

Your washing machine

Congratulations – You have opted for a modern, high-quality domestic appliance manufactured by Bosch. The washing machine is distinguished by its economical energy consumption.

Each appliance which leaves our factory is inspected thoroughly to ensure that it functions properly and is in perfect condition.

For further information and a selection of our products go to our web site:
www.bosch-home.com or contact our customer service centres

Environmental disposal

Dispose of packaging in an environmentally friendly manner.

This appliance has been identified in accordance with the European Directive 2002/96/EG on Waste Electrical and Electronic Equipment (WEEE).

The Directive specifies the framework for an EU-wide valid return and recycling of waste appliances.

Contents

	Page
■ Intended use	1
■ Programmes	1
■ Setting programme	3
■ Washing	3/4
■ After washing	4
■ Individual settings	5
■ Important information	6
■ Overview of programmes	7
■ Safety instructions	8
■ Consumption values	8
■ Care	9
■ Information on the display panel	9
■ Maintenance	10
■ What to do if ...	11

Intended use

- for use in the household only,
- for the washing of machine-washable textiles in a detergent solution,
- to be operated with cold drinking water and commercially available detergents and care products which are suitable for use in washing machines.

- ⚠ Do not leave children unattended near the washing machine!
- Keep pets away from the washing machine!

Programmes

For detailed overview of programmes → Page 7.

Spin speed can be selected individually.

👕 Cottons	hard-wearing textiles
👖 Stains	hard-wearing textiles
👕 Mixed Load	different types of washing
⌚ Super Quick	short programme; also suitable as a rinse programme
👕 Easy-Care	easy-care textiles
👕 Delicates	delicate washable textiles
👕 Woollens	hand/machine-washable textiles
👕 Drain	the rinsing water if Rinse Hold (= without final spin) occurs
👕 Spin	washing washed by hand

Preparation

⚠ Correct installation according to separate installation instructions.

Checking the machine

- Never switch on a damaged machine!
- Inform your customer service!

Turn on the tap

Insert mains plug

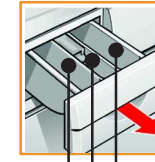
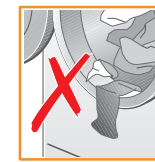
- ⚠ With dry hands only! Take hold of the plug only!

Before washing for the first time, wash once without any washing. See page 6

Sorting and inserting the washing

Follow manufacturer's care information! According to the information on the care labels. According to type, colour, soiling and temperature. Do not exceed maximum load → page 7.

Follow important instructions! → page 6!



- Dispenser I: Detergent for prewash
- Dispenser II: Fabric softener, starch
- Dispenser III: Detergent for main wash, fabric softener, bleaching agent, stain remover
- ⓘ Dilute viscous fabric softener and fabric conditioner with water. Prevents blockage of the overflow.

Set and adjust programme**

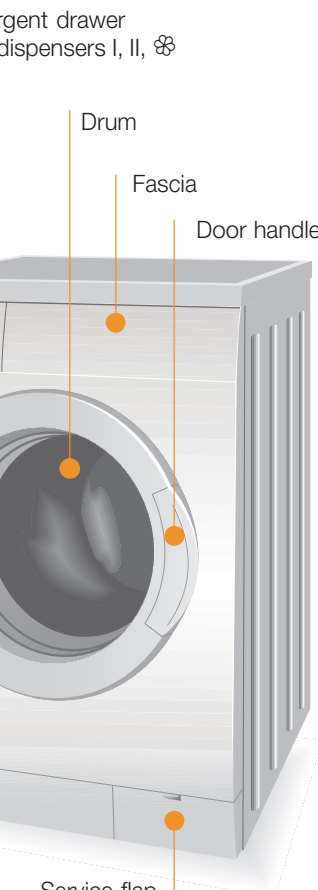
ⓘ ** If the → symbol flashes in the display panel, the childproof lock is active → deactivate, page 5.

For additional functions and option buttons see individual settings, page 5.

ⓘ Programme selector for switching the machine on and off and for selecting the programme. Can be rotated in either direction.

Select Start

Wash



Removing washing

Open washing machine door and remove washing. Remove any foreign objects – risk of rusting. Leave door and detergent drawer open so that residual water can evaporate.

Turn off the tap

Not required for Aqua-Stop models.

Switch off

Set programme selector to **Off**.

End of programme when ...

... **Start** ⬇ flashes and **-0-** is indicated on the display panel. If **Rinse Hold** (= without final spin) active: Set programme selector to **Drain** 🚰 or select spin speed. Select **Start** ⬇.

Change programme ...

If you have mistakenly selected a wrong programme:

- Reselect programme.
- Select **Start** ⬇.

... or terminate

- ⚠ Risk of scalding! Detergent solution and washing can be hot. If necessary leave washing in the washing machine to cool down.
- Select **Off**.
- Select **Spin** 🌀 or **Drain** 🚰.
- Select **Start** ⬇.

Individual settings

Option button ⬇ Ready in

When you select the programme, the respective time to the end of the programme is displayed. It can be adjusted to a maximum of 24 hours in 1-hour intervals. Keep pressing the **Ready in** ⬇ button until the required number of hours is indicated (h=hour). Select **Start** ⬇. It is not possible to make adjustments once the programme has started.

Spin speed depending on model

The spin speed or **Rinse Hold** (= without final spin) can be set before and while the selected programme is running. Effects dependent on the programme progress. The maximum selectable spin speed depends on the model and the set programme.

Additional functions see also programme overview

👕 Wash Plus	Extension of the washing time for a more intensive washing of highly soiled washing or 6 kg of cottons and coloureds.
👕 Prewash	For heavily soiled, hard-wearing washing, e.g. made of cotton or linen. Prewash at 30 °C.
👕 Reduced Ironing	Special spin sequence with subsequent fluffing. Gentle final spin – residual moisture in the washing increased slightly.
👕 Aqua Plus	Increased water level and additional rinse cycle, extended washing time. For areas with very soft water or for further improvement of the rinsing result.

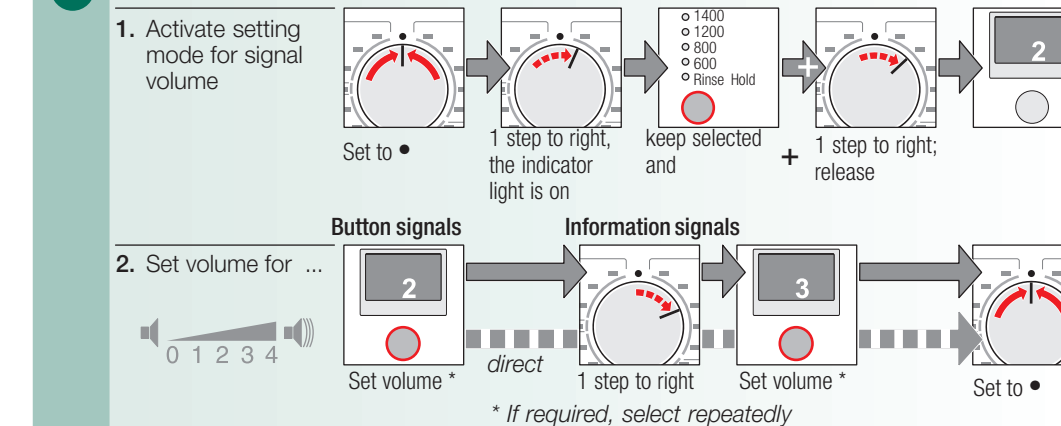
Display symbol → Child safety

→ Child safety/lock
You can lock the washing machine to prevent the functions you have set from being changed inadvertently. ON/OFF: Press and hold the Start/Pause button for 5 seconds after the start/end of the programme. Note: The childproof lock can remain activated until you wish to start the next programme, even after switching off the machine. Then you can deactivate the childproof lock before the start of the programme and activate it as necessary once the programme has started.

Start ⬇

To start or interrupt the programme and to activate/deactivate the childproof lock.

Volume of button and information signals



Important information

Protecting the washing and the machine

- Empty pockets.
- Remove metal parts (paper clips, etc.).
- Wash delicates in the net/bag (tights, curtains, underwired bras).
- Close zips, button up covers.
- Brush sand out of pockets and collars.
- Remove curtain fittings or include in the net/bag.

Before washing for the first time

Do not put any washing in the washing machine! Turn on the tap, fill with approx. 1 litre of water and then pour ½ measuring cup of detergent into dispenser II. Set programme selector to **Easy-Care 60 °C** and select **Start** ⬇. At the end of the programme set the programme selector to **Off**.

Washing with different degrees of soiling

Light	Wash new items separately. Do not prewash.
Heavy	If required, pretreat stains. Select Wash Plus additional function. Load less washing. Prewash.

Soaking Load washing of the same colour

Pour soaking agent/detergent into dispenser II according to the manufacturer's instructions. Set programme selector to **Cottons 30 °C** and select **Start** ⬇. After approx. 10 minutes select **Start** ⬇. After the required soaking time reselect **Start** ⬇ if the programme is to be continued or change the programme.

Starching Washing should not be treated with fabric softener

Liquid starch can be used in all wash programmes. Meter starch into the fabric softener dispenser 🌀 according to manufacturer's specifications.

Dyeing/Bleaching

Dye in small quantities only. Salt can corrode stainless steel. Observe the dye manufacturer's specifications. Do **not** bleach laundry in the washing machine.

Protection of the environment/conservation tips

- Utilise the maximum amount of washing for the particular programme.
- Wash normally soiled washing without prewash.
- Instead of **Cottons 90 °C** select **Stains 60 °C** programme. Comparable cleaning result with significantly lower energy consumption.
- Meter detergent according to the manufacturer's instructions and water hardness.
- If the washing is then dried in the tumble dryer, select spin speed according to the instructions of the dryer manufacturer.

👤 Cottons	30, 40, 60, 90 °C	6 kg*	Wash Plus, 🔄 Prewash, 🔄 Reduced Ironing, 🔄 Aqua Plus
👤 Stains	60 °C		
👤 Easy-Care	30, 40, 60 °C	3 kg*	Wash Plus, 🔄 Prewash, 🔄 Reduced Ironing, 🔄 Aqua Plus ; Different types of washing can be washed together
👤 Mixed Load	30 °C		
👤 Delicates	30 °C		Wash Plus, 🔄 Prewash, 🔄 Reduced Ironing, 🔄 Aqua Plus ; no spin cycle between the rinse cycles
👤 Woollens	cold, 30 °C	2 kg	Especially gentle wash programme to prevent shrinkage, prolonged programme pauses (textiles rest in the detergent solution).
👤 Super Quick	30 °C		Short programme approx. 15 minutes, suitable for washing lightly soiled items and for thorough rinsing (do not add any detergent)

Spin 🔄, Drain 🔄

The programmes are time-controlled for lightly soiled textiles. If textiles are heavily soiled, reduce the load or select additional functions: e.g. 🔄 Wash Plus. When washing the maximum load for programmes marked with *, always select the 🔄 Wash Plus option. Regardless of the type of washing, 🔄 Easy-Care 40 °C with maximum spin speed is the best short programme for the job. Programmes without prewash – pour detergent into dispenser II, programmes with prewash – divide detergent between dispensers I and II.

Robert Bosch Hausgeräte GmbH
Carl-Wery-Str. 34
81739 München / Germany

9000 422 487
0110

WAE28364GB...

Safety instructions

- Read and follow the operating and installation instructions and all other information enclosed with the washing machine.
- Retain documents for subsequent use.
- Risk of electric shock**
 - Never pull out the mains plug by tugging the power cord!
 - Never insert/pull out the mains plug with damp hands.
- Risk of injury**
 - Washing machine door may become very hot.
 - Caution when draining hot detergent solution.
 - Do not climb on the washing machine.
 - Do not lean on the open washing machine door.
 - Do not touch the drum in case it is still spinning.
 - Caution when opening the detergent drawer while washing machine is running!
 - Keep detergents and care products out of the reach of children.
 - Keep packaging, plastic film and packaging parts out of the reach of children.
- Risk of poisoning**
- Risk of suffocation**
- Danger to life**
 - For worn-out appliances:
 - Disconnect the mains plug.
 - Sever the power cord and discard together with the plug.
 - Destroy the lock on the washing machine door. This will prevent children from locking themselves in and suffocating.
 - Caused by detergents containing solvents, e.g. stain remover/items of washing pretreated with solvent naphtha may result in an explosion after being loaded into the washing machine. Beforehand thoroughly rinse items of washing by hand.
- Risk of explosion**

Consumption values

Programme	Additional function	Load	Current **	Water **	Programme duration **
👤 Cottons 40 °C*	Wash Plus 🔄	6 kg	0.60 kWh	53 l	2:13 h
👤 Stains 60 °C*	Wash Plus 🔄	6 kg	1.02 kWh	45 l	2:15 h
👤 Cottons 90 °C	Wash Plus 🔄	6 kg	1.90 kWh	60 l	2:13 h
👤 Easy-Care 40 °C*	Wash Plus 🔄	3 kg	0.55 kWh	50 l	1:24 h
👤 Easy-Care 40 °C* (also suitable as short programme)	–	3 kg	0.54 kWh	40 l	0:55 h
👤 Mixed Load 30 °C	–	3 kg	0.32 kWh	35 l	0:44 h
👤 Delicates 30 °C	–	2 kg	0.25 kWh	38 l	0:32 h
👤 Wool 30 °C*	–	2 kg	0.15 kWh	34 l	0:40 h

- * Programme setting to be tested in accordance with European standard 60 456. Note on comparative tests: test the test programme with maximum load, **Wash Plus** 🔄 option selected, maximum spin speed. A **short programme** which can be used for coloured items is 👤 **Easy-Care 40 °C**, without the **Wash Plus** 🔄 option selected and set to maximum spin speed.
- ** The values deviate from the indicated values depending on water pressure, water hardness, water inlet temperature, room temperature, type and amount of washing and degree of soiling, utilised detergent, fluctuations in the mains voltage and selected additional functions.

Care

Machine housing, control panel

- Wipe with a soft, damp cloth.
- Do not use any abrasive cloths, sponges or cleaning agents (stainless-steel cleaner).
- Immediately remove washing and cleaning agent residue.
- Do not clean the appliance with a water jet.

Clean the detergent drawer ...

... if it contains detergent or fabric softener residue.

1. Pull out, depress insert, completely remove.
2. Open the cover.
3. Clean with water and dry.
4. Close and lock the cover (place cylinder on guide pin).
5. Insert detergent drawer.

Leave detergent drawer open so that residual water can evaporate.

Drum

- Leave washing machine door open so that the drum can dry out.
- Rust stains – use chlorine-free cleaning agent, not steel wool.

Descaling No washing in the machine!

- Descale according to the instructions of the descaling agent-manufacturer, not required for correct detergent dosage.

Information on the display panel depending on model

F:16	Close the washing machine door properly; washing may be caught.
F:17	Turn the tap on fully, supply hose kinked/jammed; clean filter –> page 10, water pressure too low.
F:18	Detergent solution pump blocked; Clean the detergent solution pump –> page 10. Drainage hose / waste pipe blocked; Clean the drainage hose at the siphon –> Page 10.
F:21	Motor fault. Call customer service!
F:23	Water in the base pan, appliance leaking. Call customer service!

Maintenance

Detergent-solution pump

Set programme selector to **Off**, pull out the mains plug.

1. Open and remove service flap.

2. For models with drainage hose: Take drainage hose out of the holder and pull out of the housing. Remove sealing cap, allow detergent solution to flow out. Press on sealing cap and insert drainage hose into the holder.

- 2* For models without drainage hose: Carefully unscrew pump cover until the detergent solution begins to run out. When the service flap is half full, screw back the pump cover and empty the service flap. Repeat steps until all the detergent solution has run out.

3. Carefully unscrew the pump cover (residual water).

4. Clean the interior, pump cover thread and pump housing (fan impeller in the detergent-solution pump must rotate).

5. Reinsert and screw on pump cover.
6. Insert and close service flap.

To prevent unused detergent from flowing into the outlet during the next wash: Pour 1 litre of water into dispenser II and select the **Drain** 🔄 programme.

Filters in the water supply

Risk of electric shock! Do not immerse Aqua-Stop safety device in water (contains electric valve).

Release water pressure in the supply hose:

1. Turn off the tap!
2. Select any programme (except **Spin** 🔄/Drain 🔄).
3. Press **Start** 🔄. Leave programme for approx. 40 seconds.
4. Set programme selector to **Off**.
5. Remove hose from tap.
6. Clean filter with small brush.
7. Depending on the model, remove hose from the rear of the appliance and clean the filter.

8. Connect the hose and check for leaks.

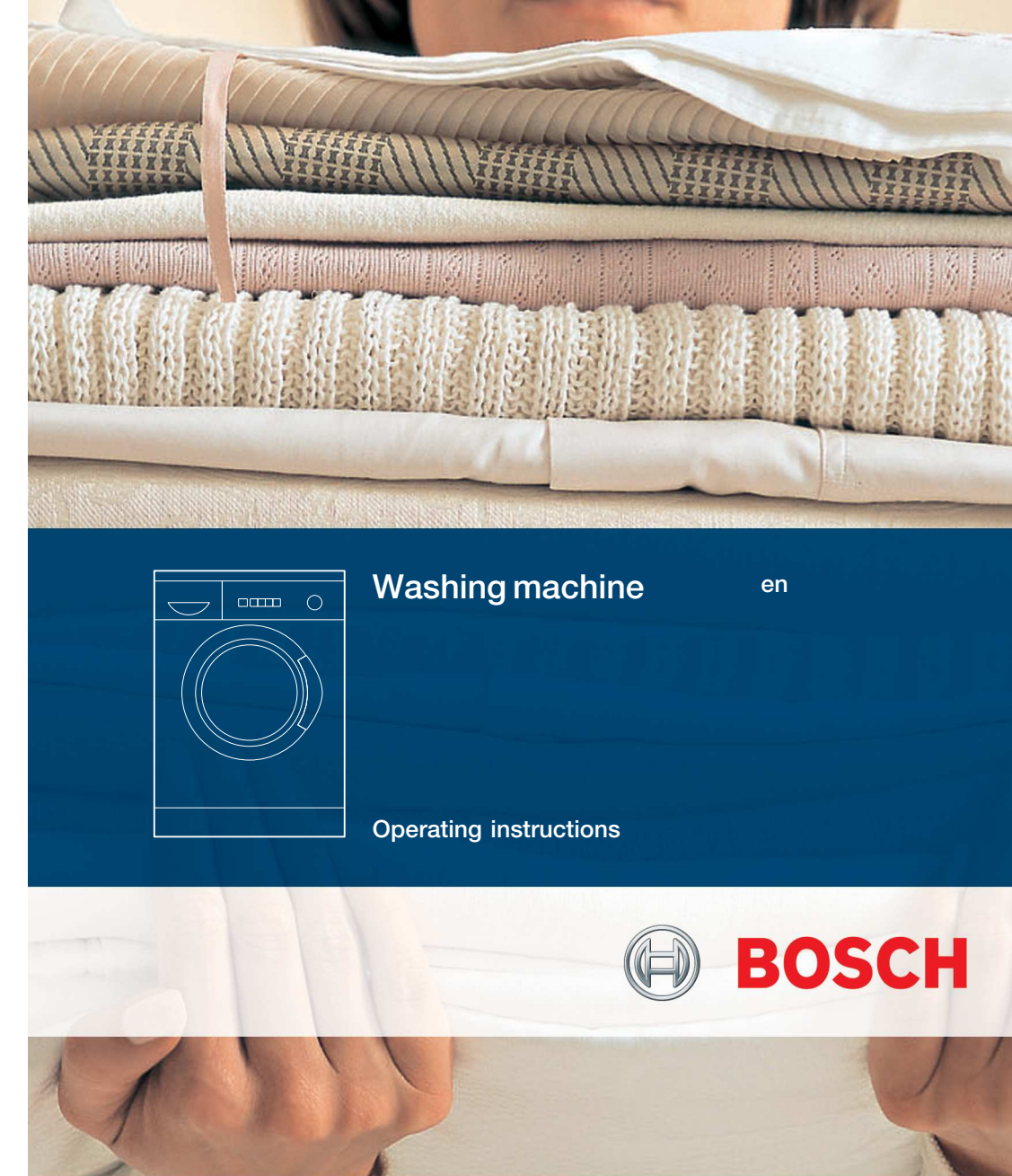
Drainage hose at the siphon

Set the programme selector to **Off**, disconnect the mains plug.

1. Loosen the hose clamp, carefully remove the drainage hose (residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.

What to do if ...

- Water is running out.
 - Correctly attach/replace drainage hose.
 - Tighten screw-fitting on the supply hose.
- Water not flowing in. Detergent not washed in.
 - **Start** 🔄 not selected?
 - Tap not open?
 - Filter blocked? Clean filter –> page 10.
 - Supply hose kinked or jammed?
- Washing machine door cannot be opened.
 - Safety function active, wait for approx. 2 minutes.
 - **Rinse Hold** (= without final spin) selected?
- Programme does not start.
 - **Start** 🔄 selected?
 - Door closed?
 - Childproof lock active? Deactivate –> page 5.
- Detergent solution is not drained.
 - Clean detergent-solution pump –> page 10.
 - Clean outlet pipe and/or drainage hose.
- Washing not spun correctly.
 - Distribute small and large items of washing in the drum.
- Spin cycle actuated several times.
 - Not a fault – unbalanced load detection system adjusts imbalance.
- Water not visible in the drum.
 - Not a fault – water below the visible area.
- Residual water in the dispenser for care product.
 - Not a fault – effect of the care product not impaired.
- Odour formation in the washing machine.
 - Run 🔄 **Cottons 90 °C** programme without washing. Use standard detergent.
- Foam is coming out of the detergent drawer.
 - Too much detergent used?
 - Mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment II (*not with outdoor fabrics!*).
 - Reduce detergent dosage for the next wash cycle.
- Vibrations during spin cycle.
 - Appliance feet fixed?
 - Secure appliance feet (*Installation instructions*).
 - Transportation safety devices removed?
 - Remove transportation safety devices (*Installation instructions*).
- Spin result not satisfactory.
 - **Reduced Ironing** selected? –> page 5.
- Display panel/indicator lights do not function while the appliance is running.
 - Power failure?
 - Fuse tripped? Switch on/replace fuse.
 - If the fault occurs repeatedly, call customer service.
- Programme progress longer than usual.
 - Not a fault – unbalanced load detection system adjusts imbalance by repeatedly distributing the washing.
 - Not a fault – foam control system active – a rinse cycle is started.
- Detergent residue on the washing.
 - Occasionally phosphate-free detergents contain water-insoluble residue.
 - Select 🔄 **SuperQuick** or brush the laundry after washing.
- If a fault cannot be rectified or a repair is required:
 - Set programme selector to **Off** and pull out the mains plug.
 - Turn off the tap and call customer service (*Installation instructions*).



Read these instructions before switching on the washing machine!
Also follow the separate Installation instructions.
Follow the safety instructions on page 8!

Your washing machine

Congratulations – You have opted for a modern, high-quality domestic appliance manufactured by Bosch. The washing machine is distinguished by its economical energy consumption.

Each appliance which leaves our factory is inspected thoroughly to ensure that it functions properly and is in perfect condition.

For further information and a selection of our products go to our web site:

www.bosch-home.com or contact our customer service centres

Environmental disposal

Dispose of packaging in an environmentally friendly manner.

This appliance has been identified in accordance with the European Directive 2002/96/EG on Waste Electrical and Electronic Equipment (WEEE).

The Directive specifies the framework for an EU-wide valid return and recycling of waste appliances.



Contents

Page

Intended use	1
Programmes	1
Setting programme	3
Washing	3/4
After washing	4
Individual settings	5
Important information	6
Overview of programmes	7
Safety instructions	8
Consumption values	8
Care	9
Information on the display panel	9
Maintenance	10
What to do if ...	11

Intended use

- for use in the household only,
- for the washing of machine-washable textiles in a detergent solution,
- to be operated with cold drinking water and commercially available detergents and care products which are suitable for use in washing machines.



- Do not leave children unattended near the washing machine!
- Keep pets away from the washing machine!

Preparation



Correct installation according to separate installation instructions.



Checking the machine

- Never switch on a damaged machine!
- Inform your customer service!



Turn on the tap



Insert mains plug



With dry hands only!
Take hold of the plug only!



Programmes

For detailed overview of programmes → Page 7.

Spin speed can be selected individually.

	Cottons	hard-wearing textiles
	Stains	hard-wearing textiles
	Mixed Load	different types of washing
	Super Quick	short programme; also suitable as a rinse programme
	Easy-Care	easy-care textiles
	Delicates	delicate washable textiles
	Woollens	hand/machine-washable textiles
	Drain	the rinsing water if Rinse Hold (= without final spin) occurs
	Spin	washing washed by hand

(* depending on model)

Additional functions	Spin speed*	Display panel/Option button	Start/Pause	Program
 Wash Plus Pre-wash Reduced Ironing Aqua Plus	 Spin ● 1400 ● 1200 ● 800 ● 600 ● Rinse Hold	 Ready in	 Start	 Easy-Care 40 60 30 cold 30 Woollens Drain
 All buttons are sensitive, they only need to be touched gently! If the Option buttons are touched for longer, the setting options will automatically run!				 Status 1 – 24h Ready in Programme progress Child safety, Washing Programme ends in ..

Before washing for the first time,
wash once without any washing. See page 6

Sorting and inserting the washing

Follow manufacturer's care information!
According to the information on the care labels.
According to type, colour, soiling and temperature.
Do not exceed maximum load -> page 7.

Follow important instructions! -> page 6!

Insert large and small items of washing! Close the washing machine door. Take care not to trap any items of clothing between the loading door and rubber seal.

Add detergent and care product

Meter accordingly:
Washing amount, soiling, water hardness (ask your water supply company) and manufacturer's instructions. Pour liquid detergent into the appropriate dispenser and place in the drum.

Dispenser I: Detergent for prewash

Dispenser : Fabric softener, starch

Dispenser II: Detergent for main wash, fabric softener, bleaching agent, stain remover

Dilute viscous fabric softener and fabric conditioner with water.
Prevents blockage of the overflow.

Set and adjust programme**

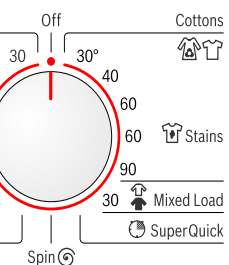
i ** If the  symbol flashes in the display panel, the childproof lock is active -> deactivate, page 5.

For additional functions and option buttons see individual settings, page 5.

i Programme selector for switching the machine on and off and for selecting the programme. Can be rotated in either direction.

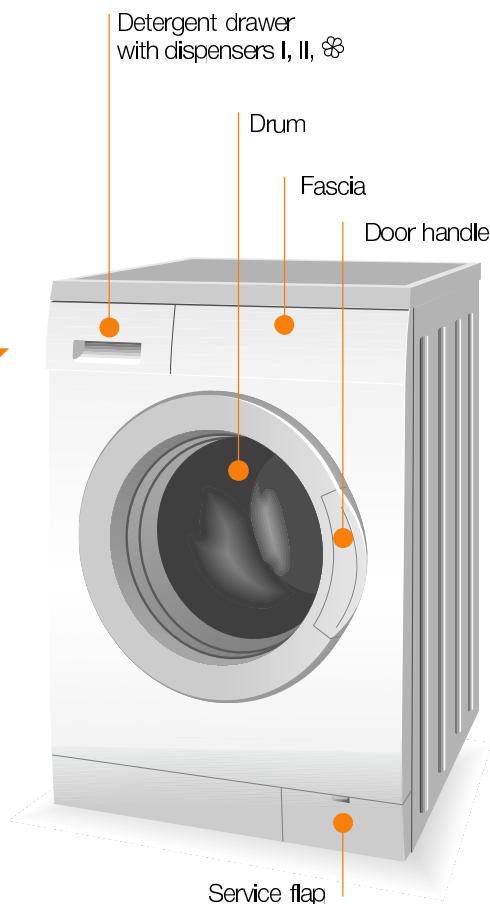
Select Start 

Programme selector



... displays:
...g, Rinse, Spin

Wash



Wash

Removing washing

Open washing machine door and remove washing.
Remove any foreign objects – risk of rusting.
Leave door and detergent drawer open so that residual water can evaporate.




Turn off the tap

Not required for Aqua-Stop models.


Switch off

Set programme selector to **Off**.



End of programme when ...

... **Start**  flashes and **-0-** is indicated on the display panel.
If **Rinse Hold** (= without final spin) active: Set programme selector to **Drain**  or select spin speed. Select **Start** .

Change programme ...



If you have mistakenly selected a wrong programme:
– Reselect programme.
– Select **Start** .

... or terminate

! Risk of scalding!
Detergent solution and washing can be hot.
If necessary leave washing in the washing machine to cool down.
– Select **Off**.
– Select **Spin**  or **Drain** .

Individual settings





Option button Ready in

When you select the programme, the respective time to the end of the programme is displayed. It can be adjusted to a maximum of 24 hours in 1-hour intervals. Keep pressing the **Ready in**  button until the required number of hours is indicated (h=hour). Select **Start** . It is not possible to make adjustments once the programme has started.


Spin speed *depending on model*

The spin speed or **Rinse Hold** (= without final spin) can be set before and while the selected programme is running. Effects dependent on the programme progress. The maximum selectable spin speed depends on the model and the set programme.

Additional functions *see also programme overview*

 Wash Plus	Extension of the washing time for a more intensive washing of highly soiled washing or 6 kg of cottons and coloureds.
 Prewash	For heavily soiled, hard-wearing washing, e.g. made of cotton or linen. Prewash at 30 °C.
 Reduced Ironing	Special spin sequence with subsequent fluffing. Gentle final spin – residual moisture in the washing increased slightly.
 Aqua Plus	Increased water level and additional rinse cycle, extended washing time. For areas with very soft water or for further improvement of the rinsing result.

Display symbol Child safety

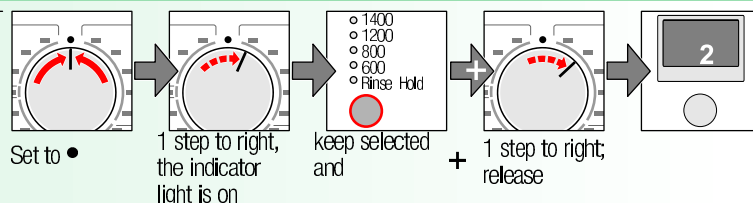
 Child safety/lock
You can lock the washing machine to prevent the functions you have set from being changed inadvertently.
ON/OFF: Press and hold the Start/Pause button for 5 seconds after the start/end of the programme.
Note: The childproof lock can remain activated until you wish to start the next programme, even after switching off the machine. Then you can deactivate the childproof lock before the start of the programme and activate it as necessary once the programme has started.

Start

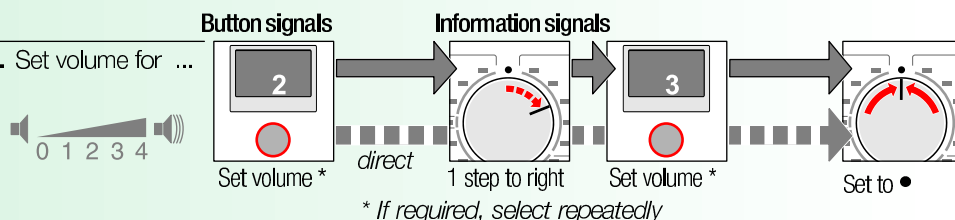
To start or interrupt the programme and to activate/deactivate the childproof lock.

Volume of button and information signals

1. Activate setting mode for signal volume



2. Set volume for ...



Important information





Protecting the washing and the machine

- Empty pockets.
- Remove metal parts (paper clips, etc.).
- Wash delicates in the net/bag (tights, curtains, underwired bras).
- Close zips, button up covers.
- Brush sand out of pockets and collars.
- Remove curtain fittings or include in the net/bag.






Before washing for the first time

Do not put any washing in the washing machine! Turn on the tap, fill with approx. 1 litre of water and then pour ½ measuring cup of detergent into dispenser II. Set programme selector to  **Easy-Care 60 °C** and select **Start** .

At the end of the programme set the programme selector to **Off**.







Washing with different degrees of soiling

Light		Wash new items separately. Do not prewash.
Heavy		If required, pretreat stains. Select  Wash Plus additional function. Load less washing. Prewash.




Soaking *Load washing of the same colour*

Pour soaking agent/detergent into dispenser II according to the manufacturer's instructions. Set programme selector to  **Cottons 30 °C** and select **Start** . After approx. 10 minutes select **Start** . After the required soaking time reselect **Start**  if the programme is to be continued or change the programme.



Starching *Washing should not be treated with fabric softener*

Liquid starch can be used in all wash programmes. Meter starch into the fabric softener dispenser  according to manufacturer's specifications.





Dyeing/Bleaching

Dye in small quantities only. Salt can corrode stainless steel. Observe the dye manufacturer's specifications. Do **not** bleach laundry in the washing machine.



Protection of the environment/conservation tips

- Utilise the maximum amount of washing for the particular programme.
- Wash normally soiled washing without prewash.
- Instead of  **Cottons 90 °C** select  **Stains 60 °C** programme. Comparable cleaning result with significantly lower energy consumption.
- Meter detergent according to the manufacturer's instructions and water hardness.
- If the washing is then dried in the tumble dryer, select spin speed according to the instructions of the dryer manufacturer.

Programme overview → Pay attention to the Consumption values table on page 8 and the information on page 6.

Programmes	°C	max.	Type of washing	Additional functions (depending on model); information
Cottons	30, 40, 60, 90 °C	6 kg*	Hard-wearing textiles, heat-resistant textiles made of cotton or linen	Wash Plus, Prewash, Reduced Ironing, Aqua Plus
Stains	60 °C			
Easy-Care	30, 40, 60 °C	3 kg*	Easy-care textiles made of cotton, linen, synthetic fibres or blended fabrics	Wash Plus, Prewash, Reduced Ironing, Aqua Plus;
Mixed Load	30 °C		Textiles made of cotton and easy-care textiles	Wash Plus, Prewash, Reduced Ironing, Aqua Plus; Different types of washing can be washed together
Delicates	30 °C		For delicate, washable textiles, e.g. made of silk, satin, synthetic fibres or blended fabrics (e.g. curtains)	Wash Plus, Prewash, Reduced Ironing, Aqua Plus; no spin cycle between the rinse cycles
Woollens	cold, 30 °C	2 kg	Hand or machine-washable wool or rich-wool textiles	Especially gentle wash programme to prevent shrinkage, prolonged programme pauses (textiles rest in the detergent solution).
Super Quick	30 °C		Easy-care fabrics made of cotton, linen, synthetic fibres or blended fabrics	Short programme approx. 15 minutes, suitable for washing lightly soiled items and for thorough rinsing (do not add any detergent)
Additional programmes			Spin , Drain ,	

i The programmes are time-controlled for lightly soiled textiles. If textiles are heavily soiled, reduce the load or select additional functions, e.g. **Wash Plus**.
When washing the maximum load for programmes marked with *, always select the **Wash Plus** option.
Regardless of the type of washing, **Easy-Care 40 °C** with maximum spin speed is the best short programme for the job.
Programmes without prewash – pour detergent into dispenser II, programmes with prewash – divide detergent between dispensers I and II.

Robert Bosch Hausgeräte GmbH
Carl-Wery-Str. 34
81739 München / Germany

9000 422 487

WAE28364GB...

0110



Safety instructions

- Read and follow the operating and installation instructions and all other information enclosed with the washing machine.
 - Retain documents for subsequent use.
- Risk of electric shock**
- Never pull out the mains plug by tugging the power cord!
 - Never insert/pull out the mains plug with damp hands.
- Risk of injury**
- Washing machine door may become very hot.
 - Caution when draining hot detergent solution.
 - Do not climb on the washing machine.
 - Do not lean on the open washing machine door.
 - Do not touch the drum in case it is still spinning.
 - Caution when opening the detergent drawer while washing machine is running!
- Risk of poisoning**
- Keep detergents and care products out of the reach of children.
- Risk of suffocation**
- Keep packaging, plastic film and packaging parts out of the reach of children.
- Danger to life**
- For worn-out appliances:
- Disconnect the mains plug.
 - Sever the power cord and discard together with the plug.
 - Destroy the lock on the washing machine door. This will prevent children from locking themselves in and suffocating.
- Risk of explosion**
- Caused by detergents containing solvents, e.g. stain remover/items of washing pretreated with solvent naphtha may result in an explosion after being loaded into the washing machine. Beforehand thoroughly rinse items of washing by hand.

Consumption values

Programme	Additional function	Load	Current **	Water **	Programme duration **
Cottons 40 °C*	Wash Plus	6 kg	0.60 kWh	53 l	2:13 h
Stains 60 °C*	Wash Plus	6 kg	1.02 kWh	45 l	2:15 h
Cottons 90 °C	Wash Plus	6 kg	1.90 kWh	60 l	2:13 h
Easy-Care 40 °C*	Wash Plus	3 kg	0.55 kWh	50 l	1:24 h
Easy-Care 40 °C* (also suitable as short programme)	–	3 kg	0.54 kWh	40 l	0:55 h
Mixed Load 30 °C	–	3 kg	0.32 kWh	35 l	0:44 h
Delicates 30 °C	–	2 kg	0.25 kWh	38 l	0:32 h
Wool 30 °C*	–	2 kg	0.15 kWh	34 l	0:40 h

* Programme setting to be tested in accordance with European standard 60 456.

Note on comparative tests: test the test programme with maximum load, **Wash Plus** option selected, maximum spin speed.
A **short programme** which can be used for coloured items is **Easy-Care 40 °C**, without the **Wash Plus** option selected and set to maximum spin speed.

** The values deviate from the indicated values depending on water pressure, water hardness, water inlet temperature, room temperature, type and amount of washing and degree of soiling, utilised detergent, fluctuations in the mains voltage and selected additional functions.

Care



- Risk of electric shock! Pull out the mains plug!
- Risk of explosion! No solvents!



Machine housing, control panel

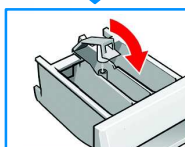
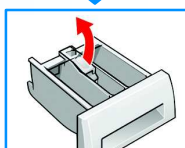
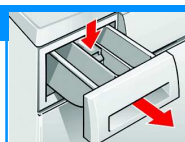
- Wipe with a soft, damp cloth.
- Do not use any abrasive cloths, sponges or cleaning agents (stainless-steel cleaner).
- Immediately remove washing and cleaning agent residue.
- Do not clean the appliance with a water jet.



Clean the detergent drawer ...

... if it contains detergent or fabric softener residue.

1. Pull out, depress insert, completely remove.
2. Open the cover.
3. Clean with water and dry.
4. Close and lock the cover (place cylinder on guide pin).
5. Insert detergent drawer.



Leave detergent drawer open so that residual water can evaporate.



Drum

Leave washing machine door open so that the drum can dry out.
Rust stains – use chlorine-free cleaning agent, not steel wool.



Descaling No washing in the machine!

Descale according to the instructions of the descaling agent-manufacturer, not required for correct detergent dosage.

Information on the display panel depending on model

F:16	Close the washing machine door properly; washing may be caught.
F:17	Turn the tap on fully, supply hose kinked/jammed; clean filter -> page 10, water pressure too low.
F:18	Detergent solution pump blocked; Clean the detergent solution pump -> page 10. Drainage hose / waste pipe blocked; Clean the drainage hose at the siphon -> Page 10.
F:21	Motor fault. Call customer service!
F:23	Water in the base pan, appliance leaking. Call customer service!

Maintenance



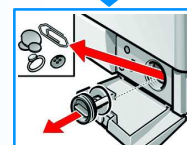
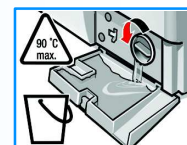
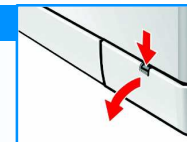
- Risk of scalding! Allow detergent solution to cool down!
- Turn off the tap!



Detergent-solution pump

Set programme selector to **Off**, pull out the mains plug.

1. Open and remove service flap.
2. For models with drainage hose:
Take drainage hose out of the holder and pull out of the housing. Remove sealing cap, allow detergent solution to flow out. Press on sealing cap and insert drainage hose into the holder.
- For models without drainage hose:
- 2* Carefully unscrew pump cover until the detergent solution begins to run out. When the service flap is half full, screw back the pump cover and empty the service flap. Repeat steps until all the detergent solution has run out.
3. Carefully unscrew the pump cover (residual water).
4. Clean the interior, pump cover thread and pump housing (fan impeller in the detergent-solution pump must rotate).
5. Reinsert and screw on pump cover.
6. Insert and close service flap.



To prevent unused detergent from flowing into the outlet during the next wash: Pour 1 litre of water into dispenser II and select the **Drain** programme.



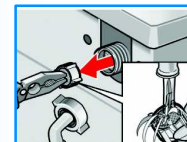
Filters in the water supply



Risk of electric shock! Do not immerse Aqua-Stop safety device in water (contains electric valve).

Release water pressure in the supply hose:

1. Turn off the tap!
2. Select any programme (except **Spin** or **Drain**).
3. Press **Start**. Leave programme for approx. 40 seconds.
4. Set programme selector to **Off**.
5. Remove hose from tap.
6. Clean filter with small brush.
7. Depending on the model, remove hose from the rear of the appliance and clean the filter.



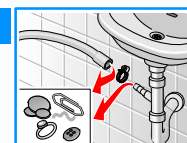
8. Connect the hose and check for leaks.



Drainage hose at the siphon

Set the programme selector to **Off**, disconnect the mains plug.

1. Loosen the hose clamp, carefully remove the drainage hose (residual water).
2. Clean the drainage hose and siphon connecting piece.
3. Reattach the drainage hose and secure the connection with the hose clamp.



What to do if ...

- Water is running out.

- Correctly attach/replace drainage hose.
 - Tighten screw-fitting on the supply hose.
- Water not flowing in.
Detergent not washed in.

- **Start** not selected?
 - Tap not open?
 - Filter blocked? Clean filter → *page 10*.
 - Supply hose kinked or jammed?
- Washing machine door cannot be opened.

- Safety function active, wait for approx. 2 minutes.
 - **Rinse Hold** (= without final spin) selected?
- Programme does not start.

- **Start** selected?
 - Door closed?
 - Childproof lock active? Deactivate → *page 5*.
- Detergent solution is not drained.

- Clean detergent-solution pump → *page 10*.
 - Clean outlet pipe and/or drainage hose.
- Washing not spun correctly.

- Distribute small and large items of washing in the drum.
- Spin cycle actuated several times.

- Not a fault – unbalanced load detection system adjusts imbalance.
- Water not visible in the drum.

- Not a fault – water below the visible area.
- Residual water in the dispenser for care product.

- Not a fault – effect of the care product not impaired.
- Odour formation in the washing machine.

- Run **Cottons 90 °C** programme without washing. Use standard detergent.
- Foam is coming out of the detergent drawer.

- Too much detergent used?
 - Mix 1 tablespoon of fabric softener with ½ litre of water and pour into compartment II (*not with outdoor fabrics!*).
 - Reduce detergent dosage for the next wash cycle.
- Vibrations during spin cycle.

- Appliance feet fixed?
 - Secure appliance feet (*Installation instructions*).
 - Transportation safety devices removed?
 - Remove transportation safety devices (*Installation instructions*).
- Spin result not satisfactory.

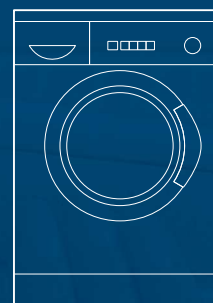
- **Reduced Ironing** selected? → *page 5*.
- Display panel/indicator lights do not function while the appliance is running.

- Power failure?
 - Fuse tripped? Switch on/replace fuse.
 - If the fault occurs repeatedly, call customer service.
- Programme progress longer than usual.

- Not a fault – unbalanced load detection system adjusts imbalance by repeatedly distributing the washing.
 - Not a fault – foam control system active – a rinse cycle is started.
- Detergent residue on the washing.

- Occasionally phosphate-free detergents contain water-insoluble residue.
 - Select **SuperQuick** or brush the laundry after washing.
- If a fault cannot be rectified or a repair is required:

- Set programme selector to **Off** and pull out the mains plug.
 - Turn off the tap and call customer service (*Installation instructions*).



Washing machine

en

Operating instructions



BOSCH



Read these instructions before switching on the washing machine!
Also follow the separate Installation instructions.
Follow the safety instructions on page 8!