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# Mixer Grinder

**MG2213C..I**

**[en]** Information for Use



<https://digitalguide.bsh-group.com?mat-no=8001307423>



**[en]** Scan the QR code or visit the website to open the Further Notices for Use. You can find additional information about your appliance or accessory here.



## Safety

- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.

Only use this appliance:

- with original parts and accessories. Never use these parts and accessories for other appliances. Damage caused by using third-party products is not covered under the warranty.
- for normal processing quantities and for normal processing times for domestic use.
- under supervision.
- in private households and in enclosed spaces in a domestic environment at room temperature.
- up to an altitude of max. 2000 m above sea level.

After each use, whenever the appliance is unsupervised, prior to assembly, disassembly or cleaning and in the event of an error, it must always be disconnected from the mains.

This appliance can be used by persons with reduced physical, sensory or mental capabilities or a lack of experience and/or knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.

Do not let children play with the appliance.

Cleaning and user maintenance must not be performed by children.

The appliance must not be used by children. Keep children away from the appliance and power cable.

- ▶ Connect and operate the appliance only in accordance with the specifications on the rating plate.
- ▶ Never let the power cord come into contact with hot parts or be dragged over sharp edges.
- ▶ Never operate a damaged appliance.
- ▶ If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box.
- ▶ Repairs to the appliance should only be carried out by trained specialist staff.

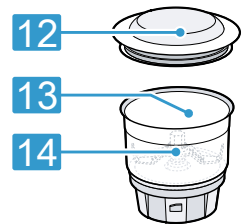
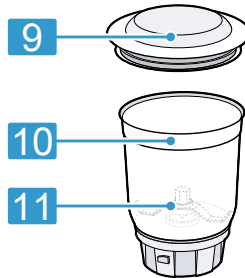
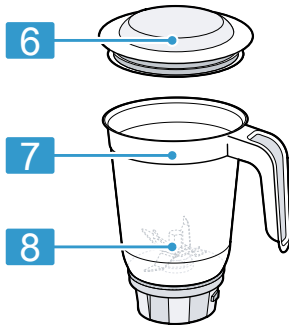
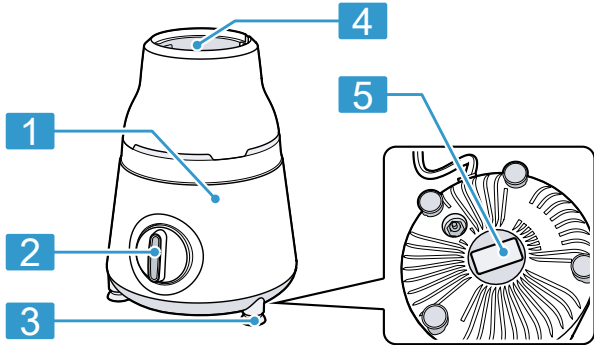
## **en** Avoiding material damage

- ▶ If the power cord of this appliance is damaged, it must be replaced by the manufacturer, or the manufacturer's Customer Service in order to prevent any risk.
- ▶ Never immerse the appliance or the power cord in water or clean in the dishwasher.
- ▶ Never use the appliance on or near hot gas burners, electric hot-plates or similar appliances.
- ▶ If the motor stalls or smoke emanates from the appliance, switch off the appliance and unplug it. Call customer service.
- ▶ Only attach or remove the jar or accessories once the speed selector knob is in the OFF position the drive has stopped and the appliance is unplugged.
- ▶ Never leave the appliance switched on if the power supply is interrupted. The appliance will automatically start up again following the interruption in the power supply.
- ▶ Never operate the appliance without fitting the lid or with an empty jar.
- ▶ Do not open the lid when the appliance is running.
- ▶ Do not add solid ingredients when the appliance is running.
- ▶ Always unplug the appliance before reaching into the jar with your fingers or any other object.
- ▶ Only use the appliance once it is fully assembled.
- ▶ After switching off, wait until the drive has come to a complete standstill.
- ▶ Care should be taken when handling sharp blades, emptying the jar and during cleaning.
- ▶ Never touch the edges of the blades with bare hands.
- ▶ Do not process hot ingredients.
- ▶ Jars may heat up due to friction so never touch the metal part with bare hands immediately after grinding.

### **Avoiding material damage**

- ▶ Do not process sugar or similar ingredients with the appliance.
- ▶ Do not overload the appliance.
- ▶ Do not use the jar as a storage container.
- ▶ Do not use the appliance on a wet surface.
- ▶ Do not drop the main unit or jar.

## Overview



1	Main unit	8	Wet grinding blade
2	Rotary switch	9	Medium jar lid
3	Rubber feet	10	Medium jar (0.8 l)
4	Motor Coupler	11	Dry grinding blade
5	Rating plate	12	Chutney jar lid
6	Big jar lid	13	Chutney jar (0.4 l)
7	Big jar (1.2 l)	14	Chutney blade

## Blade overview

Blade	Jar	Application
Dry grinding blade	medium	Turmeric, coriander seed, black pepper, cumin, red chilli powder, almonds, rice powder
Wet grinding blade	big	Idli batter, dosa batter, tomato purée
Chutney blade	Chutney	Ginger garlic paste, coconut chutney, coriander chutney

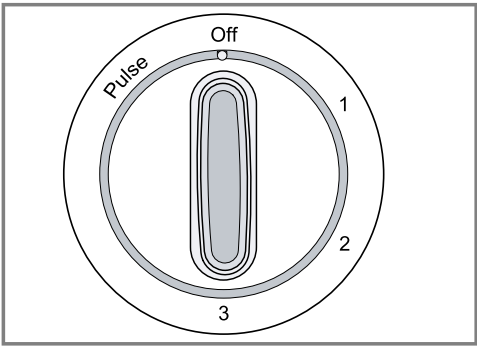
Jar capacity

When using the jars follow the capacities in the table. Minimum capacity for all the jars is at least up to blade level.

Jar	Size	Rated capacity		
		Dry	Wet	Liquidise
Big jar	1.2 litre	-	0.6 litre	0.6 litre
Medium jar	0.8 litre	0.35 litre	-	-
Chutney jar	0.4 litre	0.2 litre	0.2 litre	-

Rotary switch

The rotary switch is used to start and stop processing and select the speed.



Symbol	Function
Off	Stop processing.
1	Process ingredients at low speed.
3	Process ingredients at maximum speed.
Pulse	Process ingredients briefly at maximum speed until the rotary switch is released. To blend, liquefy and purée.

Notes

- Use position 1-3 for continuous operation. Position 1 is the slowest operating speed. Position 3 is the fastest operating speed.
- The Pulse function is especially suitable for chopping food for chutneys.

Overload protection

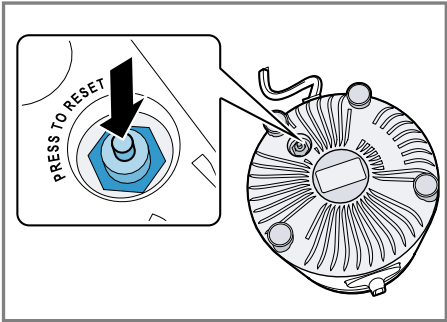
The appliance is equipped with an overload protection device. The overload protection device prevents the motor from being damaged by overloading.

Resetting overload protection

Note

In the following cases, the overload protection device will activate and the red button on the underside will pop out:

- If the jar is overfilled with ingredients.
  - If the jar is filled with a very thick paste.
  - If there is an undervoltage on the appliance.
1. Switch off the appliance and remove the excess ingredients.  
If the paste is too thick in the jar, add enough water and wait 2 to 3 minutes.
  2. Press the red reset button and start the appliance again.



## Before using for the first time or using after a long time

Before using the appliance for the first time or using it after a long time, clean all parts that come into contact with food ingredients thoroughly.

### Preparing the appliance and parts

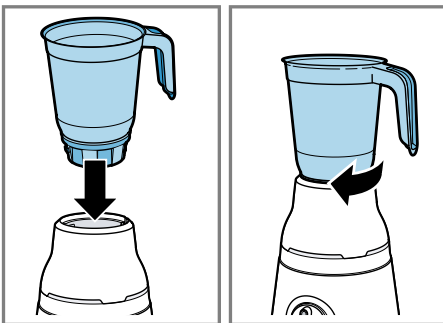
- ▶ Never place plastic, paper or cloths under the appliance as they may block the ventilation openings.
1. Place the appliance on a stable, level, clean and flat work surface.
  2. Ensure that the rotary switch is set to Off.
  3. Rotate the motor shaft by hand via the motor coupler on top of the main appliance.
- The motor shaft should rotate freely.

### Preparing food

1. Cut up large items of food into chunks of approx. 2 cm.
2. Allow hot ingredients to cool down before pouring them into the jar.

### Place the Jar on the main unit

1. Carefully place the jar on the main unit.
  - Ensure that the jar's latches sit correctly in the notches of the base unit.
2. Rotate the jar clockwise until it locks and use the handle to lock.









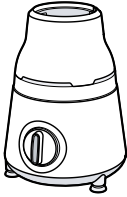
## Processing food

### Notes

- You may observe some minor oil spillage in the jar and jar sockets during the first two to three operations. This is normal. Clean smaller oil leaks thoroughly with water and dry the jars with a soft cloth.
  - Do not fill or empty the jars with your hands.
  - Do not store food in the jars.
  - Do not allow the appliance to run continuously for longer than 5 minutes. Wait 2 minutes before continuing to use the appliance.
  - The recommended time for grinding dry ingredients is max. 2 minutes. If you need finer powder, wait 2 minutes and grind again.
1. Fill the jar with the prepared food.
  2. Check that the lid seal is positioned correctly.
  3. Place the lid on the jar and press down.
  4. Hold the lid gently during use.
  5. Insert the mains plug.
  6. Set the rotary switch to the required position and speed.
  7. After use, set the rotary switch to Off and check the contents.
  8. Repeat until the desired results are obtained.
  9. After switching off the appliance, wait until the blade stops rotating.
  10. Pull out the mains plug.
  11. Turn the jar anti-clockwise and remove it from the main unit.

## Overview of cleaning

Clean the individual parts as indicated in the table.

					
	✓	✓	✓	✓	✗
	✓	✗	✗	✗	✗

### Cleaning the appliance and parts

Clean all parts immediately after use so that residues do not dry on.

**Tip:** When processing foods such as turmeric and beetroot, plastic parts may become discoloured. This discolouration does not affect their usability.

1. After each use, fill the jar with warm water and a little washing-up liquid.
2. Operate the appliance for one minute to remove residues.
3. Pull out the mains plug.
4. Remove the jar from the appliance and wash by hand.
5. Wipe the outside of the main unit with a soft, damp cloth and dry off.
6. Dry all cleaned parts with a clean, soft cloth.

**Note:** Always store the jars upside down.

### Troubleshooting

#### Appliance does not switch on.

No power supply.

- Check mains supply.

Filled beyond capacity.

- Remove some ingredients, process smaller quantities.

#### Time taken for blending is very long.

Filled beyond capacity.

- Remove some ingredients, process smaller quantities.

#### Appliance overheats.

External heat source too close.

- Check and remove any heat sources nearby.



Ventilation openings are blocked.

- Place appliance on a level surface.

Filled beyond capacity.

- Remove some ingredients, process smaller quantities.

### Appliance switches off during use.

Processing quantity is too big or processing time was too long.

- Reduce the processing quantity.

The overload protection feature has been activated.

- Press overload protection button.  
→ "Overload protection", Page 6

## Technical specifications

Voltage and frequency	230 V AC, 50 HZ
Class of motor insulation winding wire	F class
Rating	30 minutes rating 5 min. ON and 2 min. OFF (maximum 6 ON cycles)
Normal Load (in terms of recipe for 500 W Rating power)	166 g Urad Dal soaked in 375 ml water for 12 hours
Material of body	ABS
Material of jars	Stainless steel
Blade assembly	Stainless steel
Speed control	3 speed with pulse
Main cord	PVC flexible 2-core cord
Country of origin	India

## Disposing of old appliance

- Dispose of the appliance in an environmentally friendly manner.

Information about current disposal methods are available from your specialist dealer or local authority.



Dispose of packaging in an environmentally-responsible manner. This appliance is certified in accordance with the guidelines on E-waste (Management ) Rules 2022 which govern waste electrical and electronic equipment.

The guideline provide a framework for the return and recycling of used appliances.

**Note:** This product doesn't contain any of hazardous substances as specified in the e-waste Management and Handling Rules 2022.

Dos

- Please visit our website <https://www.bosch-home.in/metapages/e-waste-management> to find out more details regarding e-waste disposal.
- Keep the product in isolated area, after it becomes non-functional/un-repairable so as to prevent its accidental breakage.
- Consult the authorized service center as to whether the Electronic Equipment can be repaired or not, before discarding.
- Consult the retailer about appliance take back schemes.

Don'ts

- The product should not be opened by the user himself/herself, but only by authorized service personnel.

- The product is not meant for re-sale to any unauthorized agencies/scrap dealers/kabariwalah.
  - Don't dispose of the discarded Electronic Equipment in household bins or Municipal bins.
  - Don't dump the discarded Electronic Equipment in the open or in any land fill site, as this will result in contamination of the soil and the ground water.
  - Do not keep any replaced spare part(s) from the product in exposed area.
- 

## **Customer Service**

Detailed information on the warranty period and terms of warranty in your country is available from our after-sales service, your retailer or on our website.

Helpline no.: 1800-266-1880 (Monday to Saturday – 8 am to 8 pm)

Email ID: [service.in@bosch-home.com](mailto:service.in@bosch-home.com)

Chat with us (WhatsApp):

+91-8451000555



## **Warranty conditions**

**Warranty Terms & Conditions:**

1. The warranty period for this product will be for 2 years from the date of purchase.
2. The warranty can be availed only by the first purchaser of the appliance and is non-transferable.
3. The warranty covers manufacturing defect in material and workmanship that arises despite normal operation and usage of the appliance as prescribed in the operating manual.
4. In case of the product being tampered with or attempted to be repaired by unauthorised personnel, then the warranty terms will be void and the company shall have no further obligations under warranty. Further, the customer waives all rights against the company which has arisen due to the breach of the warranty terms by the customer.
5. In the event that the company decides to provide a replacement/ refund of the product during this warranty period, customers are mandated to carry the product to the specified service centre/ authorised dealer at their own cost.
6. The warranty coverage is not applicable outside India.
7. In case of replacement, the replaced product will be warranted only for the remaining of the original warranty period
8. The Company shall not have any liability nor deemed to be in default of warranty obligations for any delay or failure in performance of warranty obligations resulting from causes beyond its reasonable control (e.g. strikes, floods, earthquakes etc.) including delay in servicing due to non-availability of product.
9. The Company gives no warranties other than those stated above and specifically excludes any implied warranty of fitness for any particular purpose.
10. In the event of change of address, the new address shall be intimated to the given toll-free number.
11. In case repair cannot be completed onsite, the company reserves the right to carry the appliance to its Authorized Service Center and return the same after repair.

**Warranty is not applicable in any of the following cases:**

1. The warranty card is not duly filled and does not bear the stamp, date and signature of an Authorised Dealer.
2. The warranty does not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly as a result of appliance failure, breakdown, or accident or usage of the appliance not in accordance with the operating manual.
3. The appliance has been subjected to improper use such as not following DFU/ User Manual provided by the company, misused, not cared for, abnormal use, exposure to dampness, excessive heat, excessive humidity and other extreme environmental conditions, corrosion, damage beyond repair, rusting, unauthorised modifications, unauthorised repairs, neglect, accident, alteration, acts of God, spillage of liquid or food particles, faulty electric wiring/ cabling, abnormal voltage/ power supply beyond appliance specifications, damage/ breakage/ non-functioning of appliance due to rodents, rats, cockroaches and ants etc.
4. The warranty does not cover consumables, normal wear & tear parts, plastic, glass and/ or rubber parts, non-operational parts and related accessories.
5. The warranty does not include preventive checks, routine maintenance, cleaning, de-scaling and overhaul.
6. The appliance is used by a commercial establishment or by an individual for commercial purpose.
7. The serial number of the appliance is removed, altered, made illegible/tampered with.
8. Damage to the product or any parts due to transportation or shifting or arising out of improper storage of the appliance at the customer's premises.

**Important: Please present this warranty card to our staff at the time of service.**

**1) Contact the following for availing the support of your Product:**

1-800-266-1880(toll free) Monday – Saturday – 8:00 am to 8:00pm

**2) Email: [service.in@Bosch-Home.com](mailto:service.in@Bosch-Home.com) | Website: [www.bosch-home.com/in](http://www.bosch-home.com/in)**

# WARRANTY CARD



<div></div> <div>Customer's Name</div>		
<div></div> <div>Address</div>		
<div></div> <div>City</div>	<div></div> <div>Pin</div>	<div></div> <div>State</div>
<div></div> <div>Telephone</div>	<div></div> <div>Mobile</div>	
<div></div> <div>E-mail</div>	<div></div> <div>Model/E-Nr</div>	
<div></div> <div>Serial No.</div>		
<div></div> <div>Date of Purchase</div>	<div></div> <div>Date of Expiry</div>	
<div></div> <div>Dealer's Name</div>		
<div></div> <div>Dealer's Signature and Stamp</div>	<div></div> <div>Customer's Signature</div>	

**Note:** Warranty will start from the date of purchase.

## Customer Service

Regardless of the nature of your concern, you can always be sure of personal attention from the Bosch Customer Service: on the internet and on the phone.

**www.bosch-home.com/in**

**1-800-266-1880 (toll-free)**

**E-mail: service.in@bosch-home.com**

## Service world-wide

### Central Service Contacts

#### **AU** Australia

BSH Home Appliances Pty. Ltd.  
Gate 1, 1555 Centre Road  
Clayton, Victoria 3168  
Tel.: +61 1300 369 744\*  
mailto:customersupport.au@bshg.com  
www.bosch-home.com.au  
\*Mon-Fri 24 hours

#### **GB** Great Britain

BSH Home Appliances Ltd.  
Grand Union House, Old Wolverton Road,  
Wolverton  
Milton Keynes MK12 5PT  
To arrange an engineer visit, to order  
spare parts and accessories or for  
product advice please visit [www.bosch-home.co.uk](http://www.bosch-home.co.uk) Or call Tel.: +44 344 892  
8979\*  
\*Calls are charged at the basic rate,  
please check with your telephone service  
provider for exact charges.

#### **IE** Republic of Ireland

BSH Home Appliances Ltd.  
M50 Business Park, Ballymount Road Up-  
per, Walkinstown  
Dublin 12  
To arrange an engineer visit, to order  
spare parts and accessories or for  
product advice please call Tel.: +353  
1450 2655\*  
[www.bosch-home.ie](http://www.bosch-home.ie)  
\*Calls are charged at the basic rate,  
please check with your telephone service  
provider for exact charges

#### **IN** India, Bhārat, भारत

BSH Household Appliances Mfg. Pvt. Ltd.  
Arena House, Main Bldg, 2nd Floor, Plot  
No. 103, Road No. 12, MIDC, Andheri  
East  
Mumbai 400093  
Toll Free 1800 266 1880\*  
[www.bosch-home.com/in](http://www.bosch-home.com/in)  
\*Mon-Sat 8am to 8pm (exclude public hol-  
idays)

#### **MT** Malta, Repubblika ta' Malta

Oxford House Ltd.  
Triq L-Imdina, Zone 2  
Birkirkara CBD 2010  
Tel.: +356 25 464 000  
mailto:info@oxfordhouse.com.mt  
mailto:service@oxfordhouse.com.mt  
[www.oxfordhouse.com.mt](http://www.oxfordhouse.com.mt)

#### **NZ** New Zealand

BSH Home Appliances Ltd.  
Level 3, Air NZ Building, Smales Farm  
Business Park, 74 Taharoto Road, Taka-  
puna  
Auckland 0622  
Toll free: 0800 245 700\*  
mailto:aftersales.nz@bshg.com  
[www.bosch-home.co.nz](http://www.bosch-home.co.nz)  
\*Mon-Fri 8.30am to 5pm (exclude public  
holidays)

#### **SG** Singapore, 新加坡

BSH Home Appliances Pte. Ltd.  
38C Jalan Pemimpin, #01-01  
Singapore 577180  
Tel.: +65 6751 5000\*  
mailto:bshsgp.service@bshg.com  
[www.bosch-home.com.sg](http://www.bosch-home.com.sg)  
\*Mon-Fri 9am to 6pm, Sat: 9am to 1pm  
(exclude public holidays)



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- **Warranty extension options**
- **Discounts for accessories & spare-parts**
- **Digital manual and all appliance data at hand**
- **Easy access to Bosch Home Appliances Service**

Free and easy registration – also on mobile phones:

**[www.bosch-home.com/welcome](http://www.bosch-home.com/welcome)**

**BOSCH**  
HOME APPLIANCES  
**SERVICE**

## Looking for help? You'll find it here.

Expert advice for your Bosch home appliances, help with problems or a repair from Bosch experts.

Find out everything about the many ways Bosch can support you:

**[www.bosch-home.com/service](http://www.bosch-home.com/service)**

Contact data of all countries are listed in the attached service directory.

### **BSH Household Appliances Manufacturing Pvt. Ltd.**

Arena house, 2nd floor, Main building,  
Plot no 103, Road no 12, MIDC, Andheri,  
Mumbai - 400 093  
[www.bosch-home.in](http://www.bosch-home.in)



**8001307417** (040223)

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