Connect your refrigerator to the future

Installation guide

Home
Connect

Welcome to the connected home!

Congratulations on your new smart appliance with Home Connect, designed to simplify your life and make it more enjoyable.*

Home Connect helps you to manage your home appliances with ease and comfort, providing a variety of functions beyond simple remote control.

The Home Connect app gives you important and useful information about your appliance, allowing you to customize and trigger certain functionalities and actions. Furthermore, the app offers support on how to properly maintain your appliance and also inspires with a variety of recipes. Explore our ecosystem of partners and gain even more functionalities and services.

Home Connect opens up a world of possibilities exceeding your expectations of a home appliance.

* The availability of the Home Connect function depends on the availability of Home Connect services in your country. Home Connect services are not available in every country. You can find more information on www.home-connect.com

Explore: With the Home Connect app you can...

Manage your appliance
In the app's appliance section you have an overview of your connected appliances, offering a variety of functions beyond simple remote control. Monitor the appliance's progress, change or pause programs, change settings, trigger actions, and receive notifications.

Be inspired
The recipe section provides a variety of inspiring recipes, tips and videos, that will make cooking and baking even more enjoyable.

Get support
The service section gives helpful information on how to maintain and operate your appliance properly.

Discover even more benefits
We are constantly expanding our ecosystems of partners. Please refer to www.home-connect.com for an overview of all partners.

Let's get started:
What you need

1 | Your appliance must be installed properly and turned on.

2 | A smartphone or tablet equipped with the latest version of iOS or Android operating system.

3 | Your home appliance within the Wi-Fi signal of your home network.

4 | The name of your Wi-Fi network (SSID) and its password (key).

5 | This installation guide.

Important information:

Data security: The transfer of data is always encrypted. Home Connect meets the highest security standards, which are continously reviewed. For further information visit www.home-connect.com.

Appliance safety: To ensure safe operation of your appliance with Home Connect functionality, please consult the safety information in the appliance instruction manual.

Step 1: Download the Home Connect app and create a user account

1 | Open the App Store (Apple devices) or Google Play Store (Android devices) on your smartphone or tablet.

2 | Search for the "Home Connect" app in the store's search and install it.

The Home Connect app:

3 | Open the app and register to create a Home Connect account.

4 | Write down your Home Connect account credentials (user account and password), you will need them later.

✔ The app will guide you through the steps of adding your appliance to Home Connect. It will refer to this guide only when needed.

Step 2: Connect your refrigerator to your home network

1 | Your refrigerator must be installed properly and turned on.

2 | Open your Home Connect app to add an appliance.

3 | Please follow the directions in the app and refer to this guide only when prompted to by the app.

Information:

We are constantly working to improve the Home Connect app, which may lead to differences in the setup steps. Please rely on the instructions in the latest version of the Home Connect app to guide you through the setup process.

Step 2.1: Connect your refrigerator to your home network with WPS

Please enter step 2.1 only when prompted to by the app. The following steps describe operations at the appliance itself.

1 | Press the **"super"** button and the **"lock/alarm off"** button simultaneously for 5 seconds to open the Home Connect menu.

✔ The display shows **"Cn"**.
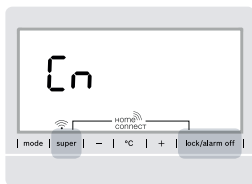
> Press both buttons at exactly the same time. Button operation is locked if only the „**lock/alarm off"** button is pressed for a longer period. Press the „**lock/alarm off"** button again until the lock is deactivated.

2 | Press the **"°C"** button repeatedly until the displays **AC** and **"oF"** are shown.
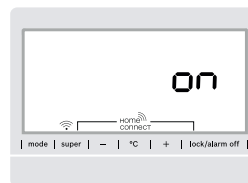
3 | Press the **"+"** button.

✔ The appliance is ready for automatic connection.

✔ The display shows an animation for 2 minutes.

4 | Within the next 2 minutes, activate the WPS function on the home network router.

✔ If the connection is successful, **"on"** flashes in the refrigerator display.

✔ The app will get notified once your refrigerator has been successfully connected to your Wi-Fi network.

5 | Follow the directions in the app.

Information:

> If the connection could not be established within 2 minutes, make sure your refrigerator is within the range of your Wi-Fi network.

> For some of the appliances the WPS mode is also called "automatic mode".

Step 2.2: Connect your refrigerator to your home network step-by-step

Please enter step 2.2 only when prompted to by the app. The following steps describe operations at the appliance itself.

1 | Press the **"super"** button and the **"lock/alarm off"** button simultaneously for 5 seconds to open the Home Connect menu.

✔ The display shows **"Cn"**.
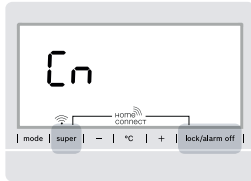
> Press both buttons at exactly the same time. Button operation is locked if only the „**lock/alarm off**" button is pressed for a longer period. Press the „**lock/alarm off**" button again until the lock is deactivated.

2 | Press the **"°C"** button repeatedly until the displays **"SA"** and **"oF"** are shown.

3 | Press the **"+"** button.

✔ The appliance is ready for manual connection. The display shows an animation for 5 minutes.

✔ The appliance will open a temporary Wi-Fi network called "HomeConnect" for 5 minutes.

> The app provides your home Wi-Fi network name (SSID) and its password via this temporary Wi-Fi network to the refrigerator enabling the refrigerator to connect to your home Wi-Fi network.

4 | Follow the directions in the app.

Information:

> For some appliances the step-by-step mode is also called "SAP mode" or "manual mode".
>
> If the step-by-step mode does not work please check:
> - Your appliance is in the range of the Wi-Fi network.
> - Your smartphone/tablet is connected to your home Wi-Fi network.
> - Your smartphone/tablet and appliance are connected to the same home Wi-Fi network.

## Step 3: Connect your refrigerator to the Home Connect app

Please enter step 3 only when prompted to by the app. The following steps describe operations at the appliance itself.

1 | Press **"super"** button and **"lock/alarm"** off button simultaneously for 5 seconds to open the Home Connect menu.

✔ The display shows **"Cn".**
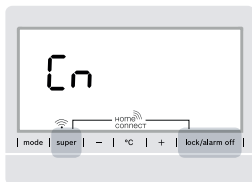
2 | Press **"°C"** button repeatedly until the displays **"PA"** and **"oF"** are shown.

3 | Press **"+"** button to connect the appliance with the app.

✔ The display shows an animation.

✔ As soon as the refrigerator and the app are connected, the display shows **"PA"** and **"on"**.
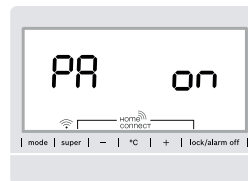
4 | Follow the directions in the app.

Information:

If the connection could not be established, make sure your smartphone/tablet is within range of your Wi-Fi network.

Activating the cameras

If your refrigerator is connected to both your home network (Wi-Fi) and the Home Connect app, you can activate the cameras.

1 | Press **"super"** button and **"lock/alarm"** off button simultaneously to open the Home Connect menu.
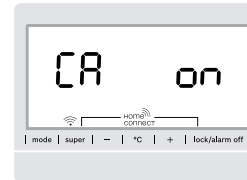
✔ The display shows **"Cn"**.
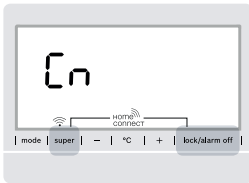
> Press both buttons at exactly the same time. Button operation is locked if only the **"lock/alarm off"** button is pressed for a longer period. Press the "**lock/alarm off"** button again until the lock is deactivated.

2 | Press **"°C"** button repeatedly until the displays **"Ca"** and **"oF"** are shown.

3 | Press **"+"** button to activate the cameras.

✔ The display shows **"on"**, the cameras are activated.
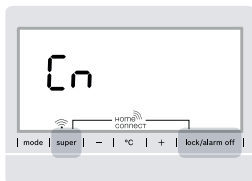
Information:

> If the cameras are activated and the refrigerator contents are interrogated frequently via the app, this will result in increased data transfer.

Deactivating the cameras

1 | Press **"super"** button and **"lock/alarm"** off button simultaneously to open the Home Connect menu.

✔ The display shows **"Cn"**.

> Press both buttons at exactly the same time. Button operation is locked if only the **"lock/alarm off"** button is pressed for a longer period. Press the **"lock/alarm off"** button again until the lock is deactivated.

2 | Press **"°C"** button repeatedly until the displays **"Ca"** and **"on"** are shown.

3 | Press **"-"** button to deactivate the cameras. ✔ The display shows **"oF"**, the cameras are deactivated.
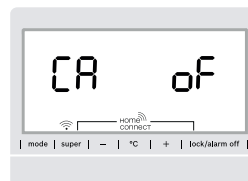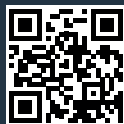
Notes

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To learn more about smart appliances with Home Connect and the partner ecosystem visit **www.home-connect.com**

These installation instructions are available in additional languages on the website for your appliance brand.

If you have any questions or would like to contact the Home Connect service hotline, please visit us at www.home-connect.com

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