

Washing machine WLG24260BY



en Instruction Manual and Installation Instructions

Your new washing machine

You have chosen a Bosch washing machine.

Please take a few minutes to read and become familiar with the advantages of your washing machine.

To meet the high quality demands required by Bosch, every washing machine that leaves our factory is carefully checked to ensure that it functions correctly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, see our website www.bosch-home.com or contact our after-sales service centres.

If the operating and installation instructions describe different models, any differences will be pointed out at the relevant points in the text



Read these operating and installation instructions before switching on the washing machine.

Display rules

⚠ Warning!

This combination of symbol and signal word indicates a possibly dangerous situation. Not heeding the warning can cause death or injuries.

⚠ Caution!

This signal word indicates a possibly dangerous situation. Not heeding the caution can cause property and/or environmental damage.

i

Information about the optimum use of the appliance/any other useful information.

1. 2. 3. / a) b) c)

The steps are represented by numbers or letters.

_ / -

Lists are represented by a small box or a dash.



Index

Before the w	ash	
1	 Intended use Safety instructions Environmental protection Getting to know your appliance Detergent drawer Controls/display elements The main points in brief 	4 5 7 8 9 10 11
Operating the	e appliance	
	 Washing Overview of programmes Signal Consumption rates Sensors – Your washing machine is so intelligent 	12 20 24 25 27
Cleaning and	I maintenance	
	 Care and maintenance Information on the display panel Faults – what to do? Customer service 	28 32 33 35
Installing the		
1	 Contents of package Installation Removing the transport locks Water connection Alignment Electrical connection Before the 1st washing Transportation, e.g. if moving house 	36 38 40 42 45 46 47 48

Intended use

- For domestic use only.
- The washing machine is suitable for washing machinewashable fabrics and hand-washable wool in detergent solution.
- To be operated with cold mains water and standard detergents and care products which are suitable for use in washing machines.
- When measuring the amount of all detergents, additives, care products and cleaning agents, always follow the manufacturer's instructions.
- The washing machine may be used by children over the age of 8 years old and by persons with reduced physical, sensory or mental capacity or by persons with a lack of experience or knowledge if they are supervised or have been instructed by a responsible person.
- Keep pets away from the washing machine.

Read the Instruction Manual and Installation Instructions and all other information supplied with the washing machine and use the machine accordingly.

Retain the documents for subsequent use.

Safety instructions

⚠ Warning!

Danger of death from electric shock!

Danger of death if live parts are touched.

- Only remove the mains plug by pulling on the plug body. Do not pull on the cable.
- Only insert/pull out the mains plug with dry hands.

⚠ Warning! Risk to children!

- Do not leave children unattended near the washing machine.
- Children must not play with the washing machine.
- Children may lock themselves in appliances, putting their lives at risk.

When appliances have reached the end of their service life:

- Remove the mains plug.
- Sever the cable and remove with plug.
- Destroy the lock on the washing machine door.
- Children must not carry out any cleaning or maintenance work without supervision.
- Children may become wrapped in packaging/film or packing parts if allowed to play with them, or they may pull them over their heads and suffocate.
 - Keep packaging, films and packaging parts away from children.
- When you wash at high temperatures, the glass in the washing machine door becomes hot.
 - Do not let children touch the hot washing machine door.
- Detergents and care products may cause intoxication if consumed or eye and skin irritation if touched.
 - Keep detergent and laundry care products away from children.

⚠ Warning! Risk of explosion!

Items of laundry pretreated with cleaning agents that contain solvents, e.g. stain remover/cleaning solvent, may cause an explosion after being loaded into the washing machine. Before hand thoroughly rinse items of washing by hand.

⚠ Caution!

Danger of scalding!

When washing at high temperatures, you may be scalded if you touch the hot wash liquor (e.g. if draining hot wash liquor into a washbasin). Allow the washing water to cool down.

⚠ Caution!

Risk of damaging appliance!

- Cover plate may break!
 - Do not climb onto the washing machine.
- Opened door may break off or washing machine may overturn!

Do not lean on the open door.

⚠ Caution!

Danger when reaching into/gripping the rotating drum!

You may injure your hands if you reach into the drum while it is rotating.

Do not grip the rotating drum. Wait until the drum stops rotating.

⚠ Caution!

Risk of coming into contact with liquid detergents/care products!

Detergent and care products may spray out if the detergent drawer is opened while the machine is in operation.

Exercise caution when opening the detergent drawer.

In case of eye/skin contact, rinse thoroughly.

If accidentally swallowed, seek medical advice.



Environmental protection

Packaging/Old appliance



Dispose of packaging in an environmentally-responsible manner. This appliance is designated according to European directive 2012/19/EC which governs waste electrical and electronic equipment (WEEE).

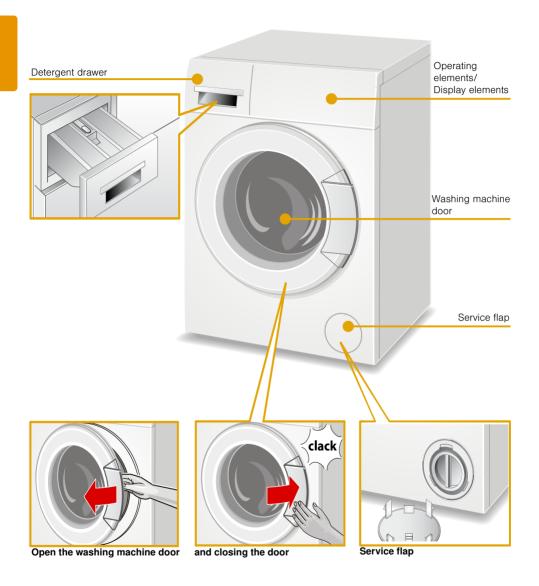
The directive provides a framework for the collection and recycling of old appliances, which is valid across the EU.

Energy-saving tips

- Always fill the appliance with the maximum amount of laundry for each programme.
- Wash normally soiled laundry without prewash.
- Energy saving mode: The display panel light goes out after several minutes, ▷ ■ Start/Reload flashes. To activate the light, select any button.
 - The energy-saving mode is not activated if a programme is running.
- If the laundry will be dried in a dryer, select the spin speed according to the dryer manufacturer's instructions.

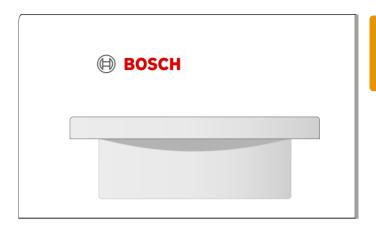


Getting to know your appliance





Detergent drawer





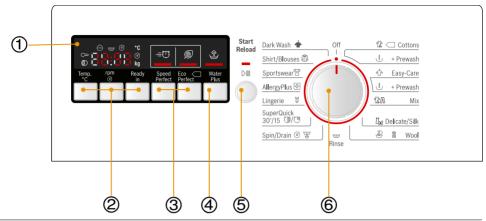
Dispenser I
Dispenser &
Dispenser II

Detergent for prewash

Softener, starch. Do not exceed the maximum load. Detergent for main wash, water softener, bleach, stain remover.



Controls/display elements



① Display panel for settings and information.

On the display panel	Settings	Description
coLd -90 °C	Temperature	Temperature (cold = cold)
- 1200 * ⑤ (rpm)	Spin speed	Spin speed (* depending on model) or (Rinse stop = without final spin cycle, washing remains in the water after the last rinse cycle).
1 - 24 (h)	Ready in	End of programme after h
5.0 * kg	Load	maximum load (* depending on programme)
		Programme status indicators:
⊕w©£nd	Status indicators	Washing, Rinse, Spin, programme duration or end
(3)		Open the washing machine door, add laundry → Page 17
Cm		Childproof lock → Page 17

Change settings of the selected programme and select options:

- ②Select and change buttons **Temp.** °C (Temperature), ⊙ **rpm** (Spin) and **Ready in** time. ⊚
- ③ ④Select buttons = ♥ SpeedPerfect,

 ⑤ EcoPerfect ← and ♠ Water Plus for additional options.
- Start the wash programme. Select \(\bigcirc \) \(\bigcirc \) Start/Reload button for starting, interrupting (e.g. top up washing) and cancel the programme.
 - Select a programme. Can be rotated in either direction. To switch off the washing machine, set programme selector to **Off**.



The main points in brief



Insert mains plug. Turn the tap on.

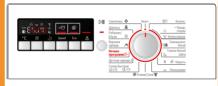
Open the washing machine door.

Sort the laundry.

Loading laundry



Close the washing machine door.



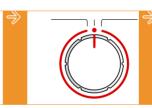
If required, change settings of the selected programme and select options.



Select DII Start/ Reload.



End of the programme



To switch off, set the programme selector to **Off**.



Turn off the water tap (for models without Aqua-Stop).

Washing

- i Install and connect washing machine properly. from → Page 38
 - Before the 1st wash, wash once **without** any washing. \rightarrow Page 47

1. Preparing the washing

Sorting the washing according to:



- Type of fabric/fibre
- Colour
- Soiling
- Follow manufacturer's care information.
- Information on the care labels:

1957 1907

Cottons 95 °C, 90 °C

Coloureds 60 °C, 40 °C, 30 °C

\(\frac{1}{160}\)\(\frac{40}{40}\)\(\frac{30}{30}\)

Easy-Care 60 °C, 40 °C, 30 °C

\(\frac{40}{40}\)\(\frac{30}{30}\)

Delicates 40 °C, 30 °C

Hand and machine-washable silk and woollens cold. 40 °C. 30 °C

12

Do not wash the laundry in the machine.

Protecting the laundry and the machine:



- i When measuring the amount of all detergents, additives, care products and cleaning agents, always follow the manufacturer's instructions.
 - Keep detergents and agents for the pretreatment of washing (e.g. stain remover, prewash sprays, ...) away from the surfaces of the washing machine. Using a damp cloth, immediately remove any fine spray residue and other residue/droplets.



- Empty any pockets.
- Look out for metal items (paperclips, etc.) and remove them.
- Wash delicates in a laundry bag (tights, underwired bras, etc.).
- Close any zips, button up any cover buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place curtains in a laundry bag.
- Wash new items separately.

2. Preparing the appliance



Insert mains plug.

Turn the tap on.

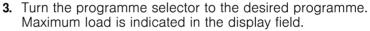
3. Selecting a programme and Putting the washing in the drum



1. Open the washing machine door.



2. Check that the drum is completely drained. Drain if necessary.





4. Load the laundry.

i Unfold and load presorted items of washing. Mix items of laundry of varying sizes. Laundry items of different sizes distribute themselves better during the spin cycle. Individual laundry items may cause an unbalanced load.

4. Add detergent and fabric care product

Detergent

Correct detergent selection

The care label is crucial for selecting the correct detergent, temperature and treatment of the laundry. \longrightarrow See also www.sartex.ch

Visit www.cleanright.eu to find further information on detergents, care products and cleaning agents for domestic use.

Standard detergent with optical brighteners

Suitable for heat-resistant white laundry made from linen or cotto

Programme: Cottons / cold - max. 90 °C

Detergent for colours without bleach or optical brighteners

Suitable for coloured laundry made from linen or cotton Programme: Cottons / cold - max. 60 °C

Detergent for colours/delicates without optical brighteners

Suitable for coloured laundry made from easy-care fibres, synthetic fibres

Programme: Easy-Care / cold - max. 60 °C

Mild detergent

Suitable for delicate, fine fabrics, silk or viscose Programme: Delicates/silk / cold - max. 40 °C

- Detergent for woollens

Suitable for woollen fabrics

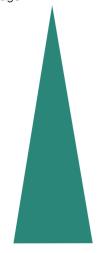
Programme: Wool / cold - max. 40 °C

Saving energy and detergent

For light and normal soiling, you can save energy (lower washing temperature) and detergent.

Saving

Reduced temperature and detergent quantity as per the recommended dosage



Temperature as per the care label and detergent quantity as per the recommended dosage for heavy soiling

Soiling/note

light

No visible dirt or stains. Clothing has taken on some body odour, e.g.:

- Light summer/sports clothing (worn for a few hours)
- T-shirts, shirts, blouses (worn for up to one day)
- Guest bed linen and hand towels (used for one day)

normal

Visible dirt or a few light stains, e.g.:

- T-shirts, shirts, blouses (sweat soaked, worn a few times)
- Towels, bedding (used for up to one week)

heavy

Dirt and/or stains clearly visible, e.g. tea towels, baby items, work clothing

Add detergent and fabric care product

- 1. Pull out the detergent drawer.
- 2. Dosing in dispenser according to:
 - Soiling
 - Water hardness (ask your water supply company)
 - Manufacturer's instructions
- When measuring the amount of all detergents/additives/care products and cleaning agents, please always check the manufacturer's instructions and information.
 - Dilute viscous fabric softener and fabric conditioner with water.

Prevents blockage of the overflow!

 Pour liquid detergent into corresponding dispenser and place in drum.

5. Individual settings

i Do not jam items of washing between the door and rubber seal.

Close the washing machine door.



You can use the displayed presettings or adjust the selected programme optimally to the items of washing by changing the presettings or selecting additional options.

i Options are retained when the appliance is switched off and can be selected, deselected or changed depending on the progress of the programme.

Changing presettings

■ Temp. °C (Temperature):

Before and during the programme the displayed washing temperature can be changed. The maximum selectable washing temperature varies depending on the selected programme.

■ rpm ③ (Spin):

To change the indicated spin speed or select ---- (rinse stop = without final spin cycle, washing remains in the water after the last rinse cycle). Maximum spin speed depends on the programme and model.

Ready in:

Delays the Finished in time (end of programme).

i The respective programme duration is displayed by selecting the programme. The programme duration is automatically adjusted while the programme is running if the programme duration requires changing, e.g. due to changes in the settings of the options.

Before the programme starts, the end of the programme can be preselected in h steps up to maximum 24 h.

When the programme has started, the preselected time is displayed e.g. for $B:\Omega\Omega$ h and counts down until the wash programme starts. Then the programme duration is displayed, e.g. $Z:\Omega$ h.

When the programme has started, the preselected time can be changed as follows:

- 1. Select D Start/Reload.
- 2. Select the **Ready in** button and change the Ready in time.
- 3. Select M Start/Reload.

Selecting options

■ =① SpeedPerfect :

For a shorter wash time with a comparable washing effect to the standard programme. Observe max. load.

© EcoPefect ::

For saving energy with a washing result comparable to that of the standard programme.

Increased water level and additional rinse cycle, extended washing time. For areas with very soft water or for an even better rinsing result.

6. Programme start

Select **Start**/Reload. The indicator light is on.

7. During the programme

Childproof lock

To prevent the set functions of the washing machine from being accidentally changed, the childproof lock can be activated.

Activating/deactivating: Press button **> ■ Start**/Reload for approx. 5 s. The symbol \hookrightarrow is indicated in the display.

[i] Childproof lock may remain activated until the next programme starts, even after the machine has been switched off. Then deactivate the childproof lock before the programme starts and, if required, re-activate after the programme starts.

Reloading the laundry

When the programme has started, the laundry can be reloaded or taken out as required.

Select \mathbb{N} Start/**Reload**. The machine checks whether a topup is possible.

 $\textcircled{0} + \overrightarrow{\Pi} \overrightarrow{\square}$ flash \longrightarrow Top up not possible. Wait until $\textcircled{0} + \cancel{3} \cancel{E} \cancel{5}$ are lit (approx. 1 min).

For safety reasons, the washing machine door remains locked when the water level or temperature is high, or while the drum is rotating, and it is not possible to add laundry during this time.

☐ ☐ → Top up not possible.

To continue the programme, select the \mathbb{N} Start/Reload button.

0 + 455 are lit \longrightarrow Reloading is possible.

 Do not leave door open for a prolonged period – water could run out of the laundry.

Changing the programme

If you have mistakenly selected a wrong programme.

- 1. Select M Start/Reload.
- 2. Select another programme.
- 3. Select **D ■** Start/Reload. The new programme starts from the beginning.
- Terminating the programme

For programmes at high temperature:

- 1. Select DM Start/Reload.
- 2. To cool down laundry: Select Rinse.
- 3. Select M Start/Reload.

For programmes at low temperature:

- 1. Select M Start/Reload.
- 2. Select © F Spin/**Drain** (if only a drained cycle is required: set rpm (spin speed) to - -).
- 3. Select **> Start**/Reload.

■ End of programme using Rinse stop

- 1. Select © F Spin/**Drain** (if only a drained cycle is required: set rpm (spin speed) to - -).
- 2. Select DI Start/Reload.

8. End of the programme



End appears in the display panel.



1. Open the washing machine door and remove the laundry.



Do not leave any items of laundry in the drum. They may shrink in the next wash or discolour another item.



- Remove any foreign objects from the drum and the rubber seal - risk of rusting.
- Leave the washing machine door and detergent drawer open so that any residual water can dry away.

Before switching the machine off:



Always remove the washing.

3. Turn off the tap.

- Always wait until the programme ends, as the appliance could still be locked. If the mashine is switched off inadvertently, switch the appliance on again and wait for the unlockina device.
- 2. Set the programme selector to Off. Appliance is switched off.



Not required for Aqua-Stop models. \rightarrow Page 36



Overview of programmes



The presettings of the programmes are highlighted in **bold**.

Programme/Type of laundry

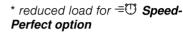


Name of the programme

Brief explanation of the programme and for which fabrics it is suitable.

Options/Information





selectable temperature in °C

selectable spin speeds in rpm, the max. spin speed depends on the model

possible options



Hard-wearing textiles, heat-resistant textiles made of cotton or linen.

+ Prewash
For heavily soiled washing.
Pour detergent into dispensers I and II.

max. 5 kg/3 kg*

caLd-60-90 °C

--- ... **1200** rpm

=U, @, £



Easy-Care

Fabrics made of synthetic or blended fabrics

+ Prewash Prewash at 30 °C.

max. 2.5 kg

caLd - **40** - 60 °C

--- ... **1200** rpm

=₩, ®, £



Mix

Mixed load consisting of textiles made of cotton and synthetics.

Max. 2 kg

coLd - 40 °C

--- ... **1200** rpm

=U. Q. 1



Delicate/Silk

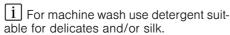
For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics (e.g. silk blouses, silk scarves).

Max. 2 kg

മപ്പ് - **30** - 40 °C

--- ... **600** ... 800 rpm

=U, @, £,





The presettings of the programmes are highlighted in bold.

Programme/Type of laundry



Wool

Hand- or machine-washable fabrics that are made of wool or contain wool. Particularly gentle wash programme to prevent shrinkage of laundry, with longer programme breaks (fabrics rest in the detergent solution).

i Wool is of animal origin, e.g.: Angora, alpaca, llama, sheep.

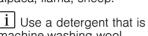
i Use a detergent that is suitable for machine-washing wool.

Options/Information

Max. 2 kg

គត់គៅ - **30** - 40 °C

--- ... **800** rpm





Rinse

Extra rinse with spin

--- ... **1200** rpm





Dark Wash

Dark fabrics made of cotton and dark easy-care fabrics

Max. 2 kg

മപ്പ് - **30** - 40 °C

--- ... **800** ...1200 rpm

=₩. @. £



Shirt/Blouses

Non-iron shirts made of cotton, linen, synthetic fibres or blended fabrics.

i Use the Delicate/Silk programme to wash shirts/blouses made of silk.

Max. 2 kg

മപ്പ് - **40** - 60 °C

--- ... **400**... 800 rpm

=Ü. @. ŵ



Sportswear

Fabrics made of microfibre for sport and leisure.

i The laundry must not be treated with

fabric softener.

|i| Before washing, clean the detergent

drawer thoroughly (all compartments) to

remove fabric softener residue.

Max. 2 kg

caLd-30-40 °C

mar **008** ... - - -

=Ü. @. ŵ



AllergyPlus

Hard-wearing textiles, heat-resistant textiles made of cotton or linen.

max. 4.5 kg/3 kg*

caid - 40 - 60 °C

--- ... **1200** rpm

=₩. @. £



The presettings of the programmes are highlighted in bold.







Lingerie

For delicate, washable underwear e.g. made of velvet, lace, Lycra, silk or satin. Max. 1 kg

caLd - 30 - 40 °C

--- ... **600** rpm

=Ŭ. @. Ŷ



Super Quick 30'/15'

Extra-short programme of approx. 15 minutes, suitable or small items of lightly soiled laundry.

max. 3 kg/1kg*

cald - 30 - 40 °C

--- ... **800** ... 1200 rpm





i Shorter programme duration. (approx. 15 min) for = SpeedPerfect function



Spin/

Extra spin with speed that can be selected

--- ... **1200** rpm



Drain

Drain the rinsing water after - - - (Rinse **Hold** = without final spin cycle).

Starching

i Laundry must not be treated with fabric softener.

Liquid starch can be used in all wash programmes. Pour starch into the dispenser & according to manufacturer's specifications (if required clean beforehand).

Dying/bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Always follow the dye manufacturer's instructions. Do **not** use the washing machine to bleach clothes.

Soaking

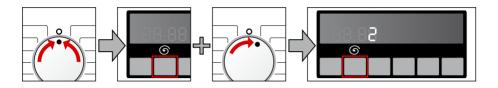
Pour soaking agent/detergent into dispenser II according to the manufacturer's instructions. Set the programme selector to Cottons 30 °C and select SI Start/Reload. After approx. 10 minutes, select SI Start/Reload. After the required soaking time reselect SI Start/Reload if the programme is to be continued or change the programme.

Load laundry of the same colour. No additional detergent is required, the soaking solution is used for washing.



Setting the signal

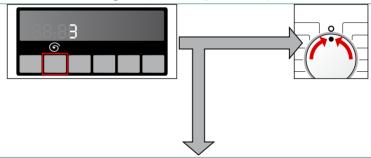
1. Activate the setting mode for the signal volume



Turn to **Off.** hold down + and turn one position to the right

Press and hold the button for approx. five seconds until the display elements light up. Setting mode is activated.

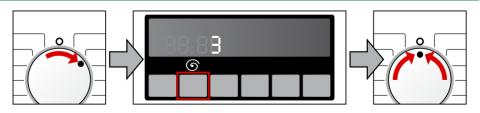
2. a) Set volume for **button signals** (depending on model)



press the button until the required volume is reached

Set to **Off**, which exits setting mode for the signal volume.

2. b) Selecting volume of the information signals



rotate it one step to the right press the button until the required volume is reached

Set to **Off**, which exits setting mode for the signal volume.

Energy and water consumption, programme duration and residual moisture for the main washing programme

(approximate information)

Programme	Load	Energy consump- tion*	Water consump- tion*	Programme du- ration*
Cottons 20 °C	5 kg	0,28 kWh	60 I	2 1/4 h
Cottons 40 °C	5 kg	0,64 kWh	60 I	2 1/2 h
Cottons 60 °C	5 kg	0,16 kWh	60 I	2 1/2 h
Cottons 90 °C	5 kg	1,26 kWh	60 I	2 h
Easy-Care 40 °C	2,5 kg	0,60 kWh	53 I	1 3/4 h
Mix 40 °C	2 kg	0,39 kWh	44 I	1 1/4 h
Delicate/Silk 30 °C	2 kg	0,26 kWh	51 I	3/4 h
Wool 30 °C	2 kg	0,20 kWh	35 I	1 h

Programme	Approximate information on the residual moisture**			
	WLG24	WLG20	WLG16	
	Max. 1200 rpm	Max. 1000 rpm	Max. 800 rpm	
Cottons	58 %	68 %	80 %	
Easy-Care	40 %	40 %	40 %	
Delicate/Silk	30 %	30 %	30 %	
Wool	45 %	45 %	45 %	

^{*} The values may deviate from the indicated values depending on water pressure, water hardness, water inlet temperature, ambient temperature, type of laundry, amount and soiling of laundry, detergent used, fluctuations in the power supply and the selected additional functions.

^{**} Information on residual moisture based on programme-dependent spin speed limits and maximum loads.

Most efficient programmes for cotton fabrics

The following programmes (standard programmes, indicated by) are suitable for cleaning normally soiled cotton fabrics and are the most efficient with respect to combined energy and water consumption.

Standard programmes for Cottons in accordance with regulation (EU) no. 1015/2010	Load	Approximate programme dura- tion
© Cottons programme + button ☐ EcoPerfect	5 kg	4 h
© Cottons programme + button EcoPerfect	2,5 kg	4 h
বিশ্ব Cottons programme + button	2,5 kg	2 1/2 h

Programme setting for testing and energy labelling in accordance with Directive 2010/30/EU with cold water (15 °C).

The specification of the programme temperature is based on the temperature stated on the care label in the textiles. The actual washing temperature may deviate from the stated programme temperature for energy-saving reasons.

Automatic load sensing

Depending on the type of textile and load, the load adjust optimally adjusts the water consumption and the washing time in each programme.

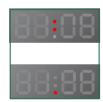
Imbalance control system

The automatic unbalanced load detection system detects imbalances and ensures even distribution of the laundry by repeatedly starting and stopping drum spinning.

If the laundry is extremely unevenly distributed, the speed is reduced or the spin cycle is not performed for safety reasons.

Distribute small and large items of washing in the drum. Faults, what to do? \rightarrow Page 33

VoltCheck



The automatic voltage control system detects unauthorised voltage drops. The programme is interrupted.

Whenever there is an undervoltage, the colon flashes on the **Ready in** display on the display panel.

When the supply voltage is stable again, the programme continues running. The colon on the **Ready in** display stops flashing.

If the interruption causes the programme to be extended, the dot on the display flashes.

The voltage control system is activated when a program is started.

i If power failure occurs, the washing process is interrupted. The programme continues running when the power supply is restored.

Care and maintenance

⚠ Warning!

Danger of death from electric shock!

Danger of death if live parts are touched. Switch off appliance. Remove the mains plug.

Fire and explosion hazard!

If solvent cleaning agents, e.g. petroleum ether, are used in the washing machine, components may be damaged and toxic fumes generated.

Do not use cleaning agents that contain solvents.

Washing machine may be damaged!

If solvent cleaning agents, e.g. petroleum ether, are used on the washing machine, the surfaces may be damaged.

Do not use cleaning agents that contain solvents.

Machine housing, control panel

- Remove the detergent residue immediately.
- Wipe with a soft, damp cloth.
- Cleaning with a jet of water is prohibited.

Drum

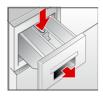
Use bleach-free detergent, no steel wool.

Descale

Not required if detergent dosed correctly. However, if it is required, follow the manufacturer's instructions for the descaling agent. Suitable descalers can be purchased on our website or from customer service. \rightarrow Page 35

Cleaning the detergent drawer

If the washing machine contains detergent or fabric softener residues:



1. Pull out, depress insert, take out drawer all the way.



- **2.** To remove the insert, push the insert up from below with your finger.
- **3.** Clean the detergent dispenser tray and insert with water and a brush, and dry it.
- **4.** Fit the insert and lock it in place (push the cylinder onto the guide pin).
- 5. Push in the detergent drawer.
- i Leave the detergent drawer open so that residual water can evaporate.

Detergent solution pump blocked

⚠ Warning!

Danger of scalding!

Washing water is hot when washing at high temperatures. If you come into contact with the hot detergent solution, you may be scalded.

Allow the washing water to cool down.

- Turn the tap off to prevent more water from flowing in and to ensure that it is drained via the drain pump.
 - 1. Switch off appliance. Remove the mains plug.
 - 2. Open and remove the service flap.
 - **3.** Carefully unscrew the pump cover until the detergent solution begins to flow out. Allow the detergent solution to flow out into a suitable container.





Note: Residual water may run out.



4. Carefully unscrew the pump cover. Clean the interior, pump cover thread and pump housing (fan impeller in the detergent-solution pump must rotate).

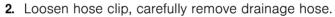


- **5.** Reinsert and screw on the pump cover. Handle should be vertical.
- 6. Close service flap.
- To prevent unused detergent from flowing into the outlet during the next wash: Pour 1 litre of water into dispenser II and start the Spin/**Drain** programme: (if only a drained cycle is required: set rpm (spin speed) to - -).

Drainage hose on the siphon blocked

1. Switch off appliance. Remove the mains plug.

Note: Residual water may run out.



- **3.** Clean the drain hose and siphon connecting piece.
- **4.** Reattach the drain hose and secure the connection point using the hose clamp.



Filter blocked in water inlet hose

First, reduce the water pressure in the supply hose:

- **1.** Turn off the tap.
- 2. Select any programme (except © F Spin/Drain).
- 3. Select **I** Start/Reload. Leave programme for approx. 40 s.
- **4.** Set the programme selector to **Off**. Appliance is switched off. Remove the mains plug.
- **5.** Clean the filter:



Disconnect the hose from the water tap. Clean the filter with a small brush.

and/or for standard model:



Remove the hose from the rear of the appliance.



Take out the filter with pliers and clean it.

6. Connect the hose and check for leaks.



Information on the display panel

Display	Cause/Remedy
	Close the washing machine door properly; washing may be trapped.
E:17	Turn on tap fully, supply hose kinked/jammed; Clean filter from → Page 31, water pressure too low.
E:18	Drain pump blocked; clean the drain pump \rightarrow Page 29. Drainage hose/outlet pipe blocked; clean drainage hose on the siphon \rightarrow Page 30.
E:23	Water in the base trough, appliance leaking. Call after-sales service. \longrightarrow Page 35
C=	If childproof lock is active, deactivate it \rightarrow Page 17
:	Mains voltage too low → Page 27
	Undervoltage during the washing programme. The programme duration is extended. \rightarrow Page 27
Other displays	Switch off the appliance, wait for five seconds and switch it back on again. If the indicator appears again, call the after-sales service \rightarrow Page 35

Faults – what to do?

Faults	Cause/Remedy
Water is running out.	Attach/replace the drain hose correctly.Tighten the screw-fitting on the supply hose.
Water not flowing in. Detergent not dispensed.	 D Start/Reload not selected? Tap not open? Filter blocked? Clean the filter → Page 31 Supply hose kinked or trapped?
Washing machine door cannot be opened.	 Safety function active. Stop programme? Wait approx. 2 min. (Rinse stop = without final spin cycle) selected?
Programme does not start.	 D∭ Start/Reload or Ready in time selected? Washing machine door closed? Childproof lock active? Deactivate. → Page 17
Detergent solution is not drained.	 (Rinse stop = without final spin cycle) selected? - Clean the drain pump → Page 29 - Clean the outlet pipe and/or drainage hose.
Water not visible in the drum.	Not a fault – water below the visible area.
Spin result not satisfactory. Laundry wet/too damp.	Distribute small and large items of washing in the drum.Too low speed selected?
The programme duration changes during the wash cycle.	 Not a fault – the programme sequence is optimised for the particular wash process. This may result in changes to the programme duration in the display field.
Residual water in the care product dispenser.	Not a fault – the effect of the care product is not affected.Clean the insert if necessary.
Spin cycle activated several times.	Not a fault – unbalanced load detection system adjusts imbalance.
Odours in the washing machine.	Run the 🏠 🥽 Cottons 90 °C programme without laundry. Use standard detergent for this.
Status indicator \bigoplus flashes. Foam may escape from the detergent drawer.	Too much detergent used? Mix one tablespoonful of fabric softener with 1/2 litre water and pour into compartment II (Not for outdoor fabrics, sportswear fabrics or those made with down.) Reduce detergent dosage for the next wash cycle.

Faults	Cause/Remedy
Intense noise, vibrations and "wandering" during spinning.	 Appliance aligned? Level the appliance. → Page 45 Appliance feet fixed? Secure appliance feet. → Page 45 Transportation protection devices removed? Remove transportation bolts. → Page 40
The colon on the Ready in display: stops flashing.	Mains voltage too low → Page 27
The single dot (.) flashes.	Undervoltage during the washing programme causes an extending of the wash programme. \rightarrow Page 27
Display panel/indicator lights do not function while the appliance is running.	 Power failure? Fuse tripped? Switch on/replace the circuit breakers. If the fault occurs repeatedly, call the after-sales service. → Page 35
Detergent residue on the laundry.	 Occasionally, phosphate-free detergents contain water-insoluble residue. Select Rinse or brush the laundry after washing.
appears in the display panel in reload mode.	 Water level too high. Not possible to add laundry. Close the washing machine door immediately, if necessary. To continue the programme, select the D Start/Reload button.
(a) +\(\overline{\mathcal{D}}\) and the \(\overline{\mathcal{D}}\) Start/Reload button are flashing in the display panel in reload mode.	Not possible to add laundry. Wait until (1) + 4 E 5 are lit (approx. 1 min).

If a fault cannot be rectified (switching the machine on and off) or a repair is required:

– Switch off the appliance and pull out the mains plug.

- Turn off the water tap and call the after-sales service. \rightarrow Page 35



Customer service

If you cannot rectify a fault yourself, What to do if...? \rightarrow Page 33, please contact our after-sales service. We will always find an appropriate solution in order to avoid unnecessary visits by engineers.

Please give the after-sales service the product number (E no.) and the production number (FD) of the appliance.

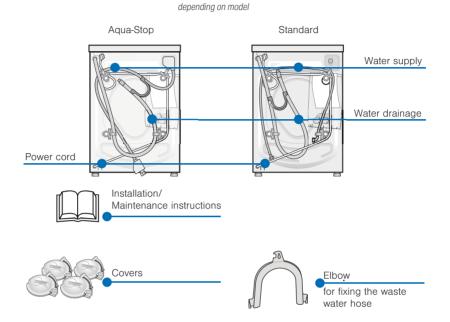
E-Nr.	FD	These instructions can be found on: inside of washing machine doc	
Product number	Production number	*/open service flap * and rear of the appli- ance. *Depending on the model	

Trust the expertise of the manufacturer.

Contact us for assistance. By doing so, you will ensure that the repairs are carried out by trained service personnel using genuine spare parts.

Contents

Contents of package



Also required for connection of the water drainage hose to a siphon:

1 hose clip \emptyset 24–40 mm (DIY store) is also required for connection to a siphon. Connecting the water \longrightarrow Page 42

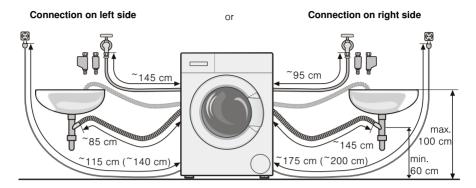
Useful tools:

- Spirit level for alignment → Page 45
- Spanner with:

size 13: for loosening the transportation protection devices \rightarrow *Page 40*and

size 17: for aligning the appliance feet \rightarrow Page 45

Hose and cable lengths



i If the hose holders are used, the possible hose lengths are reduced!

The following are available from specialist dealers/after-sales service:

Extension for Aqua-Stop or cold water inlet hose (approx. 2.50 m).

Order no. WMZ2380

■ A longer supply hose (approx. 2.20 m) for standard model.

Technical specifications

Dimensions 60 x 40 x 84,8 cm

(width x depth x height)

Weight 65 kg

Mains connection Nominal voltage 220–240 V, 50 Hz

Nominal current 10 A

Nominal power 2300 W Water pressure 100-1000 kPa (1-10 bar)

Power consumption when 0,13 W

switched off:

Power consumption when ready 1,60 W

for use (left-on mode):

Installation

i Moisture in the drum is due to the final inspection.

Secure installation

- The washing machine is heavy caution: take care when lifting it.
- If the washing machine is lifted by protruding components (e.g. the washing machine door), the components may break off and cause injuries.
 Do not lift the washing machine by protruding parts.

Risk of stumbling!

If the hose and mains cables are not routed properly, there is a risk of tripping and injury.

Lay hoses and cables in such a way that there is no risk of tripping.

⚠ Caution!

Washing machine may be damaged!

- Frozen hoses may crack/burst.
 Do not install the washing machine in areas exposed to frost and/or outdoors.
- If the washing machine is raised by protruding components (e.g. washing machine door), the components may break off and the washing machine may be damaged.
 Do not lift the washing machine by protruding parts.
- i In addition to the safety information listed here, the local water and electricity supplier may have special requirements.
 - If in doubt, have the appliance connected by a technician.

Installation surface

- The washing machine must be stable so that it does not move around.
 - The surface on which it is installed must be firm and level.
 - Soft floors/floor coverings are not suitable.

Installing the appliance on a base or on a wooden joist ceiling

⚠ Warning!

Washing machine may be damaged!!

The washing machine may "wander" and tip/topple from the base when spinning.

Always secure the washing machine feet with fixing brackets*.

Holding brackets: order no. WMZ 2200

- i If installing on a wooden joist ceiling:
 - If possible, install the washing machine in a corner.
 - Screw a water-resistant wooden panel (min. 30 mm thick) to the floor.



Removing the transport locks

△ Caution!

Washing machine may be damaged!

If the transport locks are not removed, the drum, for example, may become damaged when the washing machine is operated.

Before using the appliance for the first time, remove all the 4 transportation protection devices completely and keep in a safe place.

⚠ Caution!

Washing machine may be damaged!

To prevent damage in transit when transporting the appliance subsequently, always re-install the transit bolts prior to transportation.

Store the screw and sleeve screwed together.

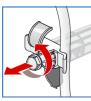




1. Take the hoses out of the holders.



2. Take hoses out of the elbow and remove elbow.



3. Unscrew and remove all four transport brace screws.



4. Remove the mains cable from the holders. Remove sleeves.



5. Insert covers.







Water connection

△ Warning!

Danger of death from electric shock!

Danger of death if live parts are coming into contact with water.

Do not immerse Aqua-Stop safety device in water (contains an electric valve).

- instructions in this section.
 - Only operate the washing machine using cold mains water.
 - Do not connect the machine to the mixer tap of an unpressurised hot-water boiler.
 - Do not use a used supply hose. Only use the supply hose supplied or one that was purchased from an authorised specialist retailer.
 - If in doubt, have the appliance connected by a technician.

Water inlet

Water inlet hose: do not kink, crush, modify or sever (strength is no longer guaranteed).

Optimum water pressure in the mains: 100-1000 kPa (1-10 bar)

- When the tap is open, the water flow is at least 8 l/min.
- If the water pressure is higher than this, a pressure-reducing valve must be installed.
- 1. Connect the water supply hose.

△ Warning!

Threads for screw connections may be damaged!

If the screw connections are tightened too much with a tool (pliers), the thread may become damaged. Tighten plastic screw-fittings by hand only.

to the tap ($\frac{3}{4}$ " = 26.4 mm):









Aquastop

Standard



on the appliance:

for Standard model



- 2. Carefully turn on the tap and check that the connection points are not leaking.
- The screw connection is under water pipe pressure.

Water drainage

- i Do not kink the water drain hose or put strain on it lenathways.
 - Height difference between the installation surface and the drain: Min. 60 cm, max. 100 cm

Drainage into a wash basin

⚠ Warning!

Water damage possible!

If the attached drainage hose slips out of the washbasin due to high water pressure when draining the appliance, leaking water may cause damage. Secure the drainage hose to prevent it from slipping out of the washbasin.

The appliance may be damaged!

If the end of the drainage hose is immersed in the drained water, water may be drawn back into the appliance!

- The plug must not block the drain of the wash basin.
- When the water is being pumped out of the appliance, check that the water drains away quickly enough.
- The end of the drainage hose must not be immersed in the drained water!



Installing the drainage hose:



Drainage into a siphon

⚠ Warning!

Water damage possible!

If the drainage hose slips off the siphon connection due to high water pressure when draining the washing machine, leaking water may cause damage.

The connection point must be secured using a hose clamp with a diameter of 24-40 mm (available from

specialist dealers).



Connection

Drainage into a plastic pipe with rubber sleeve or into a gully

⚠ Warning!

Water damage possible!

If the drainage hose slips off the plastic pipe due to high water pressure when draining the appliance, leaking water may cause damage.

Secure the drainage hose to prevent it from slipping out of the washbasin.



Connection

Alignment

1. Loosen lock nut in a clockwise direction with a wrench.



2. Check the levelling of the washing machine with a spirit level, and adjust it if necessary. Change the height by turning the appliance feet.



All four appliance feet must stand firmly on the ground. The washing machine must not wobble!



3. Tighten the lock nut against the housing. In doing so, hold the foot tight and do not adjust its height.



- The lock nuts on all four appliance feet must be screwed tightly against the housing.
- Incorrect levelling may result in intense noise, vibrations and "wandering".

Electrical connection

Electrical safety

⚠ Warning!

Danger of death from electric shock!

Danger of death if live parts are touched.

- Only remove the mains plug by pulling on the plug body. Do not pull on the cable.
- Only insert/pull out the mains plug with dry hands.
- Never pull out the mains plug during operation.
- The washing machine must only be connected to an alternating current via a properly installed earthed socket.
- The mains voltage and voltage indicated on the washing machine (rating plate) are the same.
- The connected load and fuse required are specified on the rating plate.

Ensure that:

- The mains plug fits the socket.
- The cable cross-section is adequate.
- The earthing system is properly installed.
- The mains cable is only replaced by a qualified electrician (if this is necessary). Replacement mains cables are available from the after-sales service.
- No multiple plugs/couplings or extension cables are used.
- If an earth-leakage circuit breaker is used, only a type which displays this symbol is used.
 Only this symbol guarantees compliance with the currently applicable regulations.
- The mains plug can be accessed at all times.



Before the 1st washing

The washing machine was thoroughly tested before leaving the factory. In order to remove any water which may be left over from the test, run the first washing cycle **without** any laundry.

- The washing machine must have been installed and connected properly. See chapter *Installing from*→ *Page 38*
 - 1. Check the machine.
- Never switch on a damaged machine. Inform your customer service. → Page 35
 - 2. Insert mains plug.
 - 3. Turn the tap on.
 - 4. Switch on the appliance.
 - 5. Close the washing machine door (do not load any laundry).
 - **6.** Select the **Cottons** programme.
 - 7. Select the temperature 90 °C.
 - 8. Open the detergent drawer.
 - 9. Pour approx. 1 litre of water into dispenser II.
 - **10.** Add standard detergent to dispenser **II** according to manufacturer's instructions for light soiling.
- To prevent frothing, use only half the recommended amount of detergent. Do not use any woollens or mild detergents.
 - 11. Close the detergent drawer.
 - 12. Select DM Start/Reload.
 - 13. Switch off the appliance at the end of the programme.

Your washing machine is now ready to use.

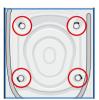


Transportation, e.g. if moving house

Preparatory work

- **1.** Turn off the tap.
- 2. Reduce the water pressure in the supply hose. *Maintenance* - filter in the water supply → Page 31
- 3. Drain the remaining detergent solution. *Maintenance* detergent solution pump blocked → Page 29
- 4. Disconnect the washing machine from the mains.
- **5.** Remove the hoses

Installing transportation protection devices



1. Remove the covers and keep in a safe place.



If required, use a screwdriver.

2. Insert all 4 sleeves.





Clamp the mains cable on the holders. Insert and tighten the bolts.

Before switching on the appliance:



i - The transport locks **must** be removed!

 To prevent unused detergent from flowing into the outlet during the next wash: Pour 1 litre of water into dispenser II and start the © F Spin/Drain programme: (if only a drained cycle is required: set rpm (spin speed) to - - -).

Index

A	Alignment, 45	Automatic load sensing, 27
В	Button EcoPerfect , 10, 17 Ready in, 10, 16 SpeedPerfect, 10, 17	Spin, 10, 16 Start/Reload, 10 Temperature, 10, 16 Water Plus, 10, 17
C	Care, 28 Drum, 28 Machine housing, control panel, 28 Changing presettings, 16 Changing the programme, 18 Childproof lock, 17 Cleaning	Detergent drawer, 29 Filter, 31 Siphon, 30 Consumption rates, 25 Contents of package, 36 Control panel, 10 Customer service, 35
D	Descale, 28 Detergent drawer, 9 Detergent solution pump blocked, 29	Discolouring, 23 Display panel, 10 Dyeing, 23
E	Electrical connection, 46 End of the programme, 19	Energy-saving tips, 7 Environmental protection, 7
F	Faults - what to do?, 33	
G	Getting to know your	appliance, 8
н	Hose and cable lengths, 37	
1	Imbalance control system, 27 Individual settings, 16 Information on the display panel, 32	Installation, 38 Installing transportation protection devices, 48 Intended use, 4
L	Loading	laundry, 13, 13, 16, 17

М	Maintenance, 28	
0	Old appliance, 7	Overview of programmes, 20
Р	Packaging, 7 Programme selector, 10	Programme start, 17
Q	Quick reference guide, 11	
R	Removing the transport locks, 40	Rinse Stop, 18
S	Safety instructions, 5 Selecting options, 17 Signal, 24	Soaking, 23 Sorting the washing, 12 Starching, 23
Т	Technical specifications, 37	Terminating the programme, 18
U	Unloading the laundry, 19	
V	VoltCheck, 27	

Water inlet, 42

Water connection, 42

Water drainage, 43

W



Aqua-Stop warranty

For appliances with Aqua-Stop only

In addition to warranty claims against the seller based on the contract of sale and in addition to our appliance warranty we shall pay damages under the following conditions:

- 1. If water damage is caused by a fault in our water safety system, we shall make reparation for the damage with respect to private users.
- 2. The liability warranty applies to the service life of the appliance.
- **3.** A claim can only be made under the warranty if the appliance and Aqua-Stop have been correctly installed and connected according to our instructions; this also includes a correctly installed Aqua-Stop extension (original accessory).
- **4.** Our guarantee does not apply to defective cables/hoses or to fittings up to the connection on the tap.
- **5.** Appliances which feature Aqua-Stop can be left unattended during operation and it is not necessary to turn off the tap afterwards.
- **6.** The tap should only be turned off if you are away for a prolonged period, e.g. several weeks holiday.

To book an engineer visit and product advice

GB 0844 8928979 Calls from a BT landline will be charged at up

to 3 pence per minute.

IE 01450 2655 0.03 € per minute at peak. Off peak 0.0088 €

per minute.

Please find the contact data of all countries in the enclosed customer service list.

Robert Bosch, Hausgeräte GmbH Carl-Wery-Straße 34 81739 München DEUTSCHLAND



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