### BOSCH GUARANTEE DEPARTMENT

LEICESTER HOUSE

17 LEICESTER STREET

BEDWORTH

WARWICKSHIRE

CV12 8JP

## Your Bosch Guarantee

We, Bosch, undertake that if within 24 months of the date of purchase this Bosch appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials or if within 10 years of the date of purchase this Bosch appliance or any part thereof is proved to be defective by reason of rust, we will at our discretion repair or replace the same free of any charge for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity or gas supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the
  manufacturer's operating and maintenance instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
- All service work under this guarantee must be undertaken by the Bosch Service Organisation or its authorised agents.
- Any appliance or defective part replaced shall become Bosch's property.
- This guarantee is in addition to your statutory and other legal rights. For further information about your statutory rights contact your local authority Trading Standards Department or Citizens Advice Bureau.
- Service Calls are made between 8.30 am and 5.30 pm Monday Saturday.

### Exclusions

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### This guarantee does not cover:

- Damage resulting from transportation, improper use or neglect, the replacement of any light bulbs
   or removable parts of glass or plastic.
- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom, or the Republic of Ireland.
- EC Countries the standard guarantee is applicable but is subject to the owner's responsibility and cost, to ensure the appliance meets the standards set by the country to which the appliance is taken.
   Proof of purchase may be required.

If you have any problems with your appliance during the manufacturer's guarantee, please call: 08702 413381 (Customers in the Republic of Ireland please call (01) 450 2655)

# Register for your FREE 2 year parts & labour guarantee **0800 519 2114**

Lines open 365 days a year. Calls are free from a BT landline. Charges from mobiles and other providers may vary.

For customers in the Republic of Ireland please phone **(01) 230 0344** Lines are open 365 days a year. Calls cost up to 9 cents a minute from standard eircom landline. Charges from mobiles and other providers may vary.

### Important Data Protection Information

If you provide us with information about another person, you confirm that they have appointed you to act for them, to consent to the processing of their personal data including sensitive personal data and that you have informed them of our identity and the purposes (as set out in the Important Data Protection Information displayed when you register your appliance) for which their personal data will be processed.

You are entitled to ask for a copy of the information we hold about you (for which we may charge a small fee) and to have any inaccuracies in your information corrected.

For quality control and training purposes, we may monitor or record your communications with us. If your personal details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please let us know by contacting our Mailing Exclusion Team, Domestic & General, Leicester House, 17 Leicester Street, Bedworth, Warwickshire CV12 &JP



**PLEASE** 

AFFIX

STAMP

## Register for your FREE 2 year parts and labour guarantee.

## 0800 519 2114\* For customers in the R.O.I please phone (01) 230 0344

## www.bosch-home.co.uk

## Return the attached application form

All our dishwashers purchased from 01.01.2012 come with free 10 year anti-rust through warranty. Register as normal to qualify.

Bosch Home Appliances, a division of BSH Home Appliances Ltd Registered Office: Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes MK12 5PT. Company Reg: 01844007

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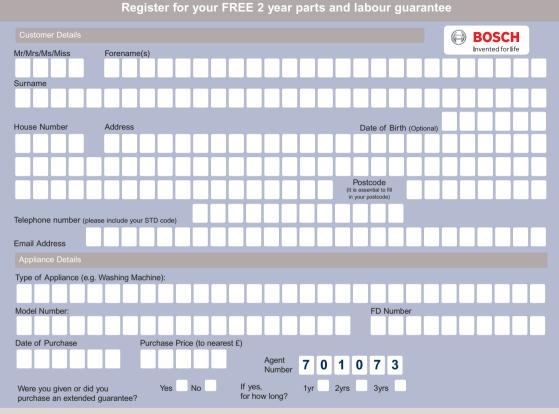
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BOSCH

Invented for life



### Important Data Protection Information

Domestic & General Services Limited and Domestic & General Insurance PLC are members of the Domestic & General Group. We (or our agents) and Bosch (part of BSH Home Appliances Ltd) will use your personal details and information we obtain from other sources for customer services and administration, for marketing and to analyse your purchasing preferences. We may keep your information for a reasonable period for these purposes. We or our business partners may contact you by mail, telephone, email or other electronic messaging services with offers of goods and services or information that may be of interest to you.

By providing us with your telephone number or email address you consent to being contacted by these methods. If you do not wish to receive marketing information by these methods from Bosch (part of BSH Home Appliances Ltd) and Domestic & General tick this box or our other business partners tick this box

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