



Fridge-freezer

KFN96A...

[en] Information for Use

Further information and explanations are available online:



Table of contents

1 Safety	4 4 4 5 6
2 Preventing material damage .	9
3 Environmental protection and saving energy	 9
4 Installation and connection	
 4.1 Scope of delivery	10 11
5 Familiarising yourself with	40
your appliance	12
6 Features 6.1 Shelf. 6.2 Storage container. 6.3 Fruit and vegetable container with humidity control and the second compartment.	14 14 14

6.5 Door tray	15 15
7 Basic operation	15 16 16 16
8 Additional functions	17
8.1 Super cooling8.2 Super freezing8.3 Energy-saving mode8.4 Sabbath mode	17 17 17 17
9 Alarm	18
9.1 Door alarm 9.2 Temperature alarm	18 18
10 Home Connect	19
10.1 Setting up the Home Connect app	19
10.2 Setting up Home Connect	19
10.3 Checking the signal strength	20
10.4 Installing updates for the Home Connect software	20
10.5 Resetting Home Connect	
settings	20 21
10.7 Data protection	21
11 Refrigerator compartment	21
11.1 Tips for storing food in the refrigerator compartment	21
11.2 Chill zones in the refrigerator compartment	22

12 Freezer compartment	22
12.1 Freezing capacity	22
12.2 Fully utilising the freezer	
compartment volume	22
12.3 Tips for storing food in the	
freezer compartment	22
12.4 Tips for freezing fresh food	23
12.5 Shelf life of frozen food at -18 °C	23
12.6 Defrosting methods for	
frozen food	23
13 Defrosting	24
13.1 Defrosting in the refriger-	
ator compartment	24
13.2 Defrosting in the freezer	
compartment	24
14 Cleaning and servicing	24
14.1 Preparing the appliance for	
cleaning	24
14.2 Cleaning the appliance	24
14.3 Removing the fittings	25
14.4 Removing appliance com-	
ponents	26
15 Troubleshooting	27
15.1 Power failure	30
15.2 Conducting an appliance	
self-test	30
16 Storage and disposal	30
16.1 Taking the appliance out of	
operation	30
16.2 Disposing of old appliance	30
17 Customer Service	31
17.1 Product number (E-Nr.) and	
production number (FD)	31
18 Technical data	31
18 Technical data 19 Declaration of Conformity	31 31



1 Safety

Observe the following safety instructions.

1.1 General information

- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

1.2 Intended use

Only use this appliance:

- for chilling and freezing food and for making ice cubes.
- in private households and in enclosed spaces in a domestic environment.
- Up to an altitude of 2000 m above sea level.

1.3 Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.

Do not let children play with the appliance.

Cleaning and user maintenance must not be performed by children unless they are being supervised.

1.4 Safe transport

⚠ WARNING – Risk of injury!

The heavy weight of the appliance may result in injury when lifted.

▶ Do not lift the appliance on your own.

1.5 Safe installation

Incorrect installation is dangerous.

- ► Connect and operate the appliance only in accordance with the specifications on the rating plate.
- Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- ► The protective conductor system of the domestic electrical installation must be properly installed.
- ► Never equip the appliance with an external switching device, e.g. a timer or remote control.
- ▶ When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an isolating switch must be integrated into the permanent electrical installation according to the installation regulations.
- ► When installing the appliance, check that the power cable is not trapped or damaged.

If the insulation of the power cord is damaged, this is dangerous.

▶ Never let the power cord come into contact with heat sources.

⚠ WARNING – Risk of explosion!

If the appliance's ventilation openings are closed off, a leak in the refrigeration circuit may result in a flammable mixture of gas and air.

► Keep ventilation openings in the appliance casing or in the integrated casing clear of obstruction.

It is dangerous to use an extended power cord and non-approved adapters.

- ▶ Do not use extension cables or multiple socket strips.
- Only use adapters and power cords approved by the manufacturer.
- ▶ If the power cord is too short and a longer one is not available, please contact an electrician to have the domestic installation adapted.

Portable multiple socket strips or portable power supply units may overheat and cause a fire.

▶ Do not place portable multiple socket strips or power supply units on the back of the appliance.

1.6 Safe use

△ WARNING – Risk of electric shock!

An ingress of moisture can cause an electric shock.

- ▶ Only use the appliance in enclosed spaces.
- ▶ Never expose the appliance to intense heat or humidity.
- Do not use steam- or high-pressure cleaners to clean the appliance.

⚠ WARNING – Risk of suffocation!

Children may put packaging material over their heads or wrap themselves up in it and suffocate.

- ► Keep packaging material away from children.
- ▶ Do not let children play with packaging material.

Children may breathe in or swallow small parts, causing them to suffocate.

- ► Keep small parts away from children.
- ▶ Do not let children play with small parts.

⚠ WARNING – Risk of explosion!

If the cooling circuit is damaged, flammable refrigerant may escape and explode.

- ► To accelerate the defrosting process, do not use any other mechanical devices or means other than those recommended by the manufacturer.
- ▶ If food is stuck to the freezer compartment, loosen it with a blunt object such as the handle of a wooden spoon.

Products which contain flammable propellants and explosive substances may explode, e.g. spray cans.

► Do not store products which contain flammable propellants (e.g. spray cans) or explosive substances in the appliance.

MARNING – Risk of fire!

Electrical devices within the appliance may cause a fire, e.g. heaters or electric ice makers.

▶ Do not operate electrical devices within the appliance.

⚠ WARNING – Risk of injury!

Containers that contain carbonated drinks may burst.

► Do not store containers that contain carbonated drinks in the freezer compartment.

Injury to the eyes caused by escaping flammable refrigerant and hazardous gases.

Do not damage the tubes of the refrigerant circuit or the insulation.

The appliance may tip.

▶ Do not stand or support yourself on the base, runners or doors.

⚠ WARNING – Risk of cold burns!

Contact with frozen food and cold surfaces may cause burns by refrigeration.

- Never put frozen food straight from the freezer compartment into your mouth.
- ► Avoid prolonged contact of the skin with frozen food, ice and surfaces in the freezer compartment.

△ CAUTION – Risk of harm to health!

To prevent food from being contaminated, you must observe the following instructions.

- ▶ If the door is open for an extended period of time, this may lead to a considerable temperature increase in the compartments of the appliance.
- Regularly clean the surfaces that may come into contact with food and accessible drain systems.
- ► Store raw meat and fish in suitable containers in the refrigerator so that they do not touch or drip on other food.
- ▶ If the fridge/freezer is empty for an extended period of time, switch off the appliance, defrost it, clean it and leave the door open to prevent the formation of mould.

Metal or metal-style parts in the appliance may contain aluminium. If acidic food comes into contact with aluminium in the appliance, aluminium foil ions may pass into the food.

▶ Do not consume soiled food.

1.7 Damaged appliance

If the appliance or the power cord is damaged, this is dangerous.

- ► Never operate a damaged appliance.
- ▶ Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box.
- ► Call customer service. → Page 31 Improper repairs are dangerous.
- ► Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ► If the power cord or the appliance power cable of this appliance is damaged, it must be replaced with a special power cord or special appliance power cable, which is available from the manufacturer or its Customer Service.

⚠ WARNING – Risk of fire!



If the tubes are damaged, flammable refrigerant and harmful gases may escape and ignite.

- Keep naked flames and ignition sources away from the appliance.
- ▶ Ventilate the room.
- ► Switch off the appliance. → Page 16
- Unplug the mains plug from the mains or switch off the circuit breaker in the fuse box.
- ► Call customer service. → Page 31

2 Preventing material damage

ATTENTION!

The high weight of the appliance or, if not rolling freely, the appliance's castors may damage the floor when the appliance is moved.

- Transport the appliance using a sack truck.
- Use floor protection when moving the appliance, and do not move it in a zigzag fashion.

When the appliance door is closed, an open door pillar may damage the appliance.

- Never open the door pillar manually.
- If the door pillar has been opened, close it before closing the appliance door.

Using the appliance, base, runners or doors as a seat or climbing surface may damage the appliance.

Do not stand or lean on the appliance, base, runners or doors.
 Contamination with oil or fat may cause plastic parts and door seals to become porous.

 Keep plastic parts and door seals free of oil and grease.

Metal or metal-style parts in the appliance may contain aluminium. When aluminium comes into contact with acidic foods, it corrodes and discolours.

Only store packaged food in the appliance.

If you clean fittings and accessories in the dishwasher, this may cause them to become deformed or discolour.

 Never clean fittings and accessory in the dishwasher.

3 Environmental protection and saving energy

3.1 Disposing of packaging

The packaging materials are environmentally compatible and can be recycled.

 Sort the individual components by type and dispose of them separately.

3.2 Saving energy

If you follow these instructions, your appliance will use less power.

Selecting the installation location

- Keep the appliance out of direct sunlight.
- Install the appliance as far away as possible from heating elements, cookers and other heat sources:
 - Maintain a 30 mm clearance to electric or gas cookers.
 - Maintain a 300 mm clearance to oil or solid-fuel cookers.
- Never cover or block the external ventilation openings.

Saving energy during use

Note: The arrangement of the fittings does not affect the energy consumption of the appliance.

- Open the appliance only briefly and then close it carefully.
- Never cover or block the interior ventilation openings or the exterior ventilation openings.
- Transport purchased food in a cool bag and place in the appliance quickly.
- Allow warm food and drinks to cool down before storing them.

- Thaw frozen food in the refrigerator compartment to utilise the low temperature of the food.
- Always leave some space between the food and to the back panel.
- Vacuum the external ventilation grilles when they are dusty.

4 Installation and connection

4.1 Scope of delivery

After unpacking all parts, check for any transport damage and for completeness of delivery.

If you have any complaints, contact your dealer or our after-sales service → Page 31.

The delivery consists of the following:

- Free-standing appliance
- Equipment and accessories¹
- Installation material
- Installation instructions
- User manual
- Customer service directory
- Warranty enclosure²
- Energy label
- Information on energy consumption and noises
- Information about Home Connect

4.2 Criteria for the installation location

⚠ WARNING Risk of explosion!

If the appliance is in a space that is too small, a leak in the refrigeration circuit may result in a flammable mixture of gas and air.

 Only install the appliance in a space with a volume of at least 1 m³ per 8 g refrigerant. The volume of refrigerant is indicated on the rating plate. → "Appliance",

Fig. 1 / 4 Page 13

The weight of the appliance ex works may be up to 165 kg depending on the model.

The subfloor must be sufficiently stable to bear the weight of the appliance.

The surface must be level.

This refrigerator is intended for use at ambient temperatures of 10 °C to 43 °C.

The appliance is fully functional within the permitted room temperature. If the appliance is operated at colder

room temperatures, the appliance will not be damaged up to a room temperature of 5 °C.

Over-and-under and side-by-side installation

If you want to install 2 refrigerating appliances one over the other or side by side, you must maintain a clearance of at least 150 mm between the appliances. Selected appliances can be installed without a minimum clearance. Ask your dealer or kitchen planner about this.

Depending on the appliance specifications

Not in all countries

4.3 Installing the appliance

 Install the appliance in accordance with the enclosed installation instructions.

4.4 Preparing the appliance for the first time

- 1. Remove the informative material.
- Remove the protective foil and transit bolts, e.g. remove the adhesive strips and carton.
- 3. Clean the appliance for the first time. → Page 24

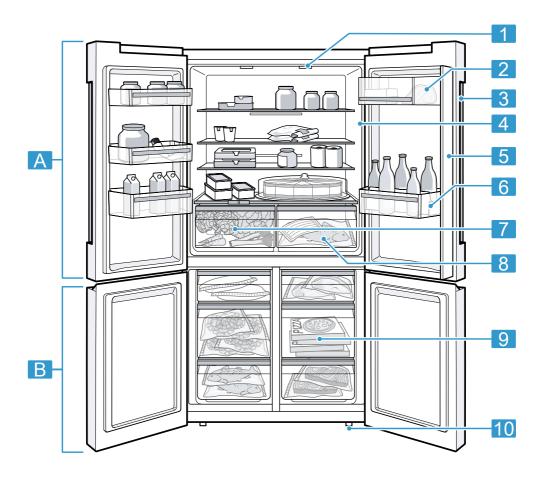
4.5 Connecting the appliance to the electricity supply

- Insert the non-heating appliance plug of the power cable into the appliance.
- Insert the mains plug of the appliance's power cable in a socket nearby.
 - The connection data of the appliance can be found on the rating plate. → "Appliance", Fig. 1/4, Page 13
- **3.** Check the mains plug is inserted properly.
- The appliance is now ready for use.

5 Familiarising yourself with your appliance

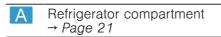
5.1 Appliance

You can find an overview of the parts of your appliance here.



1

Deviations between your appliance and the diagrams may differ with regard to their features and size.





- Lighting
- Butter and cheese compartment → Page 15
- 3 Control panel → Page 13
- 4 Rating plate → Page 31
- Door pillar with condensation protection → Page 9
- Door tray for large bottles

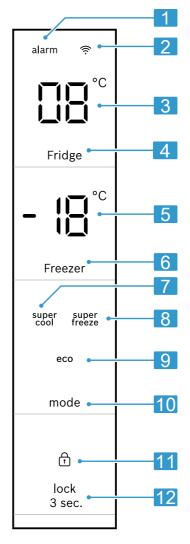
 → Page 15
- 7 Fruit and vegetable container with humidity control

 → Page 14
- 8 Storage container
 → Page 14
- 9 Frozen food container

 → Page 25
- 10 Screw foot

5.2 Control panel

You can use the control panel to configure all functions of your appliance and to obtain information about the operating status.



2

- alarm lights up when the alarm is switched on.
- 2 iights up if user-defined settings have been set via the Home Connect app. You can find more information in the Home Connect app.
- Displays the set temperature for the refrigerator compartment in °C.
- 4 Fridge sets the temperature of the refrigerator compartment.
- 5 Displays the set temperature for the freezer compartment in °C.
- 6 Freezer sets the temperature of the freezer compartment.
- super cool lights up when Super cooling is switched on.
- 8 super freeze lights up when Super freezing is switched on.
- eco lights up when the energy-saving mode is switched on.
- mode is used to select an additional function.
- lock 3 sec. switches the button lock for the control panel on or off.

6 Features

The features of your appliance depend on the model.

6.1 Shelf

To vary the shelf as required, you can remove the shelf and re-insert it elsewhere.

→ "Removing the shelf", Page 25

6.2 Storage container

The temperatures in the storage container are lower than in the refrigerator compartment. Temperatures below 0 °C may occur occasionally. In order to reach temperatures close to 0 °C in the storage container, set the refrigerator compartment temperature to 2 °C. \rightarrow *Page 16* Use the lower temperatures in the storage container to store highly perishable food, e.g. fish, meat and sausages.

6.3 Fruit and vegetable container with humidity control

Store fresh fruit and vegetables loose in the fruit and vegetable container. Cover any chopped fruit and vegetables, or store in air-tight packaging. You can adjust the humidity in the fruit and vegetable container using the humidity controller. This allows fresh fruit and vegetables to be stored for longer than with conventional storage.

The air humidity in the fruit and vegetable container can be set according to the type and amount of food to be stored by moving the humidity controller:

- Move to the left for low humidity when primarily storing fruit or mixed items, or if the appliance is very full.
- Move to the right for high humidity
 when primarily storing vegetables or when the appliance is not very full.

Condensation may form in the fruit and vegetable container depending on the food and quantity stored. Remove the condensation with a dry cloth and adjust the air humidity to a lower setting using the humidity controller.

To ensure that the quality and aroma are retained, store fruit and vegetables that are sensitive to cold outside of the appliance at temperatures of approx. 8 °C to 12 °C, e.g. pineapple, bananas, citrus fruits, cucumbers, courgettes, peppers, tomatoes and potatoes.

6.4 Butter and cheese compartment

Store butter and hard cheese in the butter and cheese compartment.

6.5 Door tray

To adjust the door tray as required, you can remove the door tray and reinsert elsewhere.

→ "Removing door tray", Page 25

6.6 Accessories

Use original accessories. These have been made especially for your appliance.

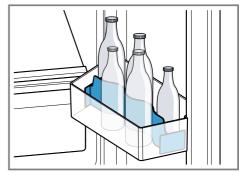
The accessories for your appliance depend on the model.

Egg tray

Store eggs safely on the egg tray.

Bottle holder

The bottle holder prevents bottles from falling over when the appliance door is opened and closed.



Ice cube tray

Use the ice cube tray to make ice cubes.

Making ice cubes

Use only drinking water to make ice cubes.

- 1. Fill the ice cube tray with drinking water up to 3/4 and place in the freezer compartment.
 - If the ice cube tray is stuck to the freezer compartment, loosen it with a blunt object such as the handle of a wooden spoon.
- To loosen the ice cubes, twist the ice cube tray slightly or hold it briefly under flowing water.

7 Basic operation

7.1 Switching on the appliance

- **1.** Electrically connect the appliance.
 - → Page 11

- The appliance begins to cool.
- A warning signal sounds, the temperature display (freezer compartment) flashes and "alarm" lights up because the freezer compartment is still too warm.
- **2.** Switch off the warning tone using **alarm**.
- "alarm" goes out as soon as the set temperature has been reached.
- 3. Set the required temperature.

 → Page 16

7.2 Operating tips

- Once you have switched on the appliance, the set temperature is only reached after several hours.
 Do not put any food in the appliance until the set temperature has been reached.
- The front and side panels of the housing heat up occasionally.
 This prevents condensation from forming.
- When closing the door, make sure that the door is not blocked by stored items.
- When you close the door, a vacuum may be created. The door is then difficult to open again. Wait a moment until the vacuum is offset.
- The temperature in the appliance varies due to the following conditions:
 - How often the appliance is opened
 - Load capacity
 - Temperature of newly stored food
 - Ambient temperature
 - Direct sunlight

7.3 Switching off the appliance

Disconnect the appliance from the power supply. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.

7.4 Setting the temperature

Setting the refrigerator compartment temperature

 Press Fridge repeatedly until the temperature display (refrigerator compartment) shows the required temperature setting.

The recommended temperature in the refrigerator compartment is 4 °C.

Setting the freezer compartment temperature

 Press Freezer repeatedly until the temperature display (freezer compartment) shows the required temperature setting.

The recommended temperature in the freezer compartment is –18 °C.

7.5 Keylock

The keylock prevents the appliance from being operated accidentally or incorrectly while running.

Switching on the keylock

- Press and hold lock 3 sec. for three seconds.
- ✓ d lights up.

Switching off the keylock

- Press and hold lock 3 sec. for three seconds.

8 Additional functions

Find out which additional functions can be used for your appliance.

8.1 Super cooling

With Super cooling, the refrigerator compartment cools as cold as possible.

Switch on Super cooling before placing large quantities of food in the refrigerator compartment.

Note: When Super cooling is switched on, increased noise may occur.

Switching on Super cooling

- Press mode repeatedly until "super cool" lights up.
- "SU" lights up in the temperature display (refrigerator compartment).

Note: After approx. 6 hours, the appliance switches to normal operation.

Switching off Super cooling

- Press mode repeatedly until "super cool" goes out.
- The previously set temperature is displayed.

8.2 Super freezing

With Super freezing, the freezer compartment cools as cold as possible. Switch on Super freezing one to two hours before placing food weighing 2 kg or more into the freezer compartment.

In order to utilise the freezer capacity, use Super freezing.

→ "Prerequisites for freezing capacity", Page 22

Note: When Super freezing is switched on, increased noise may occur.

Switching on Super freezing

- Press mode repeatedly until "super freeze" lights up.
- "SU" lights up on the temperature display (freezer compartment).

Note: After approx. 54 hours, the appliance switches to normal operation.

Switching off Super freezing

- Press mode repeatedly until "super freeze" goes out.
- The previously set temperature is displayed.

8.3 Energy-saving mode

You can set the appliance to save energy with the energy-saving mode. The appliance automatically sets the temperatures.

Refrigerator com- 8 °C partment

Freezer compart- -16 °C ment

Switching on energy-saving mode

► Press **mode** repeatedly until "eco" lights up.

Switching off energy-saving mode

- Press mode repeatedly until "eco" goes out.
- The previously set temperature is displayed.

8.4 Sabbath mode

To ensure that you can also use the appliance on the Sabbath, the Sabbath mode switches off all non-essential functions.

During Sabbath mode, the following functions are switched off:

- Super cooling
- Super freezing
- Alarm

- Interior lighting
- Signal tones
- Messages on the control panel

Note: The control panel lighting is switched off during the Sabbath mode. **Fridge** lights up.

Switching on Sabbath mode

- Press and hold Fridge for 15 seconds until an audible signal sounds.
- ✓ "Sb" lights up.

Note: After approx. 80 hours, the appliance switches to normal mode.

Switching off Sabbath mode

 Press and hold Fridge for 15 seconds until an audible signal sounds.

9 Alarm

9.1 Door alarm

If the appliance door is open for a while, the door alarm switches on. A warning tone sounds and "alarm" flashes.

Switching off the door alarm

- Close the appliance door or press any touch field on the control panel.
- → The warning tone is switched off.
- ✓ "alarm" goes out.

9.2 Temperature alarm

If the freezer compartment becomes too warm, the temperature alarm is switched on.

A warning tone sounds and the set temperature (freezer compartment) and "alarm" flash.

riangle CAUTION

Risk of harm to health!

During the thawing process, bacteria may multiply and spoil the frozen food.

- Do not refreeze food after it has been defrosted or started to defrost.
- Refreeze food only after cooking.
- These items should no longer be stored for the maximum storage period.

The temperature alarm can be switched on in the following cases:

- The appliance is switched on.
 Do not store any food until the appliance has reached the set temperature.
- Large quantities of fresh food are being placed inside.
 Switch on Super freezing before placing large quantities of food in the appliance.
- The freezer compartment door is open for too long.
 Check whether the frozen food has defrosted or thawed.

Switching off the temperature alarm

- Press any touch field.
- ▼ The warning tone is switched off.
- ✓ The temperature display (freezer compartment) briefly indicates the warmest temperature reached in the freezer compartment. The temperature display (freezer compartment) then indicates the set temperature again.
- From this time on, the warmest temperature is measured again and saved.
- "alarm" lights up until the set temperature is reached again.

10 Home Connect

This appliance is network-capable. Connect your appliance to a mobile device to control its functions via the Home Connect app.

The Home Connect services are not available in every country. The availability of the Home Connect function depends on the availability of Home Connect services in your country. You can find information about this at: www.home-connect.com. To be able to use Home Connect, you must first set up the connection to the WLAN home network (Wi-Fi¹) and to the Home Connect app. After switching on the appliance, wait at least 2 minutes until internal device initialisation is complete. Only then should you set up Home Connect.

The Home Connect app guides you through the entire login process. Follow the instructions in the Home Connect app to configure the settings.

Tip: Please also follow the instructions in the Home Connect app.

Notes

- Please note the safety precautions in this instruction manual and make sure that they are also observed when operating the appliance via the Home Connect app. → "Safety". Page 4
- Operating the appliance on the appliance itself always takes priority.
 During this time it is not possible to operate the appliance using the Home Connect app.

10.1 Setting up the Home Connect app

- 1. Install the Home Connect app on your mobile device.
- Start the Home Connect app and set up access for Home Connect.
 The Home Connect app guides you through the entire login process.

10.2 Setting up Home Connect

Requirements

- The Home Connect app has been installed on your mobile device.
- The appliance is receiving signals from the WLAN home network (Wi-Fi) at its installation location.
- 1. Open the Home Connect app and scan the following QR code.



2. Follow the instructions in the Home Connect app.

¹ Wi-Fi is a registered trademark of the Wi-Fi Alliance.

10.3 Checking the signal strength

You should check the signal strength if no connection could be established.

- Press and hold Freezer for 15 seconds.
- → The temperature display (freezer compartment) shows "Cn".
- Press Freezer repeatedly until the temperature display (freezer compartment) shows "SI".
- The temperature display (refrigerator compartment) shows a value between "0" (no reception) and "3" (full reception).

Note: The signal strength should be at least "2".

Improving the reception

If the signal strength is too weak, the connection may be interrupted.

- Carry out one of the solution options:
 - Place the router and refrigerator closer together.
 - Ensure that the connection is not interfered with by screening walls.
 - Install a repeater to strengthen the signal.

10.4 Installing updates for the Home Connect software

The appliance searches for updates to the Home Connect software at regular intervals.

Note: If updates are available, the temperature display (freezer compartment) shows "UP".

To cancel the update and reset the temperature display (freezer compartment) to the set temperature, press any touch field.

- Press and hold Freezer for 15 seconds.
- → The temperature display (freezer compartment) shows "Cn".
- Press Freezer repeatedly until the temperature display (freezer compartment) shows "UP" and the temperature display (refrigerator compartment) shows "OF".
- 3. Press Fridge.
- The temperature display (refrigerator compartment) shows an animation.
- ▼ The update is installed.
- The control panel is locked during the installation.
- If the installation is successful, the temperature display (refrigerator compartment) shows "On".
- 4. If the temperature indicator (refrigerator compartment) shows "Er", the appliance was unable to install the update.
 - Repeat the process at a later point.
- If the update cannot be completed after several attempts, contact customer service → Page 31.

10.5 Resetting Home Connect settings

If your appliance experiences connection problems with the WLAN home network (Wi-Fi) or your appliance wants to log into a different WLAN home network (Wi-Fi), you can reset the Home Connect settings.

- Press and hold Freezer for 15 seconds.
- → The temperature display (freezer compartment) shows "Cn".

- Press Freezer repeatedly until the temperature display (freezer compartment) shows "rE" and the temperature display (refrigerator compartment) shows "OF".
- 3. Press Fridge.
- The temperature display (refrigerator compartment) shows an animation for approximately 15 seconds.
- The temperature display (refrigerator compartment) shows "On".
- The Home Connect settings have been reset.

10.6 Remote diagnostics

Customer Service can use Remote Diagnostics to access your appliance if you contact them, have your appliance connected to the Home Connect server and if Remote Diagnostics is available in the country in which you are using the appliance.

Tip: For further information and details about the availability of Remote Diagnostics in your country, please visit the service/support section of your local website: www.home-connect.com.

10.7 Data protection

Please see the information on data protection.

The first time your appliance is registered on a home network connected to the Internet, your appliance will transmit the following types of data to the Home Connect server (initial registration):

 Unique appliance identification (consisting of appliance codes as well as the MAC address of the installed Wi-Fi communication module).

- Security certificate of the Wi-Fi communication module (to ensure a secure data connection).
- The current software and hardware version of your appliance.
- Status of any previous resetting to factory settings.

This initial registration prepares the Home Connect functions for use and is only required when you want to use the Home Connect functions for the first time

Note: Please note that the Home Connect functions can only be utilised with the Home Connect app. Information on data protection can be retrieved in the Home Connect app.

11 Refrigerator compartment

You can keep meat, sausage, fish, dairy products, eggs, prepared meals and pastries in the refrigerator compartment.

The temperature can be set from 2 °C to 8 °C.

The refrigerator compartment can also be used to store highly perishable foods in the short to medium term. The lower the selected temperature, the longer the food remains fresh.

11.1 Tips for storing food in the refrigerator compartment

- Only store food when fresh and undamaged.
- Store food covered or in air-tight packaging.

- To avoid impeding the circulation of air and to prevent food from freezing, do not place food so that it has direct contact with the back wall.
- Allow hot food and drinks to cool down first before placing in the appliance.
- Observe the best-before date or use-by date specified by the manufacturer.

11.2 Chill zones in the refrigerator compartment

The air circulation in the refrigerator compartment creates different chill zones.

Coldest zone

The coldest zone is in the storage container.

Tip: Store highly perishable food such as fish, sausages and meat in the coldest zone.

Warmest zone

The warmest zone is at the very top of the door.

Tip: Store food that does not spoil easily in the warmest zone, e.g. hard cheese and butter. Cheese can then continue to release its aroma and the butter will still be easy to spread.

12 Freezer compartment

You can store frozen food, freeze food and make ice cubes in the freezer compartment.

The temperature can be set from -16 °C to -24 °C.

Long-term storage of food should be at -18 °C or lower.

The freezer compartment can be used to store perishable food long-term. The low temperatures slow down or stop the spoilage.

12.1 Freezing capacity

The freezing capacity indicates the quantity of food that can be frozen right through to the centre within a specific period of time. Information on freezing capacity can be found on the rating plate. → "Appliance", Fig. 1/4, Page 13

Prerequisites for freezing capacity

- Approx. 24 hours before placing fresh food in the appliance, switch on Super freezing.
 - → "Switching on Super freezing", Page 17
- Place food in the top frozen food container first.

12.2 Fully utilising the freezer compartment volume

Learn how to store the maximum amount of frozen food in the freezer compartment.

- 1. Remove all fittings from the freezer compartment. → Page 25
- 2. Stack food directly on the floor of the freezer compartment.

12.3 Tips for storing food in the freezer compartment

- Store food in air-tight packaging.
- Do not bring food which is to be frozen into contact with frozen food.
- Place the food over the whole area of the frozen food containers.
- To ensure that the air can circulate freely in the appliance, push the frozen food containers in as far as they will go.

12.4 Tips for freezing fresh food

- Freeze fresh and undamaged food only.
- Freeze food in portions.
- Cooked food is more suitable than food that can be eaten raw.
- Vegetables: Wash, chop up and blanch before freezing.
- Fruit: Wash, pit and perhaps peel, possibly add sugar or ascorbic acid solution.
- Food that is suitable for freezing includes baked items, fish and seafood, meat, game, poultry, eggs without shells, cheese, butter and quark, ready meals and leftovers.
- Food that is unsuitable for freezing includes lettuce, radishes, eggs in shells, grapes, raw apples and pears, yoghurt, sour cream, crème fraîche and mayonnaise.

Packing frozen food

If you select suitable packaging material and the correct type of packaging, you can determine the product quality and prevent freezer burn.

- **1.** Place the food in the packaging.
- 2. Squeeze out the air.
- **3.** Pack food airtight to prevent it from losing flavour and drying out.
- Label the packaging with the contents and the date of freezing.

12.5 Shelf life of frozen food at –18 °C

Food	Storage time
Fish, sausages, pre- pared meals and baked goods	up to 6 months
Poultry, meat	up to 8 months

Food	Storage time
Vegetables, fruit	up to 12 months

12.6 Defrosting methods for frozen food

⚠ CAUTION Risk of harm to health!

During the thawing process, bacteria may multiply and spoil the frozen food.

- Do not refreeze food after it has been defrosted or started to defrost.
- ► Refreeze food only after cooking.
- These items should no longer be stored for the maximum storage period.
- Defrost animal-based food, such as fish, meat, cheese, quark, in the refrigerator compartment.
- Defrost bread at room temperature.
- Prepare food for immediate consumption in the microwave, in the oven, or on the hob.

13 Defrosting

13.1 Defrosting in the refrigerator compartment

The refrigerator compartment in your appliance defrosts automatically.

13.2 Defrosting in the freezer compartment

The fully automatic NoFrost system ensures that the freezer compartment remains frost-free. Defrosting is not required.

14 Cleaning and servicing

To keep your appliance working efficiently for a long time, it is important to clean and maintain it carefully. Customer Service must clean inaccessible points. Cleaning by customer service can give rise to costs.

14.1 Preparing the appliance for cleaning

- 1. Disconnect the appliance from the power supply.
 - Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
- **2.** Take out all of the food and store it in a cool place.
 - Place ice packs (if available) onto the food.
- 3. Remove all fittings and accessories from the appliance.
 - → Page 25
- **4.** Remove the shelf above the fruit and vegetable container.
 - → Page 26

5. Remove the fruit and vegetable container cover.

14.2 Cleaning the appliance

⚠ WARNING Risk of electric shock!

An ingress of moisture can cause an electric shock.

 Do not use steam- or high-pressure cleaners to clean the appliance.

Liquid in the lighting or in the controls can be dangerous.

► The rinsing water must not drip into the lighting or controls.

ATTENTION!

Unsuitable cleaning products may damage the surfaces of the appliance.

- Do not use hard scouring pads or cleaning sponges.
- Do not use harsh or abrasive detergents.
- ▶ Do not use cleaning products with a high alcohol content.
- Do not use stainless-steel cleaning agents on the outside of the appliance.

If you clean fittings and accessories in the dishwasher, this may cause them to become deformed or discolour.

- Never clean fittings and accessory in the dishwasher.
- Prepare the appliance for cleaning.
 → Page 24
- 2 Clean the outside of the appliance, the inside of the appliance, the fittings, the accessories and the door seals with a dish cloth, lukewarm water and a little pH-neutral detergent.
- 3. Dry thoroughly with a soft, dry cloth

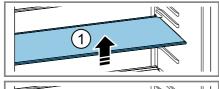
- **4.** Insert the fittings and install the removable appliance parts.
- 5. Electrically connect the appliance.→ Page 11
- 6. Putting the food into the appliance.

14.3 Removing the fittings

If you want to clean the fittings thoroughly, remove these from your appliance.

Removing the shelf

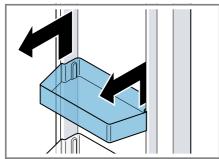
► Lift the shelf at the front ①, pull it out and remove it ②.





Removing door tray

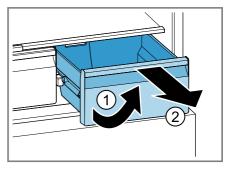
► Lift the door tray and remove it.



Removing the storage container

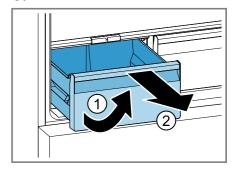
1. Pull out the storage container as far as it will go.

2. Lift the storage container at the front ① and remove it ②.



Removing the fruit and vegetable container

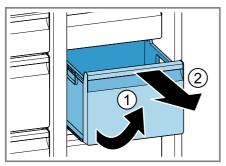
- 1. Pull out the fruit and vegetable container as far as it will go.
- Lift the fruit and vegetable container at the front ① and remove it ②.



Removing the frozen food container

1. Take out the frozen food container as far as it will go.

2. Lift the frozen food container at the front ① and remove it ②.

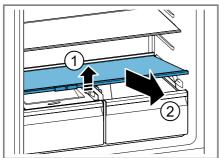


14.4 Removing appliance components

If you want to clean your appliance thoroughly, you can remove certain components from your appliance.

Removing the shelf above the fruit and vegetable container

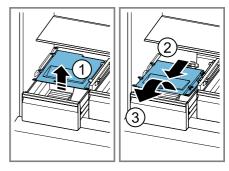
► Lift the shelf above the fruit and vegetable container at the front ① and remove it ②.



Removing the fruit and vegetable container cover

1. Pull out the fruit and vegetable container as far as it will go.

2. Lift the fruit and vegetable container cover slightly ①, pull it forwards ② and remove it ③.



15 Troubleshooting

You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.



. WARNING

Risk of electric shock!

Improper repairs are dangerous.

- ► Repairs to the appliance should only be carried out by trained specialist staff.
- ► Only use genuine spare parts when repairing the appliance.
- ► If the power cord or the appliance power cable of this appliance is damaged, it must be replaced with a special power cord or special appliance power cable, which is available from the manufacturer or its Customer Service.

Fault	Cause and troubleshooting			
The appliance is not cooling, the displays and lighting are lit.	 Showroom mode is switched on. 1. Disconnect the appliance from the mains. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box. 2. Reconnect the appliance after five minutes. 3. Wait at least 30 seconds and then press mode for 			
	 15 seconds. 17 appears briefly on the control panel. 4. After a short time, check whether your appliance is cooling. 			
The LED lighting does not work.	Different causes are possible. ► Call customer service. The customer service number can be found in the enclosed customer service directory.			
The refrigeration unit is switching on more	The appliance has been opened frequently. Do not open appliance door unnecessarily.			
frequently and for longer.	External ventilation openings are covered up. Remove any obstructions from in front of the external ventilation openings.			
	Not a fault. Modern refrigeration machines switch on more frequently and have different power levels to cool more efficiently. • Remove any obstructions from in front of the external ventilation openings.			

Fault	Cause and troubleshooting
The refrigeration unit is switching on more frequently and for longer.	 Install the appliance as far away as possible from heating elements, cookers and other heat sources. Avoid prolonged exposure of the appliance to direct sunlight. Only open the appliance door as briefly as necessary. Allow hot food and drinks to cool down first before storing in the appliance.
A layer of frost forms on the back wall of the refrigerator compartment.	Not a fault. Modern refrigeration machines ensure a more even temperature in the refrigerator compartment. The back wall of the refrigerator compartment is defrosted automatically at regular intervals. • Only open the appliance door as briefly as necessary. • Pack the food airtight or cover it. • Allow hot food and drinks to cool down first before storing in the appliance. • Always leave some space between the food and the interior walls.
Home Connect is not working properly.	Different causes are possible. • Go to www.home-connect.com.
"E" or "d" appears on the temperature dis- play.	 The electronics have detected a fault. Switch off the appliance. → Page 16 Disconnect the appliance from the mains. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box. Reconnect the appliance after five minutes. If the message still appears on the display, call customer service. The customer service number can be found in the enclosed customer service directory.
A warning signal sounds and "alarm" flashes. The door alarm is	The appliance door is open. ► Close the appliance door.
switched on.	

Fault	Cause and troubleshooting				
A warning tone sounds and the tem-	Different causes are possible. 1. Press any touch field.				
perature display	▼ The alarm is switched off.				
(freezer compartment) and "alarm" flash.	2. After several hours, check whether the set freezer compartment temperature has been reached again.				
The temperature alarm is switched on.	 External ventilation openings are covered up. Remove any obstructions from in front of the external ventilation openings. 				
	 Larger quantities of fresh food have been put in. Switch on Super freezing before placing a larger amount of food in the appliance. → "Switching on Super freezing", Page 17 				
The temperature differs greatly from the setting.	 Different causes are possible. Switch off the appliance. → Page 16 Switch the appliance back on after five minutes. → Page 15 				
	 If the temperature is too warm, check the temperature again after a couple of hours. If the temperature is too cold, check the temperature again on the following day. 				
The appliance hums, bubbles, buzzes, gargles, clicks or crackles.	Not a fault. A motor is running, e.g. refrigerating unit, fan. Refrigerant flows through the pipes. The motor, switches or solenoid valves are switching on or off. Automatic defrosting is running. No action required.				
The appliance makes noises.	The appliance is not level.Align the appliance using a spirit level and the screw feet.				
	The appliance is not free-standing. • Observe the minimum clearances for the appliance.				
	Fittings wobble or stick. Check the removable fittings and, if required, replace these.				
	Bottles or containers are touching. Move the bottles or containers away from each other.				
	Super freezing is switched on. No action required.				

15.1 Power failure

During a power failure, the temperature in the appliance rises; this reduces the storage time and the quality of the frozen food.

On the website for your appliance, the technical data provides you with the storage times for frozen food in the event of a fault.

Notes

- Open the appliance as little as possible during a power failure and do not place any other food in the appliance.
- Check the quality of the food immediately after a power failure.
 - Dispose of any frozen food that has defrosted and is hotter than 5 °C.
 - Cook or fry slightly thawed frozen food, and then either consume it or freeze it again.

15.2 Conducting an appliance self-test

Your appliance has an appliance selftest which displays faults that can be eliminated by your customer service.

- Disconnect the appliance from the power supply.
 - Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
- Electrically reconnect the appliance after 5 minutes. → Page 11
- Within the first two minutes after switching on, press and hold mode for 10 seconds until an audible signal sounds.
- The appliance self-test starts.
- If, at the end of the appliance selftest, 2 audible signals sound and the temperature display indicates the set temperature, the temperat-

- ure sensors on your appliance are OK. The appliance switches to normal operation.
- If, at the end of the appliance selftest, 5 audible signals sound, inform customer service.

16 Storage and disposal

16.1 Taking the appliance out of operation

- **1.** Disconnect the appliance from the power supply.
 - Unplug the appliance from the mains or switch off the circuit breaker in the fuse box.
- 2. Remove all of the food.
- 3. Clean the appliance. → Page 24
- ATTENTION! Objects jammed between the door and the housing may damage the door hinge.
- Open the door until it remains open by itself.
- ► Do not insert any objects between the door and the housing.

To guarantee the ventilation inside the appliance, leave the appliance open.

16.2 Disposing of old appliance

Valuable raw materials can be reused by recycling.

⚠ WARNING Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

 Leave shelves and containers inside the appliance to prevent children from climbing in. Keep children away from the redundant appliance.

⚠ WARNING Risk of fire!

If the tubes are damaged, flammable refrigerant and harmful gases may escape and ignite.

- ► Do not damage the tubes of the refrigerant circuit or the insulation.
- Unplug the appliance from the mains.
- 2. Cut through the power cord.
- Dispose of the appliance in an environmentally friendly manner.
 Information about current disposal methods are available from your specialist dealer or local authority.

17 Customer Service

Detailed information about the warranty period and the warranty conditions in your country is available via the QR code on the enclosed document on service contacts and warranty conditions, from our customer service or on our website.

If you contact Customer Service, you will require the product number (E-Nr.) and the production number (FD) of your appliance.

You can find the contact details for our customer service via the QR code on the enclosed document on service contacts and warranty conditions or on our website.

17.1 Product number (E-Nr.) and production number (FD)

You can find the product number (E-Nr.) and the production number (FD) on the appliance's rating plate.

→ "Appliance", Fig. 1/4, Page 13 Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

18 Technical data

Refrigerant, cubic capacity and further technical specifications can be found on the rating plate.

→ "Appliance", Fig. 1 / 4 , Page 13

19 Declaration of Conformity

BSH Hausgeräte GmbH hereby declares that the appliance with Home Connect functionality conforms to the basic requirements and other relevant provisions of Directive 2014/53/FU.

A detailed RED Declaration of Conformity can be found online at www.bosch-home.com among the additional documents on the product page for your appliance.



2.4 GHz band (2400-2483.5 MHz): Max. 100 mW 5-GHz band (5150-5350 MHz + 5470-5725 MHz): max. 50 mW

B /	BE	BG	CZ	DK	DE	EE	ΙΕ	EL	ES
	FR	HR	IT	CY	LI	LV	LT	LU	HU

en

	MT	NL	AT	PL	PT	RO	SI	SK	Fl
	SE	NO	СН	TR	IS	UK (NI)		,	
5 GHz	WLAN	l (Wi-Fi)	: For ind	door use	only.				
AL	ВА		MD	ME	MK	RS	UK		UA
5 GHz WLAN (Wi-Fi): For indoor use only.									









Thank you for buying a Bosch Home Appliance!

Register your new device on MyBosch now and profit directly from:

- · Expert tips & tricks for your appliance
- · Warranty extension options
- Discounts for accessories & spare-parts
- Digital manual and all appliance data at hand
- Easy access to Bosch Home Appliances Service

Free and easy registration – also on mobile phones: **www.bosch-home.com/welcome**



Looking for help? You'll find it here.

Expert advice for your Bosch home appliances, help with problems or a repair from Bosch experts.

Find out everything about the many ways Bosch can support you: www.bosch-home.com/service

Contact data of all countries are listed in the attached service directory.

BSH Hausgeräte GmbH

Carl-Wery-Straße 34 81739 München, GERMANY www.bosch-home.com

A Bosch Company

