45.00
🌀 Lana/Lãs 🌀 30 °C	2.0	0:41	0.180	45.0	22	800	30.00

¹ Due to the influence of water pressure, hardness and inlet temperature, ambient temperature, type, amount and soiling of laundry, detergent used, fluctuations in the power supply and the selected additional functions, the actual values may deviate from the stated values.

² Test programme in accordance with the EU Ecodesign Directive and the EU Energy Labelling Regulation with cold water (15 °C).

23 Technical data

Appliance height	84.8 cm
Appliance width	59.8 cm
Appliance depth	59.0 cm
Appliance depth with door closed	63.5 cm
Appliance depth with door open	107.2 cm
Weight	79.4 kg
Maximum load	10.5 kg
Mains voltage	220-240 V, 50 Hz
⇒ Minimum installation protection	10 A
Nominal power	1900-2300 W
Power consumption	<ul style="list-style-type: none"> ■ Off mode: 0.50 W ■ Left-on mode: 0.50 W
Water pressure	<ul style="list-style-type: none"> ■ Minimum: 100 kPa (1 bar) ■ Maximum: 1000 kPa (10 bar)
Length of the water inlet hose	150 cm
Length of the water outlet hose	150 cm
Length of the power cord	210 cm

This product contains light sources from energy efficiency class F. These light sources are available as a spare part and must only be replaced by trained specialist staff.

More information about your model can be found online at <https://eprel.ec.europa.eu/qr/1313747>¹.

This web address is linked to the official EU EPREL product database.

¹ Only applies to countries in the European Economic Area

This image shows a full page of blank, lined paper. It features approximately 20 evenly spaced horizontal grey lines across the entire width of the page, providing a guide for writing. The background is a solid off-white color. There are no margins, text, or other markings present.



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Expert advice for your Bosch home appliances, help with problems or a repair from Bosch experts.

Find out everything about the many ways Bosch can support you:

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Contact data of all countries are listed in the attached service directory.

BSH Hausgeräte GmbH

Carl-Wery-Straße 34
81739 München, GERMANY
www.bosch-home.com

A Bosch Company

Valid within Great Britain:
Imported to Great Britain by
BSH Home Appliances Ltd.
Grand Union House
Old Wolverton Road
Wolverton, Milton Keynes
MK12 5PT
United Kingdom



9001846735 (050714)

en