

en Operating and Installation Instructions

Table of Contents

Operating instructions

Information concerning waste disposal4
Protection of the environment / hints and tips 5
General safety instructions
Introducing your washing machine
Before using your washing machine for the first time §
Preparing, sorting and loading the washing 10
Detergents and cleaning products
Programmes and functions16
Washing
When the programme has Ended26
Special applications27
Cleaning and care
Troubleshooting Minor Faults
Consumption values36
Customer service

Installation instructions Installing, connecting and transporting38

The new washing machine which you have just purchased is a modern, high-quality domestic appliance.

Your washing machine is distinguished by its economical consumption of energy, water and detergent.

Each washing machine which leaves our factory is checked carefully to ensure that it functions properly and is in perfect condition. If you have any questions especially with respect to installing and connecting your washing machine - please do not hesitate to contact our customer service department.

Further information and a selection of our products can be found on our internet page: http://www.bosch-home.com



Please read the operating and installation instruction supplied and handle the appliance accordingly.

These operating and installation instructions describe various models. Differences are indicated in the appropriate places.

Retain all documentation for subsequent use or for the next owner of the appliance.

Information concerning waste disposal

Disposing of the packaging

The shipping package has protected your new appliance on its way to your home. All utilised materials are ecologically harmless and recyclable. Please contribute to a better environment by disposing of packaging materials in an environmentally conscious manner.

Please ask your dealer or inquire at your local authority about current means of disposal.



A Risk of choking!

Do not let children play with packaging and associated parts. Risk of choking on plastic film and collapsible boxes.

Disposing of your old appliance

Old appliances are not worthless rubbish! Environment-conscious recycling can reclaim valuable raw materials.



⚠ Danger of death!

Unplug mains plug on redundant appliances. Cut off mains cable and discard with mains plug.

Destroy the lock on the door. To prevent playing children from becoming trapped and endangered, ensure that the door locking mechanism is disabled.

Packaging and old applicances

Unpack the appliance and dispose of the packaging in an environmentally-responsible manner.

This appliance is labelled in accordance with European Directive 2002/96/EC concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE).



The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

Protection of the environment / hints and tips

Your washing machine uses water, energy and detergent efficiently, thereby protecting the environment and reducing your household costs. See page 36 for consumption values of your appliance.

Hints and tips

Using your washing machine in an efficient and environmentally friendly manner:

Do not exceed maximum load.

Cottons	5,5kg
Easy care	2,6kg
Silk	2,0kg
Wool	2,0kg

With smaller amounts of laundry, the load adjust reduces the water and energy consumption.

- Where possibe, select the **Cotton Hygiene** with setting **60°C** programme instead of **Cotton Prewash** with setting **90°C** programme. The longer washing time in this 60°C programme means that the cleaning effects are comparable with those of a 90°C programme, although the power consumption is considerably lower.
- Do not use prewash for lightly to normally soiled washing.
- Add detergent according to the degree of soiling, amount of laundry and water hardness, and observe the detergent manufacturer's instructions.

General safety instructions

Your washing machine is intended for

- use in the household only,
- for washing machine-washable fabrics in washing lye,
- operation with cold drinking water and commercially available detergents and cleaning products which are suitable for use in washing machines

Do not leave children unsupervised near the washing machine.

Keep pets away from the washing machine.

Do not insert/pull out the mains plug with wet hands.

Do not pull out the mains plug by tugging the cable.

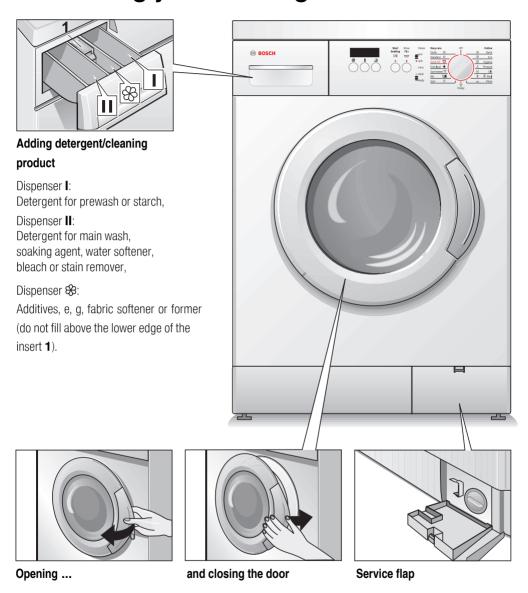
Do not touch the loading door when washing at high temperatures.

Caution when draining hot water.

Do not climb onto the washing machine.

Do not lean on the open washing machine door.

Introducing your washing machine



Control panel

LED display and functions

Indicates the data of programmes, show the Error information.

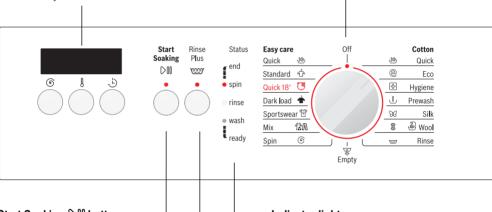
- **© Spin** button: selects desired spin speed.
- **§ Tempetature** button: selects desired washing temperature.
- **Start in time** button:selects desired start in time if required. The programme will start automatically after this time.

Programme selector

For switching the machine on and off and for selecting the programme.

Can be rotated in either direction.

The programme selector does not rotate while the programme is running, the programme sequence is electronically controlled.



Start Soaking ▷ III button

For starting the washing cycle /soaking the laundry.

(programme must have been selected).

Button for additional options

(in addition to the programme if required)

Rinse Plus : Additional rinse cycle

Additional options can be combined before the programme is started.

The indicator lights of the buttons come on, if the additional options are active.

Switching off the additional option: Press the button again. Indicator light goes out.

Indicator lights

"spin/end" "rinse" "wash/ready", illuminate when the **Start Soaking** D button is pressed and the particular programme section is running.

"wash/ready" flashes: the programme is selected.

"spin/end" flashes: the selected programme is finished.

Two indicator lights flash: Opetation error.

Before using your washing machine for the first time

Preparing your washing machine

Attention

The washing machine must have been installed and connected properly (refer to page 38).

- i The washing machine was tested before leaving the factory. To remove any water left over from testing procedures, the first washing cycle should be carried out **without** laundry in the machine.
- Turn the tap on.
- Pull out the detergent drawer all the way.
- Pour approx. 1 litre of water into chamber II of the detergent dispenser.
- Half fill the measuring beaker with detergent and pour into chamber II.
- i Do not use any special detergents for delicates or woollens (excessive foam).
- Close the detergent drawer.
- Close the washing machine door.
- Set the programme selector to **Cotton Prewash** and set the washing temperature to **90°C**. "wash/ready" indicator light flashes.
- Press the Start Soaking D button. "wash/ready" and Start Soaking indicator light are on. The programme starts.
- The programme is ended if "spin/end" indicator light flashes. Turn the programme selector to Off.

Preparing, sorting and loading the washing

Preparing the washing

Warning

Loose debris (e.g. coins, paper clips, needles, nails) can damage items of clothing as well as parts of the washing machine (e.g. drum).



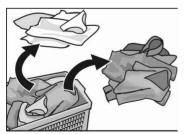
- Empty all pockets on items of clothing.
- Brush sand out of pockets and cuffs/turn-ups.
- Close zips, fasten pillow cases/cushion covers.
- Remove curtain runners or tie up in a net/bag.
- Wash in a net/cushion cover:
 - delicates, e.ig. tights, curtains,
 - small laundry items, e.g. socks, handkerchiefs,
 - underwired bras (underwire may become detached during washing and cause damage).
- Trousers, knitwear and knitted textiles, e.g. jersey garments, T-shirts or sweatshirts should be turned inside out.

Sorting the washing

Warning

Washing may become discoloured. Do not wash new coloured washing with other washing.

According to colour and degree of dirt



White items may become grey. Wash white and coloured items separately.

Degrees of dirt

Lightly soiled

No visible soiling or stains. Washing has probably absorbed body odour.

- Light-weight summer clothing and sportswear worn for several hours.
- T-shirts, shirts, blouses worn for up to one day.
- Bed linen, guest towels used for one day.

Normally soiled

Visible soiling and/or a few light stains.

- T-shirts, shirts, blouses soaked in sweat or worn several times.
- Underpants, briefs worn for one day.
- Tea towels, hand towels, bed linen used for up to one week.
- Curtains (without nicotine soiling) used for up to six months.

Very soiled

Visible soiling and/or stains.

- Kitchen towels used for up to one week.
- Fabric serviettes.
- Baby bibs.
- Children's outer clothing or football jerseys and shorts soiled with grass and/or earth.
- Work clothes, e.g. mechanic's overalls, baker's and butcher's clothing.

Typical stains

- Skin grease, cooking oil/fat, sauces, mineral oil, wax (containing fat/oil).
- Tea, coffee, red wine, fruit, vegetables (which can be bleached).
- Blood, egg, milk, starch (containing protein, carbohydrate).
- Soot, earth, sand (pigments), tennis clothing soiled with red clay.

Removing stains

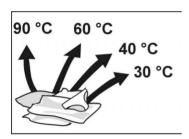
Remove/pretreat stains as soon as possible after they have occurred

First dab with a soapy solution. Do not rub.

Then select the appropriate programme and wash the item

Stubborn/dried in stains can sometimes only be removed by washing several times.

Sorting washing according to the instructions on the care labels



Only wash laundry that is labelled with the following care symbols:

hard-wearing textiles, heat-resistant textiles e.g. made from cotton or linen

for easy-care textiles e.g. cotton, linen, synthetic materials or blended fabrics

for easy-care, washable textiles e.g. silk, satin, synthetic materials or blended fabrics (e.g. curtains)

for hand and machine washable wool or wool-rich textiles

e.g. cashmere, mohair or angora, also suited for hand washable silk.

Do not wash laundry items which bear the following care label in the washing machine:

= do not wash

Loading the washing



A Risk of explosion!

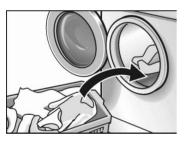
Items of clothing that have been pretreated with solvent-based cleaning agents, e.g. stain remover and dry cleaning spirit, represent an explosion hazard once loaded into the washing machine. Before loading the laundry, rinse thoroughly by hand.

Warning

Foreign objects in the drum may damage the laundry. Before loading the laundry, check that there is no debris in the drum.



Open the washing machine door.



- Unfold the sorted items of clothing and place them loosely into the drum. Mix large and small items. Laundry items which vary in size are more evenly distributed during the spin cycle.
- i Do not exceed recommended loads. Overloading will cause poor wash results and encourage creasing.



Close the washing machine door. Take care not to trap any items of clothing between the loading door and rubber seal.

Detergents and cleaning products

Dosing detergent

A Risk of poisoning!

Keep detergents and additives out of the reach of children.

Dose detergent according to

- the water hardness. You can find out the water hardness from your water utility company.
- the amount of laundry.
- the degree of soiling.
 Information on soiling can be found on page 11.
- the specifications of the detergent manufacturer.
 The correct dosage reduces the impact on the environment and produces a good washing result.

Pour liquid detergent into the corresponding dispenser.

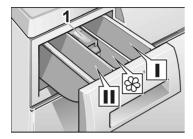
Too little detergent:

- The laundry is not washed clean and eventually becomes grey and hard.
- Greyish-brown dots (grease spots) may stain the laundry.
- The heating elements are calcifying.

Too much detergent:

- The environment is loaded.
- Excessive froth may be generated during the wash cycle causing a reduction in the washing mechanism. This may be the cause of poor washing and rinsing results.

Adding detergent/ cleaning product



Dispenser I

Detergent for prewash or starch.

Dispenser II

Detergent for main wash, water softener, pre-soaking agent, bleach and stain removal product.

Dispenser ₩

Cleaning product, e. g. fabric softener or fabric conditioner (do not fill above the lower edge of the insert **1: MAX**).

- i Concentrated or viscous fabric softener or fabric conditioner must be diluted with a little water before it is poured into the dispenser (prevents the overflow from becoming blocked).
- Pull out the detergent drawer all the way.
- Pour in detergent and/or cleaning product.
- Close the detergent drawer.

Programmes and functions

Select the desired programme.

For maximum spin speeds of the programmes see Page 18.

Programme selector

Basic programmes

Cotton Quick 👺, Eco 🕲

For hard-wearing textiles, e.g. made of cotton or linen.

Cotton Prewash $\ lacktriangledown$

Energy-intensive programme for heavily soiled hardwearing textiles made from cotton or linen.

Cottons Hygiene 掛

Long time washing programme, for heavily soiled hard-wearing textiles made from cotton or linen. Recommend washing temperature 60~90°C.

Easy care Quick 🦥, Standard 🖒

For easy-care textiles, e.g. made of cotton or linen. synthetic or blended fabrics.

Quick 18' 3

Easy-care textiles, e. g. made of cotton, linen, synthetic or blended fabrics.

i Short programme approx.18 minutes suitable for refreshing.

Dark load 🍲

Dark easy-care textiles.

Reduced spin speed.

Sportswear 🗑

Textiles for outdoor wear.

Reduced spin speed.

Mix (%/\)

Time-optimised programme for lightly soiled cotton textiles and easy-care textiles. Different types of washing can be washed together. Even suitable for washing new textiles before they are worn for the first time. Reduced spin speed.

i Wash white and coloured items separately. Do not wash new coloured washing with other washing.

Silk DR

For delicate, washable textiles, e.g. silk, satin, synthetic materials or blended fabrics (e.g. curtains). No subsequent spin cycle with rinsing period.

i We do not recommend washing these texties with other rougher textiles.

Wool 🖁 🚇

For hand and machine washable wool or wool-rich textiles, e.g. cashmere, mohair or angora.

Also suited for hand washable silk.

Programme options

Rinse www

Rinse cycle with subsequent spin cycle for rinsing hand-washed items or for starching.

Reduced spin speed.

Spin ©

Spin cycle for spinning hand-wash items after selection of required spin speed. Washing water or rinsing water is drained before the spin cycle.

Empty 𝔻

Water is drained after a programme that the water is still in the drum, such as **Rinse hold**, for gentle treatment of delicate laundry.

Additional options - buttons

Rinse Plus

An additional rinse cycle is carried out; Washing time is extended accordingly. Recommended applications:

- in areas with very soft water.
- for further improvement of the rinsing results.

Spin speed

In the **Cotton** programme the fabric will be spun at the maximum possible spin speed.

In the **Easy-Care**, **Silk** \bowtie and **Wool** \bowtie programmes the washing machine spins at a low speed- for gentle treatment of delicate laundry.

Maximum spin speeds

Revolutions per minute	Programme
WAG16260IN	
800	Cotton
800	Easy care
600	Silk
800	Wool

LED display



The LED display shows the data of programme which could to be set alternately before the programme starts, such as start in time, washing temperature, spin speed, etc; only remaining time is displayed after the programme starts.

After the programme has ended, it displays " <code>Fnd</code> " or if " ---- " **Rinse hold** was selected it displays " ---- " to remind there is still washing solution in the washing machine.

Spin

Press this button to select required spin speed or additional function " ---- " **Rinse hold.**

8 Washing temperature

Press this button to select required washing temperature for selected programme, in order to achieve good treatment for different kind of laundry, the selectable temperature for each programme maybe different.

Start in time

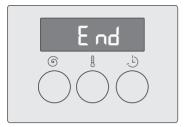
Selectable start in time is from 0 to 24 hours, when it reaches 24 hours, start in time can be cancelled by pressing this button again. Programme will start automatically after the selected start in time

Remaining time



When the programme has been selected, the expected programme duration is displayed.

 Turn the programme selector to desired programme. "wash/ready" control light flashes.
 LED dsplay shows the remaining time, e.g. 1:18= 1 hours and 18 minutes.



When the programme has ended, it display "End" If Rinse hold was selected, it displays "----" after the programme ends.

i While the programme is running, the programme duration may be extended or reduced for the following reasons.

Reductions in time occur because of:

- small loads.
- reduced heating times, e.g. if the water is hot.

Increases in time occur because of:

- additional rinse cycle if excessive foam is in the laundry,
- multiple spinning if the laundry is distributed poorly in the drum.
- increased heating times,e.g. when the water is too cold.
- water pressure too low,
- selection of an additional option,e.g. Rinse Plus function after the programme has startd,
- very absorbent washing extends the heating duration.

Start in time

Before a programme starts, you can specify by how many hours the start of the programme is to be delayed.

Turn the programme selector to desired programme. "wash/ready" control light flashes. LED dsplay shows the

remaining time



- Press the "♠" button. The LED shows " @'h" (h =hour).
- Press the "" button again to select the desired start in time.
- i The start in time can be set in 1-hour steps. The maximum start in time can be set to 24 hours. If a start in time of 24h has been set, the "I'h" can be accessed by pressing the ""." button again.
- i The start in time start working after pressing the Start Soaking D button. The cursor between number and h flashes until the start in time elapses and the programme starts.



- i The start in time is counted down by hour. When the start in time has elapsed, the programme starts automatically and the remaining time is displayed.
- i The start in time can be changed at any time before the programme starts. Press the "" button until the required time appears. The selected programme will not be changed.
- i If the programme was changed, the start in time was terminated also. The LED will displays remaining time. If required, reset the start in time.
- i You can add/remove laundry during the period of start in timeworks. Close the loading door immediatelly after finishing loading/removing.

Buzzer

The acoustic signal indicates:

- that additional functions (buttons) has been switched on or off,
- individual programme statuses (e.g.end of programme), operating errors and faults and the Start Soaking DIII button has been switched on or off.

Signal for switching additional function buttons on and off

- Press the **Start Soaking** D button and turn the programme selector to **Cotton Quick** D. Hold down the **Start Soaking** D button until the signal is emitted. The setting is stored.
- i When the additional function is switched on, a long signal sounds; when the additional function is switch off, a short signal sounds.
- The signal can be switched off by the same way as switched on it.

Signal for programme status and Start Soaking ▷ III button

- Turn the programme selector to **Cotton Quick** → press the **Rinse Plus** → button and hold on, you will hear the acoustic signal on and off alternately, release the button when the signal is on, the signal of **Start Soaking** → button and programme status has been switched on.
- i When the programme is started by pressing the **Start Soaking** ▷ ∅ button, a short signal sounds; when the programme is paused by press this button, no signal sounds.
- i When the programme has ended, the acoustic signal sounds for 10 minutes to remind the end of the programme. If operating error and faults occurs, the signal will sounds for caution.
- In order to switch off this signal, make sure that the signal for function buttons has been switch off or not on in advance. Turn the programme selector to **Cotton Quick** ③, press the **Rinse Plus** button and hold on, you will hear the acoustic signal on and off alternately, release the button when the signal is off,the signal of **Start Soaking** ⑤ ⑤ button and programme status has been switched off.

Childproof lock

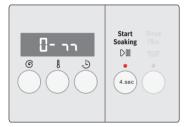
You can prevent your washing machine from the selected programme being changed inadvertently.

If the childproof lock has been selected:

- No changes can be made while the programme is running,
- the symbol "n-¬¬" flashes if the setting of programme is inadvertently changed,
- should the appliance be switched off and on while a programme is running the programme will continue at the point at which it was interrupted.

Activating the childproof lock

- After the programme starting, press the **Start Soaking** D button and hold on (for approx.4 seconds) until the "☐-¬¬" symbol is displayed after the "PRUS" appears for a while. Release the **Start Soaking** D button, the childproof lock is activated. The LED display shows remaining time and "☐-¬¬" symbol during the washing cycle.
- i If you have accidentally changed the running programme, the childproof lock will ensure the machine work with original programme. The LED display shows the symbol only.



Deactivating the childproof lock

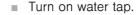
The childproof lock must be deactivated before making programme changes or ending programmes with setting "---- " (Rinse hold).

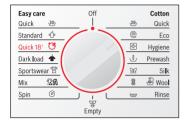
- Press the **Start Soaking** D button and hold on (for approx. 4 seconds) until the "□-¬¬" symbol goes out.
- i Caution!

The childproof lock cannot be deactivated if you have accidentally changed the programme.

Washing

Start programme



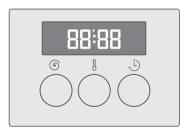


Turn the programme selector to the desired programme.

"wash/ready" indicator light flashes.



If required, press the button for additional option. The indicator light of the selected button is on.



If required, set the spin speed ,Rinse hold function, washing temperature or start in time.



■ Press the Start Soaking ▷ button. "wash/ready" indicator light stops flashing and "wash/ready" indicator light comes on. The programme starts.

Changing the programme

If you have accidentally selected the wrong programme

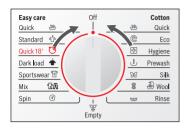
- If the childproof lock is active, temporarily deactivate, see page 23.
- Turn the programme selector to Off.
- Turn the programme selector to the desired programme.
 "wash/ready" indicator light flashes.
- Press the Start Soaking D button. "wash/ready" indicator light comes on. The new programme starts.

Cancelling the programme

If you wish to prematurely end a programme:

- If the childproof lock is active, temporarily deactivate, see page 23.
- Turn the programme selector to Off.
- Turn the programme selector to **Spin** ⑤ or **Empty** ♥.
 - "wash/ready" indicator light flashes.
- Press the Start Soaking D button. "wash/ready" indicator light stops flashing, "spin/end" indicator light is on.
- After drain or spin cycle, remove the laundry from the machine.

When the programme has Ended



"spin/end" indicator light flashes ,the LED display shows "End".

- If the childproof lock is active, temporarily deactivate, see page 23.
- Turn the programme selector to Off.
- i If "Rinse hold" option was selected, the LED display shows "----".
- If the childproof lock is active, temporarily deactivate, see page 23.
- Select an additional programme Spin 6.
- Press the Start Soaking D button.
- At the end of the programme option, turn the programme selector to Off.

Unload the laundry

- Turn off the water tap.
- Open the washing machine door.

If the loading door cannot be opened: Wait 2 minutes (safety function is active) or

there is still water in the washing machine if the "Rinse hold" option was selected.

In the latter case, select the **Empty** \mathfrak{F} or **Spin** \mathfrak{G} programme.

Unload the laundry.



Remove any foreign objects (e.g. coins, paper clips) from the drum and rubber seal - **risk of rust**!

Leave the washing machine door and detergent drawer open to allow the interior of the washing machine to dry.



Special applications

Soaking

- Load laundry of the same colour.
- Pour soaking agent into dispenser II according to the manufacturer's instructions.
- Press the **Start Soaking** white button. The programme starts.
- Press the Start Soaking DIII button according to the required soaking time, the programme is continued.

Starching

The laundry must not be treated with fabric softener.

- Insert the washing.
- Dose a quantity of starch for approx. 15 litres of water. Dissolve starch according to the manufacturer's instructions.
- Turn the programme selector to Rinse w.
- Press the Start Soaking D button.

As soon as the water runs in:

- pull out the detergent drawer a little and
- pour starch solution into dispenser I.
- Close the detergent drawer.

Dyeing

Only use dyes that are environmentally compatible and suitable for use in washing machines.

Caution

Washing in subsequent wash cycles may become discoloured

Apply dyes according to the manufacturer's instructions.

After dyeing:

- Pour approx. ½ measuring beaker of detergent into dispenser II.
- Without any laundry in the drum, allow the Cotton Prewash U " programme and set the washing temperature 90°C to run through.
- Wipe out the rubber seal.

Bleaching

Caution

Bleaches may contain sulphur or chlorine which can corrode components of the wasing machine. Do not bleach washing in the wasing machine.

Cleaning and care



A Risk of electric shock!

First, always disconnect the appliance from the power supply.

Never clean the appliance with a water iet.



Risk of explosion!

Never clean the appliance with solvents.

Clean the appliance housing and control panel

As required:

- Use hot soapy water or a mild, non-abrasive cleaning agent.
- Wipe dry with a soft cloth.

Cleaning the drum

If metal items (e.g. coins, paper clips, needles, nails) left in the drum have caused rust spots:

Use chlorine-free cleaning agents; comply with the manufacturer's instructions. Never use steel wool.

Descaling the washing machine

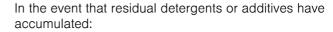
Attention

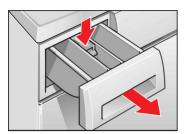
Descaling agents contain acids which may corrode the components of the washing machine and discolour the laundry.

Provided that you use the correct amount of detergent, it is not necessary to descale the washing machine.

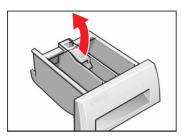
If descaling is nevertheless required, please follow the instructions supplied by the manufacturer of the descaling agent.

Cleaning the detergent dispenser

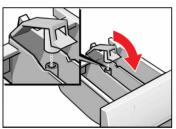




- Pull out the detergent drawer all the way,
- press down the insert and
- remove the detergent drawer.



- Open the cover.
- Clean the detergent drawer and cover under running water and dry.



- Close the cover and lock into position.
- i Insert the cover cylinder onto the guide pin.
- Slide in the detergent drawer.

Cleaning the drain pump

This is necessary if the washing solution has not been completely drained. The pump is blocked by either loose debris or fluff which accumulates if fluff-giving fabrics are washed.

(Up to 20 litres. Have a suitable container ready.)

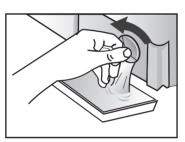
Drain the water



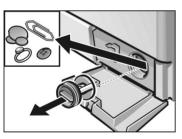
A Risk of scalding!

Allow the hot water to cool down beforehand. Keep children and pets away.

- Turn the programme selector to **Off**.
- Open service flap.



Carefully unscrew the pump cap - do not remove it completely - and let the water drain out into a shallow container (let the remainder drip onto a floor cloth). Repeat the operation until there is no water left in the machine.



- Remove the pump cap.
- Remove foreign objects/fluff from inside and clean the interior. The pump impeller wheel must be able to rotate. Clean any residual lye or fluff from the thread of the pump cover and pump housing.
- Insert the pump cap and screw tight.
- Insert and close the service flap.

To prevent unused detergent from flowing into the drain during the next wash cycle:

- Pour 1 litre of water into chamber II.
- Select the **Spin** ⑤ programme.

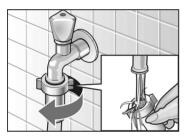
Cleaning water inlet strainers

This is necessary if very little or no water flows into the washing machine.

First, reduce the water pressure in the inlet hose:

- Turn off the tap.
- Turn the programme selector to any programme (except **Spin** ⑤ and **Empty** ③).
- Press the **Start Soaking** DM button, and allow the programme to run for approx. 40 seconds.

Cleaning the strainer at the water tap

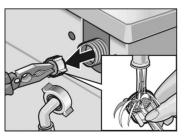


- Disconnect the hose fror the water tap.
- Rinse the strainer under flowing water.
- Connect the hose.

Cleaning the strainer on the washing machine



Disconnect the hose fror the back of the washing machine.



- Pull out the strainer and rinse under running water.
- Insert the strainer and reconnect the hose.
- Turn on the water tap and check whether water is still discharged. If water is leaking, check that the filter is correctly seated.
- Turn off the tap.

Troubleshooting Minor Faults

A Risk of electric shock!

Repairs may be carried out by customer service or authorised technicians only.

If repairs are needed, and assuming that you cannot eliminate the fault yourself with the aid the following table:

- Turn the programme selector to Off.
- Disconnect the appliance from the mains.
- Turn off the tap.
- Call customer service, see page 37.

Fault	Cause	Remedial action
Washing machine door cannot be opened.	There is water in the drum.	Select Spin © .
	Safety function is active.	Wait for 2 minutes.
Detergent residue in the detergent drawer.	Damp or lumpy detergent.	Clean and dry the detergent dispenser; see page 30.
		Use the dosing aid for liquid detergent.
Control lights do not come on.	A fuse has triggered.	Switch on/replace the fuse.
		If the fault occurs repeatedly, call Customer Service.
	Power failure.	An interrupted programme will be resumed when the power returns. If the washing is to be moved, proceed as described under "Cleaning the drain pump"; see from page 31.
	Plug is loose or not plugged in.	
Programme does not start. The "wash/ready" and "rinse"	Loading door not closed properly.	Check whether laundry is trapped in door.
indicator lights flash		Close the loading door (a click should be heard).
	Start Soaking ▷ (button not pressed.	Press the Start Soaking I button.

Fault	Cause Remedial action		
Water does not enter the machine	Tap not turned on.	Turn the tap on.	
or detergent is not washed away.	Inlet hose kinked or pinched.		
The "wash/ready" and "spin/end" indicator lights flash.	Filter blocked in water inlet hose.	Clean the strainer; see from page 32.	
Detergent in chamber I is not washed away.	A programme without Prewash was selected.	Select programme Cotton Prewash	
Water not visible in the drum.	Not a fault. The water lies below the visible part of the drum.		
Washing solution is not completely	Pumped blocked by foreign objects.	Clean the pump (refer to page 31).	
drained.The "rinse" and "spin/end" indicator lights flash.	Fluff-producing laundry was washed. The water drainage pipe or drain hose is blocked.	Clean drainage pipe and/or drainage hose.	
Water runs out from under the appliance.	Screw fitting of the inlet hose is leaking.	Tighten the screw-fitting.	
	Drainage hose is leaking.	Replace the drain hose.	
Foam comes out of the detergent drawer.	Too much detergent or detergent not suitable for use in washing machines used.	Mix 1 tablespoon of fabric softener with ½ litre of water and pour into chamber II of the detergent dispenser.	
		Reduce detergent dosage for next wash cycle or use detergent which is suitable for use in washing machines.	
The washing has not been spun correctly.	Large laundry items have become entangled and are not evenly distributed in the drum. For safety reasons, the high-speed final spin cycle was automatically cancelled.	Always load large and small items together into the drum.(see also imbalance compensation system).	
Spin result unsatisfactory.	The Rinse or Spin for programme selected maximum spin speed:see page 18.		
Spin cycle actuated several times.	Not a fault. Unbalanced load detection system is attempting to compensate the imbalance by spinning the washing several times.		

Fault	Cause	Remedial action
The programme takes longer than usual.	Not a fault. Imbalance compensation system is attempts to balance the laundry by repeated distribution.	Wash large and small items together in order to reduce the imbalance.
	The foam detection feature has activated an additional rinsing cycle to reduce the amount of foam.	Adjust the detergent dosage for the next wash cycle.
Washing result not satisfactory.	Soiling is greater than expected or recommended load has been exceeded.	Select Cotton Hygiene • or reduce load.
	Detergent was underdosed.	Dose detergent according to the manufacturer's instructions.
Detergent residue on the washing.	Some phosphate-free detergents contain water-insoluble residue which may appear as light stains on the washing.	Select Rinse immediately or brush out the washing after drying.
Grey residue on the washing.	Soiling caused by ointment, grease or oil.	Select maximum detergent dosage and maximum permitted temperature for the next wash cycle.

If the fault recurs, call Customer Service, see page 37.

Consumption values

Normal programme	Load	Consumption values**		Programme
		Power	Water	duration
Cotton Quick ³⁰	5,0 kg	0.27 kWh	401	0:39 h
Cotton Eco @	5,0 kg	0.23 kWh	47	1:18 h
Cotton Hygiene 掛 *	5,0 kg	0.76 kWh	47	2:28 h
Cotton Prewash (1) (the hot washing solution is mixed with approx. 5 litres of cold water before beind rained)	5,0 kg g	1.77 kWh	681	1:45 h
Easy care Standard ẩ⊳	2.6 kg	0.35 kWh	381	1:00 h
Silk 🕅	2,0 kg	0.22 kWh	421	1:05 h
₿ Wool	2,0 kg	0.13 kWh	281	0:50 h

^{*} Programme setting with **60°C** for test in accordance or in conformity with IEC 60 456.

^{**} Consumption values will differ from the indicated values depending on the water pressure, water hardness, water inlet temperature, ambient temperature, type and quantity of laundry and degree of soiling, utilised detergent, fluctuations in the mains voltage and selected additional options.

Customer service

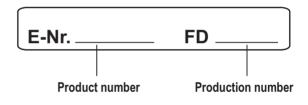
Before you call customer service, please check whether you can eliminate the fault yourself (see from page 33).

A technician who is called out to give advice will charge you, even if the appliance is still under quarantee.

You can find your nearest customer service in the enclosed address list. Please provide customer service with the product number (E-Nr.) and the production number (FD) of the appliance.

These numbers are shown on the rating plate which can be found on the frame of the open door and also on the identification plate, enclosed by a thick line, on the front of the machine behind the nameplate.





Please note the two numbers in the space provided above.

In specifying the product number and production number of your appliance, you help us in our attempt to prevent unnecessary travelling and the associated extra costs.

Installing, connecting and transporting

Safety instructions

A Risk of injury!

The washing machine is heavy. Take care when lifting it.

Caution

Frozen hoses may tear/burst. Do not install the washing machine in an area where there is a risk of frost or outdoors.

The washing machine may be damaged. Do not lift the washing machine by its projecting parts (e.g. door).

In addition to the safety information listed here, the local water and electricity supplier may have special requirements.

If in doubt, have the appliance connected by a specialist.

Moisture in the drum is due to the final inspection which every washing machine undergoes before it leaves the factory.

Standard accessories

- Water-inlet hose.
- Water drainage hose
- Elbow for attaching the drain hose e.g. into a wash basin.
- Power cord.
- Covers for holes left by removing the transport bolts.

Depending on the connection situation, the following part is also required:

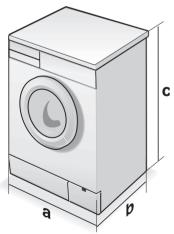
 1 hose clip Ø 24-40 mm (DIY store) is also required for connection to a siphon.

Useful tools

The following tools are helpful:

- Box wrench (SW 13)
- Spirit level

Dimensions



- a = 600 mm
- **b**= 560 mm
- c = 850 mm

Weight approx.63 kg

Installation surface

Appliance stability is important so that the washing machine does not "wander" during the spin cycles.

The installation surface must be solid and level. Soft floor coverings, e. g. carpets or floor coverings with a foam backing are not suitable.

If the washing machine is to be installed on a wooden floor:

- If possible, install the washing machine in a corner.
- Screw a water-resistant wooden board (at least 30 mm thick) to the floor.
- Secure the washing machine feet with fixing brackets*.

If the washing machine is to be installed on a base:

- Secure the washing machine feet with fixing brackets*.
- * Holding brackets (set) can be obtained from a specialist store or the Customer Service, order no. WMZ 2200.

Built-under or built-in appliance installation

The appliance must be built under or built in prior to connecting the power supply.

The appliance can be built into or under a kitchen work surface. For this purpose, a recess width of 60 cm is required.

The washing machine must only be installed under a one-piece worktop that is permanently attached to the surrounding cabinets.

Warning

For safety reasons in built-under installation, a metal cover* must be assembled by a specialist in place of the appliance cover plate.

 Cover plate (set) can be obtained from a specialist store or the Customer Service, order no.
 WMZ 20330.

Removing the transportation protection devices

Caution

The transport bolts must always be removed before using the appliance for the first time and must be retained for any subsequent transport (e.g. when moving).

- Release all screws A using the A/F 13 wrench until they can be moved freely.
- Removing the four spaces. They will fall to the floor when you tip the machine.

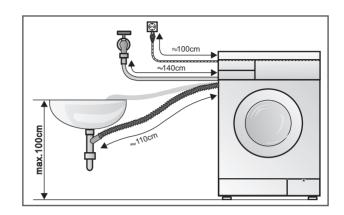


Insert the covers.

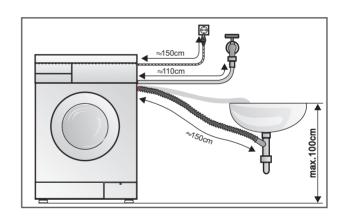


Hose and-cable lengths

Connection on left side



Connection on right side



Other hoses

Available from specialist dealers:

- Extended supply hose (approx. 2.20 m).

Connecting the water



Risk of electric shock!

To prevent leaks or water damage, it is essential to follow the instructions in this chapter!

Water inlet hose

Warning

Operate the washing machine with cold drinking water only. Do not connect to the mixer tap of an unpressurised hot-water apparatus.

If in doubt, have the appliance connected by a specialist.

Do not use a used inlet hose. Only use the inlet hose supplied or one which was purchased from an authorised specialist dealer.

The water inlet hose must not be

- kinked or crushed,
- modified or severed (strength is no longer) quaranteed).

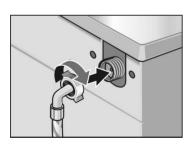
Plastic threads must only be tightened by hand. Do not remove the strainers from the water supply hose.

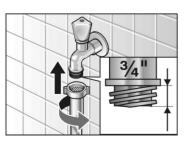
Check the mains water pressure:

- The water pressure should be between 1 and 10 bars (when the tap is turned on, at least 8 litres of water is discharged per minute).
- If the water pressure is higher, install a pressure reducing valve.

Connect the water supply hose

to the rear panel of the washing machine and ...





- to the tap.
- After connecting the water inlet hose: Turn on the water tap completely, and check connection points for water-tightness.

Water drainage hose

Warning

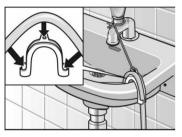
Do not bend or pull the water drainage hose.

Height difference between the placement area and drainage point: maximum 100 cm.



Drainage into a siphon:

Secure connection point with 24-40 mm \emptyset hose clip (specialist outlet).



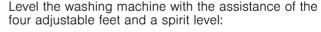
Drainage into a wash basin:

Warning

The plug must not block the drain of the wash basin.

- Secure the drainage hose to prevent it from slipping out of the sink.
- When the water is being pumped out of the washing machine, check that the water drains away quickly enough.

Aligning the washing machine

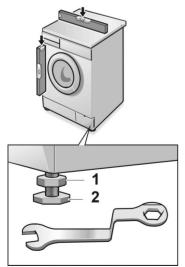


- Loosen the lock nut 1 using the wrench.
- Adjust the height by rotating the foot 2.
- Tighten the lock nut 1 against the housing.

All four appliance feet must be firmly on the ground. The washing machine must not wobble. The lock nuts on all four appliance feet must be tightened against the housing.



Loud noises, vibrations and "wandering" may be due to incorrect alignment!



Connecting the power

Caution

Connect the washing machine only to an alternating current via a correctly installed earthed socket.

The mains voltage must correspond to the voltage specification on the washing machine (nameplate). Connection specifications as well as the required fuses are stipulated on the appliance nameplate.

Ensure that:

- The mains plug and socket are compatible.
- The cable cross-section is adequate.
- The earthing system has been installed correctly.

The mains cable may be changed (if required) by an electrician only.

Replacement mains cable available from Customer Service.

Do not use multiple plugs/sockets or extension cables.

In the event that an earth-leakage circuit breaker is to be used, only use types marked with the following symbol: \boxtimes .

Only this symbol can guarantee compliance with all current regulations.

Do not insert/pull out the mains plug with wet hands.

Do not pull out the mains plug by tugging the cable.

Transport, e. g. when moving

Before transporting the washing machine:

- Turn off the tap.
- Reduce the water pressure in the water inlet hose (refer to page 32).
- Drain any residual washing solution (refer to page 31).
- Disconnect the washing machine from the mains.
- Dismantle the supply and drainage hose.
- Install transportation protection devices.

Having transported the appliance and ensured proper installation and connection, allow the **Spin** © programme to run through before starting the first wash programme.

Transporting the washing machine:

Preparing and inserting the transport bolts

- Remove the 4 covers C.
- Remove the rear cover D and prepare the transport bolts.
- Insert and tighten the transport bolts.

