BOSCH

Making cooking as much fun as eating

Please read this instruction manual. This will ensure that you make use of all the technical benefits the cooker has to offer.

It will provide you with important safety information. You will then be familiarised with the individual components of your new cooker. And we will show you how to make settings step by step. It is quite simple.

The tables list the settings and shelf positions for numerous well-known dishes. All these dishes are tested in our cooking studio.

In the unlikely event of a fault, look here for information on how to rectify minor faults yourself.

A detailed table of contents will help you to find your way around quickly.

Enjoy your meal!

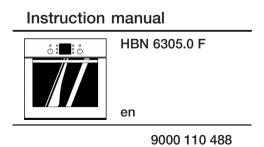


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Important information

Read this instruction manual carefully. Only then will you be able to operate your cooker safely and correctly.

Please keep the instruction and installation manual in a safe place. Please pass on the instruction manual to the new owner if you sell the appliance.

Before installation

Transport damage

Check the appliance after unpacking it. Do not connect the appliance if it has been damaged in transport.

Electrical connection

The cooker may only be connected by an approved specialist. Losses resulting from damage caused by incorrect connection will invalidate warranty claims.

Safety information

This appliance is intended for domestic use only. Only use the cooker for food preparation.

Hot oven



Open the oven door carefully. Hot steam may escape. Never touch the internal surfaces of the oven or the heating elements. There is a risk of burning. Children must be kept at a safe distance from the appliance.

Never store combustible items in the oven. Risk of fire

Never clamp leads of electrical appliances in the hot oven door. The insulation on the leads could melt. There is a risk of short-circuiting.

Repairs



Incorrectly done repairs are dangerous. There is a risk of electrocution.

Repairs may only be carried out by after-sales service technicians who have been fully trained by BSH.

If there is a fault, switch off the oven fuse at the fuse box.

Call the after-sales service.

Automatic self-cleaning



Loose food residue, grease and meat juices may ignite during self-cleaning. Risk of fire. Before every self-cleaning operation, remove any coarse dirt from the oven.

Never hang flammable items, such as tea towels, on the door handle. Risk of fire.

The oven exterior will be very hot to the touch during the self-cleaning operation. Keep children at a safe distance.

Never clean metal sheets and dishes which have been coated with a non-stick coating using the oven's automatic self-cleaning function (pyrolysis operation). High temperatures can cause poisonous gases to be formed from the non-stick coating - risk of serious damage to health.

Reasons for damage

Baking tray, aluminium foil or dishes on the oven floor Do not place the baking tray on the oven floor. Do not

cover it with aluminium foil.

Do not place dishes on the oven floor.

This will cause heat accumulation. The baking and roasting times will no longer be correct and the

enamel will be damaged.

Water in the oven Never pour water directly into a hot oven. This could

damage the enamel.

When baking very moist fruit cakes, do not put too Fruit juice

> much on the baking sheet. Fruit juice dripping from the baking sheet leaves stains that cannot be

removed.

It is recommended that you use the deeper universal

pan.

Cooling with the oven door

open

Only leave the oven to cool with the door closed. Do not allow anything to become trapped in the oven door. Even if you only leave the oven door open slightly, the fronts of adjacent units may become damaged over time.

Very dirty oven seal

If the oven seal is very dirty, the oven door will no longer close properly when the oven is in use. The fronts of adjacent units could be damaged. Keep the

oven seal clean.

Using the oven door as a seat

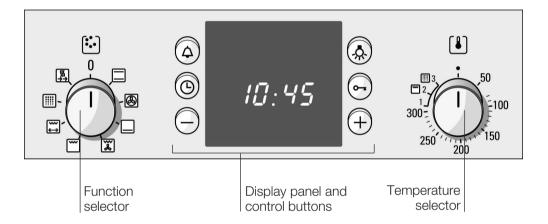
Do not stand or sit on the oven door.

Your new cooker

Here you will learn more about your new oven. The control panel and its switches and indicators are explained here. The heating modes and the accessories included with your oven will be explained here.

The control panel

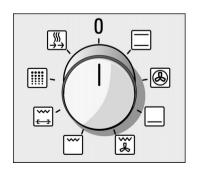
Details vary according to the appliance model.



Settings

Function selector

Use the function selector to select the type of heating for the oven.

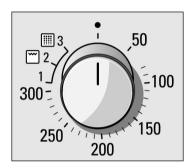


Top/bottom heating
3D hot air*
Bottom heating
Hot air grilling
Radiant grill
Rotary spit
Automatic self-cleaning
Rapid heating

*Type of heating with energy efficiency class determined in accordance with EN50304.

When you select a function, the symbol lights up in the display. The oven light switches on.

Temperature selector



Use the temperature selector to set the temperature, grill or cleaning setting.

Temperature

50 - 300	Temperature range in °C	
Grill 🗂		
1	Low grill	
2	Medium grill	
3	High grill	

Cleaning

1	Light cleaning	
2	Moderate cleaning	
3	Intensive cleaning	

The temperature symbol in the display lights up while the oven is heating up. It goes out during pauses in heating. The symbol does not come on for grilling, defrosting or automatic self-cleaning.

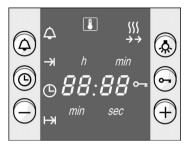
Grill and cleaning settings

Levels 1, 2 and 3 apply to radiant grilling and automatic self-cleaning ...

Note

The maximum temperature for 3D hot air cooking 8 is 275 °C.

Control buttons and display panel



Timer button	Use this button to set the timer.
Clock button (Use this button to set the time of day, the cooking time I→I and the completion time →I.
Minus button -	Use this button to reduce the values set.
Plus button +	Use this button to increase the values set.
Key button O-m	Use this button to switch the childproof lock on and off.
Oven light button 🙏	Use this button to switch the oven light on and off.

The values set can be seen in the display panel.

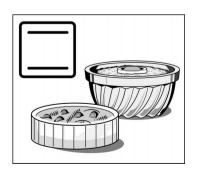
Push-in control knobs

The control knobs can be pushed in. Simply press the control knob to release or lock it.

You can turn the control knobs to the left or to the right.

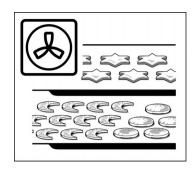
Types of heating

Different types of oven heating are available. You can therefore select the best method for cooking any dish.



Top/bottom heating

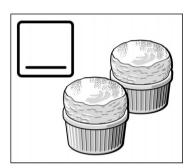
This ensures the even distribution of heat onto the cake or roast from the top and bottom of the oven. This type of heating is best for cake mixtures in tins or for bakes. Top/bottom heating is also suitable for cooking lean roasts of beef, veal and game.



3D hot air

A fan in the rear panel distributes the heat from the ring heating element evenly inside the oven.
Using 3D hot air, it is possible to bake cakes and pizza on two shelves. You can cook biscuits and puff pastry on three levels at the same time. The required oven temperatures are lower than those for top/bottom heating. Additional baking trays may be obtained from specialist shops.

3D hot air is ideal for drying food.



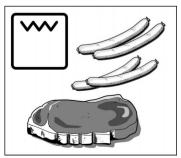
Bottom heating

You can reheat or brown meals using bottom heating.



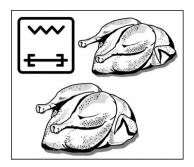
Hot air grilling

This type of heating involves the grill element and the fan switching on and off alternately. During the pause in heating, the fan circulates the heat generated by the grill around the food. This ensures that pieces of meat are crisped and brown on all sides.



Radiant grilling

The entire area under the grill element becomes hot. This is ideal if you wish to cook several steaks, sausages, fish or slices of toast.



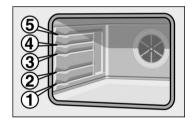
Grilling with the rotary spit

This ensures that the heat distribution to the roast or poultry does not only come from the top of the oven. The spit is turned by a motor in the rear panel. Poultry or larger roasts become crispy all over.

Note

To ensure that the heat is well distributed, the fan switches on for a short time during preheating for types of heating with top and bottom heating.

Oven and shelving accessories



The shelf can be inserted at 5 different heights in the oven.

You can remove the shelf two thirds of the way without it tipping. This makes it easier to take food out of the oven.

Accessories

Accessories may be purchased at a later date from the after-sales service or from specialist shops. Please specify the HEZ number.



HEZ 334001 wire racks

For ovenware, cake tins, roasts, grilling and frozen meals.



Enamelled baking tray HEZ 331070

for cakes and biscuits.

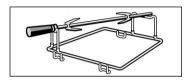
Push the baking tray with the sloping edge facing towards the oven door.



Universal pan HEZ 332070

for moist cakes, pastries, frozen food and large roasts. It can also be used to catch dripping fat when you are grilling directly on the wire grill.

Push the universal pan with the sloping edge facing towards the oven door.



Rotary spit

for roasting joints and large poultry. Only use the rotary spit with the universal pan.

Optional accessory

Optional accessories may be purchased from the after-sales service or from specialist shops.



Grill pan HEZ 325070

Can be used for grilling instead of the wire grill or as a spray guard to protect the oven against dirt. Only use the grill pan in the universal pan.

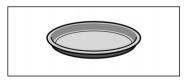
To grill using the grill pan: use the same shelf height as for the wire grill.

Using the grill pan as a spray guard: insert the universal pan with the grill pan under the wire grill.



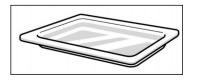
HEZ 324000 wire rack

for grilling. Always place the wire rack in the universal pan. Fat and meat juices are collected.



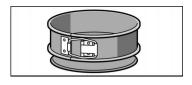
Pizza tray HEZ 317000

Ideal for pizza, frozen foods and large round cakes, for example. You can use the pizza tray instead of the universal pan. Place the tray on the wire grill. Observe the information provided in the tables.



Glass pan HEZ 336000

A deep baking tray made from glass. Can also be used as a serving dish.





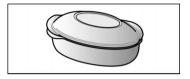
You can bake especially moist cakes using the leak-proof baking tin. The extra wide rim prevents leakage and your cooker stays clean.

The baking tin has a non-stick coating on the inside.



Glass roasting dish HMZ21 GB

for braised dishes and bakes that are cooked in the oven. It is especially suitable for the automatic roasting function.



Metal roasting dish HEZ 6000

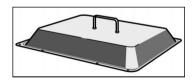
It is intended for use in the extended cooking zone of the glass ceramic hob. The dish is suitable for the sensor cooking system as well as for the automatic roasting function.

The roasting dish is enamel on the outside and has a non-stick coating on the inside.



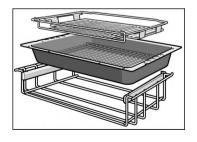
Profi extra-deep pan HEZ 333070

for cooking large quantities of food.



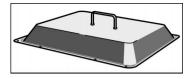
Lid for the Profi extra-deep pan HEZ 333001

Converts the Profi extra-deep pan into the Profi roasting dish.



Profi oven drawer HEZ 333100

To be used for preparing large quantities of food. An extra-deep pan with wire rack, a wire rack for placing on top and a telescopic shelf come as accessories. You can grill foods well with the wire rack placed on top of the drawer.



Lid for the Profi extension HEZ 333101

Converts the Profi extra-deep pan into the Profi roasting dish.

Cooling fan

The oven is fitted with a cooling fan. It switches itself on and off as necessary. The warm air escapes above the door.

Before using for the first time

This section will tell you everything you need to do before using the cooker for the first time.

Heat the oven and clean the accessories. Read the safety instructions in the "Important information" section.

Firstly, check to see if the symbol and three zeros are flashing in the display.

If the symbol and three zeros are flashing in the display

Set the time.

- 1. Press the \bigcirc clock button. 12:00 appears and the \bigcirc clock symbol flashes.
- 2. Set the time using the + or button.

The time selected is adopted after a few seconds. The cooker is now ready for use.

Heating up the oven

Heat the empty oven with the door closed to remove the new oven smell.

Method

- 1. Set the function selector to \(\Boxin{1}\).
- **2.** Use the temperature selector to set the temperature to 240 °C.

Switch off the function selector after 60 minutes.

Pre-cleaning the accessories

Please wash the accessories thoroughly with soapy water and a cleaning cloth before using them.

Setting the oven

You have various options for setting the oven.

Switching off the oven manually

When your meal is ready, switch off the oven yourself.

The oven switches off automatically

You can leave the kitchen for a long period.

The oven switches on and off automatically

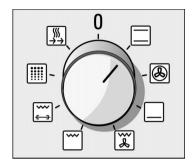
You can put your meal in the oven in the morning, for example, and set the oven so that your meal is ready at midday.

Tables and tips

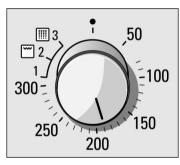
The correct settings for many dishes can be found in the Tables and tips section.

Setting procedure

Example: Top/bottom heating 🗐, 190 °C



1. Select the desired type of heating using the function selector.



2. Use the temperature selector to set the temperature or grill setting.

Switching off

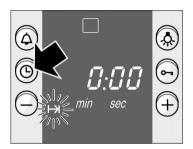
Switch off the function selector when the meal is ready.

Changing the setting

You may change the temperature or grill setting at any time.

If the oven is to switch off automatically

Example: Cooking time of 45 minutes



Perform the settings as described in steps 1 and 2. Set the cooking time (duration) for your meal.

Press the ⊕ clock button.
 The cooking time symbol I→I will flash.



- **4.** Set the cooking time using the + or button.
 - + button default value = 30 minutes
 - button default value = 10 minutes.

The oven switches on after a few seconds. The \mapsto symbol lights up in the display.

The cooking time has elapsed

A signal sounds. The oven switches off. Switch off the function selector.

Changing the setting

Press the 🖰 clock button. Change the cooking time using the + or – button.

Cancelling the setting

Switch off the function selector.

Calling up the settings

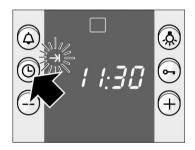
To call up the end time \rightarrow I or time \bigcirc : Press the \bigcirc clock button until the relevant symbol flashes.

If the oven is to switch on and off automatically

Please remember that easily spoiled foods must not be allowed to remain in the oven for too long.

Example: Imagine - it's 10:45 a.m. The meal will take 45 minutes to cook and must be ready at 12:45 pm.

Perform the settings as described in steps 1 to 4.



5. Press the ⊕ clock button until the →I end symbol flashes.

In the display you will see the time when the meal will be ready.



6. Use the + button to set a later end time.

The setting is adopted after a few seconds. The display will show the end time until the oven switches on.

The cooking time has elapsed

Note

A signal sounds. The oven switches off. Switch off the function selector.

You can change the setting while the symbol is flashing. The setting has been adopted if the symbol lights up permanently. You may change the waiting time that elapses before the setting is adopted. See the Basic settings section for more details.

Rapid heating

This allows you to heat up the oven particularly quickly.

Setting procedure

- 1. Switch the function selector to rapid heating ...
- **2.** Use the temperature selector to set the required temperature.

The oven switches on after a few seconds. The symbol lights up in the display.

The rapid heating process is complete

You will hear a short signal. The # symbol will go out.

Put your meal in the oven and set the oven.

Grilling with the rotary spit

You can use the rotary spit to cook particularly large roasts, such as rolled-up joints or poultry. The meat becomes crispy and brown.

Preparing roasts

To ensure that the roast is well-browned and cooked evenly, observe the following points:

Skewering and securing the meat to the spit

Position the roast as close as possible to the centre of the rotary spit.

Use the clamps to secure the meat at both ends. The rear clamp must be a minimum of 7 cm from the end of the roast.

You may also use cooking string to bind the roast. When spit roasting poultry, bind the ends of the wings behind the back and secure the thighs to the body. This prevents the wings from burning. Pierce the skin on the underside of the wings to allow

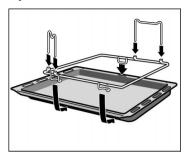
the fat to escape.

Notes

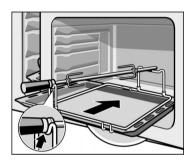
A number of adjustment values for grilling with the rotary spit can be found in the Tables and tips section.

Follow the guidelines for the oven temperature provided in the table. If the temperature is too high, the meat or poultry will burn on the outside, while inside it will generally remain raw.

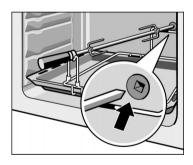
Inserting the rotary spit



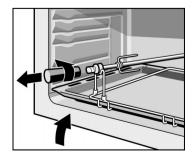
1. Place the frame for the rotary spit in the universal pan.



2. Place the rotary spit on the frame.



3. Insert the universal pan at level 1 as far as the stop. There is an opening in the rear wall of the oven. Insert the rotary spit here.



4. Unscrew the handle and close the oven door.

Time

When the oven is first connected, or following a power cut, the \bigcirc symbol and three zeros flash in the display. Set the time.

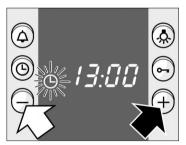
The function selector must be switched off

Setting procedure

Example: 13:00



Press the ② clock button.
 12.00 appears in the display and the ③ symbol flashes.



2. Set the time using the + or - button.

The time selected is adopted after a few seconds.

Changing the time e.g. from summer to winter time

Press the 🖰 clock button and change the time using the + and - buttons.

Hiding the time

You can hide the time. It will then only be visible when you are performing settings.

To do this, you must change the basic setting. See the Basic settings section.

Timer

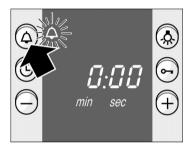
You can use the timer as a kitchen timer. It operates independently of the oven.

The timer has a special signal.

You can also set the timer if the childproof lock is active.

Setting procedure

Example: 20 minutes





2. Set the timer period using the + or - button.

+ button default value = 10 minutes

- button default value = 5 minutes

The timer starts after a few seconds. The △ symbol lights up in the display. The time counts down visibly.

The time has elapsed

A signal sounds. Press the \triangle timer button. The timer display will go out.

Changing the timer period

Press the \triangle timer button. Change the time using the + or - button.

Cancelling the setting

Press the \triangle timer button 3x.

The timer and cooking time count down simultaneously

The symbols light up. The timer period counts down visibly in the display.

To call up the remaining cooking time I→I, end time →I or time ⊕: Press the ⊕ clock button until the appropriate symbol flashes.

The value called up will then appear in the display for a few seconds.

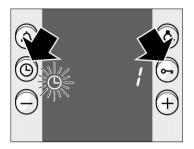
Basic settings

Your oven has several basic settings. You may change the basic settings for the time, the signal duration and the reset time for a setting.

Basic setting	Function	Change to
Time (5) I = Time in the foreground	Time display	Time $G = \text{Time hidden}$
Signal duration \triangle $I = \text{approx.}$ 10 seconds	Signal after cooking time or timer period has elapsed.	Signal duration 2 = approx. 1 min. 3 = approx. 4 mins.
Reset time I→I Z = medium	Waiting time between the adjustment increments before the setting is adopted.	Reset time I = short I = long

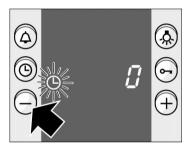
Changing the basic settings

Example: Hiding the time

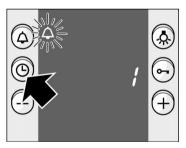


There must be no program set.

1. Press the © clock button and the — button simultaneously until a ! appears in the display. The basic setting for the time is shown in the foreground.



2. Change the basic setting using the + or - button.



3. Confirm with the O clock button.

A ! will appear in the display for the basic setting for the signal duration.

You do not wish to change all the basic settings

If you do not wish to change a basic setting, press the \bigcirc clock button. The next basic setting will appear.

Change the basic setting as described in step 2 and confirm with the \bigcirc clock button. You can now change the reset time. To finish press the \bigcirc clock button.

Correcting settings

You may change your settings again at any time.

Childproof lock

The oven has a childproof lock to prevent children

switching it on accidentally.

Locking the oven The function selector must be switched off.

Press the • key button until the • symbol appears in the display. This will take approximately 4 seconds.

Unlocking Press the → key button until the → symbol goes out.

Notes You can set the timer and the clock even when the

oven is locked.

Automatic time limiter

If you have forgotten to switch off the oven, the automatic time limiter will be activated. Oven operation will be interrupted. The time when this happens depends on the selected temperature or grill setting.

A 5 appears in the clock display when the oven is no longer heating up.

The heating function is interrupted until you switch off the function selector. The 5 will go out.

You can now reset the oven.

Cancelling the automatic time limiter

If you enter a cooking time, the oven will then switch off automatically.

The time limiter is cancelled.

Automatic self-cleaning

The oven is heated to approximately 500 °C. Any food residues from roasting, grilling and baking are burnt to ash.

You may choose from three cleaning levels.

Level	Degree of cleaning	Duration
1	Low	approx. 11/4 hours
2	Medium	approx. 1½ hours
3	Intensive	approx. 2 hours

What you should know

For safety reasons, the oven locks automatically when it reaches approx. 250 °C. You will only be able to open the door again once the temperature has fallen below 300 °C.



The exterior of the oven will become very hot. Make sure that nothing is placed against the front panel. Keep children at a safe distance.

Never attempt to open the oven during the self-cleaning process. The cleaning process may be interrupted.

You cannot switch the oven light on during self-cleaning.

Before self-cleaning

Remove unsuitable accessories and all ovenware from the oven.



Risk of fire. Loose food residue, grease and meat juices are flammable.

Wipe the oven and the accessories that are to be cleaned at the same time with a damp cloth.

Clean the oven door and along the edges of the oven around the seal. Do not scour the seal.

Cleaning accessories at the same time

The universal pan or the enamel baking tray can be placed in the oven at level 2 and cleaned at the same time.

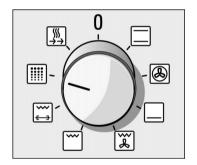
The wire grill and rotary spit are not suitable for automatic self-cleaning.



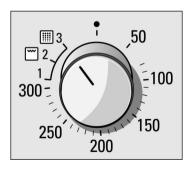
Never clean metal sheets and dishes which have been coated with a non-stick coating using the oven's automatic self-cleaning function (pyrolysis operation). High temperatures can cause poisonous gases to be formed from the non-stick coating - risk of serious damage to health.

Setting procedure

Example: Cleaning level 3



1. Set the function selector to



2. Use the temperature selector to set cleaning level 3.

Self-cleaning starts after a few seconds.

The cleaning time has finished

A signal sounds and the cooking time symbol \mapsto flashes.

Only switch off the function selector once the oven door can be opened.

Calling up the remaining time and end time

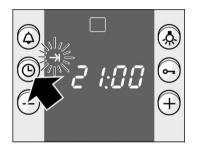
To call up the remaining time I→I or end time →I: Press the clock button ⊕ repeatedly until the appropriate symbol appears.

Switching self-cleaning on and off automatically.

This enables you to make use of the cheaper off-peak electricity tariffs, for example.

Example: You want automatic self-cleaning to be finished at 23:00.

Make settings as described in points 1 and 2.



3. Press the ⊕ clock button and hold it until the → end symbol in the display flashes.

The display indicates when automatic self-cleaning will be finished.



4. Use the + button to set a later end time.

The self-cleaning function switches on and off at the appropriate times.

The clock reappears once self-cleaning has started.

The cleaning time has elapsed

A signal sounds and the → cooking time symbol flashes.

Do not switch off the function selector until the oven door can be opened.

Cancelling the setting

Switch off the function selector.

Note

The cleaning level can no longer be changed once cleaning has started.

When the oven has cooled

Wipe away any remaining ash from inside the oven using a moist cloth.

Note

Under normal use, it is usually sufficient to clean the oven every two to three months. You only require about 2.5 - 4.7 kilowatt hours for each self-cleaning process.

The special heat-resistant enamel and the shiny parts in the oven may become dull or discoloured over time. This is normal and does not affect the function. Do not use coarse scouring pads or strong cleaning agents to remove such discolorations.

Care and cleaning

Do not use high-pressure cleaners or steam jets.

Oven exterior

Wipe the oven with water and a little washing-up liquid. Dry it with a soft cloth.

Caustic or abrasive substances are not suitable. If any such substances come into contact with the frontage, wipe it off immediately with water.

Note

Slight differences in the colours on the appliance front are caused by the use of different materials, such as glass, plastic and metal.

Shadows on the door panel which resemble smears are reflections from the oven light.

Appliances with stainless steel fronts

Always remove any flecks of limescale, grease, cornflour and egg white immediately. Corrosion can form under such flecks.

Use stainless steel care products. Follow the manufacturer's instructions. Try out the product on a small area first, before using on the whole surface.

Appliances with aluminium fronts

Use a mild window-cleaning detergent. Wipe the area with a soft window cloth or a fluff-free micro-fibre cloth, using a horizontal action without applying pressure.

Aggressive cleaning products, scratchy sponges and rough cleaning cloths are not suitable.

Oven

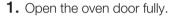
Never use coarse scouring pads or cleaning sponges. Oven cleaner may only be used on enamelled oven surfaces.

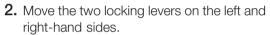
For ease of cleaning

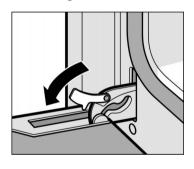
you can switch on the oven light with the $\mbox{\ensuremath{\mbox{$\mbox{$\mbox{$\mbox{$}$}$}$}}}$ button and unhinge the oven door.

Detaching the oven door

The oven door can be easily detached.







Cleaning the enamelled surfaces of the oven

Half-close the oven door.With both hands, grip the bottom of the door on the left and right-hand sides.Close the door a little more and pull it out.

After cleaning, re-install the oven door, following the instructions in reverse order.

Use hot soapy water or a vinegar solution.

It is best to use oven cleaner if the oven is very dirty. Only use oven cleaner in a cold oven.

Note:

Enamel is baked on at very high temperatures. This can cause some slight colour variation. This is normal and does not affect the function. Do not use coarse scouring pads or strong cleaning agents to remove such discolorations.

The edges of thin trays cannot be completely enamelled. As a result, these edges can be rough. Anti-corrosion protection is guaranteed.

Cleaning the glass cover for the oven light

It is best to clean the glass cover with washing-up liquid.

Seal

Clean the seal on the oven with washing-up liquid. Never use caustic or abrasive detergents.

Accessories

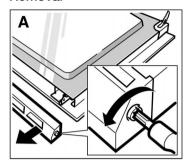
Immediately after use, soak the accessories in washing-up liquid. Food residues can then be easily removed with a brush or sponge.

Do not wash any part of the rotary spit in the dishwasher.

The universal pan or enamel baking tray can be cleaned at the same time as the oven in the automatic self-cleaning operation.

Cleaning the glass panels

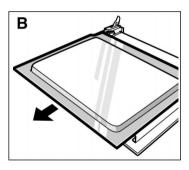
Removal



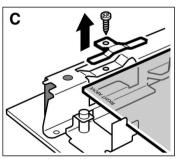
The glass panel on the oven door can be removed to assist in cleaning.

- **1.** Remove the oven door and lay it down on a cloth with the handle facing downwards.
- 2. Unscrew the cover at the top of the oven door.

 Turn the screws clockwise or anti-clockwise to do this. (Fig. A)



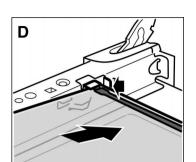
3. Raise the upper panel and remove it. (Fig. B)



- **4.** Unscrew the clips on the left and right and remove them. (Fig. C) Remove the panel.
- **5.** The seal at the bottom of the panel can be removed for cleaning. To do this, unhook the seal on the left and right.

Clean the glass panels with glass cleaner and a soft cloth.

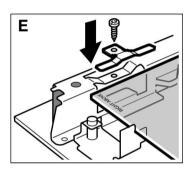
Installation



Before you insert the panel, replace the seal again at the bottom of the panel.

Ensure that the label "Right above" is upside down at the bottom left of both panels.

1. Slide in the glass panel backwards at an angle. (Fig. D)



- 2. Fit the clips and screw them in again. (Fig. E)
- 3. Slide in the top panel backwards at an angle.
- 4. Replace the cover and screw it back on.
- **5.** Refit the oven door.

The oven must not be used again until the panels have been correctly installed.

Troubleshooting

Should a malfunction occur, it is often only due to a minor fault. Please read the following instructions before calling the after-sales service:

Problem	Possible cause	Comments/remedy
The oven does not work.	Blown fuse.	Look in the fuse box and check that the fuse is in working order.
The clock display flashes.	Power cut.	Reset the time.
The oven door cannot be opened. The function selector is in the IIII position and three zeros are flashing in the display.	Power cut.	Switch off the function selector. Set the time of day and restart self-cleaning. If you no longer wish to repeat automatic self-cleaning, you must still wait for the oven temperature to fall below 300 °C.
The oven does not heat up. A square appears in the temperature display.	The appliance is currently in demo mode.	Switch off the fuse in the fuse box. Wait for approximately 20 seconds. Switch on the fuse again. Within the next 2 minutes, press the rapid heating up button for 6 seconds until the square in the display disappears.
A "5" appears in the clock display.	The automatic time limiter was activated.	Switch off the function selector.
The "Er 1" or "Er 4" error message appears in the clock display.	The temperature sensor has failed.	Contact the after-sales service.
The "Er 2" error message appears in the clock display.	Incorrect mains connection.	Switch off the fuses in the fuse box and connect the cooker properly.
The "Er 6" error message appears in the clock display. You have set self-cleaning.	The lock on the oven door is defective.	Switch off the function selector and call the after-sales service. All other oven functions can be used.
The oven door cannot be opened. The "Er 7" error message appears in the clock display.	The oven door release mechanism is faulty.	Contact the after-sales service.

Problem	Possible cause	Comments/remedy
The "Er 11" error message appears in the clock display.	A button has been pressed for too long or a button has jammed.	Press all buttons separately. If the error message remains, please contact the after-sales service.

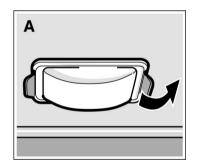
Repairs may only be carried out by fully trained after-sales service technicians.

Improper repairs may constitute serious hazards to the user.

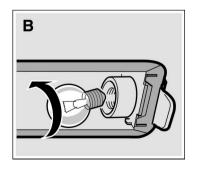
Replacing the oven light

If the oven light fails, it must be replaced. 40 watt heat-resistant spare bulbs can be obtained from the after-sales service or specialist shops. Only use these bulbs.

Method



- 1. Switch off the oven fuse in the fuse box.
- **2.** Place a tea towel in the cold oven to prevent damage.
- **3.** Remove the glass cover. To do this, press back the metal tab with your thumb. Figure A.



- **4.** Unscrew the bulb and replace it with one of the same type. Figure B.
- **5.** Fit the glass cover back on. To do this, insert it on one side and press firmly on the other side. The glass cover will now click into place.
- **6.** Remove the tea towel and switch the fuse back on.

Replacing the glass cover

The glass cover on the oven light must be replaced if it is damaged. Replacement glass covers may be obtained from the after-sales service. To this end, please specify the E number and FD number of your appliance.

After-sales service

Our after-sales service is there for you if your oven needs repairing. You will find the address and telephone number of your nearest after-sales service centre in the phone book. The after-sales service centres listed will also be happy to advise you of a service point in your local area.

E number and FD number

Please quote the E number (product number) and the FD number (production number) of your appliance when contacting the after-sales service. The rating plate containing these numbers is found on the right, on the side of the oven door. You can make a note of these numbers in the space below to save time in the event of your appliance malfunctioning.

E no.	FD no.
·	
After-sales service 🕿	

Packaging and old appliances

Disposing in an environmentally-responsible manner

Unpack the appliance and dispose of the packaging in an environmentally-responsible manner.



This appliance is labelled in accordance with the European Directive 2002/96/EC concerning used electrical and electronic appliances (waste electrical and electronic equipment – WEEE).

The guideline determines the framework for the return and recycling of used appliances as applicable.

Tables and tips

This table contains a selection of dishes and the optimum settings at which to cook them. You can find out which type of heating and temperature is best for your dish, which accessories to use, and at which oven level the dish should be inserted. You will find a variety of tips about ovenware and preparation, and a small troubleshooting section in case anything should go wrong.

Cakes and pastries

Baking on one level

If you are baking cakes on one level, you should use top/bottom heating . This will give the best results for your cakes.

Baking tins

It is best to use dark-coloured baking tins made of metal. Baking times are increased when light-coloured baking tins made of thin metal or glass dishes are used, and cakes do not brown so evenly.

Place the cake tin on the wire rack.

Tables

The values in the table apply to dishes placed in a cold oven. This saves energy. Shorten the baking times indicated by 5 to 10 minutes if you have preheated the oven.

The tables show which type of heating is best for different cakes and bakes.

The temperature and cooking time you select depends on the quantity and type of pastry. This is why "ranges" are given in the tables. You should try to use a lower temperature setting to start with, since this allows more even browning. If necessary, use a higher temperature setting the next time.

More information can be found in the "Baking tips" section which follows the tables.

Cakes in tins	Tin on the wire grill	Level	Type of heating	Temperature in °C	Baking time in minutes
Cake*	Cake tin Tinplate, Ø 31 cm	1 1+3	□ Ø	230-250 180-200	30-40 45-55
Quiche*	Cake tin Tinplate, Ø 31 cm	1		200-220	40-50
Cakes*	Cake tin Tinplate, 28 cm	1		190-210	50-60

^{*} If you want to bake several cakes at the same time, you can place tins next to each other on the wire grill.

Cakes on the tray		Level	Type of heating	Temperature in °C	Baking time in minutes
Pizza	Baking tray Baking tray + universal pan*	2 2+4	□ ⊗	230-250 180-200	25-35 45-55
Puff pastry	Baking tray Baking tray + universal pan*	3 2+4 2+3+5	 8 8	200-220 180-200 180-200	20-30 35-45 40-50
Maringua	2 baking trays** + universal pan***				
Meringue	Baking tray	3	<u> </u>	80-100	160-210
Viennese whirls	Baking tray Baking tray + universal pan*	3 2+4	<u> </u>	170-190 140-160	20-30 35-45
	2 baking trays** + universal pan***	2+3+5		130-150	45-55
Macaroons	Baking tray Baking tray + universal pan*	3 2+4	□□○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○○<	110-130 100-120	30-40 40-50
	2 baking trays** + universal pan***	2+3+5	(A)	100-120	45-55

^{*} Always place the universal pan above the baking tray when you are cooking on two levels at once.

^{**} You can obtain an additional baking tray from a specialist shop or from the after-sales service.

^{***} Insert the universal pan at the bottom. This can be removed beforehand.

Baking tips

You wish to cook to your own recipe.	Refer to the instructions in the tables for similar types of food.
How to check that a sponge cake is cooked properly.	Approximately 10 minutes before the end of the baking time given in the recipe, pierce the tallest point of the cake with a cocktail stick. The cake is done if the cocktail stick comes out clean.
The cake collapses.	Next time, use less liquid or decrease the oven temperature by 10 degrees. Observe the cooking times in the recipe.
The cake has risen in the centre but is lower at the edges.	Do not grease the sides of the springform cake tin. As soon as the cake is done, carefully loosen the cake around the edges using a knife.
The cake is too dark at the top.	Insert it at a lower level in the oven, select a lower temperature and cook the cake a little while longer.
The cake is too dry.	Use a toothpick to make small holes in the finished cake. Then drizzle fruit juice or alcohol over the top. Next time you should decrease the temperature by around 10 degrees and reduce the baking times.
The bread or cake (e.g. cheesecake) looks fine, but is soggy on the inside (soft, with watery areas).	Next time you should add a little less liquid and cook for a little longer at a lower temperature. Cakes with fruit topping: Precook the base first of all. Sprinkle with almonds or breadcrumbs and then place the topping over this. Please observe the recipe and the baking times.
The pastry is unevenly browned.	Select a slightly lower temperature to ensure that the pastry is baked more evenly. Delicate pastry should be baked on one level using top/bottom heating . Baking paper that protrudes over the food can affect the air circulation. For this reason, always cut the baking paper to fit the baking tray.
The fruit cake is too light at the bottom. The fruit juice flows over.	Use the deeper universal pan next time.
You were baking on several levels. The food on the top baking tray is darker than that on the bottom baking tray.	Always use 3D hot air when baking on several levels. Baking trays that are placed in the oven at the same time will not necessarily be ready at the same time.
Condensation is formed when baking cakes containing fresh fruit.	Baking may result in the formation of water vapour. It escapes above the door handle. The steam may settle and form water droplets on the control panel or on the fronts of adjacent units. This is a normal physical process.

Meat, poultry, fish, bakes, toast

Ovenware

You may use any heat-resistant dishes.

Use the rotary spit and the universal pan for cooking large roasts or poultry. Add enough water to cover the base of the universal pan.

Always place the dishes in the centre of the wire grill.

Hot glass dishes should be placed on a dry kitchen towel after being removed from the oven. The glass could crack if placed on a cold or wet surface.

Advice on roasting

The roasting result depends on the type and quality of meat.

Add 2 to 3 soup spoons of liquid to lean meat, and 8 to 10 soup spoons of liquid to pot roasts, depending on the size.

Meat should be turned half way through the roasting time.

When the roast is ready, switch off the oven and leave the roast to stand for 10 minutes with the oven door closed. This allows the meat juices to distribute more favourably.

Advice on grilling

Always close the oven door when grilling.

If possible, use pieces of meat which are of the same thickness. They should be at least 2 to 3 cm thick. Such pieces will be browned evenly and stay juicy and soft in the middle. Only salt the steaks after they have been grilled.

Place the pieces of meat directly onto the wire grill. If you are grilling just one piece of meat, it will turn out best if you place it in the centre of the wire grill. You should also insert the universal pan at level 1. The meat juices are collected here and the oven is kept clean

Turn the pieces of meat after two thirds of the cooking time indicated.

The grill element automatically switches itself off and back on again. This is normal. The number of times this happens depends on the grill setting you have selected.

Example	Amount	Ovenware	Level	Type of heating	Temperature in °C, grill	Cooking time in minutes
Sirloin, medium-rare	1 kg	Uncovered	1	III	230-240	50
Roast beef, medium	1 kg	Uncovered	1	II.	250-260	60
Leg of lamb	1.5 kg	Uncovered	1	Z	160-180	120
Roast pork	2 kg	Rotary spit	1	₩	230-240	150
Meat roast	1 kg	Rotary spit	1	₩	240-250	120
Chicken	1.5 kg	Rotary spit	1	₩	250-270	70
Duck	1.7 kg	Rotary spit	1	₩	240-250	90
Potato gratin*		Casserole dish or universal pan	2	Z	160-180	60
Toast		Wire grill	5		Setting 3	4-5
Grilled fish	300 g	Wire grill**	4		Setting 1-2	25

^{*} The bake should be no taller than 2 cm.

Tips for roasting and grilling

The table does not contain information for the weight of the roast.	Select the next lowest weight from the instructions and extend the time.
How can you tell when the roast is ready?	Use a meat thermometer (available from specialist shops) or carry out a "spoon test". Press down on the roast with a spoon. If it feels firm, it is ready. If the spoon can be pressed in, it needs to be cooked for a little longer.
The roast is too dark and the crackling is partly burnt.	Check the shelf position and temperature.

^{**} Insert the universal pan at level 1.

The roast looks good, but the juices are burnt.	Next time, use a smaller roasting dish or add more liquid.
The roast looks good, but the juices are too clear and watery.	Next time, use a larger roasting dish or add less liquid.
Steam rises from the roast when the juice is basted.	Use hot air grilling instead of top/bottom heating. This prevents the bottom of the roast from becoming too hot, thereby producing less steam.

Cooking procedure

Using the 3D-hot air heating system, you may cook an entire menu in the oven. This provides optimum utilization of the oven heat. The hot air prevents the transfer of odours or taste.

Example 1

Meals	Ovenware	Level	Type of heating	Temperature in °C	Baking time in minutes
Wire grill 1					
Leg of lamb, 1.3 kg	Dish on the wire rack	2		180	95
Baked potatoes					After 45 minutes of the roasting time, you may place the potatoes around the leg of lamb and place the flan in the oven.
Wire grill 2					
Cake	Baking tin on the wire rack	4	8	180	

Example 2

Meals	Accessories	Level	Type of heating	Temperature in °C	Cooking time in minutes
Wire grill 1 Leg of lamb*, 1.3 kg	Dish on the wire rack	2	8	180	95
Wire grill 2 Potato gratin	Baking tin on the wire rack	4	8	180	After 20 minutes, you may place the potato gratin in the oven.

^{*} When 20 minutes of the cooking time remain, you can also place tomatoes around the leg of lamb.

Frozen foods

Please observe the instructions on the packaging. The values in the table apply to dishes placed in a cold oven.

Meal		Level	Type of heating	Temperature in °C	Cooking time in minutes
Fruit strudel*	Universal pan	3	(A)	190-210	45-55
French fries*	Universal pan	3		200-220	25-30
Pizza*	Wire rack	2		200-220	15-20
Pizza baguette*	Wire rack	3	III	200-220	15-20

^{*} Line the accessories with greaseproof paper. Please ensure that the greaseproof paper is suitable for use at these temperatures.

Note

The universal pan may become warped when baking frozen foods. This is caused by the considerable temperature fluctuations which affect the accessories. This warping is eliminated during the baking process.

Defrosting

Remove the food from its packaging and place it in a suitable dish on the wire grill.

Please observe the instructions on the packaging.

The defrosting times depend on the type and amount of food.

Meal	Accessories	Level	Type of heating	Temperature in °C
Delicate frozen foods e.g. cream gateaux, cream cakes, cakes with chocolate or icing, fruit etc.	Wire rack	2	8	The temperature selector remains switched off
Other frozen foods* Chicken, sausage and meat, bread, bread rolls and other pastries	Wire rack	2	8	50 °C

^{*} Cover frozen food with microwave foil. Place poultry onto the plate with the breast side down.

Drying

Only use perfectly fresh fruit and vegetables, and wash them thoroughly.

Allow the food to drain well and dry it yourself.

Line the universal pan and wire rack with baking paper or greaseproof paper.

Meal	Level	Type of heating	Temperature in °C	Cooking time in hours
600 g apple rings	2 + 4	<u> </u>	80	Approx. 5
800 g sliced pears	2 + 4	<u> </u>	80	Approx. 8
1.5 kg prunes or plums	2 + 4	<u> </u>	80	Approx. 8 - 10
200 g fresh herbs, washed	2 + 4	8	80	Approx. 1½

Note

Very moist fruit or vegetables should be turned several times. Once dried, remove the food from the paper immediately.

Energy saving tips

Only preheat the oven if it specifies in the recipe or in the table in the instruction manual that you should do so.

Use non-stick, black painted or enamelled tins. They absorb the heat especially well.

If you have several cakes to bake it is best to bake them one after the other. The oven is still warm. This shortens the baking time for the second cake. You can also put two baking tins in one after the other.

For long cooking times, the oven can be switched off 10 minutes before the end of the cooking time and the remaining heat can be used to finish the cooking.

Acrylamide in food

Experts are currently discussing how dangerous acrylamide in food can be. We have compiled this information sheet for you on the basis of current research.

Where does acrylamide come from?

Acrylamide in food does not come from external contamination. It is formed in the food itself during preparation - provided that the food contains carbohydrate and protein. Exactly how this happens has not yet been completely explained. However, it appears that the acrylamide content is strongly influenced by:

high temperatures a low water content in food intensive browning of the food.

What sort of foods are affected?

Acrylamide forms mostly in grain and potato products that are prepared at high temperatures, e.g.:

crisps, chips,

toast, rolls, bread,

baked goods made from shortcrust pastry (speciality biscuits and cakes).

What can you do?

You can avoid high levels of acrylamide when baking, frying and grilling.

The following recommendations were published by AID¹ and BMVEL² to help you minimise acrylamide levels:

In general

Keep cooking times as short as possible.

"Brown rather than burn" - cook food only until it is golden brown.

The larger and thicker the food is, the less acrylamide it contains.

Baking

Set the temperature to a maximum of 200 °C when using the top/bottom heating setting, and to a maximum of 180 °C for the 3D hot air setting.

Cookies: Set the temperature to a maximum of 190 °C when using the top/bottom heating setting, and to a maximum of 170 °C for the 3D hot air setting. The presence of egg or egg yolk in a recipe reduces the formation of acrylamide.

Spread oven chips evenly over the baking sheet in one layer where possible. To prevent the food from drying out quickly, place at least 400 g on each baking sheet.

Internet: http://www.aid.de.

¹ AID "Acrylamide" information leaflet, published by AID (German Evaluation and Information Service for Nutrition, Agriculture and Forestry) and BMVEL (German Federal Ministry for Consumer Protection, Food and Agriculture), as at 12/02,

² BMVEL press release 365, as at 4.12.2002, Internet:http://www.verbraucherministerium.de

Test dishes

In accordance with DIN 44547 and EN 60350

Baking

The values in the table apply to dishes placed in a cold oven.

Meal	Accessories and notes	Level	Type of heating	Temperature in °C	Baking time in minutes
Viennese whirls	Enamelled baking tray	3		170-190	20-30
Small cakes, 20 per baking tray	Enamelled baking tray	3		170-190	20-30
Small cakes, 20 per baking tray (preheat)	Enamelled baking tray + universal pan*	2+4	(A)	140-160	30-40
Swiss roll	Springform cake tin	2		160-180	30-40
Yeast cakes on a baking tray	Universal pan	3		170-190	40-50
German apple pie	2 wire racks + 2 tinplate springform cake tins Ø 20 cm**	1+3	<u></u>	190-210	75-85
German apple pie	Universal pan + 2 tinplate springform cake tins Ø 20 cm**	1		200-220	70-80

^{*} Always place the universal pan above the tray when you are cooking on two levels at once.

Grilling

The values in the table apply to dishes placed in a cold oven.

Meal	Accessories	Level	Type of heating	Grill setting	Cooking time in minutes
Toast (preheat for 10 mins.)	Wire grill	5	" "	3	1-2
Beefburgers, x 12*	Wire grill	4		3	25-30

^{*} Turn after $\frac{2}{3}$ of the time has elapsed. Always insert the universal pan at level 1.

^{**} Place the cakes diagonally on the accessories.

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