Your washing machine

Congratulations - you have opted for a modern, high-quality domestic appliance manufactured by Bosch.
This washing machine is distinguished by its economical water and energy consumption.
Each machine that leaves our factory has been inspected thoroughly to ensure that it functions properly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, visit our website www.bosch-home.com or contact one of our after-sales service centres.

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Environmental protection / savings tips

- Always fill the washing machine with a maximum amount of laundry for the relevant programme.
- Wash normally soiled laundry without a prewash.
- Instead of **Cottons 90 °C**, select the **Cottons 60 °C** programme and the **Eco Perfect** additional function. Comparable cleaning result with significantly lower energy consumption.
- Measure the detergent according to the manufacturer's instructions and water hardness.
- If the laundry is then dried in the tumble dryer, select the spin speed according to the instructions of the dryer manufacturer.

Intended use

- For domestic use only
- For washing machine-washable fabrics and hand-washable wool in detergent solution
- To be operated with cold drinking water and commercially available detergents and care products which are suitable for use in washing machines.

- *Observe the safety instructions on page 8*
- *Do not leave children unattended near the washing machine.*
- *The washing machine is not to be used by children or persons not familiar with the operating instructions.*
- *Keep pets away from the washing machine.*

Read these instructions and the separate installation instructions before operating the washing machine.

Programmes

Detailed programme overview ⟶ *page 7*.
The spin speed can be selected individually, depending on the selected programme and programme progress.

Cottons	Hard-wearing fabrics
+ Prewash	Hard-wearing fabrics, prewash at 30 °C
Mix	Different types of laundry
SuperQuick 15'	Extra short programme
Rinse/Spin	for hand-washed items; **Super** button activated; if only using the spin cycle, deactivate the button
Empty	the water used for rinsing if (Rinse hold = no final spin) is shown
Wool	Hand/machine-washable wool
Delicates/Silk	Delicate washable fabrics
Easy-Care	Easy-care fabrics

Preparation

Correct installation according to the separate Installation instructions.

Check the machine

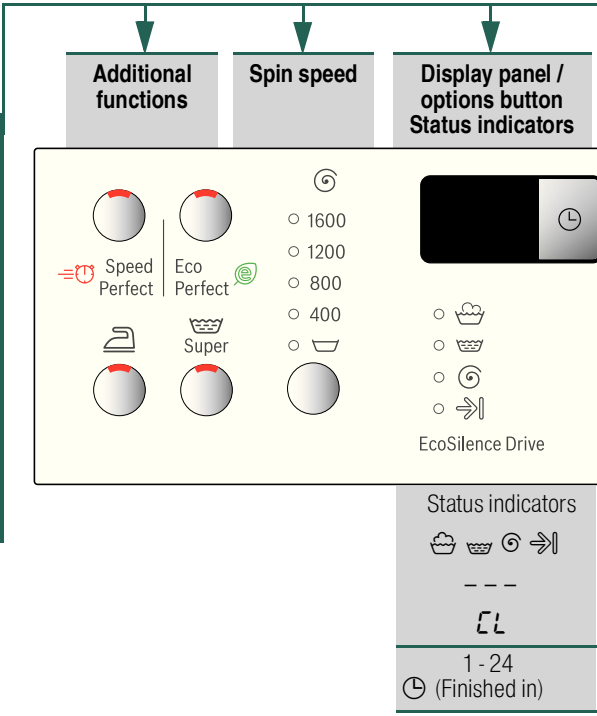
- Never use a damaged machine.
- Inform the after-sales service.

Connect the mains plug

- *Make sure your hands are dry.*
- *Take hold of the plug only.*

Turn the tap on

Insert for liquid detergent (depending on model),
Compartment II: detergent fo
water softener, bleach, s
Compartment ❀: fabric
Compartment I: Det



Before washing for the first time

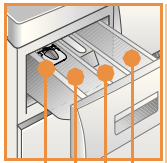
Run a wash cycle without any laundry ⟶ page 9

Sort and load the laundry

Follow the manufacturer's care information.
According to the information on the care labels.
According to type, colour, level of soiling and temperature.
Do not exceed the maximum load ⟶ *page 7*.

Observe the important information ⟶ page 9.
Insert items of laundry of varying sizes.
Close the washing machine door. Take care not to trap items of laundry between the washing machine door and the rubber seal.

Adding detergent and care products



page 10
r main wash,
tain remover
softener, starch
ergent for prewash

Measure accordingly:
Amount of laundry, level of soiling, water hardness (ask your water supply company) and manufacturer's instructions.
Models without insert for liquid detergent:
Pour liquid detergent into the appropriate dispenser and place in the drum.
During operation: Open the detergent drawer with care.

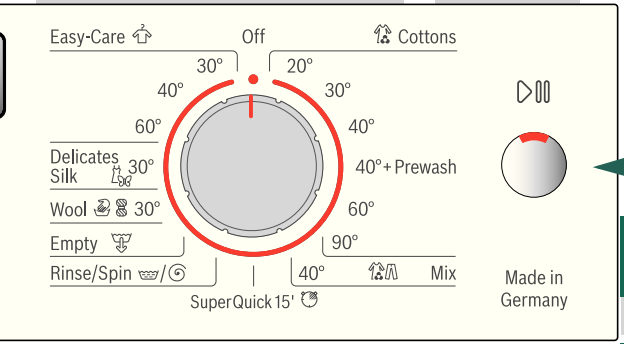
Dilute thick fabric softener and conditioner with water. This prevents blockages.

1

Set* and adjust the programme

Programme selector

Start/ Add laundry



*If ᑕL appears in the display panel, the Childlock is active ⟶ Deactivate, *page 5*.

Additional functions and options button ⟶ Individual settings, *page 5*.

Press ▷ǀǀ (Start/Add laundry)

2

Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.

All buttons are sensitive and need only to be touched lightly.
If you press and hold the ◷ (Finished in) and spin speed button for a prolonged period, the appliance automatically cycles through the setting options.

Programme status indicators:

Wash, Rinse, Spin, End of programme

(Rinse hold = no final spin) reached

Childlock ⟶ *page 5*

Programme end after

Wash


Detergent drawer with compartments I, II, ❀
Washing machine door
Control panel
Washing machine door handle
Service flap

3

Washing

Switch off

Turn the programme selector to **Off**.

Turn the tap off

Not required for HydroSafe models ⟶ *Installation instruction notes.*

Remove the laundry

Open the washing machine door and remove the laundry.
If ⊔ (Rinse hold = no final spin) active:
Turn the programme selector to Ψ **Empty** or select a spin speed. Press ▷II (**Start**/Add laundry).

ℹ
- Remove any foreign objects - risk of rusting.
- Leave the washing machine door and detergent drawer open so that any residual water can dry away.

End of programme when ...

... ▷II (**Start/Add laundry**) is off and ⇥ (End of programme) is lit.

ℹ If the display panel illumination is off, press any button ⟶ Energy saving mode, *page 5*.

Cancel the programme

For programmes at high temperatures:
- Allow laundry to cool: Select ≋ **Rinse**/Spin ◎.
- Press ▷II (**Start**/Add laundry).

For programmes at low temperatures:
- Select ≋ Rinse/**Spin** ◎ (deactivate the ≋ **Super** button) or select Ψ Empty.
- Press ▷II (**Start**/Add laundry).

Change the programme if...

... you have selected the wrong programme by mistake:
- Reselect the programme.
- Press ▷II (**Start**/Add laundry). The new programme starts from the beginning.

Add laundry, if... ⟶ *page 5*

... ▷II (Start/**Add laundry**) pressed and then YES lights up in the display panel. If NO is lit, the washing machine door cannot be opened.
Press the ▷II (**Start**/Add laundry) button.

Individual settings

Options button ◷ (Finished in)

When you select a programme, the relevant programme duration is displayed. You can delay the start of the programme before it begins. The "Finished in" time can be set in increments of one hour up to a maximum of 24 hours. Press the ◷ (Finished in) button repeatedly until the desired number of hours is displayed (h = hour). Press **Start**/Add laundry. It is not possible to make adjustments once the programme has started.

Options button ◎ (spin speed in rpm) / ⊔ (Rinse hold = no final spin)

You can change the spin speed shown or select ⊔ (Rinse hold = no final spin, laundry remains in the water after the last rinse, display panel – – –). The maximum selectable spin speed depends on the model and on which programme is currently selected.

Additional functions ⟶ and overview of programmes, *page 7*

⏱ **Speed Perfect**	For washing in a shorter time with a washing result comparable to that of the standard programme. Maximum load ⟶ Overview of programmes, *page 7.*
◎ **Eco Perfect**	For saving energy with a washing performance comparable to that of the standard programme.
⌂ (Easy-Iron)	Special spin sequence with subsequent fluffing. Gentle final spin at reduced speed. Residual moisture in the laundry is increased slightly.
≋ **Super**	Additional rinse cycle. For areas with very soft water or for further improving the washing result.

Childlock

CL in the display panel	You can lock the washing machine to prevent the functions you have set from being changed inadvertently. **To activate:** after the programme has started, press and hold ▷II (**Start**/Add laundry) for approx. 5 seconds. CL appears for approx. 5 seconds in the display panel, then the "Finished in" time is shown again in the display panel. **To deactivate:** press and hold ▷II (**Start**/Add laundry) for approx. 5 seconds. *Note:* If a button is pressed when the Childlock is active, CL lights up for approx. 5s, then the "Finished in" time is displayed again. CL lights up continuously if the programme selector is adjusted when the Childlock is active.

Add laundry

YES in the display panel	If you want to add additional items of laundry after the programme has started, press ▷II (Start/**Add laundry**). The machine checks whether adding laundry is possible. YES lights up: Adding laundry is possible. NO flashes: Wait until YES lights up. *Note:* Do not open the washing machine door until YES lights up. NO: Adding laundry is not possible. *Note:* If the water level and/or the temperature is high or if the machine is spinning, the washing machine door remains locked for safety reasons. To continue the programme, press the ▷II (**Start**/Add laundry) button.

Energy saving mode

The illumination of the display panel goes out after a few minutes and ▷II (**Start/Add laundry**) flashes.
To activate the illumination, press any button.

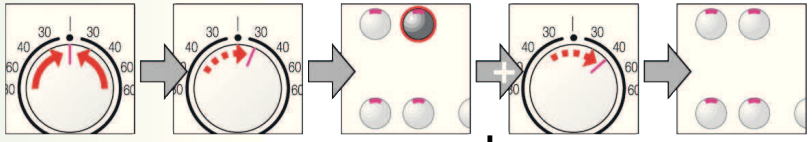
▷II (Start/Add laundry)

For starting the programme, adding laundry, and for activating/deactivating the Childlock.

Individual settings

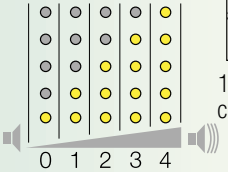
Signal

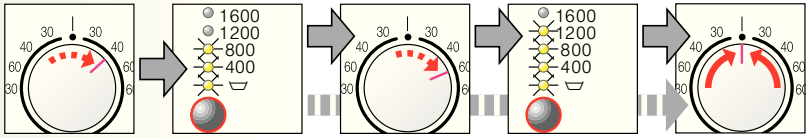
1. Activate the setting mode for signal volume



Set to ● — 1 step clockwise — Press and hold + 1 step clockwise — Release

2. Set the volume for ...





Button signals

1 step clockwise — Set the volume*

Information signals

1 step clockwise — Set the volume* — Set to ●

* you may need to select the function several times

Overview of programmes

→ *Check the consumption values table on page 8 and the instructions on page 9.*

Programmes	*°C*	*max.*	*Type of laundry*	*Additional functions; Options; information*
Cottons + Prewash	20, 30, 40, 60, 90 °C 40 °C	9 kg/ 5 kg*	Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen	**Speed Perfect*, Eco Perfect,** (Easy-Iron), **Super,** (Rinse hold = no final spin)
Easy-Care	30, 40, 60 °C	3,5 kg	Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	**Speed Perfect, Eco Perfect,** (Easy-Iron), **Super,** (Rinse hold = no final spin)
Mix	40 °C		Fabrics made of cotton or easy-care fabrics	**Speed Perfect, Eco Perfect,** (Easy-Iron), **Super,** (Rinse hold = no final spin); different types of laundry can be washed together
Delicates/Silk	30 °C	2 kg	For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics (e.g. curtains)	**Speed Perfect, Eco Perfect,** (Easy-Iron), **Super,** (Rinse hold = no final spin); no spin between the rinse cycles
Wool	30 °C		hand or machine washable fabrics made of wool or containing wool	(Rinse hold = no final spin); Particularly gentle wash programme to prevent shrinkage of laundry, with longer programme breaks (fabrics rest in the detergent solution)
SuperQuick 15'	30 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	(Rinse hold = no final spin); Short programme, approx. 15 minutes, suitable for lightly soiled laundry
Additional programmes				**Rinse/Spin**, **Empty**

* reduced load with additional function **Speed Perfect**.

i Mix is ideally suitable as a **short programme** in which a maximum spin speed can be selected.

Programmes without prewash - place detergent in compartment **II**, programmes with prewash - divide detergent between compartment **I** and **II**.

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WAS32390SN

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Safety instructions

– Read the Instruction manual and Installation instructions and all other information enclosed with the washing machine and use the machine accordingly.
– Retain the documents for subsequent use.

Risk of electric shock
– Only disconnect the mains cable by pulling on the plug, not on the cable itself.
– Only plug in or disconnect the mains plug if your hands are dry.

Danger to life
For worn-out appliances:
– Pull out the mains plug.
– Cut through the mains cable and remove complete with plug.
– Destroy the lock on the washing machine door. This will prevent children from locking themselves in and risking their lives.

Danger of suffocation – Keep packaging, film and packaging parts out of the reach of children.

Risk of poisoning – Keep detergents and care products out of the reach of children.

Risk of explosion – Items of laundry pretreated with cleaning agents containing solvents, e.g. stain remover/cleaning solvent may cause an explosion after being loaded into the washing machine.
Rinse items of laundry thoroughly by hand beforehand.

Risk of injury
– The washing machine door can become very hot.
– Be careful when emptying hot detergent solution.
– Do not climb onto the washing machine.
– Do not lean on the open washing machine door.
– Do not reach into the drum if it is still rotating.

Consumption values

Programme	Load	Electricity***	Water***	Programme duration***
Cottons 30 °C*	9 kg	0.37 kWh	81 l	2:38 h
Cottons 40 °C*	9 kg	0.93 kWh	80 l	2:48 h
Cottons 60 °C*	9 kg	1.22 kWh	82 l	2:48 h
Cottons 90 °C	9 kg	2.28 kWh	93 l	2:38 h
Easy-Care 40 °C*	3.5 kg	0.55 kWh	55 l	1:56 h
Mix 40 °C*	3.5 kg	0.47 kWh	49 l	1:01 h
Delicates/Silk 30 °C	2 kg	0.14 kWh	33 l	0:43 h
Wool 30 °C	2 kg	0.16 kWh	40 l	0:40 h

* Programme setting for testing in accordance with applicable standard EN60456.
Note on comparative tests: When testing the test programmes, wash the specified load using the maximum spin speed.

Programme	Additional function	Load	Annual energy consumption	Annual water consumption
Cottons 40/60 °C	**Eco Perfect** **	9/4.5 kg	216 kWh	11300 l

** Programme setting for testing and energy labelling in accordance with EU directive 2010/30/EU with cold water (15 °C).
*** The values may deviate from the specified values depending on water pressure, water hardness, and inlet temperature, ambient temperature, type, amount and level of laundry soiling, detergent used, fluctuations in the power supply and selection of additional functions.

Important information

Before washing for the first time

Do not put any laundry in the machine. Turn the tap on. Pour into compartment II:
– approx. **1 litre** water
– detergent (dosage according to the manufacturer's instructions for light soiling and according to water hardness)
Set the programme selector to **Easy-Care 60 °C** and press ▷II (**Start**/Add laundry). At the end of the programme, set the programme selector to **Off**.

Protecting the laundry and the machine

– When measuring the amount of all detergents/additives and cleaning agents, always check the manufacturer's instructions.
– Empty pockets.
– Look out for metal items (paperclips, etc.).
– Wash delicates in a laundry bag (tights, curtains, underwired bras).
– Fasten zips, do up buttons.
– Brush sand out of pockets and collars.
– Remove curtain fittings or place in the laundry bag.

Loading laundry

Load items of laundry of varying sizes.
Take care not to trap items of laundry between the washing machine door and the rubber seal.

Laundry with varying degrees of soiling

Wash new items of clothing separately.

light		Do not prewash. Where required, select additional function **Speed Perfect**.
		If necessary, pretreat stains.
heavy		Do not load as much laundry. Select programme with prewash.

Soaking
Load laundry of the same colour.

Pour soaking agent/detergent into compartment II in accordance with the manufacturer's instructions. Set programme selector to **Cottons 30 °C** and press ▷II (**Start**/Add laundry). After approx. 10 minutes, press ▷II (Start/**Add laundry**) in order to stop the programme. Once the required soaking time has elapsed, press ▷II (**Start**/Add laundry) again to continue the programme or to select a different programme.

Starching
Laundry must not be treated with fabric softener

Starching is possible in all wash programmes if liquid starch is used. Measure starch into the fabric softening compartment ❀ according to the manufacturer's instructions (clean beforehand if necessary).

Dyeing/bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Check the guidelines provided by the dye manufacturer. Do **not** bleach laundry in the washing machine.

Insert for liquid detergent
according to model

Positioning the insert for measuring the amount of liquid detergent:
– Remove the detergent drawer completely ⟶ *page 10.*
– Slide the insert forwards.
Do not use the insert (push it upwards):
– for gel-type detergents and washing powders,
– for programmes with **•Prewash** or option ◷ (Finished in)



Care

– **Risk of electric shock.** *Disconnect the mains plug.*
– **Risk of explosion.** *No solvents.*

Machine housing, control panel

– Remove detergent residue immediately.
– Wipe away with a soft, damp cloth.
– Do not clean with a jet of water.

Cleaning the detergent drawer ...

... if it contains detergent or fabric softener residues.



1. Pull out, press down the insert and fully remove the drawer.
2. To remove the insert: press the insert upwards from below with your finger.
3. Clean the detergent dispenser tray and insert with water and a brush and dry it.
4. Fit the insert and lock it place (push the cylinder onto the guide pin).
5. Push in the detergent drawer.

Leave the detergent drawer open so that any residual water can evaporate.

Drum

Leave the washing machine door open so that the drum can dry out.
Use chlorine-free cleaning agent (no steel wool).

Descaling
Make sure that there is no laundry in the machine.

This should not be necessary if the correct detergent dosage has been used. If it is necessary, however, proceed according to the descaling agent manufacturer's instructions. Suitable descalers can be obtained via our website or from our after-sales service (⟶ *page 13*).

Information on the display panel
depending on the model

E: 01/02	Close the washing machine door properly; laundry may be caught.
E: 17/29	Turn the tap on fully; supply hose kinked/trapped; Clean the filter ⟶ *page 11*, water pressure too low.
E: 18	Detergent solution pump blocked; Clean the detergent solution pump ⟶ *page 11*, Drainage hose/waste pipe blocked; Clean the drainage hose at the siphon ⟶ *page 11*.
E: 23	Water in the base tub, appliance leaking. Call the after-sales service.
E:	Childlock activated; deactivate ⟶ *page 5*.
Other displays	Switch off the appliance, wait for 5 seconds and switch it back on again. If the display appears again, call the after-sales service ⟶ *page 13*.

Information about blockages

Risk of scalding.
– *Allow the detergent solution to cool down.*
– *Turn off the tap.*

Detergent solution pump

Set the programme selector to **Off** and pull out the mains plug.



1. Open and remove the service flap.



2. Remove the drain hose from the retainer.
Remove the sealing cap, allow the detergent solution to flow out.
Push the sealing cap back on.



3. Carefully unscrew the pump cover (residual water).



4. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must be able to rotate).



5. Replace the pump cover and screw it on tightly. The handle points upright. Replace the drain hose in the holder.



6. Refit the service flap and close it.

To prevent unused detergent from flowing straight into the drain during the next wash: Pour 1 litre of water into compartment II and star the **Empty** programme.

Drainage hose at the siphon

Set the programme selector to **Off** and pull out the mains plug.

1. Release the hose clamp and carefully pull off the drain hose (residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.

Filter in the water supply

Risk of electric shock
Do not immerse the HydroSafe safety device in water (it contains an electric valve).

Reduce the water pressure in the supply hose:
1. Turn off the tap.
2. Select any programme (except ⇄ Rinse/Spin ⟲/🧺 Empty).
3. Press ▷II (**Start**/Add laundry), let the programme run for approximately 40 seconds.
4. Set the programme selector to **Off**. Pull out the mains plug.



Clean the filter:
5. Disconnect the hose from the tap.
Clean the filter with a small brush.



and/or on standard and Aquasecure models:
Remove the hose from the rear of the appliance.
Take out the filter with a pair of pliers and clean it.
6. Connect the hose and check for leaks.

What to do if...

Water is leaking out.	– Attach/replace the drainage hose correctly. – Tighten the screw connection of the supply hose.
No water supply. Detergent not dispensed.	– ▷II (**Start**/Add laundry) not pressed? – Tap not turned on? – Filter blocked? Clean the filter ⟶ *page 11*. – Supply hose kinked or trapped?
Washing machine door cannot be opened.	– Safety function active. Programme cancellation? ⟶ *page 4*. – ⇄ (Rinse hold + no final spin) selected? ⟶ *page 3, 4*. – Can be opened by emergency release only? ⟶ *page 13*.
Programme does not start.	– ▷II (Start/**Add laundry**) pressed or ◷ (Finished in) time selected? – Washing machine door closed? – Childlock active? Deactivate ⟶ *page 5*.
Detergent solution is not emptied.	– ⇄ (Rinse hold + no final spin) selected? ⟶ *page 3, 4*. – Clean the detergent solution pump ⟶ *page 11*. – Clean drain pipe and/or drain hose.
Water not visible in the drum.	– Not a fault - water below the visible area.
Spin result not satisfactory. Laundry wet/too damp.	– Not a fault - imbalance monitoring system has cancelled spinning, due to uneven laundry distribution. Distribute large and small items of laundry evenly in the drum. – ≋ (Easy-Iron) selected? ⟶ *page 5*. – Too low a speed selected? ⟶ *Page 5*.
The programme duration changes during the wash cycle.	– Not a fault - the programme cycle is optimised for the particular washing process. That can lead to alterations in the programme duration in the display panel.
Repeated spin start-up.	– Not a fault - imbalance system is equalising the imbalance.
Residual water in the compartment ❀ for care products.	– Not a fault - the action of the care product is not affected. – Clean the insert if necessary ⟶ *page 10*.
Odour formation in the washing machine.	– Run the **Cottons 90 °C** programme without any laundry in the machine. Use standard detergent for this purpose.
⊖ status indicator flashes. Detergent may escape from the detergent drawer	– Too much detergent used? Mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment II *(not for outdoor or down fabrics)*. – Reduce the detergent dosage for the next wash cycle.
Pronounced generation of noise, vibration and "wandering" during spinning.	– Are the appliance feet fixed? Secure appliance feet ⟶ *Installation instructions*. – Transportation safety devices removed? Remove transportation safety devices ⟶ *Installation instructions*.
Noises during spinning and emptying.	– Clean the detergent solution pump ⟶ *page 11*.
Display panel/indicator lamps do not function during operation.	– Power cut? – Circuit breakers tripped? Switch circuit breakers back on or replace. – Energy saving mode active? – If the fault recurs, call our after-sales service.
Programme cycle longer than usual.	– Not a fault - the imbalance monitoring system is equalising the imbalance by repeatedly redistributing the laundry. – Not a fault - foam detection system active - adds an additional rinse cycle.
Detergent residue on the laundry.	– In isolated cases, phosphate-free detergents may contain residues which are non-soluble in water. – Select ⇄ **Rinse**/Spin ⟲ or brush down the laundry after washing.

What to do if ...

In Add laundry mode, ▷II (**Start/Add laundry**) flashes very quickly and a signal sounds	– Water level too high. Not possible to add laundry. Close the washing machine door immediately if necessary. – To continue the programme, press the ▷II (**Start**/Add laundry) button.

If you cannot correct a fault yourself (switching on/off) or a repair is required:
– Set the programme selector to **Off** and pull the mains plug out of the socket.
– Turn off the tap and call our after-sales service ⟶ *page 13*.

Emergency release
e.g. in the event of a power failure

The programme will continue running when the power supply has been restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:

Risk of scalding.
The detergent solution and laundry may be hot. It may be necessary to first let the laundry cool down.
Do not reach into the drum if it is still rotating.
Do not open the washing machine door if water can be seen through the glass.

1. Set the programme selector to **Off** and pull out the mains plug.
2. Drain the detergent solution ⟶ *page 11*.
3. Pull the emergency release downwards with a tool and release.
Washing machine door can then be opened.



After-sales service

If you cannot remedy the fault yourself (What to do if..., ⟶ *page 12, 13*), please contact our after-sales service. We will always find a suitable solution to avoid unnecessary visits by repair personnel.

The contact details of your nearest after-sales service can be found here or in the after-sales service directory (depending on model).

– **GB** 0844 8928979 (Calls from a BT landline will be charged at up to 3 pence per minute. A call set-up fee of up to 6 pence may apply).
– **IE** 01450 2655

Please give the after-sales service the product number (E no.) and the production number (FD) of the appliance.

E-Nr._____ FD._____
Product number Production number

This information can be found: on the inside of the washing machine door / opened service flap* and rear of the appliance.*
**depending on model*

Trust the manufacturer's technical expertise. Turn to us.
You will thereby ensure that the repairs are performed by trained service personnel equipped with original spare parts



en Instruction manual

Your washing machine

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Each machine that leaves our factory has been inspected thoroughly to ensure that it functions properly and is in perfect condition.

For more information on our products, accessories, replacement parts and services, visit our website **www.bosch-home.com** or contact one of our after-sales service centres.

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Environmental protection / savings tips

- Always fill the washing machine with a maximum amount of laundry for the relevant programme.
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- Measure the detergent according to the manufacturer's instructions and water hardness.
- If the laundry is then dried in the tumble dryer, select the spin speed according to the instructions of the dryer manufacturer.

Intended use

- For domestic use only
- For washing machine-washable fabrics and hand-washable wool in detergent solution
- To be operated with cold drinking water and commercially available detergents and care products which are suitable for use in washing machines.

- *Observe the safety instructions on page 8*
- *Do not leave children unattended near the washing machine.*
- *The washing machine is not to be used by children or persons not familiar with the operating instructions.*
- *Keep pets away from the washing machine.*

Read these instructions and the separate installation instructions before operating the washing machine.

Preparation

Correct installation according to the separate Installation instructions.



Check the machine

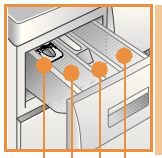
- Never use a damaged machine.
- Inform the after-sales service.



Connect the mains plug

- *Make sure your hands are dry.*
- *Take hold of the plug only.*

Turn the tap on

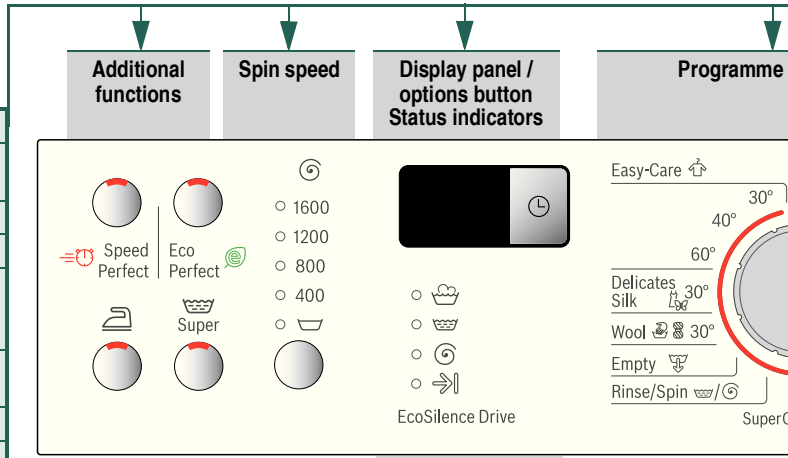


Insert for liquid detergent (depending on model), *page 10*
Compartment II: detergent for main wash, water softener, bleach, stain remover
Compartment ❀: fabric softener, starch
Compartment I: Detergent for prewash

Programmes

Detailed programme overview ⟶ *page 7*.
The spin speed can be selected individually, depending on the selected programme and programme progress.

Cottons	Hard-wearing fabrics
+ Prewash	Hard-wearing fabrics, prewash at 30 °C
Mix	Different types of laundry
SuperQuick 15'	Extra short programme
Rinse/Spin	for hand-washed items; **Super** button activated; if only using the spin cycle, deactivate the button
Empty	the water used for rinsing if (Rinse hold = no final spin) is shown
Wool	Hand/machine-washable wool
Delicates/Silk	Delicate washable fabrics
Easy-Care	Easy-care fabrics



Status indicators	Programme status indicato
	Wash, Rinse, Spin, End of
– – –	(Rinse hold = no final s
CL	Childlock ⟶ *page 5*
1 - 24 (Finished in)	Programme end after

Before washing for the first time

Run a wash cycle without any laundry ⟶ page 9

Sort and load the laundry

Follow the manufacturer's care information.
According to the information on the care labels.
According to type, colour, level of soiling and temperature.
Do not exceed the maximum load ⟶ *page 7*.

Observe the important information ⟶ page 9.
Insert items of laundry of varying sizes.
Close the washing machine door. Take care not to trap items of laundry between the washing machine door and the rubber seal.

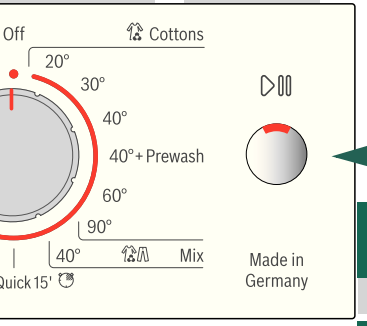
Adding detergent and care products

Measure accordingly:
Amount of laundry, level of soiling, water hardness (ask your water supply company) and manufacturer's instructions.
Models without insert for liquid detergent:
Pour liquid detergent into the appropriate dispenser and place in the drum.
During operation: Open the detergent drawer with care.

Dilute thick fabric softener and conditioner with water. This prevents blockages.

Set* and adjust the programme

selector | **Start/ Add laundry**



*If CL appears in the display panel, the Childlock is active ⟶ Deactivate, *page 5*.

Additional functions and options button ⟶ Individual settings, *page 5*.

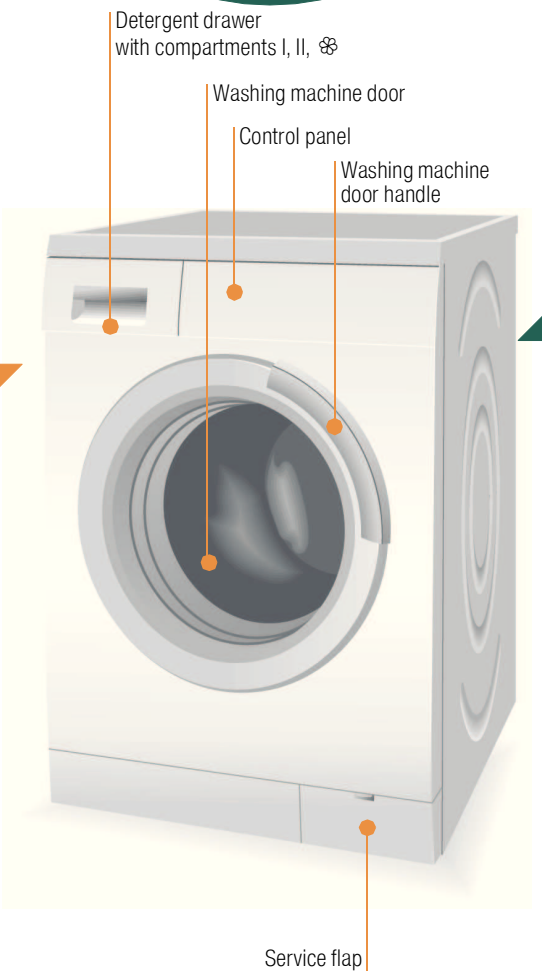
Press ▷II (Start/Add laundry)

Programme selector for switching the machine on and off and for selecting the programme. Can be turned in either direction.

All buttons are sensitive and need only to be touched lightly.
If you press and hold the ◷ (Finished in) and spin speed button for a prolonged period, the appliance automatically cycles through the setting options.

rs:
programme
pin) reached

Wash



1

2

3

Washing

Switch off

Turn the programme selector to **Off**.

Turn the tap off

Not required for HydroSafe models ⟶ *Installation instruction notes.*

Remove the laundry

Open the washing machine door and remove the laundry.
If (Rinse hold = no final spin) active:
Turn the programme selector to **Empty** or select a spin speed. Press ▷II (**Start**/Add laundry).

- Remove any foreign objects - risk of rusting.
- Leave the washing machine door and detergent drawer open so that any residual water can dry away.

End of programme when ...

... ▷II (**Start/Add laundry**) is off and (End of programme) is lit.

If the display panel illumination is off, press any button ⟶ Energy saving mode, *page 5*.

Cancel the programme

For programmes at high temperatures:
- Allow laundry to cool: Select **Rinse**/Spin .
- Press ▷II (**Start**/Add laundry).

For programmes at low temperatures:
- Select Rinse/**Spin** (deactivate the **Super** button) or select Empty.
- Press ▷II (**Start**/Add laundry).

Change the programme if...

... you have selected the wrong programme by mistake:
- Reselect the programme.
- Press ▷II (**Start**/Add laundry). The new programme starts from the beginning.

Add laundry, if... ⟶ *page 5*

... ▷II (Start/**Add laundry**) pressed and then YES lights up in the display panel. If no is lit, the washing machine door cannot be opened.
Press the ▷II (**Start**/Add laundry) button.

Individual settings

Options button ◷ (Finished in)

When you select a programme, the relevant programme duration is displayed. You can delay the start of the programme before it begins. The "Finished in" time can be set in increments of one hour up to a maximum of 24 hours. Press the ◷ (Finished in) button repeatedly until the desired number of hours is displayed (h = hour). Press **Start**/Add laundry. It is not possible to make adjustments once the programme has started.

Options button (spin speed in rpm) / (Rinse hold = no final spin)

You can change the spin speed shown or select (Rinse hold = no final spin, laundry remains in the water after the last rinse, display panel – – –). The maximum selectable spin speed depends on the model and on which programme is currently selected.

Additional functions → and overview of programmes, *page 7*

Speed Perfect	For washing in a shorter time with a washing result comparable to that of the standard programme. Maximum load → Overview of programmes, *page 7*.
Eco Perfect	For saving energy with a washing performance comparable to that of the standard programme.
(Easy-Iron)	Special spin sequence with subsequent fluffing. Gentle final spin at reduced speed. Residual moisture in the laundry is increased slightly.
Super	Additional rinse cycle. For areas with very soft water or for further improving the washing result.

Childlock

CL in the display panel

You can lock the washing machine to prevent the functions you have set from being changed inadvertently.

To activate: after the programme has started, press and hold ▷II (**Start**/Add laundry) for approx. 5 seconds. **CL** appears for approx. 5 seconds in the display panel, then the "Finished in" time is shown again in the display panel.

To deactivate: press and hold ▷II (**Start**/Add laundry) for approx. 5 seconds.

Note:

If a button is pressed when the Childlock is active, **CL** lights up for approx. 5s, then the "Finished in" time is displayed again.

CL lights up continouously if the programme selector is adjusted when the Childlock is active.

Add laundry

YES in the display panel

If you want to add additional items of laundry after the programme has started, press ▷II (Start/**Add laundry**). The machine checks whether adding laundry is possible.

YES lights up: Adding laundry is possible.

NO flashes: Wait until **YES** lights up.

Note: Do not open the washing machine door until **YES** lights up.

NO: Adding laundry is not possible.

Note: If the water level and/or the temperature is high or if the machine is spinning, the washing machine door remains locked for safety reasons.

To continue the programme, press the ▷II (**Start**/Add laundry) button.

Energy saving mode

The illumination of the display panel goes out after a few minutes and ▷II (**Start/Add laundry**) flashes.

To activate the illumination, press any button.

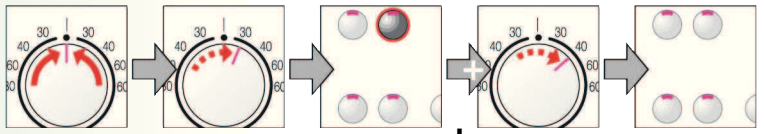
▷II (Start/Add laundry)

For starting the programme, adding laundry, and for activating/deactivating the Childlock.

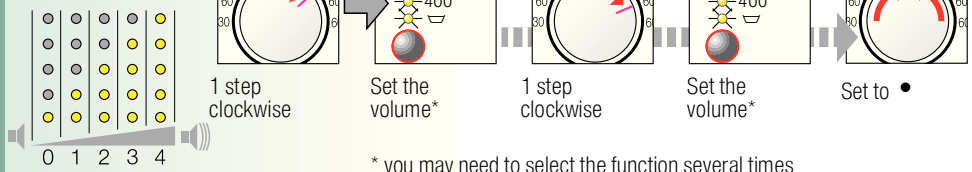
Individual settings

Signal

1. Activate the setting mode for signal volume



2. Set the volume for ...



* you may need to select the function several times

Overview of programmes → *Check the consumption values table on page 8 and the instructions on page 9.*

Programmes	*°C*	*max.*	*Type of laundry* 	*Additional functions; Options; information*
Cottons	20, 30, 40, 60, 90 °C	9 kg/ 5 kg*	Hard-wearing fabrics, heat-resistant fabrics made of cotton or linen	**Speed Perfect*, Eco Perfect,** (Easy-Iron), **Super**, (Rinse hold = no final spin)
+ Prewash	40 °C			
Easy-Care	30, 40, 60 °C	3,5 kg	Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	**Speed Perfect, Eco Perfect,** (Easy-Iron), **Super**, (Rinse hold = no final spin)
Mix	40 °C		Fabrics made of cotton or easy-care fabrics	**Speed Perfect, Eco Perfect,** (Easy-Iron), **Super**, (Rinse hold = no final spin); different types of laundry can be washed together
Delicates/Silk	30 °C	2 kg	For delicate, washable fabrics, e.g. made of silk, satin, synthetic fibres or blended fabrics (e.g. curtains)	**Speed Perfect, Eco Perfect,** (Easy-Iron), **Super**, (Rinse hold = no final spin); no spin between the rinse cycles
Wool	30 °C		hand or machine washable fabrics made of wool or containing wool	(Rinse hold = no final spin); Particularly gentle wash programme to prevent shrinkage of laundry, with longer programme breaks (fabrics rest in the detergent solution)
SuperQuick 15'	30 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	(Rinse hold = no final spin); Short programme, approx. 15 minutes, suitable for lightly soiled laundry
Additional programmes				**Rinse/Spin, Empty**

* reduced load with additional function **Speed Perfect**.

i **Mix** is ideally suitable as a **short programme** in which a maximum spin speed can be selected.

Programmes without prewash - place detergent in compartment **II**, programmes with prewash - divide detergent between compartment **I** and **II**.

9205 / 9000777657

WAS32390SN

Robert Bosch Hausgeräte GmbH
Carl-Wery-Str. 34
81739 München / Deutschland

Safety instructions

- Read the Instruction manual and Installation instructions and all other information enclosed with the washing machine and use the machine accordingly.
- Retain the documents for subsequent use.

Risk of electric shock
- Only disconnect the mains cable by pulling on the plug, not on the cable itself.
- Only plug in or disconnect the mains plug if your hands are dry.

Danger to life

For worn-out appliances:
- Pull out the mains plug.
- Cut through the mains cable and remove complete with plug.
- Destroy the lock on the washing machine door. This will prevent children from locking themselves in and risking their lives.

Danger of suffocation
- Keep packaging, film and packaging parts out of the reach of children.

Risk of poisoning
- Keep detergents and care products out of the reach of children.

Risk of explosion
- Items of laundry pretreated with cleaning agents containing solvents, e.g. stain remover/cleaning solvent may cause an explosion after being loaded into the washing machine.
  Rinse items of laundry thoroughly by hand beforehand.

Risk of injury
- The washing machine door can become very hot.
- Be careful when emptying hot detergent solution.
- Do not climb onto the washing machine.
- Do not lean on the open washing machine door.
- Do not reach into the drum if it is still rotating.

Consumption values

Programme	Load	Electricity***	Water***	Programme duration***
Cottons 30 °C*	9 kg	0,37 kWh	81 l	2:38 h
Cottons 40 °C*	9 kg	0,93 kWh	80 l	2:48 h
Cottons 60 °C*	9 kg	1,22 kWh	82 l	2:48 h
Cottons 90 °C	9 kg	2,28 kWh	93 l	2:38 h
Easy-Care 40 °C*	3,5 kg	0,55 kWh	55 l	1:56 h
Mix 40 °C*	3,5 kg	0,47 kWh	49 l	1:01 h
Delicates/Silk 30 °C	2 kg	0,14 kWh	33 l	0:43 h
Wool 30 °C	2 kg	0,16 kWh	40 l	0:40 h

* Programme setting for testing in accordance with applicable standard EN60456.
Note on comparative tests: When testing the test programmes, wash the specified load using the maximum spin speed.

Programme	Additional function	Load	Annual energy consumption	Annual water consumption
Cottons 40/60 °C	**Eco Perfect** **	9/4,5 kg	216 kWh	11300 l

** Programme setting for testing and energy labelling in accordance with EU directive 2010/30/EU with cold water (15 °C).
*** The values may deviate from the specified values depending on water pressure, water hardness, and inlet temperature, ambient temperature, type, amount and level of laundry soiling, detergent used, fluctuations in the power supply and selection of additional functions.

Important information

Before washing for the first time

Do not put any laundry in the machine. Turn the tap on. Pour into compartment **II**:
- approx. **1 litre** water
- detergent (dosage according to the manufacturer's instructions for light soiling and according to water hardness)

Set the programme selector to **Easy-Care 60 °C** and press (**Start**/Add laundry). At the end of the programme, set the programme selector to **Off**.

Protecting the laundry and the machine

- When measuring the amount of all detergents/additives and cleaning agents, always check the manufacturer's instructions.
- Empty pockets.
- Look out for metal items (paperclips, etc.).
- Wash delicates in a laundry bag (tights, curtains, underwired bras).
- Fasten zips, do up any buttons.
- Brush sand out of pockets and collars.
- Remove curtain fittings or place in the laundry bag.

Loading laundry

Load items of laundry of varying sizes.
Take care not to trap items of laundry between the washing machine door and the rubber seal.

Laundry with varying degrees of soiling

	Wash new items of clothing separately.
light	Do not prewash. Where required, select additional function **Speed Perfect**.
	If necessary, pretreat stains.
heavy	Do not load as much laundry. Select programme with prewash.

Soaking

Load laundry of the same colour.

Pour soaking agent/detergent into compartment **II** in accordance with the manufacturer's instructions. Set programme selector to **Cottons 30 °C** and press (**Start**/Add laundry). After approx. 10 minutes, press (Start/**Add laundry**) in order to stop the programme. Once the required soaking time has elapsed, press (**Start**/Add laundry) again to continue the programme or to select a different programme.

Starching

Laundry must not be treated with fabric softener

Starching is possible in all wash programmes if liquid starch is used. Measure starch into the fabric softening compartment according to the manufacturer's instructions (clean beforehand if necessary).

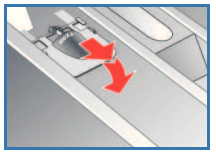
Dyeing/bleaching

Dye should only be used in normal household quantities. Salt may damage stainless steel. Check the guidelines provided by the dye manufacturer. Do **not** bleach laundry in the washing machine.

Insert for liquid detergent *according to model*

Positioning the insert for measuring the amount of liquid detergent:
- Remove the detergent drawer completely ⟶ *page 10.*
- Slide the insert forwards.

Do not use the insert (push it upwards):
- for gel-type detergents and washing powders,
- for programmes with **+Prewash** or option ◷ (Finished in)



Care

- **Risk of electric shock.** *Disconnect the mains plug.*
- **Risk of explosion.** *No solvents.*

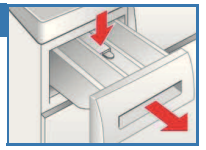
Machine housing, control panel

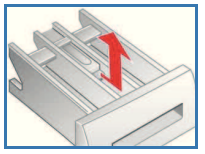
- Remove detergent residue immediately.
- Wipe away with a soft, damp cloth.
- Do not clean with a jet of water.

Cleaning the detergent drawer ...

... if it contains detergent or fabric softener residues.

1. Pull out, press down the insert and fully remove the drawer.
2. To remove the insert: press the insert upwards from below with your finger.
3. Clean the detergent dispenser tray and insert with water and a brush and dry it.
4. Fit the insert and lock it place (push the cylinder onto the guide pin).
5. Push in the detergent drawer.





Leave the detergent drawer open so that any residual water can evaporate.

Drum

Leave the washing machine door open so that the drum can dry out.
Use chlorine-free cleaning agent (no steel wool).

Descaling

Make sure that there is no laundry in the machine.

This should not be necessary if the correct detergent dosage has been used. If it is necessary, however, proceed according to the descaling agent manufacturer's instructions. Suitable descalers can be obtained via our website or from our after-sales service (⟶ *page 13*).

Information on the display panel *depending on the model*

E: 16	Close the washing machine door properly; laundry may be caught.
E: 17, 29	Turn the tap on fully; supply hose kinked/trapped; Clean the filter ⟶ *page 11*, water pressure too low.
E: 18	Detergent solution pump blocked; Clean the detergent solution pump ⟶ *page 11.* Drainage hose/waste pipe blocked; Clean the drainage hose at the siphon ⟶ *page 11.*
E: 23	Water in the base tub, appliance leaking. Call the after-sales service.
CL	Childlock activated; deactivate ⟶ *page 5.*
Other displays	Switch off the appliance, wait for 5 seconds and switch it back on again. If the display appears again, call the after-sales service ⟶ *page 13.*

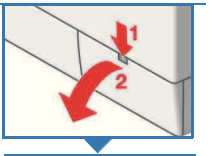
Information about blockages

Risk of scalding.
- *Allow the detergent solution to cool down.*
- *Turn off the tap.*

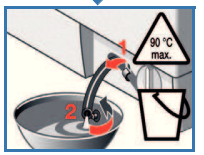
Detergent solution pump

Set the programme selector to **Off** and pull out the mains plug.

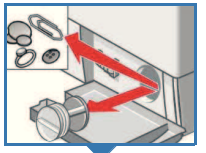
1. Open and remove the service flap.



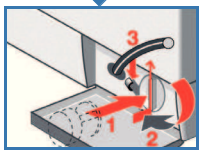
2. Remove the drain hose from the retainer.
   Remove the sealing cap, allow the detergent solution to flow out.
   Push the sealing cap back on.



3. Carefully unscrew the pump cover (residual water).
4. Clean the interior, pump cover thread and pump housing (the impeller in the detergent solution pump must be able to rotate).



5. Replace the pump cover and screw it on tightly. The handle points upright. Replace the drain hose in the holder.
6. Refit the service flap and close it.

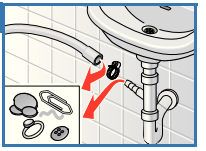


To prevent unused detergent from flowing straight into the drain during the next wash:
Pour 1 litre of water into compartment **II** and star the **Empty** programme.

Drainage hose at the siphon

Set the programme selector to **Off** and pull out the mains plug.

1. Release the hose clamp and carefully pull off the drain hose (residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.



Filter in the water supply

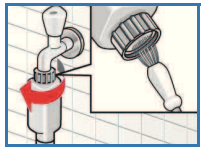
Risk of electric shock
Do not immerse the HydroSafe safety device in water (it contains an electric valve).

Reduce the water pressure in the supply hose:

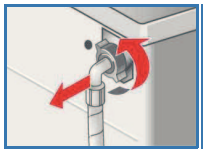
1. Turn off the tap.
2. Select any programme (except Rinse/Spin / Empty).
3. Press ▷II (**Start**/Add laundry). Let the programme run for approximately 40 seconds.
4. Set the programme selector to **Off**. Pull out the mains plug.

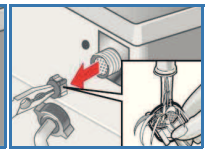
Clean the filter:

5. Disconnect the hose from the tap.
   Clean the filter with a small brush.



and/or on standard and Aquasecure models:
Remove the hose from the rear of the appliance,
Take out the filter with a pair of pliers and clean it.





6. Connect the hose and check for leaks.

What to do if...

Water is leaking out.	– Attach/replace the drainage hose correctly. – Tighten the screw connection of the supply hose.
No water supply. Detergent not dispensed.	– ▷II (**Start**/Add laundry) not pressed? – Tap not turned on? – Filter blocked? Clean the filter ⟶ *page 11.* – Supply hose kinked or trapped?
Washing machine door cannot be opened.	– Safety function active. Programme cancellation? ⟶ *page 4.* – ⎓ (Rinse hold = no final spin) selected? ⟶ *page 3, 4.* – Can be opened by emergency release only? ⟶ *page 13.*
Programme does not start.	– ▷II (Start/**Add laundry**) pressed or ◷ (Finished in) time selected? – Washing machine door closed? – Childlock active? Deactivate ⟶ *page 5.*
Detergent solution is not emptied.	– ⎓ (Rinse hold = no final spin) selected? ⟶ *page 3, 4.* – Clean the detergent solution pump ⟶ *page 11.* – Clean drain pipe and/or drain hose.
Water not visible in the drum.	– Not a fault - water below the visible area.
Spin result not satisfactory. Laundry wet/too damp.	– Not a fault - imbalance monitoring system has cancelled spinning, due to uneven laundry distribution. Distribute large and small items of laundry evenly in the drum. – ⎓ (Easy-Iron) selected? ⟶ *page 5.* – Too low a speed selected? ⟶ *Page 5.*
The programme duration changes during the wash cycle.	– Not a fault - the programme cycle is optimised for the particular washing process. That can lead to alterations in the programme duration in the display panel.
Repeated spin start-up.	– Not a fault - imbalance system is equalising the imbalance.
Residual water in the compartment ❀ for care products.	– Not a fault - the action of the care product is not affected. – Clean the insert if necessary ⟶ *page 10.*
Odour formation in the washing machine.	– Run the **Cottons 90 °C** programme without any laundry in the machine. Use standard detergent for this purpose.
⎓ status indicator flashes. Detergent may escape from the detergent drawer	– Too much detergent used? Mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment **II** *(not for outdoor or down fabrics).* – Reduce the detergent dosage for the next wash cycle.
Pronounced generation of noise, vibration and "wandering" during spinning.	– Are the appliance feet fixed? Secure appliance feet ⟶ *Installation instructions.* – Transportation safety devices removed? Remove transportation safety devices ⟶ *Installation instructions.*
Noises during spinning and emptying.	– Clean the detergent solution pump ⟶ *page 11.*
Display panel/indicator lamps do not function during operation.	– Power cut? – Circuit breakers tripped? Switch circuit breakers back on or replace. – Energy saving mode active? – If the fault recurs, call our after-sales service.
Programme cycle longer than usual.	– Not a fault - the imbalance monitoring system is equalising the imbalance by repeatedly redistributing the laundry. – Not a fault - foam detection system active - adds an additional rinse cycle.
Detergent residue on the laundry.	– In isolated cases, phosphate-free detergents may contain residues which are non-soluble in water. – Select ⎓ **Rinse**/Spin ⟲ or brush down the laundry after washing.

What to do if ...

In Add laundry mode, ▷II (**Start/Add laundry**) flashes very quickly and a signal sounds	– Water level too high. Not possible to add laundry. Close the washing machine door immediately if necessary. – To continue the programme, press the ▷II (**Start**/Add laundry) button.

If you cannot correct a fault yourself (switching on/off) or a repair is required:

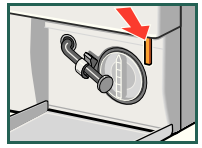
– Set the programme selector to **Off** and pull the mains plug out of the socket.
– Turn off the tap and call our after-sales service ⟶ *page 13.*

Emergency release *e.g. in the event of a power failure*

The programme will continue running when the power supply has been restored. However, if the laundry has to be removed, the washing machine door can be opened as follows:

Risk of scalding.

The detergent solution and laundry may be hot. It may be necessary to first let the laundry cool down.
Do not reach into the drum if it is still rotating.
Do not open the washing machine door if water can be seen through the glass.



1. Set the programme selector to **Off** and pull out the mains plug.
2. Drain the detergent solution ⟶ *page 11.*
3. Pull the emergency release downwards with a tool and release.
Washing machine door can then be opened.

After-sales service

If you cannot remedy the fault yourself (What to do if ..., ⟶ *page 12, 13*), please contact our after-sales service. We will always find a suitable solution to avoid unnecessary visits by repair personnel.

The contact details of your nearest after-sales service can be found here or in the after-sales service directory (depending on model).

– **GB** 0844 8928979 (Calls from a BT landline will be charged at up to 3 pence per minute. A call set-up fee of up to 6 pence may apply).
– **IE** 01450 2655

Please give the after-sales service the product number (E no.) and the production number (FD) of the appliance.

E-Nr._____ FD____

Product number Production number

This information can be found:
on the inside of the washing machine door/*
opened service flap and rear of the appliance.*
**depending on model*

Trust the manufacturer's technical expertise. Turn to us.
You will thereby ensure that the repairs are performed by trained service personnel equipped with original spare parts



Washing machine

BOSCH

en Instruction manual