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Fridge-freezer

KDD..

en Instructions for use

Fridge-freezer

3

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Safety and warning information

Before you switch ON the appliance

Please read the operating and installation instructions carefully! They contain important information on how to install, use and maintain the appliance. The manufacturer is not liable if you fail to comply with the instructions and warnings. Retain all documents for subsequent use or for the next owner.

Technical safety



Fire hazard

The tubes of the refrigeration circuit convey a small quantity of an environmentally friendly but flammable refrigerant (R600a). It does not damage the ozone layer and does not increase the greenhouse effect. If refrigerant escapes, it may injure your eyes or ignite.

If damage has occurred

- Keep naked flames and/or ignition sources away from the appliance,
- thoroughly ventilate the room for several minutes,
- switch off the appliance and pull out the mains plug,
- inform customer service.

The more refrigerant an appliance contains, the larger the room must be in which the appliance is situated. Leaking refrigerant can form a flammable gas-air mixture in rooms which are too small. The room must be at least 1 m³ per 8 g of refrigerant. The amount of refrigerant in your appliance is indicated on the rating plate inside the appliance.

When installing the appliance, ensure that the mains cable is not trapped or damaged.

If the power cord of this appliance is damaged, it must be replaced by the manufacturer, Customer Service or a similarly qualified person. Improper installations and repairs may put the user at considerable risk.

Repairs may be performed by the manufacturer, customer service or a similarly qualified person only.

Only original parts supplied by the manufacturer may be used.

The manufacturer guarantees that only these parts satisfy the safety requirements.

Do not use multiple sockets, extension leads or adapters.



Fire hazard

Portable multiple outlets or power supplies may overheat, causing a fire.

Never leave portable multiple outlets or portable power supplies behind the appliance.

Important information when using the appliance

- Never use electrical appliances inside the appliance (e.g. heaters, electric ice makers, etc.). Risk of explosion!
- Never defrost or clean the appliance with a steam cleaner! The steam may penetrate electrical parts and cause a short-circuit. Risk of electric shock!
- Do not use additional means to accelerate the defrosting process other than those recommended by the manufacturer. Risk of explosion!
- Do not use pointed and sharp-edged implements to remove frost or layers of ice. You might damage the refrigerant tubes. Leaking refrigerant may cause eye injuries or ignite.
- Do not store products which contain flammable propellant (e.g. spray cans) or explosive substances in the appliance. Risk of explosion!
- Do not stand on or lean heavily against the base of the appliance, drawers, doors, etc.
- For cleaning pull out mains plug or switch off fuse. Do not pull out the mains plug by tugging on the power cord.
- Store high-percentage alcohol tightly sealed and in an upright position.
- Keep plastic parts and the door seal free of oil and grease. Otherwise, plastic parts and the door seal will become porous.
- Never cover or block the ventilation openings of the appliance.

■ **Avoiding placing children and vulnerable people at risk:**

At risk here are children, people who have limited physical, mental or sensory abilities, as well as people who have inadequate knowledge concerning safe operation of the appliance.

Check that children and vulnerable people have understood the hazards.

A person responsible for safety must supervise or instruct children and vulnerable people who are using the appliance.

Only children aged 8 years and above may use the appliance.

Supervise children while the appliance is being cleaned or maintained.

Never allow children to play with the appliance.

- Do not store bottled or canned liquids (especially carbonated drinks) in the freezer compartment. Bottles and cans may burst!
- Never put frozen food straight from the freezer compartment in your mouth.
Risk of low-temperature burns!

- Avoid prolonged touching of frozen food, ice or the evaporator pipes, etc.
Risk of low-temperature burns!

Children in the household

- Keep children away from packaging and its parts.
Danger of suffocation from folding cartons and plastic film!
- Do not allow children to play with the appliance!
- If the appliance features a lock:
keep the key out of the reach of children!

General regulations

The appliance is suitable

- for refrigerating and freezing food,
- for making ice,
- for dispensing drinking water.

This appliance is intended for use in the home and the home environment.

The refrigeration circuit has been checked for leaks.

This appliance complies with the relevant safety regulations for electrical appliances and is fitted with noise suppression.

This appliance is intended for use up to a maximum height of 2000 metres above sea level.

Environmental protection

Packing

All the materials are environmentally friendly and can be recycled.

- Dispose of packing in an environmentally responsible manner.
- Contact your appliance retailer or your local authority for information about the available disposal methods and sites.

End-of-life appliances

Valuable raw materials can be recovered by environmentally-friendly disposal.

Warning

Children can become trapped inside the appliance and suffocate

- To make it more difficult for children to climb into the appliance, the shelves and containers should be left in place inside the appliance.
- Keep children away from the disused appliance.

Caution

Risk of refrigerant and harmful gases escaping.

Do not damage the refrigeration circuit pipes or the insulation.

1. Unplug the mains plug.
2. Cut through the mains power cord.
3. Have the appliance properly disposed of.

Disposal of your old appliance (as per e-waste Rules)

1. When this crossed out wheeled bin symbol is depicted on the product and its operator's manual, it means the product is covered by the e-waste Management and Handling Rules 2016, and are meant to be recycled, dismantled, refurbished or disposed off by properly qualified personnel and technology.



2. Dos

- The product is required to be handed over only to the authorized recycler for disposal:
www.bosch-home.com/in/about-bosch/responsibility.html
 See also:
 Contact No: 180042535287 (toll-free)
 E-mail: recycle@ewasteindia.com
 Online website:
www.ewasteindia.com
- Keep the product in isolated area, after it becomes non-functional/un-repairable so as to prevent its accidental breakage.

Don't

- The product should not be opened by the user himself/herself, but only by authorized service personnel.
- The product is not meant for re-sale to any unauthorized agencies/scrap dealer/kabariwalah.
- The product is not meant for mixing into household waste stream.
- Do not keep any replaced spare part(s) from the product in exposed area.

3. Any disposal through unauthorized agencies/person will attract action under Environment (Protection) Act 1986.

Note

This product doesn't use any hazardous -substances as specified in the E-waste (Management) Rules 2016.

Scope of delivery

After unpacking all parts, check for any damage in transit.

If you have any complaints, please contact the dealer from whom you purchased the appliance or our customer service.

The delivery consists of the following parts:

- Free-standing appliance
- Interior fittings (depending on model)
- Bag containing installation materials
- Operating instructions
- Installation manual
- Customer service booklet
- Warranty enclosure
- Information on the energy consumption and noises

Ambient temperature and ventilation

Ambient temperature

The appliance is designed for a specific climate class. Depending on the climate class, the appliance can be operated at the following temperatures.

The climate class can be found on the rating plate. Fig. 14

Climate class	Permitted ambient temperature
SN	+10 °C to 32 °C
N	+16 °C to 32 °C
ST	+16 °C to 38 °C
T	+16 °C to 43 °C

Note

The appliance is fully functional within the room temperature limits of the indicated climatic class. If an appliance of climatic class SN is operated at colder room temperatures, the appliance will not be damaged up to a temperature of +5 °C.

Ventilation

Fig. 3

The air on the rear panel and on the side panels of the appliance heats up. Conduction of the heated air must not be obstructed. Otherwise, the refrigerating unit must work harder. This increases power consumption. Therefore: Never cover or block the ventilation openings!

Connecting the appliance

After installing the appliance, wait at least 1 hour until the appliance is switched on. During transportation the oil in the compressor may have flowed into the refrigeration system.

Before switching on the appliance for the first time, clean the interior of the appliance (see chapter "Cleaning the appliance").

Electrical connection

The socket must be near the appliance and also freely accessible following installation of the appliance.

Warning

Risk of electric shock!

If the length of the mains cable is inadequate, never use multiple sockets or extension leads. Instead, please contact Customer Service for alternatives.

The appliance complies with protection class I. Connect the appliance to 220–240 V/50 Hz alternating current via a correctly installed socket with protective conductor. The socket must be protected by a 10 A to 16 A fuse.

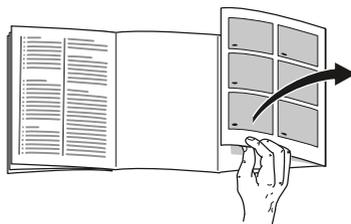
For appliances operated in non-European countries, check whether the indicated voltage and current type match the values of your electricity supply. This information can be found on the rating plate, Fig. **14**.

Warning

Never connect the appliance to electronic energy saver plugs.

Our appliances can be used with mains and sine-controlled inverters. Mains-controlled inverters are used for photovoltaic systems which are connected directly to the national grid. Sine-controlled inverters must be used for isolated applications (e.g. on ships or in mountain lodges) which are not connected directly to the national grid.

Getting to know your appliance



Please fold out the illustrated last page. These operating instructions refer to several models.

The features of the models may vary.

The diagrams may differ.

Fig. **1**

* Not all models.

- A Freezer compartment
- B Refrigerator compartment

- 1-10 Controls
- 11 Light switch for freezer compartment
- 12 On/Off button
- 13* Fast freezer compartment

- 14* Ice maker
- 15* Ice cube container
- 16 Light switch for refrigerator compartment
- 17 Extendable glass shelf
- 18 Air outlet opening
- 19 Light (LED)
- 20 Shelf in the refrigerator compartment
- 21 Cold storage compartment
- 22 Vegetable container
- 23 Height-adjustable feet
- 24 Door shelf
- 25 Water dispenser
- 26 Can holder
- 27 Door shelf
- 28 Shelf for large bottles

Controls

Fig. 2

- 1 **Temperature display freezer compartment**
The numbers correspond to the set freezer compartment temperatures in °C.
- 2 **Display super freezing**
Illuminates when super freezing is on.
- 3 **Temperature display refrigerator compartment**
The numbers correspond to the set refrigerator compartment temperatures in °C.
- 4 **“super” display**
Illuminates, if the super cooling is in operation.
- 5 **Alarm button**
Used to switch off the warning signal, see chapter “Alarm function”.

- 6 **Energy saving mode display**
It is lit when the appliance is not in use.
- 7 **Temperature selection buttons freezer compartment**
These buttons set the temperature in the freezer compartment.
- 8 **“Super” button (freezer compartment)**
Switches super freezing on and off.
- 9 **Temperature selection buttons refrigerator compartment**
These buttons set the temperature in the refrigerator compartment.
- 10 **“Super” button refrigerator compartment**
Switches super cooling on and off.

Switching the appliance on

Fig. 2

Switch on the appliance with the On/Off button **1**/12.

A warning signal sounds.

The temperature display 1 flashes and the alarm display 5 is lit.

Press the “alarm” button 5. The warning signal switches off and the temperature display 1 stops flashing.

Display alarm goes out when the appliance has reached the set temperature.

The factory has recommended the following temperatures:

- Refrigerator compartment: +4 °C
- Freezer compartment: -18 °C

Operating tips

- When the appliance has been switched on, it may take several hours until the set temperatures have been reached.
- The fully automatic NoFrost system ensures that the freezer compartment remains free of ice. Defrosting is no longer required.
- The sides of the housing are sometimes heated slightly. This prevents condensation in the area of the door seal.
- If the freezer compartment door cannot be immediately re-opened after it has been closed, wait until the resulting low pressure has equalised.

Setting the temperature

Fig. **2**

Refrigerator compartment

The temperature can be set from +2 °C to +8 °C.

Keep pressing temperature setting button 9 until the required refrigerator compartment temperature is set.

The value last selected is saved. The set temperature is indicated on temperature display 3.

We recommend a factory setting of +4 °C in the refrigerator compartment.

Perishable food should not be stored above +4 °C.

Freezer compartment

The temperature can be set from -14 °C to -22 °C.

Keep pressing temperature setting button 7 until the required freezer compartment temperature is set.

The value last selected is saved. The set temperature is indicated on display 1.

Energy saving mode

When the appliance is not used, the display on the controls switches to energy saving mode.

- Energy saving mode display, Fig. **2**/6, illuminates.
- The luminosity of the temperature displays is reduced.
- When the “Super” function is switched on, the corresponding super display is lit (Super cooling display, Fig. **2**/4 or Super freezing display, Fig. **2**/2).

As soon as you operate the appliance, e.g. open door or press any button, the display switches to normal illumination.

Alarm function

In the following cases an alarm may be actuated.

Door opening alarm

The door alarm (continuous sound) switches on and the Alarm **2**/5 display is lit if the appliance is left open for too long. Close the appliance to switch off the door alarm.

Temperature alarm

The temperature alarm switches on if the freezer compartment is too warm and the frozen food is at risk of thawing.

The temperature display 1 flashes and the alarm button 5 is lit.

When the alarm button 5 is pressed, the temperature display 1 indicates for five seconds the warmest temperature reached in the freezer compartment.

Then this value is deleted and the temperature display 1 indicates the set temperature.

The alarm may switch on without any risk to the frozen food

- when the appliance is switched on,
- when large quantities of fresh food are placed in the appliance,
- if the freezer compartment door is open too long.

Note

Do not refreeze thawing or thawed food. Only ready meals (boiled or fried) may be refrozen.

No longer store the frozen produce for the max. storage period.

Switching off the alarm

Fig. **2**

Press the alarm button 5 to switch off the warning signal.

Usable capacity

Information on the usable capacity can be found inside your appliance on the rating plate. Fig. **14**

Fully utilising the freezer volume

The maximum amount of food can be placed in the freezer by removing the following fittings.

Removing the fittings

- The door shelf can be taken out. Fig. **8**
- If appliances feature an ice maker, the latter can be taken out. Fig. **6**

Refrigerator compartment

The refrigerator compartment is the ideal storage location for meat, sausage, fish, dairy products, eggs, ready meals and pastries.

Storing food

- Store fresh, undamaged food. The quality and freshness will then be retained for longer.
- In the case of ready-made products and bottled goods, observe the best-before date or use-by date specified by the manufacturer.
- To retain aroma, colour and freshness, pack or cover food well before placing in the appliance. This will prevent the transfer of flavours and the discolouration of plastic parts in the refrigerator compartment.
- Allow warm food and drinks to cool down before placing in the appliance.

Note

Avoid contact between food and rear panel. Otherwise the air circulation will be impaired.

Food or packaging could freeze to the rear panel.

Note the chill zones in the refrigerator compartment

The air circulation in the refrigerator compartment creates different chill zones:

■ Coldest zone

is on the rear panel inside the appliance and in the chiller container. Fig. 11/21

Note

Store perishable food e.g. fish, sausage, meat in the coldest zones.

■ Warmest zone

is at the very top of the door.

Note

Store e.g. hard cheese and butter in the warmest zone. Cheese can then continue to release its flavour and the butter will still be easy to spread.

Vegetable container with humidity controller

Fig. 4

To create the optimum storage climate for fruit and vegetables, you can set the air humidity in the vegetable container depending on the quantity stored:

- smaller quantities of fruit and vegetables – high air humidity
- large quantities of fruit and vegetables – low air humidity

Notes

- Fruit sensitive to cold (e.g. pineapple, banana, papaya and citrus fruit) and vegetables sensitive to cold (e.g. aubergines, cucumbers, zucchini, peppers, tomatoes and potatoes) should be stored outside the refrigerator at temperatures of approx. +8 °C to +12 °C for optimum preservation of quality and flavour.
- Condensation may form in the vegetable container depending on the type and quantity of products stored. Remove condensation with a dry cloth and adjust air humidity in the vegetable container with the humidity controller.

Chiller container

Fig. **1**/21

Temperatures in the chiller container are lower than in the refrigerator compartment. Even temperatures below 0 °C may occur.

Ideal for storing fish, meat and sausage. Not suitable for lettuce, vegetables and produce sensitive to cold.

Super cooling

Super cooling sets the refrigerator temperature to the coldest temperature setting for approx. 6 hours. Then the appliance automatically switches to the temperature set prior to super cooling mode.

Switch on super cooling mode, e.g.

- before placing large quantities of food in the refrigerator compartment.
- for the fast cooling of drinks.

Switching on and off

Fig. **2**

Press “super” button 10.

The button is lit when super cooling is switched on.

Freezer compartment

Use the freezer compartment

- To store deep-frozen food.
- To make ice cubes.
- To freeze food.

Note

Ensure that the freezer compartment door has been closed properly. If the door is open, the frozen food will thaw. The freezer compartment will become covered in thick ice. Also: waste of energy due to high power consumption!

Max. freezing capacity

Information about the max. freezing capacity within 24 hours can be found on the rating plate. Fig. 14

Freezing and storing food

Purchasing frozen food

- Packaging must not be damaged.
- Use by the “use by” date.
- Temperature in the supermarket freezer must be -18 °C or lower.
- If possible, transport deep-frozen food in an insulated bag and place quickly in the freezer compartment.

Note when loading products

Freeze large quantities of food in the fast freezer compartment where food freezes particularly quickly and therefore also gently.

Food which is already frozen must not come into contact with the food which is to be frozen.

Freezing fresh food

Freeze fresh and undamaged food only.

To retain the best possible nutritional value, flavour and colour, vegetables should be blanched before freezing. Aubergines, peppers, zucchini and asparagus do not require blanching. Literature on freezing and blanching can be found in bookshops.

Note

Keep food which is to be frozen away from food which is already frozen.

- The following foods are suitable for freezing:
 - Cakes and pastries, fish and seafood, meat, game, poultry, vegetables, fruit, herbs, eggs without shells, dairy products such as cheese, butter and quark, ready meals and leftovers such as soups, stews, cooked meat and fish, potato dishes, soufflés and desserts.
- The following foods are not suitable for freezing:
 - Types of vegetables, which are usually consumed raw, such as lettuce or radishes, eggs in shells, grapes, whole apples, pears and peaches, hard-boiled eggs, yoghurt, soured milk, sour cream, crème fraîche and mayonnaise.

Packing frozen food

To prevent food from losing its flavour or drying out, place in airtight containers.

1. Place food in packaging.
2. Remove air.
3. Seal the wrapping.
4. Label packaging with contents and date of freezing.

Suitable packaging:

Cling wrap, tubular film made of polyethylene, aluminium foil, freezer containers.

These products are available from specialist outlets.

Unsuitable packaging:

Wrapping paper, greaseproof paper, cellophane, bin liners and used shopping bags.

Items suitable for sealing packaged food:

Rubber bands, plastic clips, string, cold-resistant adhesive tape, etc.

Bags and tubular film made of polyethylene (PE) can be sealed with a film heat sealer.

Shelf life of frozen food

Storage duration depends on the type of food.

At a temperature of -18 °C:

- Fish, sausage, ready meals and cakes and pastries:
up to 6 months
- Cheese, poultry and meat:
up to 8 months
- Vegetables and fruit:
up to 12 months

Super freezing

Food should be frozen solid as quickly as possible in order to retain vitamins, nutritional value, appearance and flavour.

Several hours before placing fresh food in the freezer compartment, switch on super freezing to prevent an unwanted temperature rise.

As a rule, 4–6 hours is adequate.

This appliance runs constantly and the freezer compartment drops to a very low temperature.

If the max. freezing capacity is to be used, super freezing must be switched on for 24 hours before the fresh produce is placed in the freezer compartment.

Smaller quantities of food (up to 2 kg) can be frozen without “super freezing”.

Note

When super freezing is switched on, increased operating noises may occur.

Switching on and off

Fig. 2

Press “super” button 8.

If the super freezing has been switched on the button is lit.

Super freezing automatically switches off after approx. 2½ days.

Thawing frozen food

Depending on the type and application, select one of the following options:

- at room temperature
- in the refrigerator
- in an electric oven, with/without fan assisted hot-air
- in the microwave

Caution

Do not refreeze thawing or thawed food. Only ready meals (boiled or fried) may be refrozen.

No longer store the frozen produce for the max. storage period.

Water dispenser

You can remove cold water from the appliance via the water dispenser.

Note

If the refrigerator is in a warm room with high air humidity, condensation will form on the water dispenser. This will not damage the appliance.

Observing drinking water quality

All materials used in the water dispenser are odourless and tasteless.

If the water has an aftertaste, this may be caused by:

- Mineral and chlorine content of the drinking water.

- Freshness of the drinking water.

If water has not been dispensed for a long time, the water may have a “stale” taste. In this case empty water container and fill with fresh water.

Dispensing water

Fig. **10**

1. Open the filling device on the water container.
2. Pour fresh water up to the mark in the water container (max. 2 litres).

Note

Fill the water container with water only.

3. Press the glass against the dispenser pad.

Note

The water dispenser can be closed. To do this, press the lever over the dispenser pad to the left.

Change the active carbon filter

Fig. **11**

(Not all models)

There is an activated-carbon filter in the cover of the water container. This filter prevents the water from absorbing odours from the food.

We recommend that the filter is to be changed every 2 years. Replacement filters are available from customer service.

Interior fittings

You can reposition the shelves inside the appliance and the door shelves as required:

- Pull shelf forwards, lower and swing out to the side.
- Raise the door shelf and remove.

Special features

(not all models)

Taking out the extendable glass shelf

Fig. 11/17

The glass shelf can be removed for cleaning. To do this, pull out shelf, lift at the front and take out.

Bottle shelf

Fig. 7 A/B

Bottles can be stored securely on the bottle shelf.

Ice maker

Fig. 5

1. Remove the ice cube tray, fill $\frac{3}{4}$ full of drinking water and re-insert.
2. When the ice cubes are frozen, rotate the knobs on the ice cube trays several times to the right and release. The ice cubes loosen and fall into the storage container.
3. Remove ice cubes from the storage container.

Ice cube tray

Fill the ice cube tray $\frac{3}{4}$ full of drinking water and place in the freezer compartment.

If the ice tray is stuck to the freezer compartment, loosen with a blunt implement only (spoon-handle).

To loosen the ice cubes, twist the ice tray slightly or hold briefly under flowing water.

Pull-out container

Bild 9

You can take out the container for loading and unloading. To do this, lift the container and pull out. The holder of the container is variable.

Sticker “OK”

(not all models)

The sticker “OK” lets you check whether the refrigerator compartment achieves the safe temperature ranges of +4 °C or colder recommended for food. If the sticker does not indicate “OK”, gradually reduce the temperature.

Note

When the appliance is switched on, it may take up to 12 hours until the set temperature is reached.



Correct setting

Switching off and disconnecting the appliance

Switching off the appliance

Fig. 1

Press the On/Off button 12.
Refrigerating unit and light switch off.

Disconnecting the appliance

If you do not use the appliance for a prolonged period:

1. Switch off the appliance.
2. Pull out mains plug or switch off fuse.
3. Clean the appliance.
4. Leave the appliance door open.

Defrosting

Refrigerator compartment

Defrosting is actuated automatically.

The condensation runs through the drainage hole into an evaporation pan on the rear of the appliance.

Freezer compartment

The fully automatic NoFrost system ensures that the freezer compartment remains free of ice. Defrosting is no longer required.

Cleaning the appliance

Caution

- Do not use abrasive, chloride or acidic cleaning agents or solvents.
- Do not use scouring or abrasive sponges.
The metallic surfaces could corrode.
- Never clean shelves and containers in the dishwasher.
The parts may become deformed!

Water used for cleaning must not drip into the

- slots in the front base area in the freezer compartment,
- controls,
- and light.

Proceed as follows:

1. Before cleaning: Switch off the appliance.
2. Pull out mains plug or switch off fuse.
3. Take out the frozen food and store in a cool location. Place the ice pack (if enclosed) on the food.
4. Wait until the layer of frost has thawed.
5. Clean the appliance with a soft cloth, lukewarm water and a little pH neutral washing-up liquid. The rinsing water must not run into the light.
6. Wipe the door seal with clear water only and then wipe dry thoroughly.
7. After cleaning reconnect and switch the appliance back on.
8. Put the frozen food back into the appliance.

Interior fittings

All variable parts of the appliance can be taken out for cleaning.

Take out glass shelves

Pull the glass shelves forwards and take out.

Taking out the water container

Fig. 12

Note

Do not clean the activated-carbon filter. Remove activated-carbon filter beforehand. Fig. 11

1. Take out the water container.
2. Remove cover from the water container and empty water container.
3. Clean individual parts of the water container with clear water and wipe dry with a cloth.

Note

To prevent water from running out, ensure that the water container is inserted with the water outlet positioned exactly on the water supply of the door.

Light (LED)

Your appliance features a maintenance-free LED light.

These lights may be repaired by customer service or authorised technicians only.

Tips for saving energy

- Install the appliance in a dry, well ventilated room! The appliance should not be installed in direct sunlight or near a heat source (e.g. radiator, cooker).
If required, use an insulating plate.
- Allow warm food and drinks to cool down before placing in the appliance.
- Thaw frozen food in the refrigerator compartment and use the low temperature of the frozen food to cool refrigerated food.
- Open the appliance as briefly as possible.
- To avoid increased power consumption, occasionally clean the back of the appliance.
- If available:
Fit wall spacers to obtain the indicated energy rating of the appliance (see Installation instructions). A reduced wall gap will not restrict the function of the appliance. The energy rating may then increase slightly. The gap of 75 mm must not be exceeded.
- The arrangement of the fittings does not affect the energy rating of the appliance.

Operating noises

Quite normal noises

Note

When super freezing is switched on, increased operating noises may occur.

Droning

Motors are running (e.g. refrigerating units, fan).

Bubbling, humming or gurgling noises

Refrigerant is flowing through the tubing.

Clicking

Motor, switches or solenoid valves are switching on/off.

Cracking

Automatic defrosting is running.

Preventing noises

The appliance is not level

Please align the appliance with a spirit level. Use the height-adjustable feet or place packing underneath them.

The appliance is not free-standing

Please move the appliance away from adjacent units or appliances.

Containers or storage areas wobble or stick

Please check the removable parts and re-insert them correctly if required.

Bottles or receptacles are touching each other

Move the bottles or receptacles slightly away from each other.

Eliminating minor faults yourself

Before you call customer service:

Please check whether you can eliminate the fault yourself based on the following information.

Customer service will charge you for advice – even if the appliance is still under guarantee!

Fault	Possible cause	Remedial action
Temperature differs greatly from the set value.		<p>In some cases it is adequate to switch off the appliance for 5 minutes.</p> <p>If the temperature is too high wait a few hours and check whether the temperature has approached the set value.</p> <p>If the temperature is too low check the temperature again the next day.</p>
The light does not function.	<p>The LED light is defective.</p> <p>Appliance was open too long.</p> <p>Light is switched off after approx. 10 min.</p>	<p>See chapter “Light (LED)” section.</p> <p>When the appliance is closed and opened, the light is on again.</p>
Controls have reduced luminosity.	<p>When the appliance is not used for some time, the display on the fascia switches to energy saving mode.</p>	<p>As soon as the appliance is again used, e.g. the door is opened, the display switches back to normal illumination.</p>
Displays do not illuminate.	<p>Power failure; the fuse has been switched off; the mains plug has not been inserted properly.</p>	<p>Connect mains plug. Check whether the power is on, check the fuses.</p>

Fault	Possible cause	Remedial action
Warning signal sounds. The alarm button is lit. Fig. 2/5	Fault – the freezer compartment is too warm!	To switch off the warning signal, press the alarm button 5.
	Appliance is open.	Close the appliance.
	Ventilation openings have been covered.	Ensure that there is adequate ventilation.
	Too much food was placed in the freezer compartment at once.	Do not exceed max. freezing capacity.
		When the fault has been eliminated, the alarm button goes out shortly afterwards.
The temperature in the freezer compartment is too warm.	Appliance opened frequently.	Do not open the appliance unnecessarily.
	The ventilation openings have been covered.	Remove obstacles.
	Large quantities of fresh food are being frozen.	Do not exceed max. freezing capacity.
Freezer compartment door was open for a long time; temperature is no longer reached.	The evaporator (refrigeration generator) in the NoFrost system is covered in thick ice and can no longer be defrosted fully automatically.	To defrost the evaporator, remove the frozen food with the compartments, insulate well and store in a cool location. Switch off the appliance and move it away from the wall. Leave the appliance door open. After approx. 20 min. the condensation begins to run into the evaporation pan, at the rear of the appliance. Fig. 13 To prevent the evaporation pan from overflowing in this case, mop up the condensation with a sponge. The evaporator is defrosted when the water stops running into the evaporation pan. Clean the interior. Switch the appliance back on again.
Condensation forms on the water dispenser.	Normal behaviour in warm rooms with high air humidity.	This will not damage the appliance.

Customer service

Your local customer service can be found in the telephone directory or in the customer-service index. Please provide customer service with the appliance product number (E-Nr.) and production number (FD-Nr.).

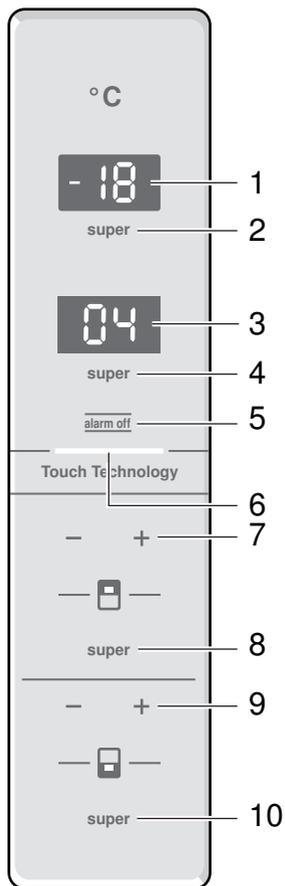
This information can be found on the rating plate. Fig. 14

To prevent unnecessary call-outs, please assist customer service by quoting the product and production numbers. This will save you additional costs.

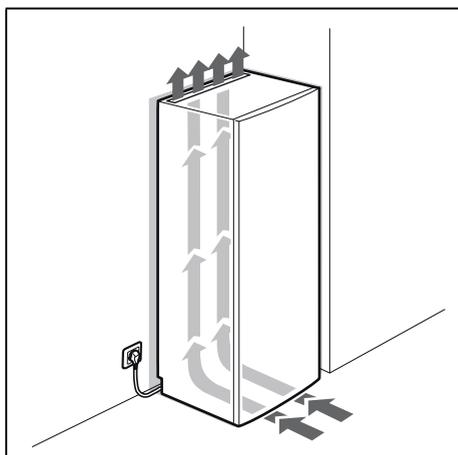
Repair order and advice on faults

Contact information for all countries can be found on the enclosed customer service list.

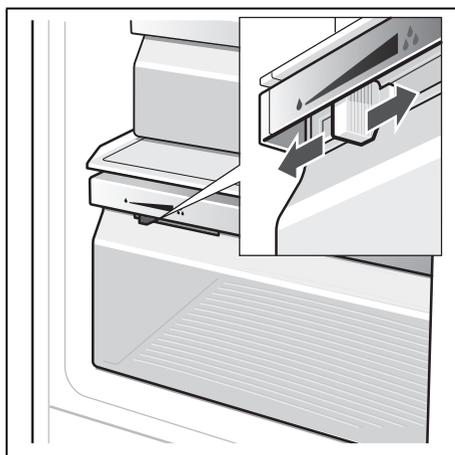
GB	0344 892 8979	Calls charged at local or mobile rate.
IE	01450 2655	0.03 € per minute at peak. Off peak 0.0088 € per minute.
US	800 944 2904	toll-free



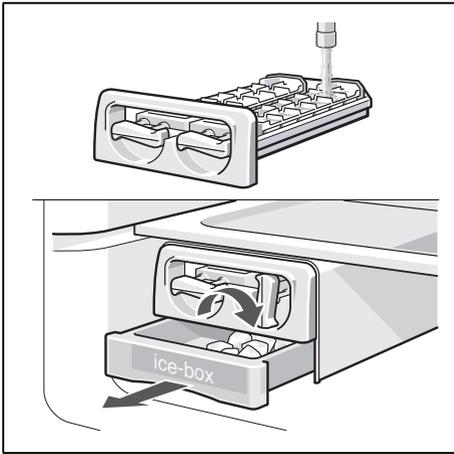
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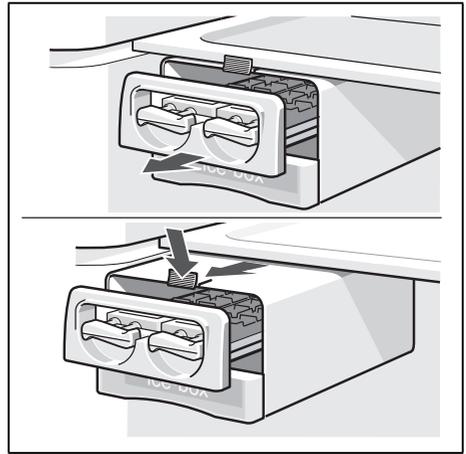
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4



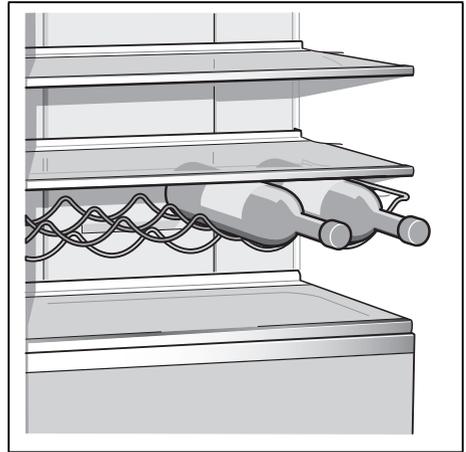
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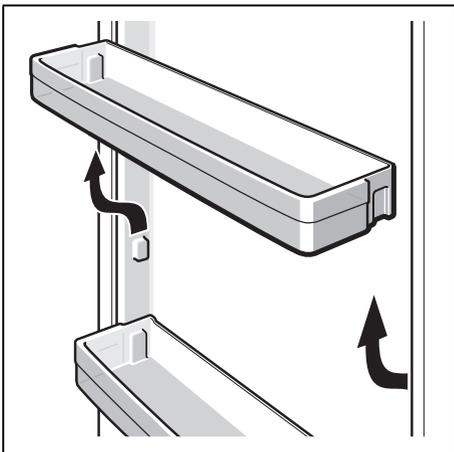
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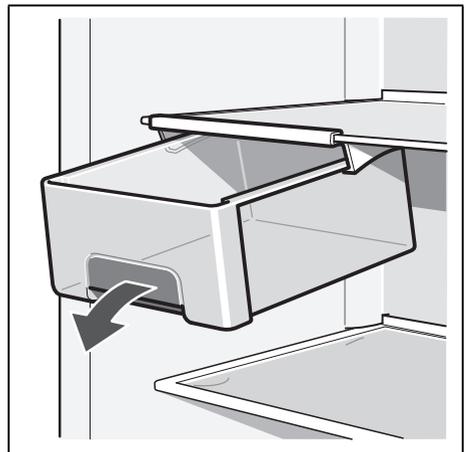
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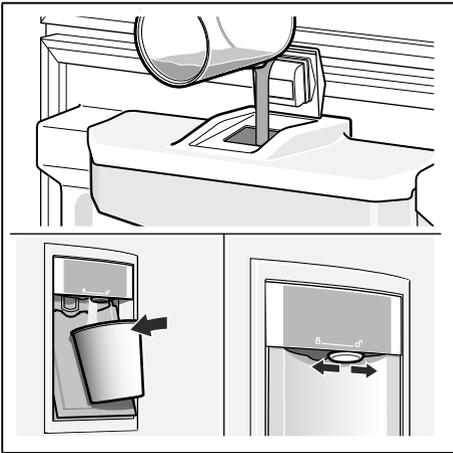
7/B



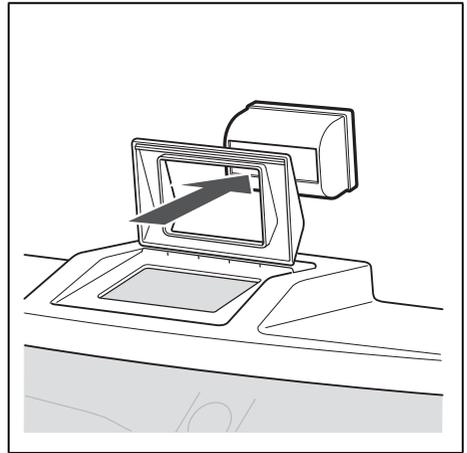
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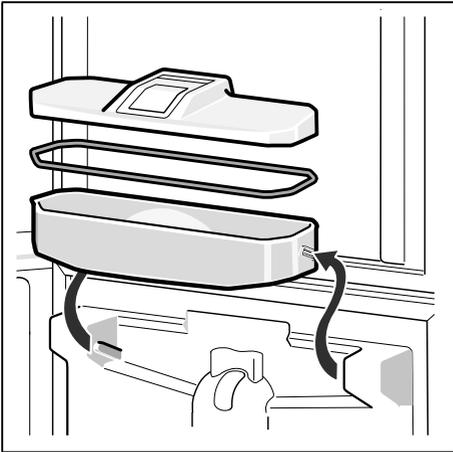
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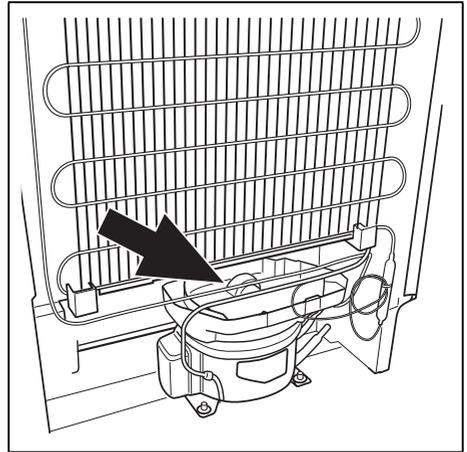
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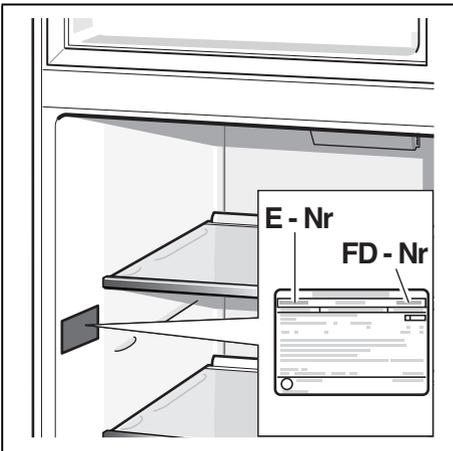
11



12



13



14



Thank you for buying a Bosch Home Appliance!

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Expert advice for your Bosch home appliances, need help with problems or a repair from Bosch experts.

Find out everything about the many ways Bosch can support you:

www.bosch-home.com/service

Contact data of all countries are listed in the attached service directory.

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en