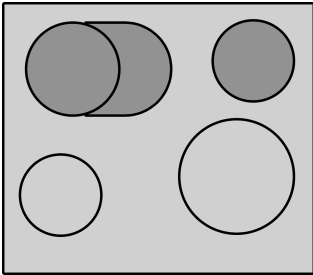
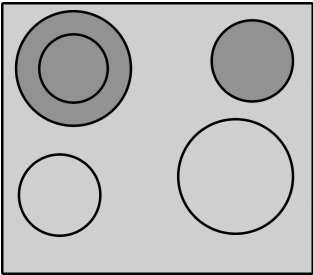
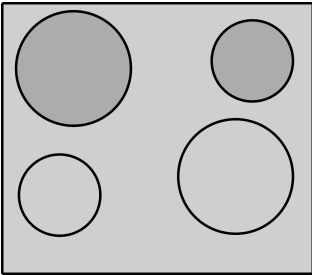


EN Instruction manual



**BOSCH**



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# Safety information

**Read these instructions carefully.** Only after doing this will you be able to operate your appliance properly.

Keep the operating and assembly instructions in a safe place. If the appliance is given to another person, ensure the appliance documentation is also included.

Check the appliance after removing it from the packaging. If it has suffered any damage during transport, do not connect the appliance, contact the After-Sales Service and provide a written notification of the damage caused. If you do not, you will lose your right to any type of compensation.

---

## Safety instructions

### Safe operation

This appliance is designed for domestic use only. Only use the cooking hob for food preparation.

To use this appliance safely, adults and children who, as a result of

- physical, sensory or mental disability
- or lack of experience or knowledge

are not capable of using this appliance should not do so without the supervision of a responsible adult.

Children must be supervised to ensure that they do not play with the appliance.

### Overheated oil, butter or margarine

Overheated oil or butter (margarine) can quickly ignite. It may cause a fire!

Ensure that you keep a constant watch when cooking foods with oil and butter. In the event that the oil or butter catches fire, never use water to put it out. Put the fire out quickly by covering the pan with a cover or dish.

Switch off the hotplate.

### **Cooking using a water bath**

Cooking using a water bath involves cooking food inside a pot which is in turn placed in another larger pan which contains water. In this way, the food is heated gently and constantly and it is the hot water, not the direct heat of the hotplate, which cooks the food.

When cooking food using a water bath, avoid resting tins, glass jars or containers made from other materials directly on the base of the pan which contains the water, to avoid breaking the glass in both the hob and the container as a result of the hotplate reheating.

### **Hot cooking hob**

Risk of burns! Do not touch the hot areas of the hob. It is imperative that children keep away from the appliance. The residual heat indicator tells you if the hotplates are hot.

It may cause a fire! Never rest flammable objects on the cooking hob.

It may cause a fire! If there is a drawer below the cooking hob, this should not be used to store any flammable objects or sprays.

### **Wet hotplates and pan bases**

Risk of injuries! If there is any liquid between the base of the pan and the hotplate this could generate steam pressure. As a result, the pan could jump unexpectedly.

Always ensure that the hotplate and the base of the pan are kept dry.

### **Cracks in the hob**

Risk of electrocution! Disconnect the appliance from the mains if the cooking hob is broken or cracked.

Notify the After-Sales Service.

### **The hotplate heats up but the visual indication does not work**

Risk of burns! Disconnect the hotplate if the indicator does not work.

Notify the After-Sales Service.

### Do not place metal objects on the induction hob

Risk of burns! Do not leave cutlery, lids or other metal objects on the hob as they can heat up very quickly.

### Taking care of the cooling fan

This hob is fitted with a fan in the lower section. Risk of malfunction! If a drawer is fitted beneath the hob you must not keep small objects or paper in it as, if they are picked up, they could damage the cooling fan or affect the cooling system.

Please note: There should be a minimum distance of 2 cm between the drawer contents and the cooling fan.

### Incorrect repairs

Risk of electric shock! Incorrect repairs can be dangerous. Repairs may only be carried out by qualified personnel from the technical assistance service.

### Connection cable

Any work on the appliance, including replacing or fitting the power cable must be carried out by the technical assistance service.

The connection cables of the electric appliances must not touch the hot areas of the hob. The cable insulation and hob can be damaged.



This appliance complies with current safety regulations and electromagnetic compatibility regulations.

Nevertheless, people with a **pacemaker** should not use this appliance. It is impossible to guarantee that all such devices found on the market comply with current safety regulations and electromagnetic compatibility regulations, and that dangerous interference will not occur. It is also possible that people with other types of device, such as a hearing aid, could experience some discomfort.

---

## Causes of damage

### **The base of the pans**

The rough bases of pans may scratch the hob.

Avoid leaving empty pans on the hotplates. These may cause damage.

### **Hot pans**

Never rest hot pans on the control panel, the indicator area or the hob surround.

### **Salt, sugar and sand**

Salt, sugar and grains of sand may scratch the hob.

Do not lean on the hob or use it as a work surface.

### **Hard and pointed objects**

Hard or pointed objects may cause damage if they fall onto the hob.

### **Spilt food**

Sugar and other similar products may damage the hob. These products should be removed immediately using a glass scraper.

### **Inappropriate cleaning products**

Discolourations in the metal are caused by using unsuitable cleaning products and wear as a result of contact with pans.

### **Plastic and foil**

Aluminium foil and plastic containers will melt if placed on the hot areas of the hob.



---

# Environmental protection

## Environmentally–friendly waste management



Unpack the appliance and dispose of the packaging by environmentally–friendly means.

This appliance complies with Directive WEEE 2002/96/CE on Waste Electrical and Electronic Equipment. This directive defines the framework for the recycling and reuse of used appliances throughout Europe.

---

## Advice on saving energy

- Use a pan with thick flat base. Curved bases increase energy consumption.  
Place a ruler on the base of the pan, if there are no gaps, the base of the pan is completely flat.
- The diameter of the base of the pan should fit the size of the hotplate.  
Check if the manufacturer has indicated the upper diameter of the pan. In general, this is greater than the diameter of the base of the pan.  
If the diameter of the pan does not fit the diameter of the hotplate, you are recommended to use a pan which is larger than the size of the hotplate, or else half the energy will be lost.
- Choose pans which are the right size for the amount of food to be prepared. A large pan which is half full will consume a lot of energy.
- Always centre the pan on the hotplate and always cover the pan with the matching lid. Cooking without using the lid quadruples energy consumption.
- Cook using small amounts of water. This will save energy and will also help green vegetables retain their vitamins and minerals.

- During their cooking, food such as stews, soups, sauces or drinks may heat up too quickly without any indication, spilling out of the cookware. It is therefore advisable to heat this type of food gently, selecting a suitable power level and stirring the contents before and during cooking.

---

# Induction cooking

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## Advantages of induction cooking

Induction cooking involves a radical change to the traditional method of heating, as the heat is generated directly in the pan. For this reason, it offers a number of advantages:

- **Greater speed in cooking and frying;** as the pan is heated directly.
- **Reduced energy consumption**
- **Cleaner and easier to use;** spilt food does not burn as much on the hob.
- **Cooking control and safety;** the hob supplies or cuts off the heat as soon as the controls are operated. The induction hotplate stops supplying heat if the pan is removed before the power has been switched off.

---

## Suitable pans

### Ferromagnetic pans

**Ferromagnetic pans are the only pans which are suitable for induction cooking.** They can be made of:

- enamelled steel
- cast iron
- specially designed cookware for induction cooking made from stainless steel.

### Special pans for induction cooking

Other types of special pans are available for induction cooking, where the base of the pan is not entirely ferromagnetic. Check the diameter as this could affect the pan detection as well as the cooking results.

### Checking pans using a magnet

To find out whether the pans are suitable, check that they are attracted to a magnet. The manufacturer will usually indicate if their pans are suitable for induction cooking.

### Unsuitable pans

Never use pans made from:

- standard, high quality steel
- glass
- earthenware
- copper
- aluminium

### Characteristics of the base of the pan

The characteristics of the base of the pan can affect the evenness of the cooking.

Pans which are made from heat-diffusing materials (such as "sandwich" pans made from stainless steel) distribute the heat evenly, saving time and energy.

**No pan or incorrect size pan**

If no pan is placed on the hotplate, or the pan is not made of a suitable material or it is not a suitable size, the heat setting on the hotplate indicator will flash. Place a suitable pan on the hotplate to stop the indicator flashing. If there is a delay of more than 90 seconds, the hotplate switches off automatically.

**Empty pans or pans with a thin base**

Do not heat empty pans and do not use pans with thin bases. Although your hob is equipped with an internal safety system, empty cookware can heat up so quickly that the "automatic OFF" function does not have time to react and a very high temperature may be reached. The base of the pan could melt and damage the hob's glass surface. If this happens, do not touch the pan and switch off the hotplate. If it does not work after cooling, contact our After-Sales Service.

**Pan detection**

Each hotplate has a minimum limit for pan detection which varies according to the material from which the pan being used is made. It is for this reason that you are recommended to use a hotplate which matches the diameter of the pan.

**Double or triple hotplate**

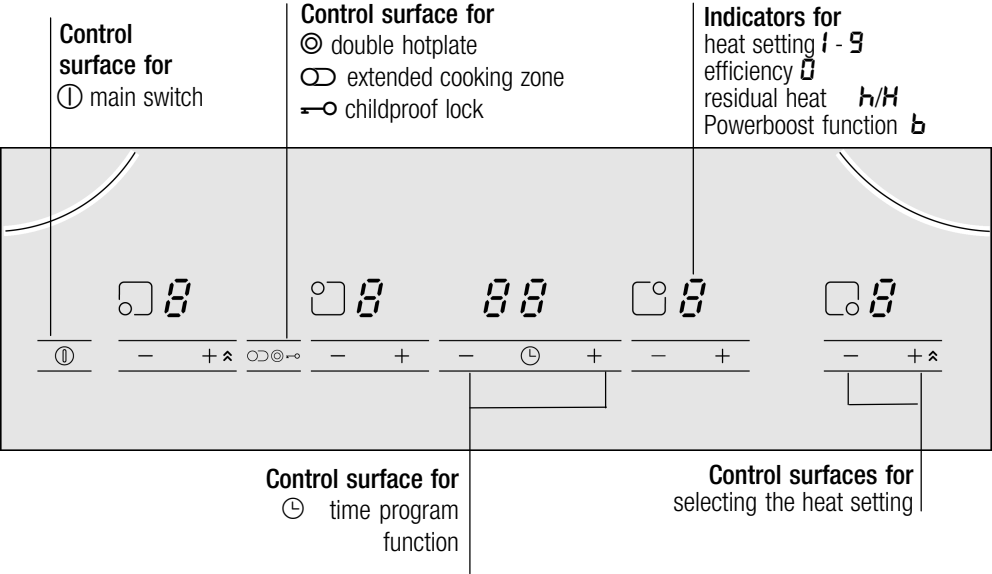
These areas can detect pans of different sizes. The area will automatically adapt, depending on the pan material and its properties, activating only a single area or an entire area and supplying the right level of power for best cooking results.

# Getting to know your appliance

The operating instructions are valid for a range of cooking hobs.

A general overview of the models is provided on page 2.

## The control panel



# The hotplates

	Hotplate	Switching on and off
○	Single radiation cooking zone	Ensure the pan is the right size.
○	Single induction cooking zone	Ensure the pan is the right size.
⊙	Double radiation cooking zone*	Press the ⊙ symbol
⊞	Radiation extended cooking zone*	Press the ⊞ symbol

\* Hotplate activation: The corresponding indicator lights up.

Only pans which are suitable for induction cooking should be used on induction hotplates; see section on "Suitable pans".

## Residual heat warning light

The hob has a residual heat warning light for each hotplate to show those which are still hot. Avoid touching the hotplate when this warning light is on.

Although the hob is switched off, the warning light will stay lit while the hotplate is hot.

When the pan is removed before the hotplate is turned off, the **h/H** indicator and the selected heat setting will be displayed alternately.

---

# Programming the hob

This section shows how to adjust a hotplate. The table gives the settings and cooking times for various dishes.

---

## Switching the hob on and off

### To switch on

The hob is switched on and off using the main switch.

Press the ① symbol until the **I** indicator lights up.

### To switch off

Press the ① symbol until the **I** indicator goes out. The hob is switched off.

The residual heat warning light stays on until the hotplates have cooled down completely.

### Indicators

The hob is automatically switched off when all the hotplates have been switched off for a set period of time.

If there is still residual heat after the hob has been switched on, the **H/h** warning light will come on.

---

## Adjusting the hotplate

Select the required heat setting using the **+** and **-** symbols.

Heat setting 1 = minimum

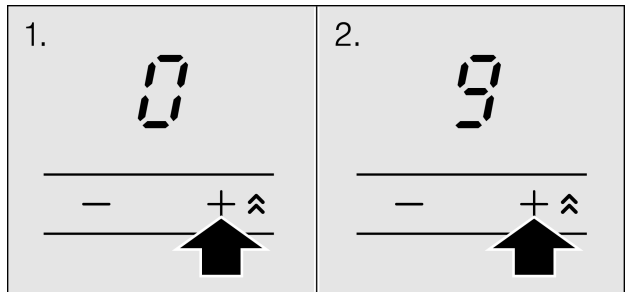
Heat setting 9 = maximum

Each heat setting has an intermediate step. This is marked with a dot.

### Selecting the heat setting:

The hotplate must be connected.

1. Press the + or – symbol on the required hotplate.  
0 appears on the hotplate display.
2. In the following 5 seconds, press  
the + or – symbol.  
The basic setting appears:  
+ symbol = heat setting 9  
– symbol = heat setting 4



3. To change the heat setting: press  
the + or – symbol until the required heat setting is  
displayed.

#### Warning:

The selected heat setting will flash if no pan is  
placed on the induction hotplate.

After a certain time, the hotplate switches off.

Press the + or – symbol until 0 is displayed.

The hotplate is switched off and the residual heat  
indicator is displayed.

### Switching off the hotplate



# Cooking table

Some examples are given in the following table.

The cooking times depend on the type, weight and quality of the food being cooked. For these reason, results may vary.

	Slow cooking level	Duration of slow cooking in minutes
<b>Melting</b>		
Chocolate, ganache, butter, honey	1-2	-
Gelatin	1-2	-
<b>Heating and keeping warm</b>		
Vegetable and pulse stew (e.g. lentils)	1-2	-
Milk**	1.-2.	-
Sausages boiled in water**	3-4	-
<b>Defrosting and heating</b>		
Frozen spinach	2.-3.	5-15 min
Frozen goulash	2.-3.	20-30 min
<b>Simmering, bringing to the boil over a low heat</b>		
Potato dumplings	4.-5.*	20-30 min
Fish	4-5*	10-15 min
White sauces, e.g. béchamel	1-2	3-6 min
Emulsions, e.g. Béarnaise, Hollandaise	3-4	8-12 min
<b>Boiling, steaming, sautéing</b>		
Rice (with double the amount of water)	2-3	15-30 min
Rice pudding	2-3	25-35 min
Potatoes (unpeeled)	4-5	25-30 min
Potatoes (peeled in salted water)	4-5	15-25 min
Pasta	6-7*	6-10 min
Stew, soup	3.-4.	15-60 min
Vegetables (fresh)	2.-3.	10-20 min
Vegetables (frozen)	3.-4.	7-20 min
Stews (in pressure cooker)	4.-5.	-
<b>Roasting</b>		
Joints of meat	4-5	50-60 min
Meat stews	4-5	60-100 min
Goulash	3.-4.	50-60 min

	Slow cooking level	Duration of slow cooking in minutes
<b>Pan-frying</b>		
Fillets, with or without pastry or breadcrumb coating	6-7	6-10 min
Frozen fillets	6-7	8-12 min
Chops, with or without breadcrumb coating	6-7	8-12 min
Steak (3 cm thick)	7-8	8-12 min
Breast (2 cm thick)	5-6	10-20 min
Breast (frozen)	5-6	10-30 min
Whole fish and fish fillets (without breadcrumb coating)	5-6	8-20 min
Whole fish and fish fillets (breaded)	6-7	8-20 min
Frozen breaded fish, e.g. fish fingers	6-7	8-12 min
Prawns and shrimps	7-8	4-10 min
Frozen meals, e.g. sauté	6-7	6-10 min
Pancakes	6-7	fry individually
Omelette	3.-4.	fry individually
Fried eggs	5-6	3-6 min
<b>Frying</b> (150 g - 200 g per portion in 1-2 l of oil)		
Frozen food, e.g. chips, chicken nuggets	8-9	fry in batches
Frozen croquettes	7-8	
Dumplings	7-8	
Meat, e.g. chicken pieces	6-7	
Fish (breaded or beer-battered)	6-7	
Green vegetables, mushrooms, (breaded or beer-battered, e.g. mushrooms	6-7	
Sweet pastries, e.g. doughnuts, battered fruit	4-5	
* Slow cook, uncovered		
** Uncovered		

---

# Childproof lock

The cooktop can be protected against being accidentally turned on to ensure that children do not switch on the elements.



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## Switching the temporary childproof lock on and off


### To switch it on

You can lock the hob on just one occasion, for example if you have young children visiting you.



The hotplate must be off.

Press the  symbol until the beep sounds and the  indicator lights up.

The hob is now locked.

After some time the  indicator will go out.

### To switch it off

Press the  until the beep sounds and the  indicator goes out.

The temporary childproof lock is switched off.

The hob can now be switched on.

### Please note:

The childproof lock may be accidentally switched on and off if:

water is spilt when cleaning,

food is spilt

or objects are resting on the  symbol.

---



## Switching the permanent childproof lock on and off

### Switching the permanent childproof lock on and off

Use this function to permanently activate the childproof lock.

See the section on “Basic settings”.

## Switching the hob on

Press the  until the beep sounds and the  indicator goes out.  
The permanent childproof lock is deactivated. The hob can now be used.

---

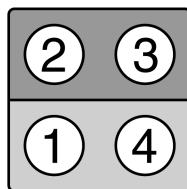
## Powerboost function

Use this function to heat up the contents of the pan faster than if you use the maximum power level (**9**). This function allows you to increase the maximum power level of the hotplate in use.

---

### Powerboost function limitations

All the induction hotplates (1 and 4) have a temperature control. (See illustration)  
The Powerboost function will always be available when the other induction hotplate is not switched on. For example, if you want to activate this function in hotplate 1, number should be switched off, and vice versa. If the zone referred to is not switched off, the letter **b** and the power level **9** in the hotplate indicator will flash; it will return to the maximum power level setting (**9**).



---

## It is activated as follows

Follow the steps below:

1. Select heat setting **9**.
2. Press the **+** symbol. The letter **b** appears on the hotplate display.  
The function has now been activated.

---

## It is deactivated as follows

Follow the steps below:

1. Press the **-** symbol. The letter **b** will no longer be displayed and the hotplate will return to heat setting **9**.

The Powerboost function has been deactivated.



**In certain circumstances, the Powerboost function may be deactivated automatically to protect the internal electronic components of the hob.**

---

# Timer function

This function can be used in two different ways:

- to switch a hotplate off automatically
- as a cooking timer




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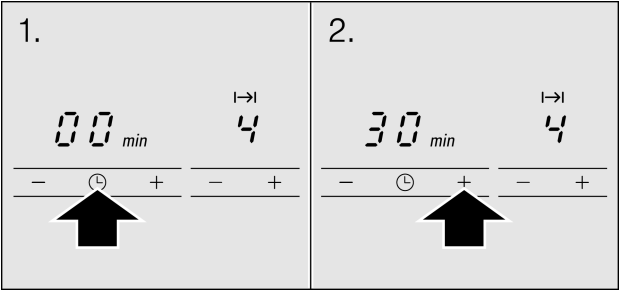
## Switching a hotplate off automatically

Enter the time period for the required hotplate. The hotplate will switch off automatically once this time has elapsed.

It is programmed as follows




The hotplate must be connected.

- 1. Select the hotplate and heat setting required. Then press the  symbol.  
The  and **min** indicators light up on the time program function display.  
The  indicator lights up on the hotplate.
- 2. Press the + or – symbol for the time program function.  
The basic settings are displayed.  
+ symbol: 30 minutes  
– symbol: 10 minutes





- 3. Set the required time using the + or – symbol.  
After a few seconds, the timer will start to count down.  
The last programmed cooking time will appear on the display.

Once the time has elapsed




The hotplate switches off once this time has elapsed. A warning beep sounds.  
The  indicator will appear in the hotplate display and  will appear in the time program display.  
When the  symbol is pressed, the indicators go out and the beep stops.

## Correcting the time

Press the  symbol until the  indicator lights up on the required hotplate.

The cooking time can be changed using the **+** or **-** symbols for the time program function.

## Cancelling the automatic off function

Press the  symbol until the  indicator lights up on the required hotplate. Then press the **-** symbol for the time program function until  is displayed.

The  indicator goes out.

## Suggestions and warnings

Any cooking time can be programmed up to 99 minutes.




After a power cut, the time program function will no longer be activated.

---

## The timer


This can be used to time periods up to 99 minutes. It is independent of the other settings.

### It is programmed as follows



1. Press the  symbol until the  indicator lights up.  appears in the time program function display.
2. Press the **+** or **-** symbol for the time program function.  
The basic settings are displayed.  
**+** symbol: 10 minutes  
**-** symbol: 05 minutes
3. Set the required time using the **+** or **-** symbol.  
The timer starts to count down after a few seconds.  
The programmed cooking time will appear at the end of the display.

### Once the time has elapsed





A beep sounds.  and  appear in the time function display.

When the  symbol is pressed, the indicators go out and the beep stops.

### Correcting the time

Press the  symbol until the  indicator lights up and change the time using the + or – symbol.

### Switching the timer off

Press the  symbol until the  indicator lights up. Then press the – symbol until  appears in the display. The  indicator will go out.

### Recommendations and warnings

The timer will be deactivated after a power cut.

The hotplate automatic OFF function and the timer function can both be operated simultaneously.

---

## Automatic time limitation

The automatic time limitation function is activated if the hotplate is used for prolonged periods without any modifications being made.

The hotplate stops heating. Indicators **F**, **B** and the residual heat warning light **H/h** flash alternately on the hotplate display.

The indicator goes out when any symbol is pressed. The hotplate can now be reset.

When the automatic time limitation function is activated, this is controlled by the selected heat setting (from 1 to 10 hours).



# Basic settings




The hob offers various basic settings. Some of these settings can be modified.

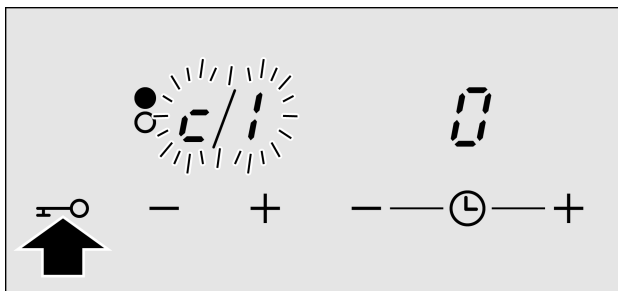
<b>c1</b>	<b>Permanent childproof lock</b> The hob is automatically locked once switched off.	<b>0</b> childproof lock deactivated* <b>1</b> childproof lock activated
<b>c2</b>	<b>Deactivating the beep</b> Short beep to confirm that a symbol button has been pressed or long beep to warn that an incorrect operation has been performed.	<b>0</b> all beeps deactivated <b>1</b> short beeps deactivated <b>2</b> all beeps activated*
<b>c5</b>	<b>Hotplate automatic OFF function</b> The hotplate always switches off automatically once the time set on the timer has elapsed.	<b>0</b> automatic switch off deactivated* <b>1</b> minute = minimum time <b>99</b> minutes = maximum time
<b>c6</b>	<b>Duration of warning beep for time program function</b> Warning beep sounds once time set on timer has elapsed or when a hotplate is switched off automatically.	<b>1</b> 10 seconds <b>2</b> 30 seconds <b>3</b> 1 minute
<b>c7</b>	<b>Power Management Function</b> This limits the total power of the hob. There are 18 setting levels. Increasing the setting level increases the power of the hob by 500 W.	<b>1</b> = 1000 W minimum power <b>1. – 9</b> = from 1500 to 9000 W <b>9.</b> = 9500 W maximum power
<b>c0</b>	<b>Restoring the default hob settings</b> This clears all the customised settings	<b>0</b> customised settings <b>1</b> restore default settings*

\* Basic settings



## Accessing the basic settings

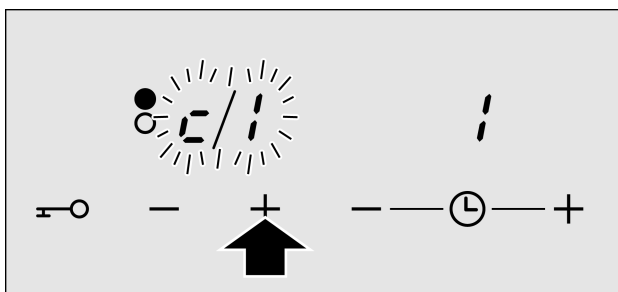
Follow the steps below:


1. Switch on the hob using the main switch.
2. Press the  symbol within the next 10 seconds until a beep sounds to confirm this and  flashes on the hotplate display to the right of the  symbol (see illustration).



### Selecting another setting

3. Press the  symbol until the indicator for the required function is displayed.
4. Then select the required setting using the + and - symbols for the corresponding hotplate to the right of the  symbol. The new setting appears in the time function program display.



5. Press and hold the  symbol for more than 4 seconds until a beep sounds to confirm this. The settings have been correctly stored.

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# Care and cleaning

The recommendations and warnings given in this section are designed to help you clean and maintain your cooking hob in optimum condition

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## Cooking hob

### Cleaning

Clean the hob after each use. This will prevent spillages from burning.

Only use cleaning products which are recommended for cooking hobs. Follow the instructions provided on the product packaging.

Never use:

- Abrasive products
- Aggressive cleaning products, such as stain removers and oven sprays
- Sponges which may scratch
- High-pressure cleaners or steam cleaners

### Glass scrapers

Remove stubborn dirt with a glass scraper.

1. Remove the guard from the scraper
2. Clean the surface of the cooking hob with the blade.

Do not use the scraper cover to clean the surface of the cooking hob as this could scratch the surface.



The blade is very sharp. Danger of cuts. Protect the blade when it is not in use. Replace the blade immediately when it shows signs of imperfections.

### Care

Apply an additive to preserve and protect your cooking hob. Observe the recommendations and warnings given in this pack.

# Hob surround

To prevent damage to the hob surround, follow the advice below:

- Only use warm water with a little soap
- Never use sharp or abrasive products
- Do not use the glass scraper

# Fixing malfunctions

Malfunctions are generally caused by minor faults. Before contacting Technical assistance, ensure you have read the following recommendations and warnings.

Display	Malfunction	Measure
none	The electric power supply has been interrupted.	Use other electrical appliances to check if there has been a break in the electric power supply.
	The appliance has not been correctly connected according to the connection drawing.	Check that the appliance has been connected correctly according to the connection drawing.
	Electronic system malfunction.	If the checks above do not remedy the malfunction, contact technical assistance.
E flashes	The control panel is damp or an object is resting on it	Dry the control panel area or remove the object.
E- + number/ d + number/ E + number/	Electronic system malfunction	Disconnect the cooking hob from the mains. Wait a few seconds before connecting it again. If the indication continues, notify the technical assistance service.
F0/F9	There is an internal error in the system	Disconnect the cooking hob from the mains. Wait a few seconds before connecting it again. If the indication continues, notify the technical assistance service.

Display	Malfunction	Measure
<b>F2</b>	The electronic system has overheated and the corresponding hotplate has been switched off	Wait until the electronic system has cooled down sufficiently. Then press any symbol on the hob. If the indication continues, notify the technical assistance service.
<b>F4</b>	The electronic system has overheated and all the hotplates have been switched off	Wait until the electronic system has cooled down sufficiently. Then press any symbol on the hob. If the indication continues, notify the technical assistance service.
<b>U1</b>	Incorrect supply voltage, outside normal operating limits	Please contact the local electricity board.
<b>U2/U3</b>	The hotplate has overheated and has switched off in order to protect the hob	Wait until the electronic system has cooled down sufficiently before switching the hob back on.
<b>Do not rest hot pans on the control panel.</b>		

## Normal noises heard during appliance operation

### A low buzzing noise, like a transformer

Induction heating technology is based on the creation of electromagnetic fields which enable heat to be generated directly in the base of the pan. Depending on the construction of the pan, these electromagnetic fields may produce certain noises or vibrations as detailed below:

This noise is produced when cooking with high power levels. It is the quantity of energy transferred from the cooking hob to the pan which causes the noise. This noise will disappear or lessen as the power level is reduced.

### A low whistle

This noise is produced when the pan is empty. The noise disappears as soon as food or water is added to the pan.

**Sizzling**

This noise is produced by pans which are composed of different superimposed materials. The noise is caused by the vibration of the contact surfaces of the various superimposed materials. This noise comes from the cookware. The quantity of food and method of cooking may vary.

**High-pitched whistling**

This noise is mostly produced by pans which are composed of different superimposed materials, as soon as these are used at full heating power and at the same time on two hotplates. This whistling disappears or lessens as soon as the power is reduced.

**Noise from the fan**

To run the electronic system properly, the cooking hob must operate at a controlled temperature. To do this, the cooking hob is fitted with a fan which comes on after each temperature detected using different power levels. The fan will also continue to operate after the cooking hob has been switched off, if the temperature detected is still too high.

The noises described in this section are normal. They are part of induction heating technology and do not indicate a malfunction.

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## After-Sales Service

Contact our After-Sales Service for appliance repairs, to purchase accessories and parts, or regarding any queries relating to our products and services. Contact details for our After-Sales Service can be found in the documentation enclosed.

When contacting our After-Sales Service, please provide the product number (E-No.) and production number (FD-No.) of the appliance. This information can be found on the specifications label affixed to the lower section of the cooking hob and in the documentation pack.

DE <http://www.bosch-hausgeraete.de>  
GB <http://www.boschappliances.co.uk>  
FR <http://www.bosch-electromenager.com>  
NL <http://www.bosch-huishoudelijke-apparaten.nl>  
FI <http://www.bosch-kodinkoneet.com>  
DK <http://www.bosch-hvidevarer.com>  
ES <http://www.bosch-ed.com>  
PT <http://www.bosch.pt>  
BE <http://www.electro.bosch.be>  
AU <http://www.bosch.com.au>  
AT <http://www.bosch-hausgeraete.at>  
BR <http://www.boschelectrodomesticos.com.br>  
GR <http://www.bosch-home.gr>  
US <http://www.boschappliances.com>

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