

PLEASE  
AFFIX  
STAMP

SIEMENS GUARANTEE DEPARTMENT  
LEICESTER HOUSE  
17 LEICESTER STREET  
BEDWORTH  
WARWICKSHIRE  
CV12 8JP

SIEMENS

## Your Guarantee

SIEMENS

We, Siemens, undertake that if within 24 months of the date of purchase, this Siemens appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials or if within 10 years of the date of purchase, this Siemens appliance or any part thereof is proved to be defective by reason of rust, we will at our discretion repair or replace the same free of any charge for labour, materials or carriage on condition that:

- The product has been correctly installed and used only on the electricity or gas supply stated on the rating plate.
- The product has been used for normal domestic purposes only and in accordance with the manufacturer's operating and maintenance instructions.
- The product has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
- All service work under this guarantee must be undertaken by the Siemens Service Organisation or its authorised agents.
- Any product or defective part replaced shall become the Company's property.
- This guarantee is in addition to your statutory and other legal rights. For further information about your statutory rights contact your local authority Trading Standards Department or Citizens Advice Bureau.
- Service Calls are made between 8.30 am and 5.30 pm Monday - Saturday.

### Exclusions

- This guarantee does not cover:
  - Damage resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.
  - Costs incurred for calls to put right an product which is improperly installed or calls to products outside the United Kingdom, or the Republic of Ireland.
  - EC Countries - the standard guarantee is applicable but is subject to the owner's responsibility and cost, to ensure the appliance meets the standards set by the country to which the product is taken. Proof of purchase may be required.

If you have any problems with your product during the manufacturer's guarantee, please call: 08702 413381 (Customers in the Republic of Ireland please call (01) 450 2655)

REGISTER YOUR GUARANTEE NOW ON:  
**0800 519 2116\***

For customers in the Republic of Ireland please phone (01) 230 0344\*\*

### Important Data Protection Information

If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of our identity and the purposes (as set out in the Important Data Protection Information displayed when you register your appliance) for which their personal data will be processed. You are entitled to ask for a copy of the information we hold about you (or which we may charge a small fee) and to have any inaccuracies in your information corrected.

For quality control and training purposes, we may monitor or record your communications with us.

If your personal details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please let us know by contacting our Mailing Exclusion Team, Domestic & General, Leicester House, 17 Leicester Street, Bedworth, Warwickshire CV12 8JP

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\* Lines open 365 days a year. Calls are free from a BT landline. Charges from mobiles and other providers may vary.

\*\* Lines open 365 days a year. Calls cost up to 9 cents a minute from a standard eircom landline. Charges from mobiles and other providers may vary.

# Register for your FREE 2 year parts and labour guarantee.



**0800 519 2116\***

For customers in the Republic of Ireland  
please phone (01) 230 0344\*\*



[www.siemens-home.co.uk](http://www.siemens-home.co.uk)



Return the attached  
application form

**SIEMENS**

All our dishwashers purchased from 01.01.2012 come with  
free 10 year anti-rust through warranty. Register as normal to quality.

\* Lines open 365 days a year. Calls are free from a BT landline.  
Charges from mobiles and other providers may vary.  
\*\* Lines open 365 days a year. Calls cost up to 9 cents a minute  
from a standard telecom landline. Charges from mobiles and  
other providers may vary.

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Siemens AG, Grand Union House, Old Wolverton Road, Wolverton,  
Milton Keynes MK12 5PT



Part No. 9001144079

## Register for your FREE 2 year parts & labour guarantee

### Customer Details

**SIEMENS**

Mr/Mrs/Ms/Miss	Forename(s)		
Surname	Address		
House Number		Date of Birth (Optional)	
Telephone Number (please include your STD code)		Postcode (It is essential to fill in your postcode)	
Email Address			

### Product Details

Type of Product (e.g. Washing Machine):		
Model Number:	FD Number	
Date of Purchase	Purchase Price (to nearest £)	Agent Number
Were you given or did you purchase an extended guarantee?	Yes <input type="checkbox"/> No <input type="checkbox"/>	If yes, for how long? 1yr <input type="checkbox"/> 2yrs <input type="checkbox"/> 3yrs <input type="checkbox"/>

### Important Data Protection Information

Domestic & General Services Limited and Domestic & General Insurance PLC are members of the Domestic & General Group. We (or our agents) and Siemens (part of BSH Home Appliances Ltd) will use your personal details and information we obtain from other sources for customer services and administration, for marketing and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes.

We or our business partners may contact you by mail, telephone, email or other electronic messaging services with offers of goods and services or information that may be of interest to you. By providing us with your telephone number or email address you consent to being contacted by these methods. If you do not wish to receive marketing information by these methods from Siemens (part of BSH Home Appliances Ltd) and Domestic & General tick this box  or our other business partners tick this box

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