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# Washer dryer

**XQG100-  
WDU286H1AW**

**[en]** User manual and installation  
instructions

**Further information and explanations are available online:**



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# 1 Safety

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Observe the following safety instructions.

## 1.1 General information



- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

## 1.2 Intended use

Only use this appliance:

- For washing machine-washable fabrics and hand-washable wool in accordance with the care label.
- With tap water and commercially available detergents and care products suitable for washing machines.
- For drying and freshening up fabrics that are washed with water and suitable for dryers.
- In private households and in enclosed spaces in a domestic environment.
- Up to an altitude of max. 4000 m above sea level.

## 1.3 Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.

Do not let children play with the appliance.

Cleaning and user maintenance must not be performed by children unless they are being supervised.


Keep children under the age of 3 years and pets away from the appliance.

## 1.4 Safe installation

Take note of the safety instructions when installing the appliance.

### **⚠ WARNING – Risk of electric shock!**

Improper installation is dangerous.

- ▶ Connect and operate the appliance only in accordance with the specifications on the rating plate.
- ▶ Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- ▶ The protective conductor system of the domestic electrical installation must be properly installed. The installation must have a sufficiently large cross section.
- ▶ When using a residual current circuit breaker, only use a type with the  mark.
- ▶ Never equip the appliance with an external switching device, e.g. a timer or remote control.
- ▶ Never connect the appliance to a circuit that is regularly switched on and off by the energy supplier.
- ▶ When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an all-pole isolating switch must be installed in the permanent electrical installation according to the installation regulations.
- ▶ When installing the appliance, check that the power cable is not trapped or damaged.

If the insulation of the power cord is damaged, this is dangerous.

- ▶ Never let the power cord come into contact with hot appliance parts or heat sources.
- ▶ Never let the power cord come into contact with sharp points or edges.
- ▶ Never kink, crush or modify the power cord.

### **⚠ WARNING – Risk of fire!**

It is dangerous to use an extended power cord and non-approved adapters.

- ▶ Do not use extension cables or multiple socket strips.
- ▶ If the power cord is too short, contact Customer Service.

**⚠ WARNING – Risk of injury!**

The high weight of the appliance may result in injury when lifted.

- ▶ Do not lift the appliance on your own.

**⚠ WARNING – Risk of suffocation!**

Children may put packaging material over their heads or wrap themselves up in it and suffocate.

- ▶ Keep packaging material away from children.
- ▶ Do not let children play with packaging material.

**⚠ CAUTION – Risk of injury!**

The appliance may vibrate or move when in use.

- ▶ Place the appliance on a clean, even, solid surface.
  - ▶ Align the appliance using the appliance feet and a spirit level.
- If hoses and power cords have been laid incorrectly, this causes a tripping hazard.
- ▶ Lay hoses and power cords in such a way that there is no risk of tripping.

If the appliance is moved by holding onto protruding components, such as the appliance door, the parts may break off.

- ▶ Do not move the appliance by holding onto protruding parts.

**⚠ CAUTION – Risk of cutting!**

Touching sharp edges on the appliance may lead to cuts.

- ▶ Do not touch the sharp edges on the appliance.
- ▶ Wear protective gloves when installing and transporting the appliance.

## 1.5 Safe use

**⚠ WARNING – Risk of electric shock!**

If the appliance or the power cord is damaged, this is dangerous.

- ▶ Never operate a damaged appliance.
- ▶ Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box and turn off the water tap.

- ▶ Call customer services. → *Page 59*

An ingress of moisture can cause an electric shock.

- ▶ Only use the appliance in enclosed spaces.
- ▶ Never expose the appliance to intense heat or humidity.
- ▶ Do not use steam- or high-pressure cleaners, hoses or sprays to clean the appliance.

### **⚠ WARNING – Risk of harm to health!**

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ Do not install the appliance behind a door as this may obstruct the appliance door or prevent it from opening.
- ▶ With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

### **⚠ WARNING – Risk of suffocation!**

Children may breathe in or swallow small parts, causing them to suffocate.

- ▶ Keep small parts away from children.
- ▶ Do not let children play with small parts.

### **⚠ WARNING – Risk of explosion!**

If there is coal dust or flour in the air around the appliance, this may cause an explosion.

- ▶ Keep the area around the appliance clean during operation.

### **⚠ WARNING – Risk of poisoning!**

Detergents and care products may result in poisoning if consumed.

- ▶ If accidentally swallowed, seek medical advice.
- ▶ Keep detergents and care products out of the reach of children.

### **⚠ WARNING – Risk of explosion!**

Highly flammable objects such as lighters or matches may ignite during the drying process.

- ▶ Remove all highly flammable objects from any pockets in your laundry before the drying process.

Unwashed laundry that has come into contact with solvents, oil, wax, wax remover, paint, grease or stain remover may ignite when drying is in progress.

- ▶ Do not place laundry in this appliance to be dried if the laundry has not been washed first.
- ▶ Rinse the laundry thoroughly with warm water and detergent before drying it in the machine.
- ▶ Do not use the appliance if industrial chemicals have been used to clean the laundry beforehand.

Laundry that has been pretreated with cleaning agents that contain solvents may cause an explosion in the appliance.

- ▶ Rinse pretreated laundry thoroughly with water before washing.

### **WARNING – Risk of fire!**

If drying is interrupted early, the laundry is not cooled sufficiently and may ignite.

- ▶ Do not interrupt the drying programme early.
- ▶ If drying is interrupted early, remove the laundry immediately and spread it out.

### **CAUTION – Risk of injury!**

The covering plate may break if you stand on or climb onto the appliance.

- ▶ Do not stand on or climb onto the appliance.

The appliance may tip over if you sit on or lean against the open door.

- ▶ Do not sit on or lean against the appliance door.
- ▶ Do not place any objects on the appliance door.

Reaching into the drum while it is still turning may cause hand injuries.

- ▶ Wait for the drum to come to a complete stop before reaching inside.

### **CAUTION – Risk of scalding!**

When you wash at high temperatures, the detergent solution gets hot.

- ▶ Do not touch the hot detergent solution.



### **⚠ CAUTION – Risk of chemical burns!**

If the detergent drawer is opened, detergent and care products may spray out from the appliance. Contact with eyes or skin may cause irritation.

- ▶ Rinse eyes and/or skin thoroughly with clean water if they come into contact with detergents or care products.
- ▶ If accidentally swallowed, seek medical advice.
- ▶ Keep detergents and care products out of the reach of children.

## **1.6 Safe cleaning and maintenance**

Take note of the safety instructions when cleaning and performing maintenance work on the appliance.

### **⚠ WARNING – Risk of electric shock!**

Incorrect repairs are dangerous.

- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

An ingress of moisture can cause an electric shock.

- ▶ Do not use steam- or high-pressure cleaners, hoses or sprays to clean the appliance.

### **⚠ WARNING – Risk of injury!**

The use of non-original spare parts and non-original accessories is dangerous.

- ▶ Only use the manufacturer's original spare parts and original accessories.

### **⚠ WARNING – Risk of poisoning!**

Poisonous fumes may be given off if you use cleaning agents that contain solvents.

- ▶ Do not use cleaning agents that contain solvents.

---

## 2 Preventing material damage

Follow these instructions to avoid material damage and damage to the appliance.

### ATTENTION!

The functionality of the appliance may be impaired if you use the wrong quantity of fabric softener, detergent, care product or cleaning agent.

- ▶ Follow the dosage recommendations from the manufacturer.

Exceeding the maximum load capacity impairs the function of the appliance.

- ▶ Observe the maximum load capacity for each programme and do not exceed it.

→ *"Programmes", Page 27*

Foam and foam rubber may deform or melt during the drying process.

- ▶ Do not dry laundry that contains foam or foam rubber.

The appliance is secured for transportation using transit bolts. Transit bolts which have not been removed may result in material damage and damage to the appliance.

- ▶ Before starting up the appliance, remove the transit bolts completely and keep them in a safe place.
- ▶ Before transport, fit the transit bolts fully in order to prevent damage in transit.

Material damage may be caused if the water inlet hose is connected incorrectly.

- ▶ Tighten the screw connections on the water inlet until they are hand-tight.
- ▶ Ideally, connect the water inlet hose directly to the water tap, without any additional connecting elements such as adapters, extensions, valves or similar.

- ▶ Ensure that the inner diameter of the water tap is at least 17 mm.
- ▶ Make sure that the length of the thread on the connection to the water tap is at least 10 mm.

If the water pressure is too high or too low, the appliance may not be able to operate properly.

- ▶ Ensure that the water pressure in the water supply system is at least 100 kPa (1 bar) and max. 1000 kPa (10 bar).
- ▶ If the water pressure exceeds the maximum value specified, a pressure-reducing valve must be installed between the drinking water connection and the hose set of the appliance.
- ▶ Do not connect the appliance to the mixer tap of an unpressurised hot-water boiler.

Modified or damaged water hoses may result in material damage and damage to the appliance.

- ▶ Never kink, crush, modify or cut through water hoses.
- ▶ Only use the water hoses supplied with the appliance or genuine spare hoses.
- ▶ Never re-use water hoses that have been used before.

Operating the appliance using water that is dirty or too hot may lead to material damage and damage to the appliance.

- ▶ Only operate the appliance with cold mains water.

Unsuitable cleaning products may damage the surfaces of the appliance.

- ▶ Do not use harsh or abrasive detergents.
- ▶ Do not use cleaning products with a high alcohol content.
- ▶ Do not use hard scouring pads or cleaning sponges.
- ▶ Clean the appliance with nothing but water and a soft, damp cloth.

- ▶ Remove all detergent residue, spray residue or other residues immediately if they come into contact with the appliance.

## 3 Environmental protection and saving energy

### 3.1 Disposing of packaging

The packaging materials are environmentally compatible and can be recycled.

- ▶ Sort the individual components by type and dispose of them separately.

### 3.2 Save energy and conserve resources

If you follow these instructions, your appliance will use less electricity and less water.

Choose programmes with low temperatures and longer wash times and use maximum load capacity.

- ✓ Energy consumption and water consumption is most efficient.

Add detergent based on the laundry's degree of soiling.

- ✓ For light to normal soiling, a smaller amount of detergent is sufficient. Observe the dosage recommendation from the detergent manufacturer.

Reduce the washing temperature for lightly and normally soiled laundry.

- ✓ At lower temperatures, the appliance consumes less energy. For light to normal soiling, lower temperatures than indicated on the care label are also sufficient.

Set the maximum spin speed if you want to dry the laundry in the appliance afterwards.

- ✓ The drier the laundry, the shorter the programme duration when drying which, in turn, reduces energy consumption. A higher spin speed reduces the residual moisture in the laundry and increases the volume of the spin noise.

The appliance has a continuous automatic load adjustment function.

- ✓ Depending on the type of fabric and load capacity, the continuous automatic load adjustment function optimally adjusts the water consumption and programme duration.

The appliance comes with an Aqua-Sensor.

- ✓ During the rinse cycle, the Aqua-Sensor checks the degree of turbidity of the rinsing water, and adjusts the duration and number of rinse cycles accordingly.

### 3.3 Energy saving mode

If you do not use the appliance for an extended period, it automatically switches to energy-saving mode.

Energy-saving mode ends when you use the appliance again.

If you do not continue operating the appliance, it switches off.

**Note:** If Wi-Fi is activated, the appliance will not switch itself off automatically.

---

## 4 Installation and connection

### 4.1 Unpacking the appliance

#### ATTENTION!

Objects remaining in the drum that are not designed for operation with the appliance may cause material damage and damage to the appliance.

- ▶ Remove these objects, along with all supplied accessories, from the drum before starting the appliance.

1. Remove any packaging and protective covers completely from the appliance.

→ *"Disposing of packaging"*, Page 11.

2. Check the appliance for visible damage.

3. Open the appliance door.

→ *"Basic operation"*, Page 32

4. Remove any accessories from the drum.

5. Close the appliance door.

### 4.2 Contents of package

After unpacking all parts, check for any damage in transit and completeness of the delivery.

#### ATTENTION!

If the appliance is operated with incomplete or defective accessories, the appliance may not be able to operate properly, or this may result in material damage or damage to the appliance.

- ▶ Do not operate the appliance with incomplete or defective accessories.

- ▶ Replace the accessories in question before operating the appliance.

→ *"Accessories"*, Page 31

**Note:** The appliance has been tested at the factory to check it is in working order. As a result, water stains may remain in the appliance. These marks will disappear after the first wash cycle.

The delivery consists of the following:

- Tumble dryer
- Accompanying documents
- Transit bolts  
→ *"Removing the transit bolts"*, Page 14
- Cover caps
- Water inlet hose  
→ *"Connecting the water inlet hose"*, Page 15
- Screws and cover plate

### 4.3 Requirements for the installation location

#### **WARNING**

##### **Risk of electric shock!**

The appliance contains live parts. Touching live parts is dangerous.

- ▶ Do not operate the appliance without a cover cap.

#### **WARNING**

##### **Risk of injury!**

When using the appliance on a base, the appliance may tip over.

- ▶ Always secure the feet of the appliance to a base using the manufacturer's fixing brackets → *Page 31* before using the appliance for the first time.

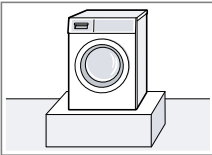
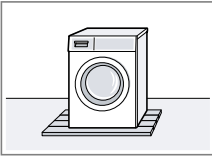
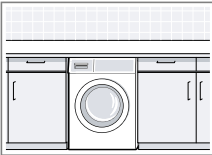
**ATTENTION!**

If residual water in the appliance freezes, this may cause damage to the appliance.

- ▶ Do not install or operate this appliance anywhere that is liable to experience frost or outdoors.

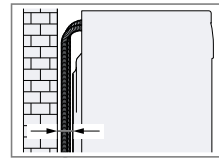
If the appliance is tilted at an angle greater than 40°, residual water may leak out of the appliance and cause material damage.

- ▶ Tilt the appliance carefully.
- ▶ Transport the appliance in an upright position.

Installation location	Requirements
<p>Base</p> 	<p>Secure the appliance with fixing brackets → Page 31.</p>
<p>Wooden joist floor</p> 	<p>Place the appliance on a water-resistant wooden board (minimum thickness of 30 mm) which is screwed tightly to the floor.</p>
<p>Kitchen unit</p> 	<p>Only install the appliance underneath a continuous worktop that is securely connected to adjacent cabinets. Required niche width: 60 cm.</p>

**Installation location Requirements**

Against a wall



Do not trap the hoses between the wall and the appliance.

**4.4 Removing the foam block**

To prevent damage during transit, the appliance is fitted with a foam block, which must be removed before using the appliance for the first time. If in doubt, contact a specialist to have it removed.

**⚠ WARNING**  
**Risk of injury!**

When the appliance is tilted, the appliance may tip over.

- ▶ Tilt the appliance carefully.
- ▶ Do not tilt the appliance on your own.

**ATTENTION!**

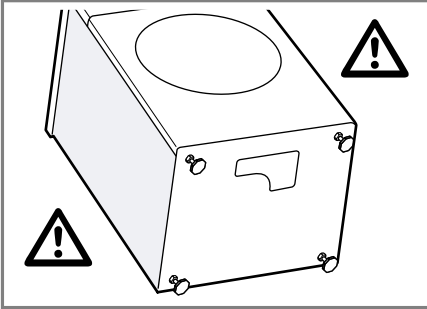
If the foam material is not removed, it can cause damage to the appliance when it is operated.

- ▶ Before starting up the appliance, remove the foam block in its entirety.

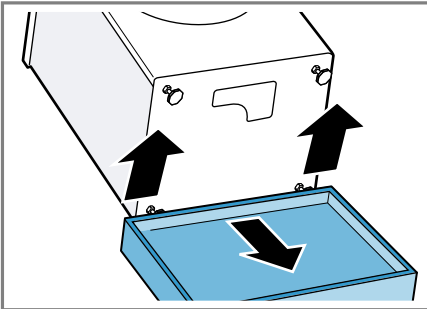
**Note:** Remove the foam block first before you remove the transit securing devices.

**en** Installation and connection

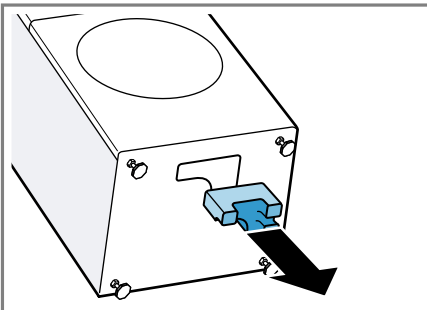
1. Tilt the appliance to the rear.



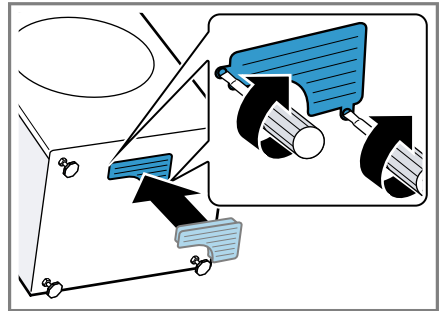
2. Remove the foam tray under the appliance.



3. Remove the foam block.



4. Fit the bottom cover (which you can find in the drum). Press the bottom cover fully into the holes in the base plate.



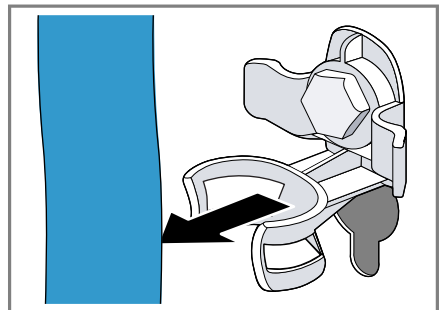
**Note:** If necessary, secure the bottom cover with screws.

## 4.5 Removing the transit bolts

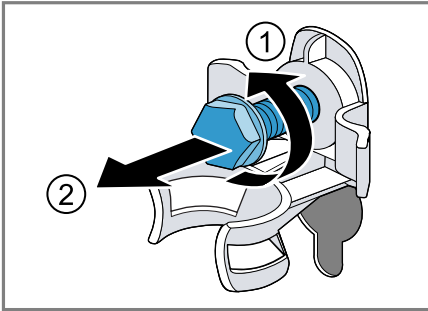
The appliance is secured for transportation using transit bolts on the rear of the appliance.

**Note:** Keep the transit bolt screws and the sleeves in a safe place for future transport → Page 58.

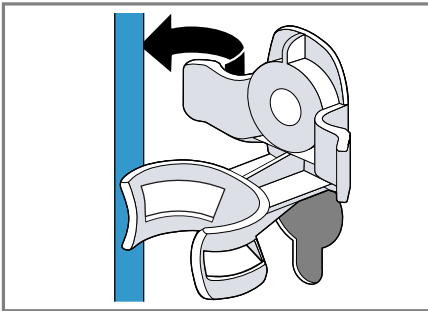
1. Pull the hoses out of the holders.



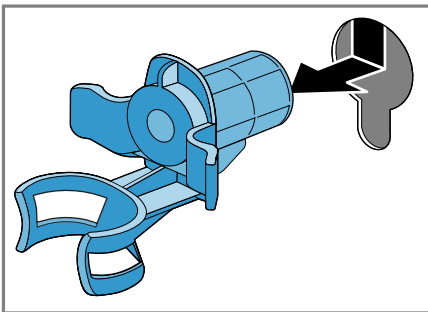
2. Unscrew ① and remove ② all screws for the 4 transit bolts with a WAF 13 wrench.



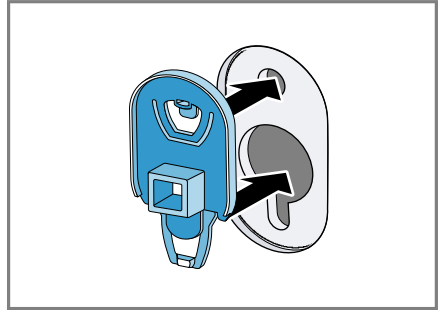
3. Remove the power cable from the holder.



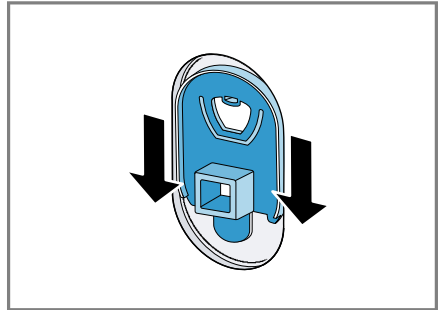
4. Remove the 4 sleeves.



5. Put on the 4 cover caps.



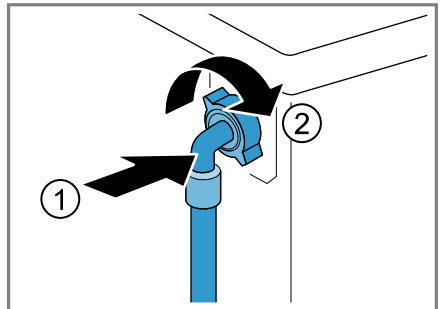
6. Press down on the 4 cover caps.



## 4.6 Connecting the appliance

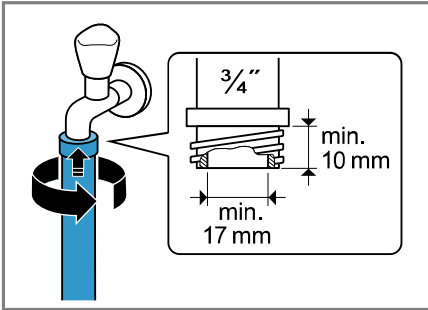
### Connecting the water inlet hose

1. Connect the water inlet hose.



**en** Installation and connection

2. Connect the water inlet hose to a tap (26.4 mm = 3/4").



3. Open the water tap carefully and check that the connection points are tight.

**Water outlet connection types**

This information is intended to help you to connect this appliance to the water outlet.

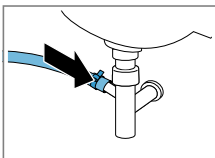
**ATTENTION!**

When draining, the water outlet hose is subject to water pressure and may come loose from the installed connection point.

- ▶ Secure the water outlet hose against unintentional loosening.

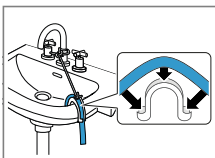
**Note:** Observe the draining heights. The draining heights are: minimum: 60 cm, maximum: 100 cm

**Siphon**



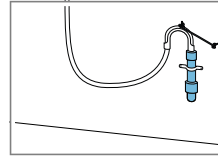
Secure the connection point with a (24–40 mm) hose clamp.

**Sink**



Fix and secure the water outlet hose with an elbow  
→ Page 31.

Plastic pipe with rubber sleeve

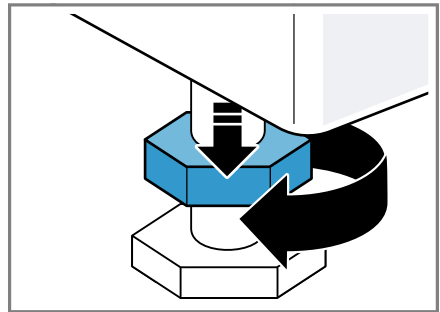


Fix and secure the water outlet hose with an elbow  
→ Page 31.

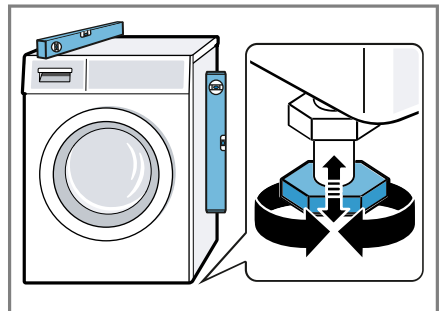
**4.7 Aligning the appliance**

In order to reduce noise and vibration and to prevent the appliance from moving, align the appliance correctly.

1. Loosen the lock nuts using a WAF 17 wrench by turning it in a clockwise direction.



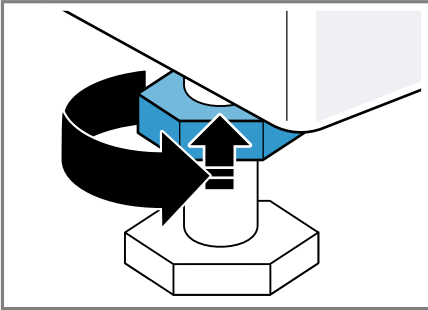
2. To align the appliance, turn the appliance feet. Check that the appliance is level using a spirit level.



All appliance feet must stand firmly on the ground.



3. Screw the lock nuts tightly against the housing using a WAF 17 wrench.



In doing so, hold the foot tight and do not adjust its height.

## 4.8 Connecting the appliance to the electricity supply

**Note:** Your electrical domestic installation for this appliance must comply with the local legal provisions and safety regulations, and should include a residual current circuit-breaker.

1. Insert the mains plug of the appliance's power cable in a socket nearby.

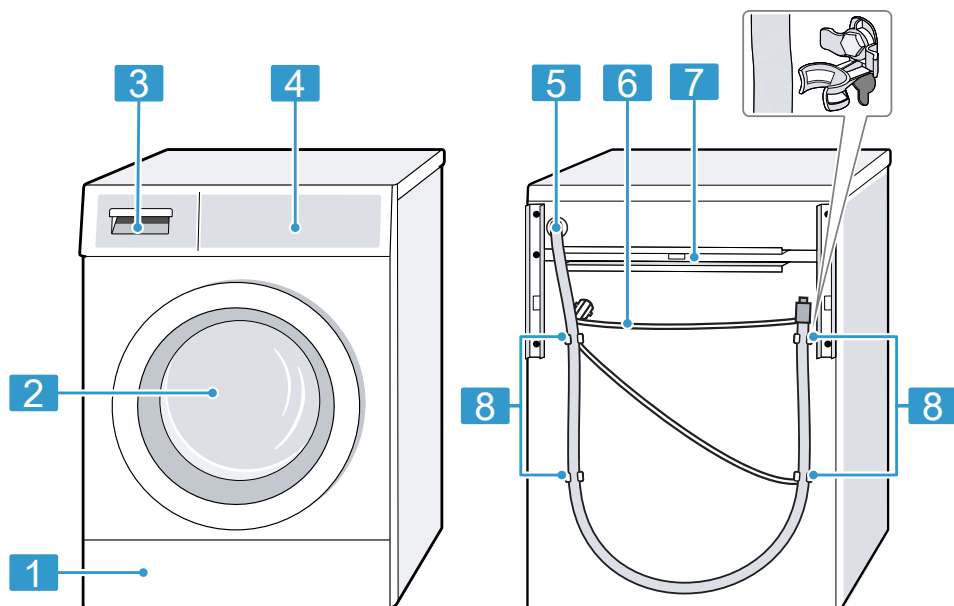
The connection details of the appliance can be found under Technical data → *Page 60*.

2. Check the mains plug is inserted properly.

## 5 Familiarising yourself with your appliance

### 5.1 Appliance

You can find an overview of the parts of your appliance here.



On certain models, specific details such as the colour and shape may differ from those pictured.

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**1** Maintenance flap for the drain pump → *Page 43*

---

**2** Door

---

**3** Detergent drawer → *Page 19*

---

**4** Control panel → *Page 19*

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**5** Water outlet hose → *Page 16*

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**6** Power cord → *Page 17*

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**7** Transport struts

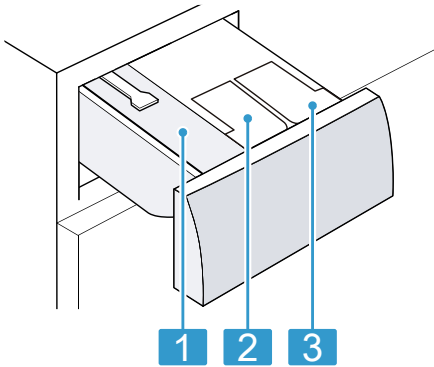
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**8** Transit bolts → *Page 14*

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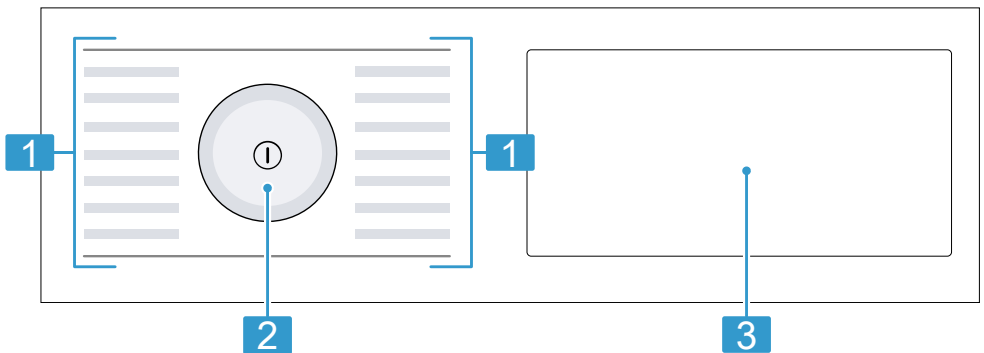
## 5.2 Detergent drawer



- |   |  |
|---|--|
| 1 | Manual dosing compartment                          |
| 2 | ⊖ ⊗/ ⊖: Dispenser for fabric softener or detergent |
| 3 | ⊖: Dispenser for detergent                         |

## 5.3 Control panel

You can use the control panel to configure all functions of your appliance and to obtain information about the operating status.



1	Programmes → Page 27
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2	Programme selector → Page 32
---	---------------------------------

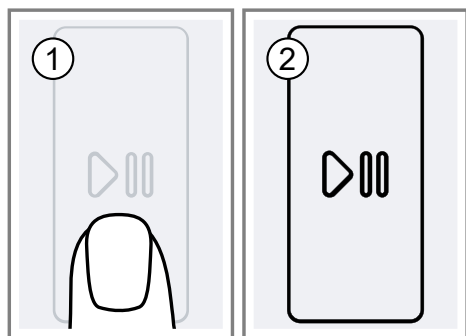
3	Buttons and display
---	---------------------

## 5.4 Operating logic

### ATTENTION!

Pressing on the display with force may cause damage.

- ▶ Do not apply heavy pressure on the display.
- ▶ Do not press on the display using pointed or sharp objects.



## 6 Before using for the first time

Prepare the appliance for use.

### 6.1 Starting an empty washing cycle

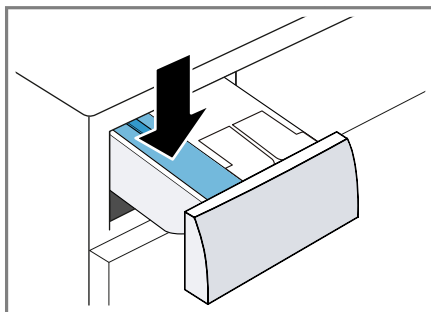
Your appliance was inspected thoroughly before leaving the factory. To remove any residual water, run the first wash cycle without any laundry.

1. Press ①.

The switch-on process takes a few seconds.

2. Set the 筒洗烘 programme.
3. Close the door.
4. Pull out the detergent drawer.

5. Add washing powder to the manual dosing compartment.

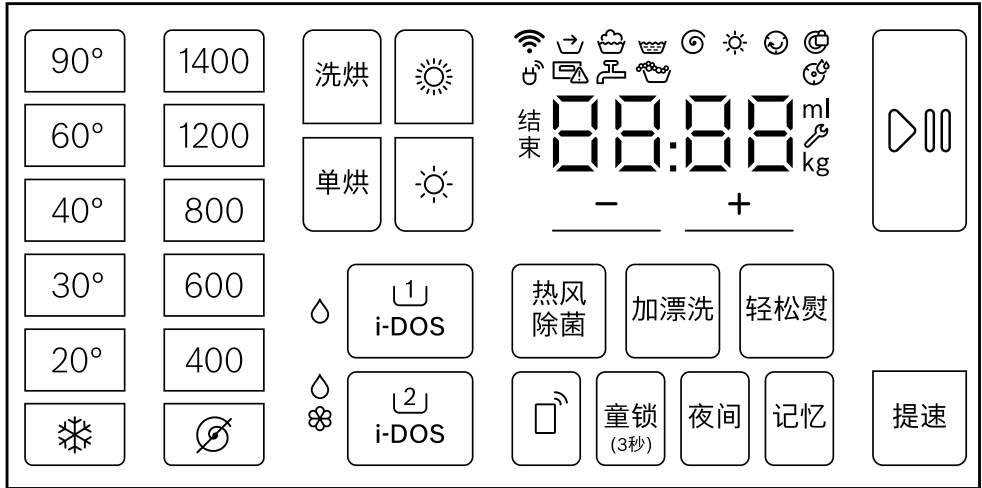


To prevent foaming, use only half of the amount of detergent recommended by the detergent manufacturer for light soiling. Do not use detergent suitable for woollens or delicates.

6. Push in the detergent drawer.
7. Press ▷|| to start the programme.
  - ✓ The display shows the remaining programme duration.
  - ✓ After the programme has ended, the display shows: End.
8. Start the first wash cycle or press ① to switch off the appliance.  
→ "Basic operation", Page 32

## 7 Display













The display shows the current settings, options or relevant information.



Example: Display

display	Designation	Description
0:40 <sup>1</sup>	Programme duration/programme time remaining	Approximate expected programme duration or programme time remaining.
7,0 kg <sup>1</sup>	Recommended load	The maximum load capacity for the selected programme in kg.
∅ - 1400	Spin speed	Set spin speed in rpm. → "Buttons", Page 23 ∅: No spin cycle, draining only
❄ - 90	Temperature	Set temperature in °C. → "Buttons", Page 23 ❄ (cold)
→	Pretreatment	Programme status
🧺	Wash	Programme status
🧼	Rinse	Programme status
🌀	Spin	Programme status
End	End of programme	Programme status
☀	Drying	Programme status






<sup>1</sup> Example

display	Designation	Description
	Anti-crease	Programme status
	Reminder to clean the drum	Flashes: Drum is dirty. Run the 筒洗烘 programme for cleaning and caring for the drum and the outer tub. → "Cleaning the drum", Page 41
	Wi-Fi	<ul style="list-style-type: none"> <li>■ Lights up: The appliance is connected to your home network.</li> <li>■ Flashes: The appliance is trying to connect to your home network.</li> </ul> → "Home Connect ", Page 37
	Dispenser for liquid detergent	<ul style="list-style-type: none"> <li>■ Lights up: The intelligent dosing system for liquid detergent is activated.</li> <li>■ Flashes: The fill level of the dispenser is below the minimum level.</li> </ul> → "Intelligent dosing system", Page 35  (liquid detergent)
	Dispenser for liquid detergent or fabric softener.	<ul style="list-style-type: none"> <li>■ Lights up: The intelligent dosing system for liquid detergent or fabric softener is activated.</li> <li>■ Flashes: The fill level of the dispenser is below the minimum level.</li> </ul> → "Intelligent dosing system", Page 35  (liquid detergent)  (fabric softener)
50 ml <sup>1</sup>	Basic dosage	Basic dosage for detergent or fabric softener. → "Basic dosage", Page 37
	Foam detection system	The appliance has detected too much foam.
	Door	<ul style="list-style-type: none"> <li>■ Lights up: The door is locked and cannot be opened.</li> <li>■ Off: The door is unlocked and can be opened.</li> </ul>
	Tap	<ul style="list-style-type: none"> <li>■ No water pressure.</li> <li>■ The water pressure is too low.</li> </ul>
	Detergent drawer	The detergent drawer has not been pushed in fully.
E:35 / -10 <sup>1</sup>	Error	Error code, error display, signal.

<sup>1</sup> Example

## 8 Buttons

Button	Selection	Description
❄ -90° (Temperature)	❄ - 90 °C	Adjust the temperature in °C.
⌀ -1400 (SpinSpeed)	⌀ - 1400 rpm	Adjust the spin speed or deactivate the spin cycle. If ⌀ is selected, the water is drained and the spin cycle is deactivated. The laundry stays wet inside the drum.
▷⏸	<ul style="list-style-type: none"> <li>■ Start</li> <li>■ Cancel</li> <li>■ Pause</li> </ul>	Start, cancel or pause the programme.
提速 SpeedPerfect	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	Activate or deactivate a shorter programme duration. <b>Note:</b> Energy consumption increases. The washing result is not affected by this.
加漂洗 RinsePlus	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	Activate or deactivate an additional rinse cycle. Recommended for particularly sensitive skin or in regions with very soft water.
轻松熨 Easy iron	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	Activate or deactivate the reduced creasing programme. In order to reduce creasing in the laundry, the spin cycle and the spin speed are adapted. The laundry is damp enough after washing that it needs to be hung out on a washing line.
童锁 ( 3秒 ) Child lock	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	→ "Childproof lock", Page 34
记忆 Memory	<ul style="list-style-type: none"> <li>■ Saving</li> <li>■ Setting</li> </ul>	Press the button for approx. 3 seconds to save your customised programme settings. → "Saving the programme settings", Page 33 If you briefly press the button, you can set customised program settings for your program.



Button	Selection	Description
夜间 Silent Wash	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	<p>Activate or deactivate Silent Wash, e.g. for washing during the night. The audible signal at the end of programme is deactivated and the final spin speed is reduced.</p>
热风除菌 Hygiene Care	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	<p>Activate or deactivate gentle pretreatment of dry laundry with hot air up to 65 °C for increased hygiene demands.</p> <p>After the fabrics have been pretreated with hot air, they are washed at low temperatures.</p> <p><b>Note:</b> The drum lighting remains active for up to approx. 10 minutes after the programme starts.</p>
 i-Dos	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> <li>■ Basic dosage</li> </ul>	<p>Briefly press the button to activate or deactivate the intelligent dosing system for liquid detergent <math>\Delta</math>.</p> <p>Press the button for approx. 3 seconds to set the basic dosage.</p> <p>→ "Intelligent dosing system", Page 35</p>
 i-Dos	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> <li>■ Dispenser contents</li> <li>■ Basic dosage</li> </ul>	<p>Briefly press the button to activate or deactivate the intelligent dosing system for fabric softener <math>\Delta</math> <math>\otimes</math> or liquid detergent <math>\Delta</math>.</p> <p>Press the button for approx. 3 seconds to specify the contents of the dispenser or set the basic dosage.</p> <p>→ "Intelligent dosing system", Page 35</p>
单烘 Solo Dry	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	<p>Activate or deactivate drying without washing beforehand.</p>
洗烘 Wash Dry	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	<p>Activate washing with subsequent drying.</p>
	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	<p>The dryness level defines how damp or dry the laundry is after the programme ends.</p>
	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	<p>The dryness level defines how damp or dry the laundry is after the programme ends.</p>
 (Remote start)	<ul style="list-style-type: none"> <li>■ Activate</li> <li>■ Deactivate</li> </ul>	<p>→ "Remote start", Page 40</p>



<b>Button</b>	<b>Selection</b>	<b>Description</b>
	<ul style="list-style-type: none"><li data-bbox="281 165 493 239">▪ Open the Home Connect menu</li></ul>	



## 9 Dryness level

In some programmes, a dryness level is predefined. The dryness level defines how dry or damp your laundry is after the programme ends.

Dryness level	Laundry	Drying result
	Multi-layered, thick laundry that does not dry readily.	The laundry is dry.
	Normal, single-layered laundry.	The laundry is dry.

### 9.1 Changing the dryness level

For some programmes, you can change the dryness level so that your laundry will be drier or more damp.

1. Set a washing and drying programme or a drying programme.  
→ *"Programmes", Page 27*
- ✓ The display shows the specified dryness level.
2. Press  or .

## 10 Programmes

**Note:** The laundry's care labels provide you with additional information on programme selection.

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry- ing
棉织物 Cotton	Wash hard-wearing items made from cotton, linen or blended fabrics. Also suitable as a short programme for normally soiled laundry when you activate <b>提速</b> . Programme setting: <ul style="list-style-type: none"> <li>■ Max. 90 °C</li> <li>■ Max. 1400 rpm</li> </ul>	10,0 5,0 <sup>1</sup>	7,0
除螨洗 Anti Mites	Wash items made from cotton, linen, or synthetic or blended fabrics. Suitable for killing dust mites. Programme setting: <ul style="list-style-type: none"> <li>■ Max. 60 °C</li> <li>■ Max. 1400 rpm</li> </ul>	4,0	2,5
混合 Mix	Wash items made from cotton, linen, or synthetic or blended fabrics. Suitable for lightly soiled laundry. Programme setting: <ul style="list-style-type: none"> <li>■ Max. 60 °C</li> <li>■ Max. 1400 rpm</li> </ul>	4,0	2,5
单脱水 spin	Spin and drain the water. Do not use fabric softener. Programme setting: Max. 1400 rpm	–	–
APP程序	Select additional programmes directly via the Home Connect app. A description of the programmes can be found in the Home Connect app. <b>Note:</b> Your appliance must be connected to your home network and registered in your Home Connect app. → "Home Connect ", Page 37	–	–

<sup>1</sup> **提速** activated

<sup>2</sup> Drying not possible

<sup>3</sup> Washing not possible

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry-ing
婴幼儿洗 Baby Care	<p>Wash hard-wearing items made from cotton, linen or blended fabrics. Suitable for allergy sufferers and for strict hygiene requirements.</p> <p><b>Note:</b> Once the set temperature has been reached, it remains constant throughout the entire washing process.</p> <p>Programme setting:</p> <ul style="list-style-type: none"> <li>■ Max. 60 °C</li> <li>■ Max. 1400 rpm</li> </ul>	6,5	5,0
冲锋衣 Outdoor+	<p>Wash all-weather and outdoor clothing with membrane technology and water-resistant equipment. Suitable for washing and then waterproofing. Use a detergent for outdoor fabrics. Use a waterproofing agent that is suitable for machine-washing. Do not use fabric softener. Place the detergent for outdoor fabrics in the manual dosing compartment. If the programme stops before the last rinse cycle, add the waterproofing agent to the manual dosing compartment. Press ▷    to resume the programme.</p> <p>→ "Detergent drawer", Page 19</p> <p>After-treat the laundry in accordance with the manufacturer's instructions.</p> <p>Programme setting:</p> <ul style="list-style-type: none"> <li>■ Max. 40 °C</li> <li>■ Max. 800 rpm</li> </ul>	1,0	1,0
智能洗 Auto Wash	<p>Wash hard-wearing items made from cotton, or synthetic or blended fabrics. The degree of soiling and the type of fabric are automatically detected. The washing process is adapted.</p> <p><b>Note:</b> The temperature and spin speed cannot be adjusted in this programme and are set automatically.</p>	6,0	- <sup>2</sup>

<sup>1</sup> 提速 activated

<sup>2</sup> Drying not possible

<sup>3</sup> Washing not possible

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry-ing
	The maximum temperature is 40 °C. The maximum spin speed is 1400 rpm.		
羽绒服 Down	Wash pillows, duvets or clothing stuffed with down and fillings with synthetic fibres. Wash large items separately. Use a detergent that is suitable for down or delicates. Use sparingly. Do not use fabric softener. <b>Note:</b> To prevent excessive foaming, remove air from laundry items by rolling them up before you wash them. Programme setting: <ul style="list-style-type: none"> <li>■ Max. 60 °C</li> <li>■ Max. 1200 rpm</li> </ul>	2,0	2,0
筒洗烘 Drum Care	Cleaning and caring for the drum. After cleaning, the residual water in the drum is removed by supplying hot air. Use this programme in the following cases: <ul style="list-style-type: none"> <li>■ Before using the appliance for the first time</li> <li>■ If you regularly wash at temperatures of 40 °C or lower</li> <li>■ After a prolonged period of non-use</li> </ul> Temperature settings: <ul style="list-style-type: none"> <li>■ 90 °C: Antibacterial programme. Use washing powder or a detergent that contains bleach.</li> <li>■ 40 °C: Antibacterial programme. Use washing powder or a detergent for cleaning drums.</li> <li>■ ✱: Rinse the drum to remove hair and fluff.</li> </ul> Use washing powder or a detergent that contains bleach. Halve the amount of detergent to avoid foaming. Do not use fabric softener.	– <sup>3</sup>	– <sup>2</sup>

<sup>1</sup> 提速 activated

<sup>2</sup> Drying not possible

<sup>3</sup> Washing not possible

Programme	Description	Max. load (kg) Wash	Max. load (kg) Dry-ing
	Do not use liquid detergent or detergent that is intended for woollens or delicates. <b>Note:</b> The drum cleaning indicator will flash to remind you if you have not used a programme at 60 °C or higher for a long time.		
干衣除菌烘 Fast Hygiene	Kill bacteria in jackets made of cotton or down jackets. <b>Note:</b> The laundry is not dried or washed.	- <sup>3</sup>	3,0
微蒸空气洗 Air Wash	Reduce creases and air-based odours from suits and fabrics made of linen or wool. <b>Tip:</b> Remove the laundry immediately after the programme has ended to prevent creasing. <b>Notes</b> <ul style="list-style-type: none"> <li>■ The laundry is not dried or washed.</li> <li>■ If you use the 微蒸空气洗 programme often without washing in between, this may cause odours in the appliance.</li> </ul>	- <sup>3</sup>	1,0
随心控时 My Time	Wash items made from cotton, linen, or synthetic or blended fabrics. Short programme for items of lightly to normally soiled laundry. <b>Note:</b> If you only want to dry the laundry and not wash it, press 单烘. Programme setting: <ul style="list-style-type: none"> <li>■ Max. 40 °C</li> <li>■ Max. 1200 rpm</li> </ul>	2,0	7,0
洗烘60' wash&dry 60'	Wash items made from cotton, linen, or synthetic or blended fabrics. Short programme for small items of lightly soiled laundry. Programme setting: <ul style="list-style-type: none"> <li>■ Max. 40 °C</li> <li>■ Max. 1200 rpm</li> </ul>	2,0	1,0
<sup>1</sup> 提速 activated			
<sup>2</sup> Drying not possible			
<sup>3</sup> Washing not possible			

## 11 Accessories

Use original accessories. These have been made especially for your appliance.

**Note:** Some accessories are available in other colours. Contact → "Customer Service", Page 59.

	Use	Order number
Water inlet hose extension	Extend the water inlet hose for cold water or AquaStop (approx. 2.50 m).	WMZ2381
Fixing brackets	Improves the stability of the appliance.	WMZ2200
Elbow	Secure the water outlet hose in place.	00655300

## 12 Laundry

**Note:** You can find further information in the digital instruction manual by scanning the QR code in the table of contents or on [www.bosch-home.cn](http://www.bosch-home.cn).

### 12.1 Preparing the laundry

#### ATTENTION!

Objects remaining in the laundry may damage the laundry and the drum.

- ▶ Remove all items from any pockets in your laundry before using the appliance.
- ▶ To protect your appliance and the laundry, prepare the laundry beforehand.
  - Empty any pockets
  - Brush sand out of all collars and pockets
  - Close bed covers and cushion covers
  - Close all zips, Velcro fasteners, hooks and eyes

- Tie cloth belts, apron strings, etc. together or use a laundry bag.
- Tie together longer drawstrings, and tie cords with solid end-pieces in hoods or trousers
- Remove curtain hooks and lead strips or use a mesh laundry bag
- Use a mesh laundry bag for small items of laundry, such as children's socks
- Some stubborn or dried-in stains can be removed by washing several times
- Wash large and small items of laundry together
- Do not rub fresh stains but dab them with soapy water
- Separate items of laundry and shake them out, or observe the programme description
- Spin the laundry before drying

---

## 13 Detergents and care products

### Notes

- More detailed instructions for use can be found on [www.bosch-home.cn](http://www.bosch-home.cn) or by scanning the QR code on the title page of this user manual.
- Observe the information on safety → *Page 4* and preventing material damage → *Page 10*.

The manufacturer's instructions for use and dosage can be found on the packaging.

### Notes

- Only use liquid detergents that are self-flowing
- Do not mix different liquid detergents
- Do not mix detergent and fabric softener
- Do not use products that have expired or are highly congealed
- Do not use products containing solvents, caustic agents or volatile substances (e.g. bleach)
- Use dyes sparingly as salt may damage stainless steel
- Do not use bleaching agents in the appliance
- Do not pour vinegar into the dispensers → *Page 36* of the intelligent dosing system

---

## 14 Basic operation

**Note:** You can find further information in the digital instruction manual by scanning the QR code in the table of contents or on [www.bosch-home.cn](http://www.bosch-home.cn).

### 14.1 Switching on the appliance

**Requirement:** The appliance has been correctly installed and connected.

→ *"Installation and connection", Page 12*

- ▶ Press ①.  
The switch-on process takes a few seconds.
- ✓ An audible function test is carried out.

**Note:** The lighting for the drum goes out automatically.

### 14.2 Setting a programme

1. Turn the programme selector and set the required programme.  
→ *"Programmes", Page 27*
2. If necessary, adjust the programme settings.

### 14.3 Adjusting the programme settings

**Requirement:** A programme has been set.

→ *"Setting a programme", Page 32*

- ▶ Adjust the programme settings.  
→ *"Buttons", Page 23*  
Observe the information about operating logic.

### Notes

- The programme settings are not saved permanently for the programme.
- The setting is saved if you activate or deactivate the intelligent dosing system.



## 14.4 Saving the programme settings

You can save your individual programme settings as favourites.

### Requirements

- A programme has been set.
  - The programme settings have been adjusted.
- ▶ Press and hold **记忆** for approx. 3 seconds.  
Press **记忆** to call up the saved programme.

**Note:** To overwrite the saved programme, repeat the steps above.

## 14.5 Loading laundry

**Note:** To prevent creasing, take note of the maximum load for the  
→ "Programmes", Page 27.

**Requirement:** The laundry is prepared.  
→ "Laundry", Page 31

1. Open the door.  
Make sure that the drum is empty.
2. Place the laundry in the drum.
3. Close the door.  
Ensure that there is no laundry trapped in the door.

## 14.6 Adding detergent and care product

For programmes in which intelligent dosing is not possible or desirable, you can add detergent manually.


**Tip:** In addition to intelligent dosing, you can also add additional care product for laundry, e.g. stain remover, starch or bleach, to the manual dosing compartment. Do not add any additional detergent to the manual dosing compartment to avoid overdosage and/or foaming.

**Note:** Observe the information about detergents and care products  
→ Page 32.


1. Pull out the detergent drawer.
2. Pour in detergent.  
→ "Detergent drawer", Page 19
3. If required, add the care product.
4. Push in the detergent drawer.

## 14.7 Starting the programme

**Note:** If you want to change the time until the programme ends, set the "Ready in" time first.

1. Press ▷|||.
- ✓ The display shows either the programme duration or the "Ready in" time.
- ✓ After the programme has ended, the display shows: End.
2. If  is selected, the laundry is not spun and the water is drained after rinsing.

### Notes

- If the laundry is not removed, the Anti-Crease programme starts after 15 minutes. The programme takes around 30 minutes. The display shows **00:00** and  appears. Press anywhere on the display to cancel the Anti-Crease programme and to remove the laundry.
- If "Hot" appears, the appliance cools the laundry.  
When "Hot" goes out, the laundry has cooled down.

## 14.8 Soaking laundry

**Note:** No additional detergent is required. The washing solution is then used for washing.


1. Start the programme.
2. To pause the programme, after approx. 10 minutes, press ▷|||.


## en Childproof lock

3. To resume the programme, after the desired soaking time, press ▷⏏.

### 14.9 Adding laundry

1. Press ▷⏏.  
During the washing cycle, the appliance pauses.  
During the drying cycle, the appliance checks whether it is possible to add laundry.

**Note:** If  appears, it is not possible to add laundry.

When  goes out, it is possible to add laundry.

2. Open the appliance door.
3. Add or remove laundry.
4. Close the appliance door.
5. Press ▷⏏.

### 14.10 Cancelling the programme

1. Press ▷⏏.
2. Open the appliance door.

The appliance door remains locked for safety reasons if the temperature and water levels are high.

- If the temperature is high, start the programme.
- If the water level is high, start the **单脱水** programme or select a suitable programme for draining.

→ "Programmes", Page 27

3. Remove the laundry → Page 34.

### 14.11 Cancelling the drying programme

1. Press ①.  
✓ The appliance switches off.
2. Switch the appliance on again.

3. To start the cooling process: Select the programme.

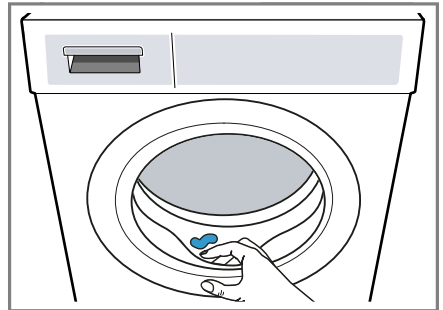
4. Press ▷⏏.

### 14.12 Unloading the laundry

1. Open the appliance door.
2. Remove the laundry.

### 14.13 Switching off the appliance

1. Press ①.
2. Turn off the tap.
3. Wipe the rubber gasket dry and remove any foreign objects.



4. Leave the appliance door and detergent drawer open so that residual water can evaporate.

---

## 15 Childproof lock

Secure your appliance against being operated unintentionally using the controls.

### 15.1 Activating the childproof lock

- ▶ Press and hold **童锁 (3秒)** for approx. 3 seconds.
- ✓ The controls are locked.
- ✓ The childproof lock remains active even after the appliance has been switched off.

## 15.2 Deactivating the child-proof lock

**Requirement:** To deactivate the childproof lock, the appliance must be switched on.

- ▶ Press and hold **童锁 (3秒)** for approx. 3 seconds.

---

## 16 Intelligent dosing system

The optimum quantities of liquid detergent and fabric softener are dispensed automatically depending on the programme and settings.

### 16.1 Starting the programme with intelligent dosing system

If you do not want to dose liquid detergent and fabric softener manually, use the intelligent dosing system. This function is available depending on the selected programme and is activated automatically.

#### Note

If you are using the intelligent dosing system, do not add additional detergent or fabric softener into the compartment for manual dosing.

→ *"Adding detergent and care product", Page 33*

If you want to dose manually for a set programme, observe the following information:

- Deactivate the intelligent dosing system before starting the programme. The selected settings are retained even after the appliance has been switched off.
  - *"Buttons", Page 24*
  - *"Buttons", Page 24*

- Pour detergent or fabric softener into the compartment for manual dosing.
  - *"Adding detergent and care product", Page 33*
- Activate the intelligent dosing system once the programme has ended.
  - *"Buttons", Page 24*
  - *"Buttons", Page 24*

#### Requirements

- The laundry is prepared.
    - *"Preparing the laundry", Page 31*
  - The laundry is sorted. Sorting laundry
  - The laundry is placed in the appliance.
    - *"Loading laundry", Page 33*
  - The programme is set.
    - *"Setting a programme", Page 32*
  - The intelligent dosing system is activated.
    - *"Buttons", Page 24*
    - *"Display", Page 22*
    - *"Display", Page 22*
1. Fill the dispensers → *Page 36*.  
To replace the contents of the dispenser with another product, clean the detergent drawer → *Page 41*.
  2. If required, adjust the contents of the dispenser.
  3. If required, adjust the basic dosage → *Page 37*.
  4. If required, adjust the programme settings.
  5. Start the programme → *Page 33*.
  6. The
    - *"Unloading the laundry", Page 34*.

## 16.2 Filling the dispensers

If you want to use the intelligent dosing system or if the appliance displays an indication during operation of the appliance, fill the dispensers.

**Note:** Fill the dispensers only with suitable detergent and care products  
→ Page 32.

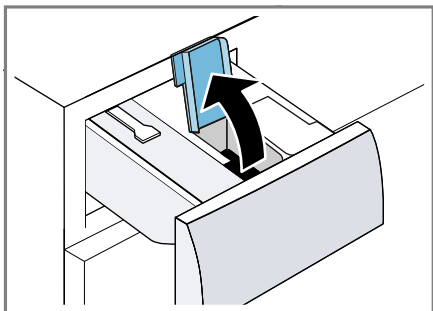
If you want to add more liquid detergent or fabric softener in the dispenser, use the same product.



If you want to replace the liquid detergent or fabric softener in the dispenser with another product, clean the detergent drawer beforehand.

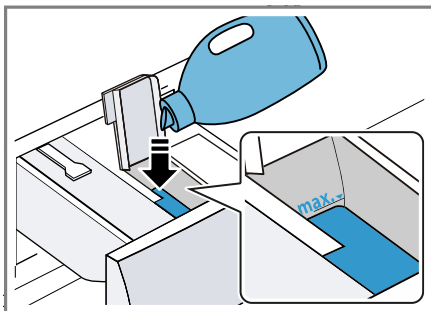
→ "Cleaning the detergent drawer", Page 41

If you want to use both dispensers for liquid detergent, adjust the contents of the dispensers.

1. Pull out the detergent drawer.
2. Open the dispenser cover.



3. Pour liquid detergent  and fabric softener  into the relevant dispensers.  
→ "Detergent drawer", Page 19



Do not exceed the marking for the maximum filling level when filling.


4. Close the dispenser cover.  
**Note:** To prevent the liquid detergent or fabric softener from drying out, close the dispenser cover immediately after filling.
5. If required, add cleaning aids such as stain remover, water softener or bleach into the compartment for manual dosing.  
→ "Adding detergent and care product", Page 33
6. Push in the detergent drawer.
7. Adjust the basic dosage  
→ Page 37.

## 16.3 Dispenser contents

### Notes

- If you change the contents of the dispenser, the basic dosage for this dispenser is reset.
- If you use both dispensers for liquid detergent, you must select a dispenser which is to be used during washing.

### Adjusting the dispenser contents

1. Press and hold  i-Dos for approx. 3 seconds.

2. To set  $\Delta$ , press  $\text{LJ}$  **i-Dos**.
- ✓ The display shows  $\Delta$ .
3. To set  $\Delta \&$ , press  $\text{LJ}$  **i-Dos** again.
4. To end the setting process, wait briefly.

## 16.4 Basic dosage

The basic dosage depends on the manufacturer's instructions for the detergent, the water hardness and the degree of soiling of the laundry. Always set a basic dosage that corresponds to the dosage for a standard load of approximately 10 items of laundry.

### Adjusting the basic dosage

1. Press and hold  $\text{LJ}$  **i-Dos** for approx. 3 seconds.
- ✓ The display shows the basic dosage set for  $\Delta$ .
2. To adjust the setting, press  $+ / -$ .
3. To end the setting process, wait briefly.

**Note:** To adjust the basic dosage for  $\Delta \&$ , repeat the steps with  $\text{LJ}$  **i-Dos**.

---

## 17 Home Connect

This appliance is network-capable. Connecting your appliance to a mobile device lets you control its functions via the Home Connect app, adjust its basic settings and monitor its operating status.

**Note:** You can find further information in the digital instruction manual by scanning the QR code in the table of contents or on [www.bosch-home.cn](http://www.bosch-home.cn).

The Home Connect services are not available in every country. The availability of the Home Connect function depends on the availability of

Home Connect services in your country. You can find information about this at: [www.home-connect.cn](http://www.home-connect.cn).

- → "Connecting the appliance to a WLAN home network (Wi-Fi) with WPS function", Page 38
- → "Connecting the appliance to a WLAN home network (Wi-Fi) without WPS function", Page 38

The Home Connect app guides you through the entire login process. Follow the instructions in the Home Connect app to configure the settings.

### Tips

- Please consult the documents supplied by Home Connect.
- Please also follow the instructions in the Home Connect app.





### Notes

- Please note the safety precautions in this instruction manual and make sure that they are also observed when operating the appliance via the Home Connect app. → "Safety", Page 4
- Operating the appliance on the appliance itself always takes priority. During this time it is not possible to operate the appliance using the Home Connect app.

## 17.1 Connecting the appliance to a WLAN home network (Wi-Fi) with WPS function

### Requirements

- Your router has a WPS function.
- Wi-Fi is activated on the router.
- The Wi-Fi basic setting is activated on the appliance.  
→ "Activating Wi-Fi on the appliance", Page 39
- The appliance receives signals from the WLAN home network (Wi-Fi) at its installation location.
- The Home Connect app is installed on your mobile device.




1. Press and hold  for at least 3 seconds.
  - ✓ The display shows "Aut".
2. Press .
3. Press the WPS button on the router within the next 2 minutes.  
Take note of the information in the documents for your router.
  - ✓  flashes on the display.
  - ✓ The device connects to the Wi-Fi home network.
  - ✓ If the display shows and  lights up permanently, the appliance is connected to the Wi-Fi home network.
4. If the appliance is not connected to the Wi-Fi home network, the display shows "Err".
  - Check whether the appliance is within the range of the Wi-Fi home network.
  - Reconnect the appliance to the Wi-Fi home network with WPS function.
5. Connect the appliance to the Home Connect app. → Page 39


## 17.2 Connecting the appliance to a WLAN home network (Wi-Fi) without WPS function

If your router does not have a WPS function, you can connect the appliance to your WLAN home network (Wi-Fi) manually.

### Requirements



- Wi-Fi is activated on the router.
- The Wi-Fi basic setting is activated on the appliance.  
→ "Activating Wi-Fi on the appliance", Page 39
- The appliance receives signals from the WLAN home network (Wi-Fi) at its installation location.
- The Home Connect app is installed on your mobile device.

1. Press and hold  for at least 3 seconds.
  - ✓ The display shows "Aut".
2. Set the programme to position 2.
  - ✓ The display shows "SAP".
3. Press .
- ✓  flashes on the display.
- ✓ The appliance now sets up its own Wi-Fi home network with the name (SSID) HomeConnect.
4. Call up the Wi-Fi settings on the mobile device.  
Connect the mobile device to the HomeConnect Wi-Fi network and enter the Wi-Fi password (key) HomeConnect.
  - ✓ Your mobile device connects to the appliance. The connection process may take up to 60 seconds.
5. Open the Home Connect app on your mobile device and carry out the steps in the app.

6. In the Home Connect app, enter the network name (SSID) and password (key) for your home network.
7. Carry out the steps in the Home Connect app to connect the appliance.
  - ✓ If the display shows and  lights up permanently, the appliance is connected to the Wi-Fi home network.
8. If the appliance is not connected to the Wi-Fi home network, the display shows "Err".
  - Check whether the appliance is within the range of the Wi-Fi home network.
  - Reconnect the appliance to the Wi-Fi home network with WPS function.
9. Connect the appliance to the Home Connect app → *Page 39*.



### 17.3 Connecting the appliance to the Home Connect app

#### Requirements

- The appliance is connected to the WLAN home network (Wi-Fi).
  - The Home Connect app is open and you have logged on.
1. Set the programme to position 3.
    - ✓ The display shows "APP".
  2. Press .
    - ✓ The appliance connects to the Home Connect app.
  3. Once your appliance is displayed in the Home Connect app, carry out the last steps in the Home Connect app.
    - ✓ If the display shows , the appliance is connected to the Home Connect app.



### 17.4 Activating Wi-Fi on the appliance

**Note:** When Wi-Fi is activated, the energy consumption increases in comparison to the values specified in the consumption value table.

1. Press and hold  for approx. 3 seconds.
2. Set the programme to position 4.
  - ✓ The display shows "Con".
3. Press  repeatedly until the display shows "on".
  - ✓ Wi-Fi is activated.




**Note:** If Wi-Fi is activated, the appliance will not switch itself off automatically.

### 17.5 Deactivating Wi-Fi on the appliance

1. Press and hold  for at least three seconds.
2. Set the programme to position 4.
  - ✓ The display shows "Con".
3. Press  repeatedly until the display shows "oFF".
  - ✓ Wi-Fi is deactivated.

**Note:** The connection is automatically re-established when the Wi-Fi is switched back on.

### 17.6 Resetting the appliance network settings

1. Press and hold  for at least 3 seconds.
2. Set the programme to position 5.
  - ✓ The display shows "rES".
3. Press .
  - ✓ The display shows "YES".
4. Press .
  - ✓ The network settings are reset.

## en Basic settings

- ✓ If **End** is shown on the display, the network settings are reset.

### 17.7 Remote start

Enable the appliance for remote start via the Home Connect app.

#### Activating remote start

##### Notes

- Remote start is deactivated for safety reasons in the following circumstances:
  - Open the appliance door.
  - Press ▷|||.
  - Press □.
  - Switch off the appliance.
  - Following a power cut.
- Remote start cannot be activated for safety reasons in the following circumstances:
  - The appliance door is open.
  - The detergent drawer has not been pushed in fully.

##### Requirements

- The appliance is connected to your Wi-Fi home network.
- The appliance is connected to the Home Connect app.
- A programme is selected.
- ▶ Press □.

If you press and hold the button for at least 3 seconds, the Home Connect menu opens.

If you briefly press the button, the appliance is enabled for remote start via the Home Connect app.

If you open the appliance door, the function is automatically deactivated.

- ✓ □ lights up.

**Note:** To deactivate the function, press □.

### 17.8 Data protection

Please see the information on data protection.

The first time your appliance is registered on a home network connected to the Internet, your appliance will transmit the following types of data to the Home Connect server (initial registration):

- Unique appliance identification (consisting of appliance codes as well as the MAC address of the Wi-Fi communication module installed).
- Security certificate of the Wi-Fi communication module (to ensure a secure data connection).
- The current software and hardware version of your appliance.
- Status of any previous reset to factory settings.

This initial registration prepares the Home Connect functions for use and is only required when you want to use the Home Connect functions for the first time.

**Note:** Please note that the Home Connect functions can only be utilised with the Home Connect app. Information on data protection can be retrieved in the Home Connect app.

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## 18 Basic settings

You can configure the basic settings for your appliance to meet your needs.

**Note:** You can find further information in the digital instruction manual by scanning the QR code in the table of contents or on [www.bosch-home.cn](http://www.bosch-home.cn).



## 19 Cleaning and servicing

To keep your appliance working efficiently for a long time, it is important to clean and maintain it carefully.

**Note:** You can find further information in the digital instruction manual by scanning the QR code in the table of contents or on [www.bosch-home.cn](http://www.bosch-home.cn).

### 19.1 Cleaning the drum

#### CAUTION Risk of injury!

Permanently washing at low temperatures and a lack of ventilation for the appliance may damage the drum and cause injury.

- ▶ Regularly run a programme for cleaning the drum or wash at temperatures of at least 60 °C.
- ▶ Leave the appliance to dry after every operation with the door open, and leave the detergent drawer to dry.
- ▶ Run the **筒洗烘** programme without laundry and using all-purpose washing powder.

### 19.2 Cleaning the detergent drawer

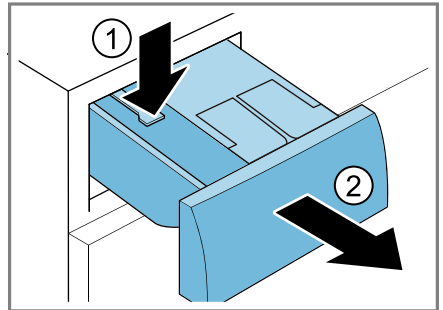
If you want to replace the liquid detergent or fabric softener in the dispenser with another product or if the detergent drawer is dirty, clean the detergent dispenser.

#### ATTENTION!

The pump unit contains electrical components. Electrical components may be damaged if they come into contact with liquids.

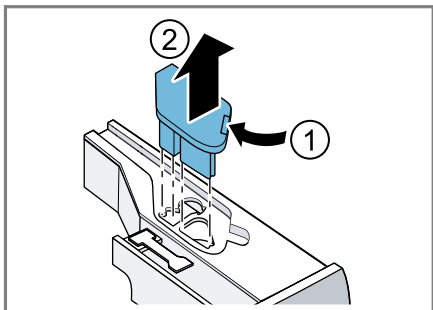
- ▶ Do not clean the pump unit in the dishwasher and do not immerse it in water.
- ▶ Protect the electrical connection on the rear against water, detergent and fabric softener residue.

1. Switch off the appliance.  
→ "Switching off the appliance", Page 34
2. Pull out the detergent drawer.
3. Press down on the insert and remove the detergent drawer.

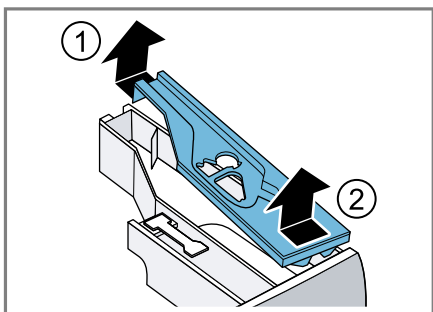


en Cleaning and servicing

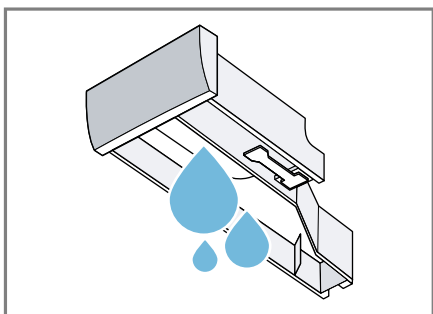
4. Remove the pump unit.



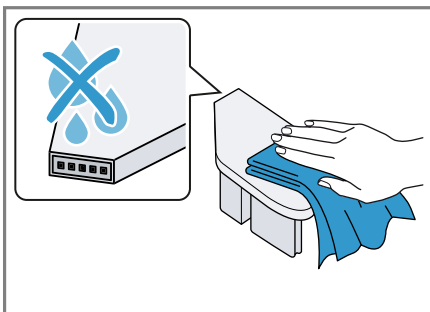
5. Unclip the detergent drawer cover and remove it.



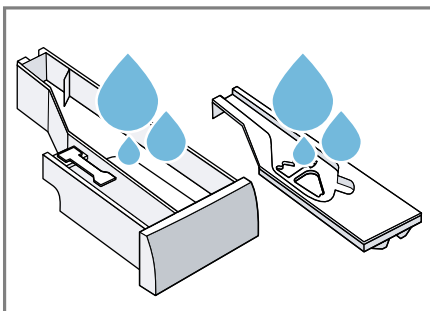
6. Empty the detergent drawer.



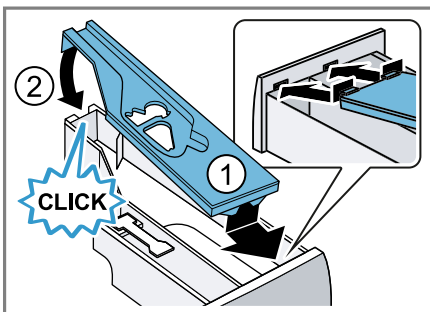
7. Clean the pump unit with a damp cloth.

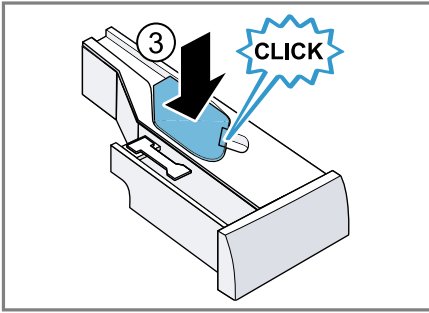


8. Clean the detergent drawer and the cover with a soft, damp cloth or hand shower.

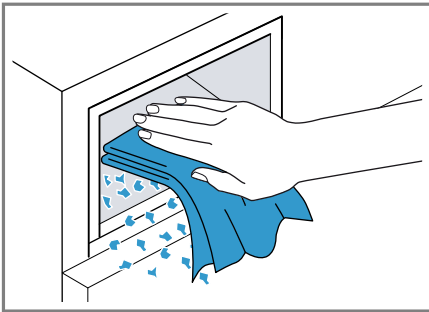


9. Dry the detergent drawer, cover and pump unit and reinsert them.





10. Clean the housing of the detergent drawer in the appliance.



11. Push in the detergent drawer.

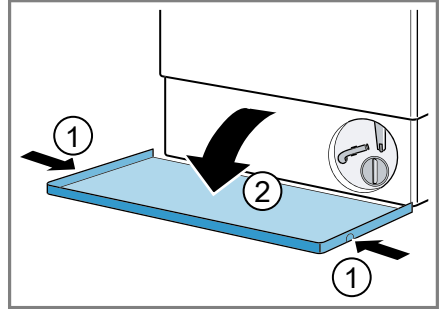
### 19.3 Cleaning the drain pump

Clean the drain pump in the event of faults, e.g. blockages or rattling noises.

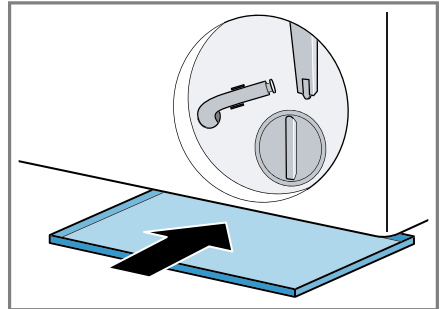
#### Emptying the drain pump

1. Turn off the water tap.
2. Switch off the appliance.
3. Disconnect the appliance's mains plug from the power supply.

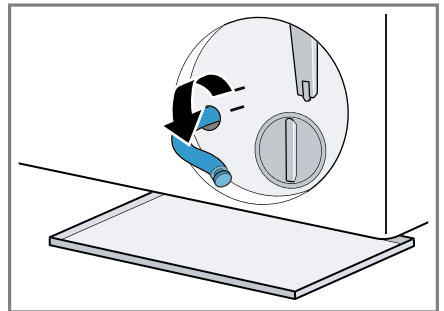
4. Open and remove the service flap.



5. Slide a sufficiently large container under the opening.



6. Take the drain hose out of the holder.

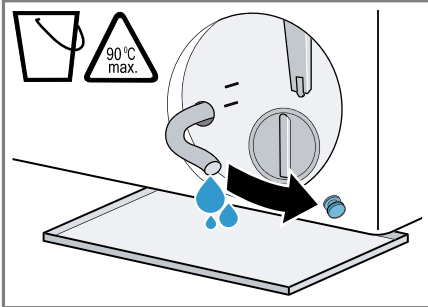


7. **⚠ CAUTION - Risk of scalding!**

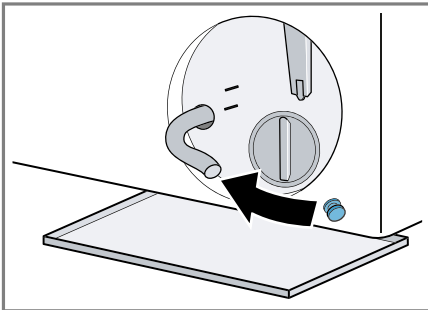
When you wash at high temperatures, the detergent solution gets hot.

- ▶ Do not touch the hot detergent solution.

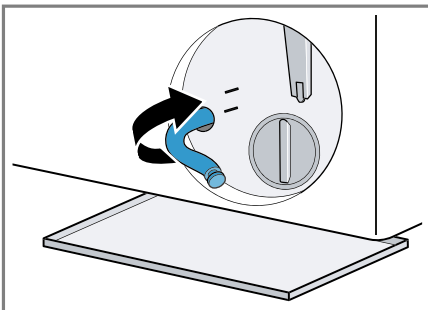
To allow the detergent solution to flow out into the container, remove the sealing cap.



8. Firmly press on the sealing cap.



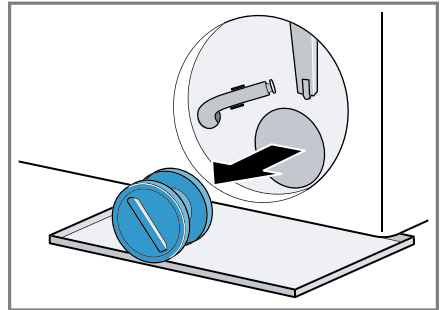
9. Insert the drain hose into the holder.



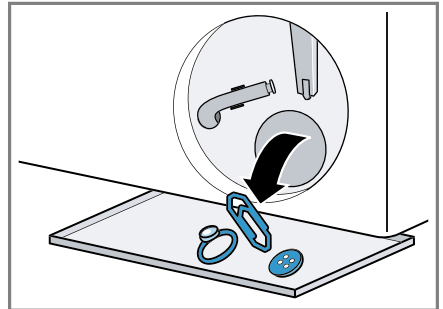
### Cleaning the drain pump

**Requirement:** The drain pump is empty. → Page 43

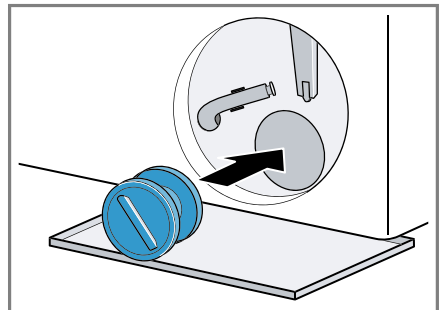
1. Since water may remain in the drain pump, unscrew the pump cap carefully.



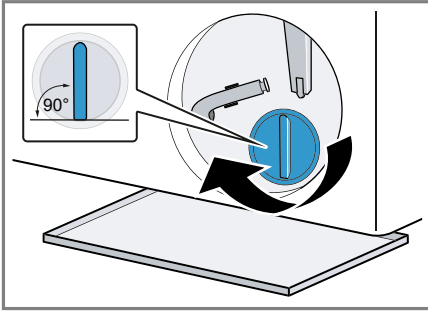
2. Clean the interior, the thread on the pump cap and the pump housing.



3. Insert the pump cap.

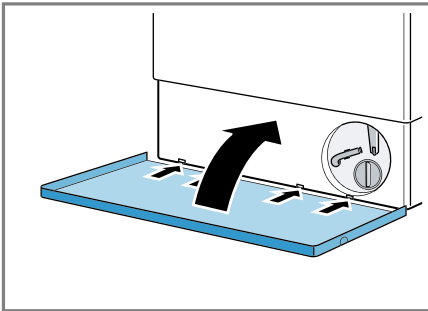


4. Screw the pump cap as far as it will go.



The handle on the pump cap must be in a vertical position.

5. Insert and close the service flap.



## 20 Troubleshooting


You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.


### **WARNING**




#### **Risk of electric shock!**

Incorrect repairs are dangerous.







- ▶ Repairs to the appliance should only be carried out by trained specialist staff.
- ▶ Only use genuine spare parts when repairing the appliance.
- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, the manufacturer's Customer Service or a similarly qualified person in order to prevent any risk.

<b>Fault</b>	<b>Cause and troubleshooting</b>
Creasing.	<p>The load is too large.</p> <p>The laundry lies in the drum for too long after drying.</p> <ol style="list-style-type: none"> <li>1. Remove the laundry from the drum as soon as the drying programme has finished.</li> <li>2. Spread the items of laundry for cooling.</li> </ol> <p>Unsuitable programme for the type of fabric.</p> <ul style="list-style-type: none"> <li>▶ Set the suitable programme for the type of fabric.</li> </ul> <p>Easy-Care fabrics are dried for too long.</p>
Spin noise during the drying phase.	<p>Thermal spinning is active.</p>
The drying time is too long.	<p>The ambient temperature is greater than 30 °C.</p> <ul style="list-style-type: none"> <li>▶ Ensure that the ambient temperature is lower than 30 °C.</li> </ul> <p>Insufficient air circulation at the appliance's installation location.</p> <ul style="list-style-type: none"> <li>▶ Ventilate the appliance's installation location.</li> </ul> <p>Fluff has accumulated in the drum.</p> <ul style="list-style-type: none"> <li>▶ Run the <b>筒洗烘</b>  programme without any laundry or detergent.</li> </ul>
Odours have formed in the appliance.	<p>Humidity and detergent residue may promote the formation of bacteria.</p> <ul style="list-style-type: none"> <li>▶ → "Cleaning the drum", Page 41</li> <li>▶ If you are not using the appliance, leave the door and detergent drawer open so that residual water can evaporate.</li> </ul>

<b>Fault</b>	<b>Cause and troubleshooting</b>
"E:10 / -00 / -10 / -20"	<p>The pump for the intelligent dosing system is blocked.</p> <ol style="list-style-type: none"> <li>1. Switch off the appliance.</li> <li>2. Clean the pump unit. → <i>"Cleaning the detergent drawer", Page 41</i></li> <li>3. If this display appears again, call customer service. → <i>"Customer Service", Page 59</i></li> </ol> <p><b>Note:</b> You can start the washing programme if you deactivate the intelligent dosing system and dose manually.</p>
The display goes out and  flashes.	<p>Energy-saving mode is active</p> <ul style="list-style-type: none"> <li>▶ Press any button.</li> <li>✓ The symbol lights up again.</li> </ul>
"E:30 / -80"	<p>Drain pipe or water outlet hose is blocked.</p> <ul style="list-style-type: none"> <li>▶ Clean the drain pipe and the water outlet hose.</li> </ul> <hr/> <p>Drain pipe or water drain hose is caught or jammed.</p> <ul style="list-style-type: none"> <li>▶ Ensure that the drain pipe and water drain hose are not kinked or trapped.</li> </ul> <hr/> <p>Drain pump is blocked.</p> <ul style="list-style-type: none"> <li>▶ → <i>"Cleaning the drain pump", Page 43</i></li> </ul> <hr/> <p>The water outlet hose is connected too high.</p> <ul style="list-style-type: none"> <li>▶ Install the water outlet hose at a maximum height of 1 metre.</li> </ul> <hr/> <p>Detergent dosage is too high.</p> <ul style="list-style-type: none"> <li>▶ Immediate measure: Mix one tablespoon of fabric softener with 0.5 litres of water and pour the mixture into the compartment for manual dosing (not for outdoor clothing, sportswear or items stuffed with down).</li> <li>▶ If intelligent dosing is activated, reduce the basic dosage → <i>Page 37</i>.</li> <li>▶ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.</li> </ul> <hr/> <p>Unapproved extension installed on the water drain hose.</p> <ul style="list-style-type: none"> <li>▶ Remove any unapproved extensions from the water hose. → <i>"Connecting the appliance", Page 15</i></li> </ul>
	<p>The pump cap is not fully screwed in.</p>

Fault	Cause and troubleshooting
"E:30 / -80"	<ul style="list-style-type: none"> <li>▶ Ensure that the pump cap is screwed in all the way into the appliance. The handle on the pump cap must be in a vertical position. → <i>"Cleaning the drain pump", Page 44</i></li> </ul>
"E:36 / -25 / -26"	<p>Drain pump is blocked.</p> <ul style="list-style-type: none"> <li>▶ → <i>"Cleaning the drain pump", Page 43</i></li> </ul>
"H:32"	<p>The unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed.</p> <ul style="list-style-type: none"> <li>▶ Redistribute the laundry in the drum.</li> </ul> <p><b>Note:</b> Where possible, mix large and small items in the drum. Different sized items of laundry distribute themselves better during the spin cycle.</p>
	<p>The water pressure is low. No remedial action possible.</p> <hr/> <p>The filters in the water inflow are blocked.</p> <ul style="list-style-type: none"> <li>▶ Clean the filters in the water inflow.</li> </ul> <hr/> <p>The tap is turned off.</p> <ul style="list-style-type: none"> <li>▶ Turn on the tap.</li> </ul> <hr/> <p>The water inlet hose is kinked or jammed.</p> <ul style="list-style-type: none"> <li>▶ Ensure that the water inlet hose is not kinked or jammed.</li> </ul>
	<p>The detergent drawer has not been pushed in as far as it can go.</p> <ul style="list-style-type: none"> <li>▶ Push the detergent drawer in as far as it will go.</li> </ul> <hr/> <p>The pump unit is not inserted.</p> <ol style="list-style-type: none"> <li>1. Insert the pump unit into the detergent drawer. → <i>"Cleaning the detergent drawer", Page 41</i></li> <li>2. Push the detergent drawer in as far as it will go.</li> </ol>
 lights up.	<p>The temperature is too high.</p> <ul style="list-style-type: none"> <li>▶ Wait until the temperature has dropped.</li> <li>▶ → <i>"Cancelling the programme", Page 34</i></li> </ul> <hr/> <p>Water level is too high.</p> <ul style="list-style-type: none"> <li>▶ Select a suitable programme for draining. → <i>"Programmes", Page 27</i></li> </ul>



<b>Fault</b>	<b>Cause and troubleshooting</b>
	<p>Detergent dosage is too high.</p> <ul style="list-style-type: none"> <li>▶ Immediate measure: Mix one tablespoon of fabric softener with 0.5 litres of water and pour the mixture into the compartment for manual dosing (not for outdoor clothing, sportswear or items stuffed with down).</li> <li>▶ If intelligent dosing is activated, reduce the basic dosage → <i>Page 37</i>.</li> <li>▶ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.</li> </ul>
	<p>Drum cleaning is required.</p> <ul style="list-style-type: none"> <li>▶ → <i>"Cleaning the drum", Page 41</i></li> </ul>
<p>"H:95" lights up alternately with End.</p>	<p>The water pressure is low.</p> <ul style="list-style-type: none"> <li>▶ See → <i>"E", Page 48</i></li> </ul>
<p>All other error codes.</p>	<p>Malfunction</p> <ul style="list-style-type: none"> <li>▶ Call the after-sales service. → <i>"Customer Service", Page 59</i></li> </ul>
<p>The appliance is not working.</p>	<p>The mains plug of the power cord is not plugged in.</p> <ul style="list-style-type: none"> <li>▶ Connect the appliance to the power supply.</li> </ul> <hr/> <p>The circuit breaker in the fuse box has tripped.</p> <ul style="list-style-type: none"> <li>▶ Check the circuit breaker in the fuse box.</li> </ul> <hr/> <p>There has been a power cut.</p> <ul style="list-style-type: none"> <li>▶ Check whether the lighting in your kitchen or other appliances are working.</li> </ul>
<p>The programme does not start.</p>	<p>You have not pressed ▷.</p> <ul style="list-style-type: none"> <li>▶ Press ▷.</li> </ul> <hr/> <p>Door is not closed.</p> <ol style="list-style-type: none"> <li>1. Close the door.</li> <li>2. Press ▷ to start the programme.</li> </ol> <hr/> <p>Childproof lock is activated.</p> <ul style="list-style-type: none"> <li>▶ → <i>"Deactivating the childproof lock", Page 35</i></li> </ul> <hr/> <p>Laundry is caught in the door.</p> <ol style="list-style-type: none"> <li>1. Open the door again.</li> <li>2. Remove any trapped laundry.</li> <li>3. Close the door.</li> <li>4. Press ▷ to start the programme.</li> </ol> <hr/> <p>The pump for the intelligent dosing system is blocked.</p> <ol style="list-style-type: none"> <li>1. Switch off the appliance.</li> </ol>


Fault	Cause and troubleshooting
The programme does not start.	<p>2. Clean the pump unit. → <i>"Cleaning the detergent drawer", Page 41</i></p> <p>3. If this display appears again, call customer service. → <i>"Customer Service", Page 59</i></p> <p><b>Note:</b> You can start the washing programme if you deactivate the intelligent dosing system and dose manually.</p>
	<p>The detergent drawer has not been pushed in fully.</p> <ul style="list-style-type: none"> <li>▶ Push in the detergent drawer until the symbol goes out.</li> </ul>
The door cannot be opened.	<p>The temperature is too high.</p> <ul style="list-style-type: none"> <li>▶ Wait until the temperature has dropped.</li> <li>▶ → <i>"Cancelling the programme", Page 34</i></li> </ul>
	<p>Water level is too high.</p> <ul style="list-style-type: none"> <li>▶ Select a suitable programme for draining. → <i>"Programmes", Page 27</i></li> </ul>
	<p>Power failure.</p> <ul style="list-style-type: none"> <li>▶ Open the door using the emergency release. → <i>"Emergency release", Page 58</i></li> </ul>
The water is not draining.	<p>Drain pipe or water outlet hose is blocked.</p> <ul style="list-style-type: none"> <li>▶ Clean the drain pipe and the water outlet hose.</li> </ul>
	<p>Drain pipe or water drain hose is caught or jammed.</p> <ul style="list-style-type: none"> <li>▶ Ensure that the drain pipe and water drain hose are not kinked or trapped.</li> </ul>
	<p>Drain pump is blocked.</p> <ul style="list-style-type: none"> <li>▶ → <i>"Cleaning the drain pump", Page 43</i></li> </ul>
	<p>The water outlet hose is connected too high.</p> <ul style="list-style-type: none"> <li>▶ Install the water outlet hose at a maximum height of 1 metre.</li> </ul>
	<p>Detergent dosage is too high.</p> <ul style="list-style-type: none"> <li>▶ Immediate measure: Mix one tablespoon of fabric softener with 0.5 litres of water and pour the mixture into the compartment for manual dosing (not for outdoor clothing, sportswear or items stuffed with down).</li> <li>▶ If intelligent dosing is activated, reduce the basic dosage → <i>Page 37</i>.</li> <li>▶ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.</li> </ul>

<b>Fault</b>	<b>Cause and troubleshooting</b>
The water is not draining.	<p>Unapproved extension installed on the water drain hose.</p> <ul style="list-style-type: none"> <li>▶ Remove any unapproved extensions from the water hose.</li> <li>→ <i>"Connecting the appliance", Page 15</i></li> </ul>
	<p>The pump cap is not fully screwed in.</p> <ul style="list-style-type: none"> <li>▶ Ensure that the pump cap is screwed in all the way into the appliance. The handle on the pump cap must be in a vertical position.</li> <li>→ <i>"Cleaning the drain pump", Page 44</i></li> </ul>
Water is not flowing in. Detergent is not being dispensed.	<p>You have not pressed ▷<b>00</b>.</p> <ul style="list-style-type: none"> <li>▶ Press ▷<b>00</b>.</li> </ul>
	<p>The filters in the water inflow are blocked.</p> <ul style="list-style-type: none"> <li>▶ Clean the filters in the water inflow.</li> </ul>
	<p>The tap is turned off.</p> <ul style="list-style-type: none"> <li>▶ Turn on the tap.</li> </ul>
	<p>The water inlet hose is kinked or jammed.</p> <ul style="list-style-type: none"> <li>▶ Ensure that the water inlet hose is not kinked or jammed.</li> </ul>
The spin cycle runs several times.	<p>The unbalanced load detection system eliminates an imbalance by repeatedly redistributing the laundry.</p> <ul style="list-style-type: none"> <li>▶ Not a fault – no action required.</li> </ul> <p><b>Note:</b> When loading, where possible, place large and small items of laundry together in the drum. Different sized items of laundry distribute themselves better during the spin cycle.</p>
No water is visible in the drum.	<p>Water is below the visible area.</p> <ul style="list-style-type: none"> <li>▶ Not a fault – no action required.</li> <li>▶ Do not add any extra water to the appliance while it is operating.</li> </ul>
Vibrations and movement of the appliance whilst spinning.	<p>Appliance is not correctly aligned.</p> <ul style="list-style-type: none"> <li>▶ Aligning the appliance</li> </ul> <p>The appliance feet are not fixed.</p> <ul style="list-style-type: none"> <li>▶ Secure the appliance feet. Aligning the appliance</li> </ul> <p>Transit bolts have not been removed.</p> <ul style="list-style-type: none"> <li>▶ Removing the transit bolts.</li> </ul>

Fault	Cause and troubleshooting
Heavy foam build-up	<p>Detergent dosage is too high.</p> <ul style="list-style-type: none"> <li>▶ Immediate measure: Mix one tablespoon of fabric softener with 0.5 litres of water and pour the mixture into the compartment for manual dosing (not for outdoor clothing, sportswear or items stuffed with down).</li> <li>▶ If intelligent dosing is activated, reduce the basic dosage → Page 37.</li> <li>▶ If you dose manually, reduce the amount of detergent for the next washing cycle with the same load.</li> </ul>
<p>1 i-Dos 2 i-Dos cannot be actuated.</p>	<p>Intelligent dosing is not intended for this programme.</p> <ul style="list-style-type: none"> <li>▶ Not a fault – no action required. → "Starting the programme with intelligent dosing system", Page 35</li> </ul> <hr/> <p>Programme progress does not allow intelligent dosing. No remedial action possible.</p>
High spin speed not reached.	<p>A low spin speed is selected.</p> <ul style="list-style-type: none"> <li>▶ The next time you run a wash cycle, set a higher spin speed.</li> </ul>
	<p><b>轻松熨</b> is activated.</p> <ul style="list-style-type: none"> <li>▶ Select the programmes that are suitable for the type of fabric.</li> </ul>
	<p>Unbalance load detection system is using a reduced spin speed to eliminate an unbalance.</p> <ul style="list-style-type: none"> <li>▶ Redistribute the laundry in the drum.</li> </ul> <p><b>Note:</b> Where possible, mix large and small items in the drum. Different sized items of laundry distribute themselves better during the spin cycle.</p> <ul style="list-style-type: none"> <li>▶ Start the <b>单脱水</b> programme.</li> </ul>
The spin programme does not start.	<p>Drain pipe or water outlet hose is blocked.</p> <ul style="list-style-type: none"> <li>▶ Clean the drain pipe and the water outlet hose.</li> </ul>
	<p>Drain pipe or water drain hose is caught or jammed.</p> <ul style="list-style-type: none"> <li>▶ Ensure that the drain pipe and water drain hose are not kinked or trapped.</li> </ul>
	<p>The unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed.</p> <ul style="list-style-type: none"> <li>▶ Redistribute the laundry in the drum.</li> </ul>

<b>Fault</b>	<b>Cause and troubleshooting</b>
The spin programme does not start.	<p><b>Note:</b> Where possible, mix large and small items in the drum. Different sized items of laundry distribute themselves better during the spin cycle.</p> <ul style="list-style-type: none"> <li>▶ Start the <b>单脱水</b> programme.</li> </ul>
Loud noises during the spin cycle.	<p>Appliance is not correctly aligned.</p> <ul style="list-style-type: none"> <li>▶ Aligning the appliance</li> </ul> <p>The appliance feet are not fixed.</p> <ul style="list-style-type: none"> <li>▶ Secure the appliance feet. Aligning the appliance</li> </ul> <p>Transit bolts have not been removed.</p> <ul style="list-style-type: none"> <li>▶ Removing the transit bolts.</li> </ul>
Banging noises, rattling in the drain pump.	<p>Foreign bodies have got into the drain pump.</p> <ul style="list-style-type: none"> <li>▶ → "<i>Cleaning the drain pump</i>", Page 43</li> </ul>
Slurping, rhythmical suction noise.	<p>The drain pump is active, the detergent solution is pumped out.</p> <ul style="list-style-type: none"> <li>▶ Not a fault – normal operating noise.</li> </ul>
The spin result is not satisfactory. The laundry is too wet/too damp.	<p>A low spin speed is selected.</p> <ul style="list-style-type: none"> <li>▶ The next time you run a wash cycle, set a higher spin speed.</li> <li>▶ Start the <b>单脱水</b> programme.</li> </ul> <p><b>轻松熨</b> is activated.</p> <ul style="list-style-type: none"> <li>▶ Select the programmes that are suitable for the type of fabric.</li> </ul> <p>Drain pipe or water outlet hose is blocked.</p> <ul style="list-style-type: none"> <li>▶ Clean the drain pipe and the water outlet hose.</li> </ul> <p>Drain pipe or water drain hose is caught or jammed.</p> <ul style="list-style-type: none"> <li>▶ Ensure that the drain pipe and water drain hose are not kinked or trapped.</li> </ul> <p>The unbalanced load detection system has interrupted the spin cycle because the laundry is unevenly distributed.</p> <ul style="list-style-type: none"> <li>▶ Redistribute the laundry in the drum.</li> </ul> <p><b>Note:</b> Where possible, mix large and small items in the drum. Different sized items of laundry distribute themselves better during the spin cycle.</p> <ul style="list-style-type: none"> <li>▶ Start the <b>单脱水</b> programme.</li> </ul> <p>Unbalance load detection system is using a reduced spin speed to eliminate an unbalance.</p> <ul style="list-style-type: none"> <li>▶ Redistribute the laundry in the drum.</li> </ul>

Fault	Cause and troubleshooting
The spin result is not satisfactory. The laundry is too wet/too damp.	<p><b>Note:</b> Where possible, mix large and small items in the drum. Different sized items of laundry distribute themselves better during the spin cycle.</p> <ul style="list-style-type: none"> <li>▶ Start the <b>单脱水</b> programme.</li> </ul>
Detergent residue on the damp washing.	<p>Detergents may contain water-insoluble substances that deposit on the laundry.</p> <ul style="list-style-type: none"> <li>▶ Start the programme.</li> </ul>
Detergent residue on the dry laundry.	<p>Unsuitable detergent added to the dispenser of the intelligent dosing system.</p> <ol style="list-style-type: none"> <li>1. Check whether the detergent used is suitable. → <i>"Detergents and care products", Page 32</i></li> <li>2. Drain the dispenser. → <i>"Cleaning the detergent drawer", Page 41</i></li> <li>3. Clean the dispenser.</li> <li>4. Refill the dispenser. → <i>"Filling the dispensers", Page 36</i></li> </ol> <hr/> <p>Basic dosage is not correctly adjusted.</p> <ul style="list-style-type: none"> <li>▶ If intelligent dosing is activated, reduce the basic dosage → <i>Page 37</i>.</li> </ul>
Detergent residue on the damp washing.	<p>Detergents may contain water-insoluble substances that deposit on the laundry.</p> <ul style="list-style-type: none"> <li>▶ Brush out the laundry after washing and drying.</li> </ul>
Detergent residue on the dry laundry.	<p>Unsuitable detergent added to the dispenser of the intelligent dosing system.</p> <ol style="list-style-type: none"> <li>1. Check whether the detergent used is suitable. → <i>"Detergents and care products", Page 32</i></li> <li>2. Drain the dispenser. → <i>"Cleaning the detergent drawer", Page 41</i></li> <li>3. Clean the dispenser.</li> <li>4. Refill the dispenser. → <i>"Filling the dispensers", Page 36</i></li> </ol> <hr/> <p>Basic dosage is not correctly adjusted.</p> <ul style="list-style-type: none"> <li>▶ If intelligent dosing is activated, reduce the basic dosage → <i>Page 37</i>.</li> </ul>
Insufficient cleaning.	<p>Basic dosage is not correctly adjusted.</p> <ul style="list-style-type: none"> <li>▶ If intelligent dosing is activated, adjust the basic dosage → <i>Page 37</i> correctly.</li> </ul> <hr/> <p>Detergent or care products have congealed in dispensers of the intelligent dosing system.</p> <ol style="list-style-type: none"> <li>1. Check whether the detergent used is suitable. → <i>"Detergents and care products", Page 32</i></li> </ol>

<b>Fault</b>	<b>Cause and troubleshooting</b>
Insufficient cleaning.	<ol style="list-style-type: none"> <li>2. Drain the dispenser. → <i>"Cleaning the detergent drawer", Page 41</i></li> <li>3. Clean the dispenser.</li> <li>4. Refill the dispenser. → <i>"Filling the dispensers", Page 36</i></li> </ol>
	<p>Unsuitable detergent added to the dispenser of the intelligent dosing system.</p> <ol style="list-style-type: none"> <li>1. Check whether the detergent used is suitable. → <i>"Detergents and care products", Page 32</i></li> <li>2. Drain the dispenser. → <i>"Cleaning the detergent drawer", Page 41</i></li> <li>3. Clean the dispenser.</li> <li>4. Refill the dispenser. → <i>"Filling the dispensers", Page 36</i></li> </ol>
Home Connect is not working properly.	<p>Different causes are possible.</p> <ul style="list-style-type: none"> <li>▶ Go to <a href="http://www.home-connect.cn">www.home-connect.cn</a>.</li> </ul>
No connection to the home network.	<p>Wi-Fi is switched off.</p> <ul style="list-style-type: none"> <li>▶ → <i>"Activating Wi-Fi on the appliance", Page 39</i></li> </ul> <p>Wi-Fi is activated but a connection to your home network cannot be established.</p> <ol style="list-style-type: none"> <li>1. Ensure that the home network is available.</li> <li>2. Reconnect the appliance to the home network. → <i>"Connecting the appliance to a WLAN home network (Wi-Fi) with WPS function", Page 38</i> → <i>"Connecting the appliance to a WLAN home network (Wi-Fi) without WPS function", Page 38</i></li> </ol>
Water is leaking out at the water inlet hose.	<p>Water inlet hose is not correctly/securely connected.</p> <ol style="list-style-type: none"> <li>1. Connect the water supply hose correctly. → <i>"Connecting the water inlet hose", Page 15</i></li> <li>2. Tighten the screw connection.</li> </ol>
Water is leaking out at the water outlet hose.	<p>The water outlet hose is damaged.</p> <ul style="list-style-type: none"> <li>▶ Replace the damaged water outlet hose.</li> </ul> <p>Water outlet hose is not connected correctly.</p> <ul style="list-style-type: none"> <li>▶ Connect the water outlet hose correctly. → <i>"Water outlet connection types", Page 16</i></li> </ul>
Fluff on the laundry.	<p>Fluff has accumulated in the drum.</p> <ul style="list-style-type: none"> <li>▶ Run the <b>筒洗烘</b>  programme without any laundry or detergent.</li> </ul>

Fault	Cause and troubleshooting
Water inlet noise during the drying phase.	Drying phase requires water. <ol style="list-style-type: none"> <li>1. Not a fault.</li> <li>2. Make sure that the water tap also remains open during the drying phase.</li> </ol>
Drying programme does not start.	Door is not closed. <ol style="list-style-type: none"> <li>1. Close the door.</li> <li>2. Press ▷ to start the programme.</li> </ol>
	No drying programme is selected. <ul style="list-style-type: none"> <li>▶ Select a suitable drying programme. → "Programmes", Page 27</li> </ul>
The laundry is too damp.	Unsuitable programme for the type of fabric. <hr/> There has been a power cut. <ul style="list-style-type: none"> <li>▶ Check whether the lighting in your kitchen or other appliances are working.</li> </ul>
	The load is too large. <hr/> After the end of the programme, warm laundry feels damper than it actually is. <ol style="list-style-type: none"> <li>1. Remove the laundry from the drum as soon as the drying programme has finished.</li> <li>2. Spread the items of laundry for cooling.</li> </ol>
	Unsuitable dryness level set.
	Drying target not adjusted.
	Load too small.
	Moisture sensor dirty.
	Water tap is closed during the drying phase. <ul style="list-style-type: none"> <li>▶ Make sure that the water tap also remains open during the drying phase.</li> </ul>
	The ambient temperature is greater than 30 °C. <ul style="list-style-type: none"> <li>▶ Ensure that the ambient temperature is lower than 30 °C.</li> </ul>
	Insufficient air circulation at the appliance's installation location. <ul style="list-style-type: none"> <li>▶ Ventilate the appliance's installation location.</li> </ul>
	The water pressure is low. No remedial action possible.
	Laundry is not spun sufficiently. <ul style="list-style-type: none"> <li>▶ Always select the highest possible spin speed for the washing programme in question.</li> </ul>



Fault	Cause and troubleshooting
The laundry is too damp.	Thick and multi-layered fabrics require a longer drying time. ▶ Set a timed programme for the subsequent drying. → "Programmes", Page 27
Fan noise during the washing phase.	Process fan is active. ▶ Not a fault – normal operating noise.
Longer, whirring noise before the start of the wash cycle or fabric softening.	Intelligent dosing system dispenses detergent or care products. ▶ Not a fault – normal operating noise.
Brief whirring noise after switching on the appliance.	Intelligent dosing system carries out a function test. ▶ Not a fault – normal operating noise.
The programme duration changes during the wash cycle.	The programme operation is optimised electronically. This may change the programme duration. ▶ Not a fault – no action required.  The unbalanced load detection system eliminates an imbalance by repeatedly redistributing the laundry. ▶ Not a fault – no action required.  <b>Note:</b> When loading, where possible, place large and small items of laundry together in the drum. Different sized items of laundry distribute themselves better during the spin cycle.  Foam detection system switches on a rinse cycle if foam build-up is too high. ▶ Not a fault – no action required.
Drum jerks after the programme starts.	This is caused by an internal motor test. ▶ Not a fault – no action required.
Rushing, hissing noise.	Water is flushed under pressure into the detergent drawer. ▶ Not a fault – normal operating noise.
▷   cannot be operated.	Drying phase active. ▶ Not a fault – no action required.

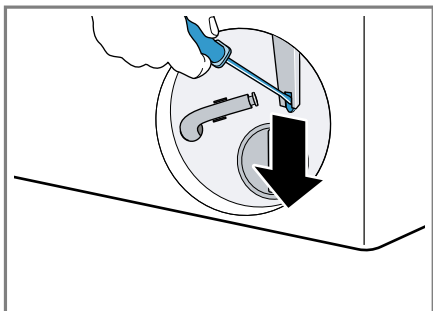
## 20.1 Emergency release

### Releasing the door

**Requirement:** The drain pump is empty. → Page 43

1. **ATTENTION!** Escaping water may cause material damage.
- ▶ Do not open the door if you can see water through the glass.

Pull the emergency release downwards with a tool and release.



- ✓ The door lock is released.
2. Insert the maintenance flap and lock it into place.
3. Close the maintenance flap.

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## 21 Transportation, storage and disposal

You can find out here how to prepare your appliance for transportation and storage. You will also find out how to dispose of old appliances.

### 21.1 Removing the appliance

**Note:** You can find further information in the digital instruction manual by scanning the QR code in the table of contents or on [www.bosch-home.cn](http://www.bosch-home.cn).

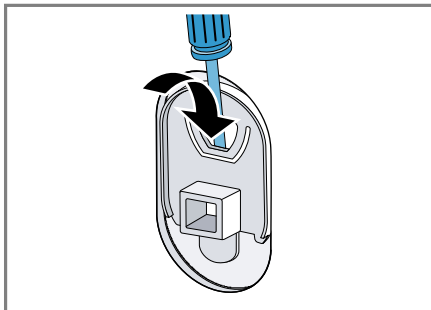
1. Turn off the water tap.
2. Empty the water inlet hose.
3. Switch off the appliance.

4. Unplug the appliance's mains plug.
5. Drain the water.  
→ "Cleaning the drain pump", Page 43
6. Detach the hoses.
7. Empty the dispensers.

### 21.2 Inserting the transit bolts

Secure the appliance for transportation using transit bolts in order to prevent damage.

1. Use a screwdriver to remove the 4 cover caps.



Keep the cover caps.

2. Install the 4 transit bolts. Refer to the description Removing the transit bolts for this and proceed in reverse order.

### 21.3 Using the appliance again

- ▶ For further information, see  
→ "Installation and connection", Page 12 and  
→ "Before using for the first time", Page 20.

## 21.4 Disposing of old appliance

Valuable raw materials can be re-used by recycling.

### **WARNING**

#### **Risk of harm to health!**

Children can lock themselves in the appliance, thereby putting their lives at risk.

- ▶ Do not install the appliance behind a door as this may obstruct the appliance door or prevent it from opening.
- ▶ With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

1. Unplug the appliance from the mains.
2. Cut through the power cord.
3. Dispose of the appliance in an environmentally friendly manner.

Information about current disposal methods are available from your specialist dealer or local authority.



This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

## 22 Customer Service

If you have any queries on use, are unable to rectify faults on the appliance yourself or if your appliance needs to be repaired, contact Customer Service.

Detailed information on the warranty period and terms of warranty in your country is available from our after-sales service, your retailer or on our website.

If you contact Customer Service, you will require the product number (E-Nr.) and the production number (FD) of your appliance.

The contact details for Customer Service can be found in the enclosed Customer Service directory or on our website.

### 22.1 Product number (E-Nr.) and production number (FD)

You can find the product number (E-Nr.) and the production number (FD) on the appliance's rating plate.

Depending on the model, the rating plate is located:

- On the inside of the door.
- On the inside of the maintenance flap.
- On the rear of the appliance.

Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

## 23 Consumption values

Deactivate the automatic dosing (i-Dos) function for the tests.

Model	WDU286H1AW
Washing class <sup>1</sup>	1
Energy consumption	0,790 kWh/cycle
Water consumption	54,0 l/cycle
Energy efficiency when washing	1.03
Washing and drying class <sup>2</sup>	-
Energy consumption	0,750 kWh/kg/cycle
Water consumption	15,0 l/kg/cycle
Noise levels <sup>3</sup>	
Maximum level when spinning	68 dB
Maximum level when washing	44 dB
Maximum level when drying	60 dB

<sup>1</sup> Energy consumption tested with standard program in accordance with GB12021.4.

<sup>2</sup> Washing and drying values tested under standard programme and in accordance with GB/T 23118.

<sup>3</sup> Noise levels tested in accordance with GB19606.

## 24 Technical data

Appliance height	84,8 cm
Appliance width	59,8 cm

<sup>1</sup> Depending on the appliance specifications

Unit depth	65,4 cm
Weight	83,8 kg <sup>1</sup>
Maximum load	10,0 kg
Mains voltage	220 V, 50 Hz
⇄ Minimum installation protection	10 A
Nominal power	2100 W
Nominal power, drying	2000 W
Water pressure	<ul style="list-style-type: none"> <li>■ Minimum: 100 kPa (1 bar)</li> <li>■ Maximum: 1000 kPa (10 bar)</li> </ul>
Length of the water inlet hose	120 cm
Length of the water outlet hose	150 cm
Length of the power cable	210 cm
Permissible operating conditions in accordance with GB/T 23118	<ul style="list-style-type: none"> <li>■ Ambient temperature 0–40 °C, not freezing</li> <li>■ Relative humidity less than 80% at 25 °C, non-condensing</li> </ul>

<sup>1</sup> Depending on the appliance specifications

## 25 Applicable standard

GB 4706.1	Household and similar electrical appliances – Safety – Part 1: General requirements
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GB 4343.1	Electromagnetic compatibility requirements for household appliances, electric tools and similar apparatus – Part 1: Emission
GB 17625.1	Electromagnetic compatibility – Limits – Limits for harmonic current emissions (equipment input current $\leq 16$ A per phase)
GB 12021.4	Maximum allowable values of grades of energy efficiency and water efficiency for household electric washing machines
GB 4706.24	Safety of household and similar electrical appliances – Particular requirements for washing machines
GB/T 4288	Household and similar electrical washing machines
GB 4706.20	Safety of household and similar electrical appliances – Particular requirements for tumble dryers
GB/T 23118	Technical requirements for household and similar tumble washer-dryers

GB 19606	Noise limit values for household and similar electrical appliances
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### Name and content of hazardous substances in products

Component name	Hazardous substance					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr(VI))	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCB	x	o	o	o	o	o
Display	x	o	o	o	o	o
Controller	x	o	o	o	o	o
Power cord and connect wiring harness	x	o	o	o	o	o
Pumps and drives	x	o	o	o	o	o
Housing	o	o	o	o	o	o
Door and its constituent parts	x	o	o	o	o	o
Drum-system and its constituent parts	x	o	o	o	o	o
Water supply components (exempted dryer)	x	o	o	o	o	o

This table was developed according to the provisions of SJ/T 11364.

- o The content of such hazardous substance in all homogeneous materials of such component is below the limit required by GB/T 26572.
- x The content of such hazardous substance in a certain homogeneous materials of such component is beyond the limit required by GB/T 26572.





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