







## Safety instructions

- Read and follow the operating and installation instructions and all other information enclosed with the washing machine.
- Retain documents for subsequent use.

**Risk of electric shock**

- Never pull out the mains plug by tugging on the power cord!
- Only insert/pull out the mains plug with dry hands.

**Danger to life**

On redundant appliances:

- Pull out the mains plug.
- Sever the power cord and discard together with the plug.
- Destroy the lock on the washing-machine door. This will prevent children from locking themselves in and putting their lives at risk.

**Risk of suffocation**

- Keep packaging, plastic film and packaging parts out of the reach of children.

**Risk of poisoning**

- Keep detergents and care products out of the reach of children.

**Risk of explosion**

- Caused by detergents containing solvents, e.g. stain remover/ items of laundry pretreated with solvent naphtha may result in an explosion after being loaded into the washing machine. Thoroughly rinse items of laundry by hand beforehand.

**Risk of injury**

- Washing machine door may become very hot.
- Be careful when draining hot detergent solution.
- Do not climb on the washing machine.
- Do not lean on the washing machine door when it is open.
- Do not reach into the drum in case it is still rotating.

## Consumption values

| Programme             | Temperature [°C] | Buttons           | Load [kg] | Water *** [l] | Energy *** [kWh] | Time *** [h] |
|-----------------------|------------------|-------------------|-----------|---------------|------------------|--------------|
| <b>Cottons</b>        | 20°C             | –                 | 8.0 kg    | 73.4 l        | 0.32 kWh         | 2:38 h       |
| <b>Cottons</b>        | 30°C             | –                 | 8.0 kg    | 75.8 l        | 0.56 kWh         | 2:39 h       |
| <b>Cottons</b>        | 40°C             | –                 | 8.0 kg    | 74.2 l        | 0.97 kWh         | 2:38 h       |
| <b>Cottons*</b>       | 60°C             | <b>Intensive*</b> | 8.0 kg    | 67.0 l        | 1.11 kWh         | 3:01 h       |
| <b>Cottons</b>        | 90°C             | –                 | 8.0 kg    | 87.8 l        | 2.24 kWh         | 2:25 h       |
| <b>Synthetics</b>     | 40°C             | <b>Speed Wash</b> | 3.5 kg    | 46.0 l        | 0.55 kWh         | 1:04 h       |
| <b>Daily Wash/Mix</b> | 40°C             | <b>Speed Wash</b> | 3.0 kg    | 42.1 l        | 0.50 kWh         | 0:45 h       |
| <b>Delicate/Silk</b>  | Cold             | –                 | 2.0 kg    | 33.5 l        | 0.03 kWh         | 0:44 h       |
| <b>Wool</b>           | Cold             | –                 | 2.0 kg    | 38.8 l        | 0.03 kWh         | 0:38 h       |

\* Programme setting with the maximum spin speed for labeling testing.  
\*\* The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient temperature, type, amount and degree of soiling of the laundry, detergent used, fluctuations in the power supply and selected additional functions.



## Important information

### Before using your washing machine for the first time

Do not put any laundry in the washing machine. Turn the tap on. Pour into dispenser **II**:

- approx. 1 litre of water.
- Detergent (dosage according to manufacturer's instructions for light soiling and according to degree of water hardness).

Set the programme selector to **Drum Clean 90 °C** and select **Start** Reload/Soaking. At the end of the programme, set the programme selector to **● Off**.

### Protecting the laundry and the machine

- When dosing all detergents, cleaning aids and cleaning agents, always follow the manufacturer's instructions.
- Empty any pockets.
- Remove metal objects (paper clips, etc.).
- Wash delicates in the net/bag (tights, curtains, underwired bras).
- Close zips, button up covers.
- Brush sand out of pockets and collars.
- Remove curtain fittings or include in the net/bag.

### Load the laundry

Load large and small items of laundry!  
Do not jam items of laundry between the washing machine door and rubber seal.

### Laundry with different degrees of soiling

Wash new items separately.

Light Do not prewash. If required, select **Speed Wash** option.

If required, pre-treat stains. If required, select the + **Prewash** **Cottons** programme.

Heavy Load less laundry. Select the **Cottons** programme with **Intensive** option.

### Soaking

Load laundry of the same colour.

Pour soaking agent/detergent into dispenser **II** according to the manufacturer's instructions. Set the programme selector to **Cottons 30 °C** and select **Start** Reload/Soaking. After approx. 10 minutes press **Start** Reload/Soaking to stop the programme. After the required soaking time re-press **Start** Reload/Soaking, if the programme is to be continued or change the programme.

### Starching

Laundry should not be treated with fabric softener.

Liquid starch can be used with all washing programmes. Pour starch into the fabric softener dispenser according to manufacturer's instructions (if required clean beforehand).

### Dyeing/bleaching

Dye in small quantities only. Salt may attack stainless steel. Follow the instructions of the dye manufacturer. Do **not** bleach laundry in the washing machine.



## Care/cleaning



**Machine housing, control panel**

- Remove detergent residue immediately.
- Wipe with a soft, damp cloth.
- Do not clean the appliance with a water jet.



### Clean the detergent drawer ...

... if it contains detergent or fabric softener residue.

1. Pull out the drawer, press the insert down, remove the drawer completely.
2. Remove the insert: using your finger, press the insert upwards.
3. Clean the detergent dispenser and the insert using water and a brush and dry them.
4. Fit the insert and lock it in place (push the cylinder onto the guide pin).
5. Insert the detergent drawer.

Leave the detergent drawer open so that residual water can evaporate.



### Drum

Leave the washing machine door open so that the drum can dry out. Rust stains – use chlorine-free cleaning agent, not steel wool.



### Descaling

No laundry in the machine!

Not required if detergent dosed correctly. However, if this does occur, follow the instructions of the descaling agent manufacturer. Suitable descalers can be purchased on our website or from customer service. → [Page 13](#)

## Information on the display panel

|                       |   |
|-----------------------|---|
|                       | The door can be opened.   |
|                       | The door cannot be opened due to high temperature inside → Wait for the temperature to drop<br>The door cannot be opened due to high water level → Drain the water (e.g. select the <b>Spin/Drain</b> programme). |
|                       | Turn on the tap (cold water) fully.<br>Supply hose kinked/jammed; Water pressure too low → <a href="#">Page 11</a> : Maintenance, Filter in the water inlet hose blocked  |
|                       | Drain pump blocked → <a href="#">Page 11</a> : Maintenance, Drain pump blocked<br>Drainage hose/outlet pipe blocked → <a href="#">Page 11</a> : Maintenance, Drainage hose on the siphon blocked                  |
|                       | Water in the base pan, appliance leaking. Turn off the tap. Call customer service.  |
|                       | If the childproof lock is active. Deactivate → <a href="#">Page 5</a>   |
|                       | Flashes if too much detergent is used. → <a href="#">Page 12</a>  |
| <b>Other displays</b> | Switch off the appliance, wait 5 seconds and switch on again. If the display appears again, call customer service. → <a href="#">Page 13</a>  |

## Maintenance



### Drain pump blocked

Set the programme selector to **● Off**, pull out the mains plug.

1. Open service flap.

2. Take the drainage hose out of the holder.

3. Remove sealing cap, allow detergent solution to flow out. Have a suitable container ready.

Insert the sealing cap and place the drainage hose back in its holder.

4. Carefully unscrew the pump cover (Caution! residual water).

Clean the interior, pump cover thread and pump housing (fan impeller in the detergent-solution pump must rotate).

5. Reinsert and screw on pump cover. Handle should be vertical.

6. Close the service flap.

To prevent unused detergent from flowing into the outlet during the next wash:

Pour 1 litre of water into dispenser **II** and start the **Spin/Drain** programme.

### Drainage hose on the siphon blocked

Set the programme selector to **● Off**, pull out the mains plug.

1. Loosen the hose clip and carefully remove the drainage hose. (Caution! Residual water.)

2. Clean the drainage hose and siphon spigot.

3. Re-attach the drainage hose and secure the connection point using the hose clip.

### Filter in the water inlet hose blocked

Risk of electric shock.

Do not immerse Aqua-Stop safety device in water (contains electric valve).

Release water pressure in the supply hose:

1. Turn off the tap.
2. Select any programme (except **Rinse**// **Spin/Drain** programme).
3. Press the **Start** Reload/Soaking button. Leave programme for approx. 40 seconds.

4. Set the programme selector to **● Off**. Pull out the mains plug. Clean the filter:

5. Disconnect the hose from the water tap. Clean filter with small brush. **and/or** for standard and Aqua-Secure models: remove hose from the rear of the appliance. Take out filter with pliers and clean.

6. Connect the hose and check for leaks.



## Risk of scalding.

- Allow detergent solution to cool down.
- Turn off the tap.



Water is running out.

Water not flowing in. Detergent is not dispensed.

Washing machine door cannot be opened.

Programme does not start.

Detergent solution is not drained.

Water not visible in the drum.

Spin result is not satisfactory, laundry is wet/too damp:

The programme duration changes during the wash cycle.

Spin cycle actuated several times.

Residual water in the dispenser for care products .

Odour forms in the washing machine.

The status symbol flashes. Foam may be coming out of the detergent drawer.

Loud noises, vibrations and "wandering" during the spin cycle.

Display panel/indicator lights do not function while the appliance is running.

The programme takes longer than usual.

- Correctly attach/replace the drainage hose.
- Tighten screw-fitting on the supply hose.

- **Start** Reload/Soaking not selected?
- Tap not open?
- Filter blocked? Cleaning the filter → [Page 11](#)
- Supply hose kinked or jammed?

- Safety function active. Stop the programme? → [Page 4](#)
- ---- (Rinse hold = without final drain/spin) selected? → [Page 3, 4](#)
- Can be opened via the emergency release only? → [Page 13](#)

- **Start** Reload/Soaking or **Ready in** time selected?
- Door closed?

- ---- (Rinse hold = without final drain/spin) selected? → [Page 3, 4](#)
- Clean the detergent solution pump. → [Page 11](#)
- Clean the outlet pipe and/or drainage hose.

- Not a fault - water below the visible area.

- Not a fault – unbalanced load detection system has stopped the spin cycle, laundry unevenly distributed. Distribute small and large items of laundry in the drum.
- Too low speed selected? → [Page 5](#)

- Not a fault – the programme sequence is optimised for the particular washing process. This may result in changes to the programme duration in the display field.

- Not a fault - unbalanced load detection system adjusts imbalance.
- Not a fault – effect of the care product not impaired.
- If required, clean the insert. → [Page 10](#)

- Run **Drum Clean 90 °C** programme without washing. Use standard detergent.

- Too much detergent used? Mix 1 tablespoon of fabric softener with ½ litre of water and pour into dispenser **II**. (Not for outdoor, sports and down-filled textiles!)
- Reduce detergent dosage for the next wash cycle.

- Appliance feet fixed? Secure the appliance's feet. → [Installation Instructions](#)
- Transportation safety devices removed? Remove the transportation safety devices. → [Installation Instructions](#).

- Power failure?
- Fuse tripped? Switch on/replace the fuse.
- If the fault occurs repeatedly, call customer service.

- Not a fault – unbalanced load detection system adjusts imbalance by repeatedly distributing the laundry.
- Not a fault – foam detection system active – a rinse cycle is switched on.

## What to do if ...

- Water is running out.
- Water not flowing in. Detergent is not dispensed.
- Washing machine door cannot be opened.
- Programme does not start.
- Detergent solution is not drained.
- Water not visible in the drum.
- Spin result is not satisfactory, laundry is wet/too damp:
- The programme duration changes during the wash cycle.
- Spin cycle actuated several times.
- Residual water in the dispenser for care products .
- Odour forms in the washing machine.
- The status symbol flashes. Foam may be coming out of the detergent drawer.
- Loud noises, vibrations and "wandering" during the spin cycle.
- Display panel/indicator lights do not function while the appliance is running.
- The programme takes longer than usual.

## What to do if ...

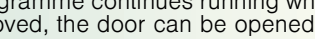
- Detergent residue on the laundry.
- Occasionally phosphate-free detergents contain water-insoluble residue.
- Select **Rinse** or brush the laundry after washing.

If a fault cannot be rectified (switching the machine on and off) or a repair is required:

- Set the programme selector to **● Off** and pull out the mains plug.
- Turn off the tap and call customer service. → [Installation instructions](#)

## Emergency release

e.g. if power failure occurs

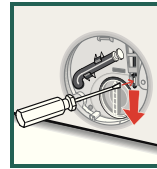


### Risk of scalding.

The detergent solution and laundry may be hot. If required, leave to cool down.

Do not reach into the drum in case it is still rotating. Do not open the door if you can still see water through the glass.

1. Set the programme selector to **● Off**, pull out the mains plug.
2. Drain the detergent solution. → [Page 11](#)
3. Pull down the emergency release with a tool and release. The door can then be opened.



## Customer service

- If you cannot rectify the fault yourself (What to do if ..., → [Page 12, 13](#)), please contact our customer service. We will always find a suitable solution to avoid unnecessary visits by technicians.

- You can find the contact data for your nearest customer service here or in the customer service list (depending on the model).

- Please give customer service the product number (E-no.) and the production number (FD) of the appliance.

Product number

Production number

This information can be found: on the inside of the washing machine door \* / the open service flap \* and the rear of the appliance. \* depending on the model

**Rely on the competence of the manufacturer.** Contact us.

You can therefore be sure that the repair is carried out by trained service technicians who use genuine spare parts.



en Instruction manual





**Before using your washing machine for the first time**  
Wash once without any laundry → Page 9

## Sort and load the laundry

Follow manufacturer's care information.  
According to the information on the care labels.  
According to type; colour; degree of soiling and temperature.  
Do not exceed maximum load. → Page 7

Observe the important information. → Page 9

Load large and small items of laundry!  
Do not jam items of laundry between the washing machine door and rubber seal.

## Add detergent and care product

Dosage according to:  
amount of laundry, degree of soiling, water hardness (available from your water utility company) and manufacturer's instructions.  
For models without insert for liquid detergent:  
Pour liquid detergent into corresponding dispenser or place in the drum.  
Be careful when opening the detergent drawer while the appliance is running!

**i** Dilute viscous fabric softener and fabric conditioner with water.  
Prevents blockage of the overflow.

## Select \*\* and adjust a programme

**i** \*\* If the symbol ∞ flashes on the display panel, the childproof lock is active. → Deactivate, Page 5

Functions and option buttons  
→ Individual settings, Page 5

**i** Programme selector for switching the machine on and off and for selecting the programme. Can be rotated in either direction.

## Select Start Reload/Soaking

**i** If you press and hold the function buttons, the selected display values will run automatically!

# Washing

Detergent drawer with dispensers I, II, ⌘

Door

Fascia

Door handle



Service flap

# Washing

## Switch off




Set the programme selector to ● Off.

## Turn off the tap

Not required for Aqua-Stop models.  
→ Notes, Installation instructions, Page 7

## Remove the washing

Open the washing machine door and remove the laundry.

If ---- (Rinse hold = without final drain/spin) is active: Set the programme selector to  **Spin/Drain**  or select the spin speed.  
Press the  **Start Reload/Soaking** button.



**i** – Remove any foreign objects as there is a risk of rusting.  
– Leave the detergent drawer and door open so that residual water can evaporate.

## End of programme when ...





... **End** is indicated on the display panel.

## Cancel the programme

For programmes at high temperature:


- Cool the laundry: Select  **Rinse**.
- Press  **Start Reload/Soaking** button.

For programmes at low temperature:

- Select  **Spin/Drain**  (if only one drain cycle is required: set **rpm**  to ----).
- Press the  **Start Reload/Soaking** button.

## Change the programme if ...




... you have mistakenly selected the wrong programme:

- Reselect the programme.
- Press the  **Start Reload/Soaking** button. The new programme starts from the beginning.

## Interrupt/continue the wash cycle

...

... e.g. for Soaking → Page 9

Press the  **Start Reload/Soaking** button.  (NO) is indicated on the display panel, the washing machine door cannot be opened. To continue the programme, press the  **Start Reload/Soaking** button.


# Individual settings

- Function buttons


You can change the spin speed and temperature beforehand and while the selected programme is running. Effects dependent on the programme progress.



Temp. °C (Temperature)

You can change the indicated washing temperature. The maximum washing temperature which can be selected depends on the selected programme.


rpm  / ---- (Rinse hold = without final drain/spin)

You can change the indicated spin speed or select ---- (Rinse hold = without final drain/spin cycle, the laundry remains in the water after the last rinse cycle, display panel ----). The maximum spin speed which can be selected depends on the model and the selected programme.


Ready in 

The respective programme duration is displayed by selecting the programme. The programme start can be delayed before the programme begins. The Ready in time can be set in hour increments up to maximum 24h. Press and hold the **Ready in**  button until the required number of hours is indicated (h=hour). Press the  **Start Reload/Soaking** button.
- Option buttons


→ Overview of programmes, Page 7

 **Speed Wash**


For washing in a shorter time with a washing result comparable to that of the standard programme. Maximum load size → Overview of programmes, Page 7



 **Intensive**

For saving energy with a comparable washing effect to the standard programme.

 **Rinse plus**

Additional rinse cycle. Prolonged programme duration. For areas with very soft water or for further improving the washing result.
- Childproof lock

 on the display panel

Secure the washing machine to prevent the selected functions from being unintentionally changed.  
**ON/OFF:** After the programme starts/ends press  **Start Reload/Soaking** for approx. 5 seconds.  
Note: The childproof lock may remain activated until the next programme starts, even after the machine has been switched off! If this is the case, deactivate the childproof lock before the programme starts and, if required, re-activate after the programme starts.
-  **Start Reload/Soaking**

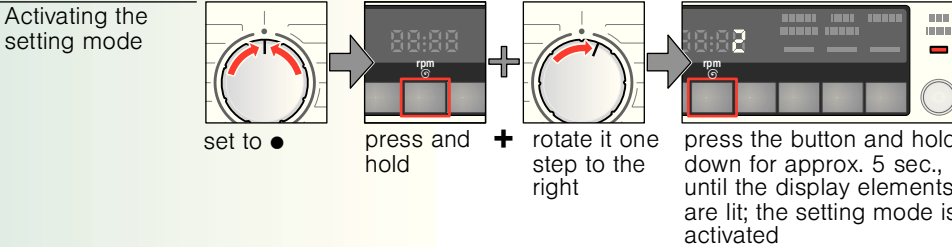
For starting or interrupting the wash cycle and to continue the programme and to activate/deactivate the childproof lock. Soaking→ Page 9


# Individual settings

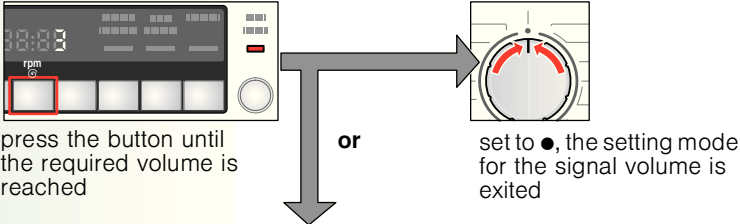
- Signal

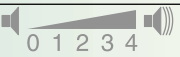
1. Activate the setting mode for the signal volume

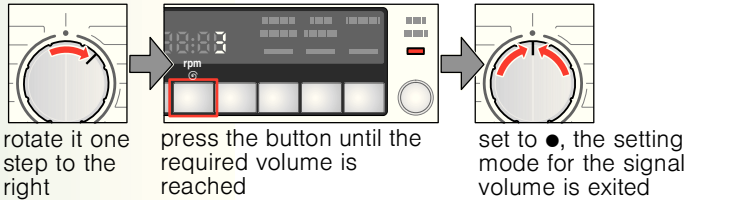
Activating the setting mode


2. a) Selecting the volume of the **button signals**




2. b) Selecting the volume of the **information signals**





## Overview of programmes

| Programmes   | °C                 | Max.                | Washing   | Options; information  |
|--|--------------------|---------------------|---|---|
| Cottons  | — c o L d' - 90 °C | 8.0 kg/<br>5.0 kg * | Standard washing programme for hard-wearing textiles made of cotton or linen.   |   |
| + Prewash Cottons  |                    |                     | Energy-intensive programme for heavily soiled hard-wearing textiles made of cotton or linen.  | Speed Wash *,  Intensive,  Rinse plus   |
| Hygiene  | c o L d' - 60 °C   |                     | Programme specially designed for allergic people and advanced hygiene, suitable for hard-wearing textiles made of cotton or linen.  |   |
| Synthetics   | c o L d' - 60 °C   | 3.5 kg              | Textiles made of synthetic materials or blended fabrics.  | Speed Wash,  Intensive,  Rinse plus   |
| Daily Wash/<br>Mix   |                    |                     | Mixed load consisting of textiles made of cotton and synthetic fibres.  | Speed Wash,  Intensive,  Rinse plus   |
| Jeans  | c o L d' - 40 °C   | 3.0 kg              | Dark coloured textiles made of cotton or synthetics.  | Speed Wash,  Intensive,  Rinse plus<br>Wash the clothing inside out.          |
| Kids Wear  |                    |                     | Programme suitable for washing kids wear made of cotton or synthetic textiles.  | Speed Wash,  Rinse plus<br>Wash the clothing inside out.                      |
| Shirts   | c o L d' - 60 °C   |                     | Suitable for Shirts/Blouses made of cotton, linen, synthetic fibres or blended fabrics.   |   |
| Sports Wear  |                    | 2.0 kg              | Suitable for sportswear made of microfibre e.g Acrylic, Nylon, Spandex, etc.  | Speed Wash,  Intensive,  Rinse plus   |
| Delicate/Silk  | c o L d' - 40 °C   |                     | For delicate, washable textiles, e.g. made of silk, satin, synthetic fibres or blended fabrics.   | Speed Wash,  Intensive,  Rinse plus<br>No spin cycle between the rinse cycles |
| Wool   |                    |                     | Hand and machine-washable wool or wool-rich textiles. Especially gentle washing programme to prevent shrinkage, longer programme pauses (textiles rest in detergent solution), e.g. cashmere, mohair or angora. Also suited for hand washable silk. |   |
| Drum Clean   |                    |                     | Programme running at 90°C to remove bacteria inside the drum.   | No need for detergent.  |
| Super15/30 min   | c o L d' - 40 °C   | 2.0 kg/<br>3.5 kg * | Extra short programme approx. 15-30 minutes, suitable for lightly soiled and small amounts of laundry.  | Speed Wash *  |
| Additional programmes  |                    |                     | Rinse,  Spin/Drain  |   |
| * Reduced load for the  Speed Wash option.                                     |                    |                     |   |   |
| i For programmes without prewash – pour detergent between dispensers I and II. |                    |                     |   |   |

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WAP24260IN

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1212





## Safety instructions

- Read and follow the operating and installation instructions and all other information enclosed with the washing machine.
- Retain documents for subsequent use.

### Risk of electric shock

- Never pull out the mains plug by tugging on the power cord!
- Only insert/pull out the mains plug with dry hands.

### Danger to life

- On redundant appliances:
- Pull out the mains plug.
  - Sever the power cord and discard together with the plug.
  - Destroy the lock on the washing-machine door. This will prevent children from locking themselves in and putting their lives at risk.

### Risk of suffocation

- Keep packaging, plastic film and packaging parts out of the reach of children.

### Risk of poisoning

- Keep detergents and care products out of the reach of children.

### Risk of explosion

- Caused by detergents containing solvents, e.g. stain remover/ items of laundry pretreated with solvent naphtha may result in an explosion after being loaded into the washing machine. Thoroughly rinse items of laundry by hand beforehand.

### Risk of injury

- Washing machine door may become very hot.
- Be careful when draining hot detergent solution.
- Do not climb on the washing machine.
- Do not lean on the washing machine door when it is open.
- Do not reach into the drum in case it is still rotating.

## Consumption values

| Programme             | Temperature [°C] | Buttons           | Load [kg] | Water *** [l] | Energy *** [kWh] | Time *** [h] |
|-----------------------|------------------|-------------------|-----------|---------------|------------------|--------------|
| <b>Cottons</b>        | 20°C             | –                 | 8.0 kg    | 73.4 l        | 0.32 kWh         | 2:38 h       |
| <b>Cottons</b>        | 30°C             | –                 | 8.0 kg    | 75.8 l        | 0.56 kWh         | 2:39 h       |
| <b>Cottons</b>        | 40°C             | –                 | 8.0 kg    | 74.2 l        | 0.97 kWh         | 2:38 h       |
| <b>Cottons*</b>       | 60°C             | <b>Intensive*</b> | 8.0 kg    | 67.0 l        | 1.11 kWh         | 3:01 h       |
| <b>Cottons</b>        | 90°C             | –                 | 8.0 kg    | 87.8 l        | 2.24 kWh         | 2:25 h       |
| <b>Synthetics</b>     | 40°C             | <b>Speed Wash</b> | 3.5 kg    | 46.0 l        | 0.55 kWh         | 1:04 h       |
| <b>Daily Wash/Mix</b> | 40°C             | <b>Speed Wash</b> | 3.0 kg    | 42.1 l        | 0.50 kWh         | 0:45 h       |
| <b>Delicate/Silk</b>  | Cold             | –                 | 2.0 kg    | 33.5 l        | 0.03 kWh         | 0:44 h       |
| <b>Wool</b>           | Cold             | –                 | 2.0 kg    | 38.8 l        | 0.03 kWh         | 0:38 h       |

\* Programme setting with the maximum spin speed for labeling testing.

\*\* The values deviate from the indicated values depending on water pressure, hardness, and inlet temperature, ambient temperature, type, amount and degree of soiling of the laundry, detergent used, fluctuations in the power supply and selected additional functions.



## Important information



### Before using your washing machine for the first time

Do not put any laundry in the washing machine. Turn the tap on.

Pour into dispenser **II**:

- approx. 1 litre of water.
- Detergent (dosage according to manufacturer's instructions for light soiling and according to degree of water hardness).

Set the programme selector to **Drum Clean 90 °C** and select **Start** Reload/Soaking.

At the end of the programme, set the programme selector to **Off**.



### Protecting the laundry and the machine

- When dosing all detergents, cleaning aids and cleaning agents, always follow the manufacturer's instructions.
- Empty any pockets.
- Remove metal objects (paper clips, etc.).
- Wash delicates in the net/bag (tights, curtains, underwired bras).
- Close zips, button up covers.
- Brush sand out of pockets and collars.
- Remove curtain fittings or include in the net/bag.



### Load the laundry

Load large and small items of laundry!

Do not jam items of laundry between the washing machine door and rubber seal.



### Laundry with different degrees of soiling

Wash new items separately.

Light



Do not prewash. If required, select **Speed Wash** option.

If required, pre-treat stains. If required, select the **+ Prewash Cottons** programme.

Heavy

Load less laundry. Select the **Cottons** programme with **Intensive** option.



### Soaking

Load laundry of the same colour.

Pour soaking agent/detergent into dispenser **II** according to the manufacturer's instructions. Set the programme selector to **Cottons 30 °C** and select **Start** Reload/Soaking. After approx. 10 minutes press **Start** Reload/Soaking to stop the programme. After the required soaking time re-press **Start** Reload/Soaking, if the programme is to be continued or change the programme.



### Starching

Laundry should not be treated with fabric softener.

Liquid starch can be used with all washing programmes. Pour starch into the fabric softener dispenser according to manufacturer's instructions (if required clean beforehand).



### Dyeing/bleaching

Dye in small quantities only. Salt may attack stainless steel. Follow the instructions of the dye manufacturer. Do **not** bleach laundry in the washing machine.

## Care/cleaning



- Risk of electric shock. Pull out the mains plug.
- Risk of explosion. No solvents.

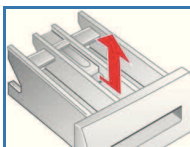
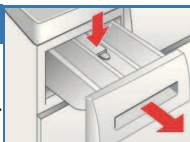
### Machine housing, control panel

- Remove detergent residue immediately.
- Wipe with a soft, damp cloth.
- Do not clean the appliance with a water jet.

### Clean the detergent drawer ...

... if it contains detergent or fabric softener residue.

1. Pull out the drawer, press the insert down, remove the drawer completely.
2. Remove the insert: using your finger, press the insert upwards.
3. Clean the detergent dispenser and the insert using water and a brush and dry them.
4. Fit the insert and lock it in place (push the cylinder onto the guide pin).
5. Insert the detergent drawer.



**i** Leave the detergent drawer open so that residual water can evaporate.

### Drum

Leave the washing machine door open so that the drum can dry out. Rust stains – use chlorine-free cleaning agent, not steel wool.

### Descaling

*No laundry in the machine!*

Not required if detergent dosed correctly. However, if this does occur, follow the instructions of the descaling agent manufacturer. Suitable descalers can be purchased on our website or from customer service. → Page 13

## Information on the display panel depending on the model

|                |   |
|----------------|---|
| YES            | The door can be opened.   |
| NO             | The door cannot be opened due to high temperature inside → Wait for the temperature to drop<br>The door cannot be opened due to high water level → Drain the water (e.g. select the <b>Spin/Drain</b> programme). |
| E: 17          | Turn on the tap (cold water) fully.<br>Supply hose kinked/jammed; Water pressure too low → Page 11: Maintenance, Filter in the water inlet hose blocked   |
| E: 18          | Drain pump blocked → Page 11: Maintenance, Drain pump blocked<br>Drainage hose/outlet pipe blocked → Page 11: Maintenance, Drainage hose on the siphon blocked  |
| E: 23          | Water in the base pan, appliance leaking. Turn off the tap. Call customer service.  |
|                | If the childproof lock is active. Deactivate → Page 5   |
|                | Flashes if too much detergent is used. → Page 12  |
| Other displays | Switch off the appliance, wait 5 seconds and switch on again. If the display appears again, call customer service. → Page 13  |

## Maintenance



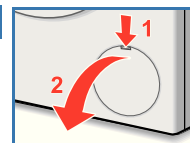
- Risk of scalding.
- Allow detergent solution to cool down.
- Turn off the tap.



### Drain pump blocked

Set the programme selector to **Off**, pull out the mains plug.

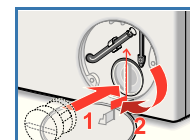
1. Open service flap.
2. Take the drainage hose out of the holder.
3. Remove sealing cap, allow detergent solution to flow out. Have a suitable container ready. Insert the sealing cap and place the drainage hose back in its holder.
4. Carefully unscrew the pump cover (Caution! residual water). Clean the interior, pump cover thread and pump housing (fan impeller in the detergent-solution pump must rotate).



5. Reinsert and screw on pump cover. Handle should be vertical.
6. Close the service flap.



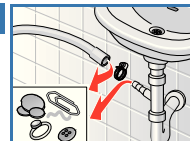
To prevent unused detergent from flowing into the outlet during the next wash:  
Pour 1 litre of water into dispenser **II** and start the **Spin/Drain** programme.



### Drainage hose on the siphon blocked

Set the programme selector to **Off**, pull out the mains plug.

1. Loosen the hose clip and carefully remove the drainage hose. (Caution! Residual water.)
2. Clean the drainage hose and siphon spigot.
3. Re-attach the drainage hose and secure the connection point using the hose clip.



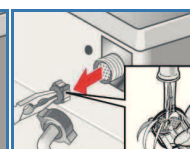
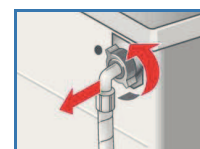
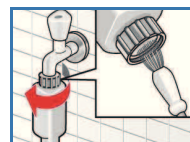
### Filter in the water inlet hose blocked

#### **Risk of electric shock.**

*Do not immerse Aqua-Stop safety device in water (contains electric valve).*

Release water pressure in the supply hose:

1. Turn off the tap.
2. Select any programme (except **Rinse** // **Spin/Drain**).
3. Press the **Start** Reload/Soaking button. Leave programme for approx. 40 seconds.
4. Set the programme selector to **Off**. Pull out the mains plug. Clean the filter:
5. Disconnect the hose from the water tap. Clean filter with small brush. **and/or** for standard and Aqua-Secure models: remove hose from the rear of the appliance. Take out filter with pliers and clean.
6. Connect the hose and check for leaks.





## What to do if ...

|  |  |
|--|--|
| Water is running out.  | <ul style="list-style-type: none"> <li>– Correctly attach/replace the drainage hose.</li> <li>– Tighten screw-fitting on the supply hose.</li> </ul>   |
| Water not flowing in.<br>Detergent is not dispensed.                           | <ul style="list-style-type: none"> <li>–  <b>Start</b> Reload/Soaking not selected?</li> <li>– Tap not open?</li> <li>– Filter blocked? Cleaning the filter → <i>Page 11</i></li> <li>– Supply hose kinked or jammed?</li> </ul>   |
| Washing machine door cannot be opened.   | <ul style="list-style-type: none"> <li>– Safety function active. Stop the programme? → <i>Page 4</i></li> <li>– - - - (Rinse hold = without final drain/spin) selected? → <i>Page 3, 4</i></li> <li>– Can be opened via the emergency release only? → <i>Page 13</i></li> </ul>            |
| Programme does not start.  | <ul style="list-style-type: none"> <li>–  <b>Start</b> Reload/Soaking or <b>Ready in</b>  time selected?</li> <li>– Door closed?</li> </ul>  |
| Detergent solution is not drained.   | <ul style="list-style-type: none"> <li>– - - - (Rinse hold = without final drain/spin) selected? → <i>Page 3,4</i></li> <li>– Clean the detergent solution pump. → <i>Page 11</i></li> <li>– Clean the outlet pipe and/or drainage hose.</li> </ul>  |
| Water not visible in the drum.   | <ul style="list-style-type: none"> <li>– Not a fault - water below the visible area.</li> </ul>  |
| Spin result is not satisfactory, laundry is wet/too damp:                      | <ul style="list-style-type: none"> <li>– Not a fault – unbalanced load detection system has stopped the spin cycle, laundry unevenly distributed. Distribute small and large items of laundry in the drum.</li> <li>– Too low speed selected? → <i>Page 5</i></li> </ul>                   |
| The programme duration changes during the wash cycle.                          | <ul style="list-style-type: none"> <li>– Not a fault – the programme sequence is optimised for the particular washing process. This may result in changes to the programme duration in the display field.</li> </ul>   |
| Spin cycle actuated several times.   | <ul style="list-style-type: none"> <li>– Not a fault - unbalanced load detection system adjusts imbalance.</li> </ul>  |
| Residual water in the dispenser for care products .                            | <ul style="list-style-type: none"> <li>– Not a fault – effect of the care product not impaired.</li> <li>– If required, clean the insert. → <i>Page 10</i></li> </ul>  |
| Odour forms in the washing machine.  | <ul style="list-style-type: none"> <li>– Run  <b>Drum Clean 90 °C</b> programme without washing. Use standard detergent.</li> </ul>  |
| The status symbol  flashes. Foam may be coming out of the detergent drawer.    | <ul style="list-style-type: none"> <li>– Too much detergent used?<br/>Mix 1 tablespoon of fabric softener with ½ litre of water and pour into dispenser II.<br/>(Not for outdoor, sports and down-filled textiles!)</li> <li>– Reduce detergent dosage for the next wash cycle.</li> </ul> |
| Loud noises, vibrations and “wandering” during the spin cycle.                 | <ul style="list-style-type: none"> <li>– Appliance feet fixed?<br/>Secure the appliance's feet. → <i>Installation Instructions</i></li> <li>– Transportation safety devices removed?<br/>Remove the transportation safety devices.<br/>→ <i>Installation Instructions</i>.</li> </ul>      |
| Display panel/indicator lights do not function while the appliance is running. | <ul style="list-style-type: none"> <li>– Power failure?</li> <li>– Fuse tripped? Switch on/replace the fuse.</li> <li>– If the fault occurs repeatedly, call customer service.</li> </ul>  |
| The programme takes longer than usual.   | <ul style="list-style-type: none"> <li>– Not a fault – unbalanced load detection system adjusts imbalance by repeatedly distributing the laundry.</li> <li>– Not a fault – foam detection system active – a rinse cycle is switched on.</li> </ul>   |

## What to do if ...

|  |   |
|--|---|
| Detergent residue on the laundry.  | <ul style="list-style-type: none"> <li>– Occasionally phosphate-free detergents contain water-insoluble residue.</li> <li>– Select  <b>Rinse</b> or brush the laundry after washing.</li> </ul> |
| If a fault cannot be rectified (switching the machine on and off) or a repair is required:   |   |
| <ul style="list-style-type: none"> <li>– Set the programme selector to  <b>Off</b> and pull out the mains plug.</li> <li>– Turn off the tap and call customer service. → <i>Installation instructions</i></li> </ul> |   |

## Emergency release e.g. if power failure occurs



The programme continues running when the power supply is restored. If the laundry is still to be removed, the door can be opened as described below:

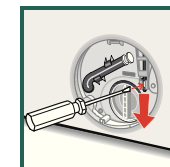
### **Risk of scalding.**

*The detergent solution and laundry may be hot. If required, leave to cool down.*

*Do not reach into the drum in case it is still rotating.*

*Do not open the door if you can still see water through the glass.*

1. Set the programme selector to **Off**, pull out the mains plug.
2. Drain the detergent solution. → *Page 11*
3. Pull down the emergency release with a tool and release. The door can then be opened.



## Customer service

- If you cannot rectify the fault yourself (What to do if ..., → *Page 12, 13*), please contact our customer service. We will always find a suitable solution to avoid unnecessary visits by technicians.
- You can find the contact data for your nearest customer service here or in the customer service list (depending on the model).
- Please give customer service the product number (E-no.) and the production number (FD) of the appliance.

E-Nr. \_\_\_\_\_ FD \_\_\_\_\_

Product number

Production number

*This information can be found: on the inside of the washing machine door \*/the open service flap \* and the rear of the appliance.  
\* depending on the model*

- **Rely on the competence of the manufacturer.** Contact us. You can therefore be sure that the repair is carried out by trained service technicians who use genuine spare parts.



**Washing machine**

**WAP24260IN**



**BOSCH**

**en** Instruction manual