

TERMS AND CONDITIONS

1. GENERAL

1.1 These terms and conditions (“T&Cs”) apply to the Bosch ‘Onam Spin & Win Campaign’ (the “Campaign” or “Offer”).

1.2 The Campaign is organized by BSH Household Appliances Manufacturing Private Limited (“BSH”).

1.3 The Campaign is operationally managed and executed by Premier Sales Promotions Private Limited (“Premier” or “BigCity”), having its office at Mitra Towers, Kasturba Road, Bangalore 560001, India, which is engaged by BSH for end-to-end operations of the Campaign including, without limitation, operating the microsite, validating registrations and invoices, issuing OTPs, reward codes and redemption links, communicating with participants, facilitating fulfilment and processing of rewards, coordinating winner verification, and arranging dispatch, redemption or processing of prizes.

1.4 Premier shall be responsible for Campaign operations and participant communications on behalf of BSH. BSH and Premier may be referred to collectively as the “Organizers” for the limited purposes of administering the Campaign.

1.5 Offer Period: From 05.07.2026 to 30.08.2026 both days inclusive.

1.6 The offer shall only be applicable in the offline stores located in Kerala, India.

1.7 The Campaign is subject to promotional availability, applicable laws, government regulations and these T&Cs.

2. ELIGIBILITY

2.1 The Campaign is open only to residents of India who are 18 years of age or older on the date of participation and are legally competent to contract.

2.2 The Campaign is valid only on purchase of Eligible Products, as defined below, from participating retail stores or participating venues in the Territory during the Offer Period.

2.3 The Campaign is not valid for purchases made outside the Territory or outside the Offer Period.

2.4 Employees, agents, dealers, distributors and representatives of BSH, Premier, their affiliates, group companies, advertising agencies, promotional agencies, implementation partners and their immediate family members are not eligible to participate in this Campaign.

2.5 Bulk, institutional, organizational, commercial or corporate purchases are not eligible under this Campaign.

2.6 A participant must have a valid mobile number, valid email ID, valid identity proof and a valid purchase invoice in his or her own name to participate and redeem any reward under this Campaign.

3. ELIGIBLE PRODUCTS

3.1 The Campaign is valid only on purchase of select Bosch products whose final invoice value is Rs.22,000/- during the Offer Period ("Eligible Products").

3.2 The Campaign shall run on select product categories only.

The categories list shall be as follows:

- I. Laundry care (except for semi-automatic top loader washing machines)
- II. Refrigerators (except for single door refrigerators)
- III. Dishcare
- IV. Cooking

3.3 The Organizers reserve the right to treat any product as ineligible if it is not part of the Eligible Product list for the Campaign, or if the invoice does not clearly evidence purchase of an Eligible Product.

3.4 The invoice or bill copy must clearly mention the Eligible Product, product description, store name, store address, store GST number, date of purchase, invoice number, participant name, mobile number and price.

4. PARTICIPATION AND REGISTRATION

4.1 To participate, an eligible participant must purchase an Eligible Product during the Offer Period and complete registration through the Campaign by scanning the QR code provided at the time of purchase, or complete registration through the Campaign on www.maketheboschmove.com

4.2 During registration, participants shall be required to provide and submit certain details including, without limitation:

- Full Name, mobile number and email ID
- Store name, City and date of purchase

- Upload of a clear, legible copy of the purchase invoice or bill showing product details, date, store name, store GST details, invoice number, participant name and mobile number
- PAN card

4.3 Registration must be completed within 15 days from the date of purchase or within such other period as communicated on the microsite.

4.4 One single bill or invoice shall be valid for one reward code only, regardless of the number of Eligible Products purchased in that invoice.

4.5 A maximum of one registration shall be permitted per person, per mobile number, per email ID, per invoice or bill, per household, per venue, per booking group and per IP address during the Campaign Period.

4.6 Only original, printed, clear, legible and valid invoices shall be accepted. Handwritten bills, altered invoices, incomplete invoices, duplicate invoices, photocopied invoices, scanned invoices, illegible invoices, tampered invoices, defaced invoices, or invoices not matching the participant details may be rejected.

4.7 The invoice or bill copy should be in English language only.

4.8 The invoice must be in the name of the participant. No registration or reward claim shall be entertained if the invoice is in the name of any other person, company, firm, organization or entity.

5. OTP VERIFICATION AND SPIN THE WHEEL

5.1 After completing the registration form and uploading the required documents, the participant shall receive an OTP on the registered mobile number.

5.2 The participant must enter the OTP on the microsite to validate the registration and proceed to spin the digital wheel.

5.3 Upon successful OTP verification, the participant shall spin the digital wheel to reveal the assured reward or prize allocated to the participant.

5.4 Rewards are allocated randomly through a computerized process or algorithm. The reward revealed on the spin wheel shall be final and cannot be exchanged, altered, substituted or converted into cash, except where the revealed reward itself is cashback.

5.5 The digital spin result is subject to verification of invoice, eligibility, KYC documents, purchase details and compliance with these T&Cs.

6. VERIFICATION OF REGISTRATION AND ISSUANCE OF REWARD CODE

6.1 All registrations, invoices, identity details and documents are subject to verification by the Organizers. Only valid registrations shall be processed further.

6.2 For cashback, gift voucher, dinner set and Bluetooth speaker winners, after successful verification of invoice and registration details, the participant shall receive the applicable reward code or redemption link within 2 to 3 business days, or such other period as may be communicated by the Organizers.

6.3 For 2 gram gold coin, international holiday voucher, EV scooter and German car prize winners, after successful verification of invoice and registration details, a representative from Premier or the Organizers shall contact the participant for further verification and documentation.

6.4 The Organizers may request additional information or documentation for verification at any stage, including PAN card, Aadhaar card, driving licence, address proof, original invoice, photograph, bank details, UPI details, tax payment confirmation and any other document required for reward processing.

6.5 Failure to provide the requested information or documentation within 3 business days from the date of communication may lead to rejection, disqualification or forfeiture of the reward.

7. REDEMPTION, GENERAL CONDITIONS

7.1 To redeem the assured reward, a valid participant must click the redemption link, log in using the details or OTP as prompted and submit the information required to process the reward.

7.2 Redemption request must be submitted on the redemption portal on or before 31st August 2026 failing which the reward may be forfeited.

7.3 The name, mobile number and other details entered at the time of registration and redemption must match the details on the invoice and KYC documents, as may be required by the Organizers. Any mismatch may render the entry ineligible.

7.4 The participant shall be solely responsible for providing true, accurate, complete and updated details. The Organizers shall not be liable for any failed transfer, non-delivery, rejection or delay caused due to incorrect, incomplete, inactive or outdated details provided by the participant.

7.5 The “How to Use” or “How to Redeem” instructions communicated on the microsite, redemption portal, SMS, email or reward communication shall form part of these T&Cs.

8. REWARD TYPES AND SPECIFIC CONDITIONS

8.1 Each eligible participant shall receive any one reward from the following, as revealed on the spin wheel, subject to these T&Cs:

- Cashback of Rs. 300/-
- Gift Card of Rs. 1000/-
- Dinner Set
- Bluetooth Speaker
- 2 Gram Gold Coin
- Couple trip voucher worth Rs. 1 Lac
- EV Scooter worth Rs. 1 Lac
- German Car of Rs. 12 Lacs

8.2 Every eligible participant shall be entitled to an assured reward, subject to successful verification and compliance with these T&Cs.

8.3 Rewards are personal to the winners and are non-transferable, non-exchangeable and cannot be redeemed for cash, except cashback rewards.

8.4 No cash alternative, partial payout, substitution or reduction in reward value shall be provided in lieu of any reward, tax payment, unused value or difference in value.

8A. CASHBACK

8A.1 Cashback shall be processed through one of the available modes such as bank transfer, UPI or wallet, subject to availability and successful verification.

8A.2 The participant shall be responsible for choosing the cashback transfer method and entering correct payee details including bank account number, IFSC code, UPI ID, wallet details or any other details required on the redemption portal.

8A.3 The Organizers shall not be responsible for failed, delayed, rejected or incorrect transfers due to incorrect, incomplete, inactive or mismatched details submitted by the participant.

8A.4 The payment processing partner reserves the right to refuse transactions deemed fraudulent or suspicious as per its policies. The payment processing partner may also restrict cashback for any account having suspicious behaviour or invalid credentials.

8A.5 The payment processing partner may ask for documents to prove the customer's identity before processing cashback.

8A.6 Cashback processing timeline shall be within 24-48 business hours.

8A.7 In no event shall the maximum liability of the Organizers exceed the value of the cashback reward.

8B. MYNTRA GIFT CARD WORTH INR 1,000

8B.1 The Myntra E-Gift Card is redeemable only on the Myntra marketplace platform, namely www.myntra.com or the Myntra mobile application.

8B.2 The Myntra E-Gift Card shall have a validity period of 1 year from the date of issuance, unless otherwise stated by the voucher issuer.

8B.3 The Myntra E-Gift Card cannot be used to purchase other gift cards.

8B.4 Multiple Myntra E-Gift Cards may be clubbed in a single order, subject to the terms of Myntra.

8B.5 The Myntra E-Gift Card cannot be redeemed for cash or credit and cannot be reloaded.

8B.6 If the order value exceeds the E-Gift Card amount, the balance must be paid by the participant through an available payment mode permitted by Myntra.

8B.7 If the order value is less than the amount of the E-Gift Card, the outstanding balance may remain available under the same E-Gift Card, subject to the validity and terms of Myntra.

8B.8 In case of cancellation of an order placed using the E-Gift Card, the eligible amount may be refunded to the source E-Gift Card as per Myntra's applicable policy.

8B.9 The participant shall be solely responsible for the safety and security of the E-Gift Card number and PIN. The Organizers shall not be responsible if the E-Gift Card is lost, stolen, misused or used without permission.

8B.10 Myntra's own terms and conditions, usage restrictions, exclusions, validity, refund policy, return policy and redemption rules shall apply to the E-Gift Card.

8B.11 The Organizers shall not be responsible for the performance, redemption process, product availability, seller terms, return policy, cancellation policy or service quality of Myntra or its sellers.

8B.12 Gift Card issuance timeline shall be 24-48 business hours.

8C. MERCHANDISE REWARDS

Dinner Set, Bluetooth Speaker and 2 Gram Gold Coin

8C.1 Merchandise rewards may include Dinner Set worth INR 2,000, Bluetooth Speaker, and 2 Gram Gold Coin, as revealed on the spin wheel.

8C.2 Premier shall facilitate supply and dispatch of merchandise rewards in good condition. However, BSH and Premier shall not be liable for any manufacturing defect, quality issue, warranty issue or performance issue relating to the merchandise.

8C.3 Any manufacturer warranty or distributor warranty, if available, shall be passed on to the winner. All warranty claims shall be raised directly with the manufacturer or distributor.

8C.4 Merchandise rewards shall be delivered within 30 business days after successful verification and confirmation of details by the concierge or such other timeline as may be communicated.

8C.5 Once the product is dispatched by Premier, the Organizers shall not be liable for any in-transit theft, loss, delay or damage, except to the extent such liability cannot be excluded under applicable law.

8C.6 Any complaint regarding the merchandise must be reported within 24 hours of receipt. Failure to raise such complaint within the aforesaid period shall be deemed acceptance of the merchandise in good condition, and no claim, return, replacement or other request shall thereafter be entertained.

8C.7 Courier companies may attempt delivery as per their standard process. If the product is returned due to reasons including participant being unavailable, phone being switched off, incorrect address, change of address, refusal to accept delivery or any other similar cause, the Organizers shall not be liable to dispatch the product again.

8C.8 Product once delivered cannot be replaced under any circumstances, except where required under applicable law or manufacturer warranty.

8C.9 For 2 Gram Gold Coin winners, the participant must provide winning voucher copy, PAN card copy, Aadhaar card copy, driving licence copy, address proof and any other document required by the Organizers on the designated email ID within 2 business days of the call or communication made by the agency.

8C.10 If the value of the reward exceeds INR 10,000, the winner shall be required to pay applicable tax as informed by the Organizers before dispatch or release of the reward.

8D. INTERNATIONAL HOLIDAY VOUCHER WORTH INR 1,00,000

8D.1 The International Holiday Voucher shall be worth up to INR 1,00,000 and shall be issued as a travel gift card or voucher through MakeMyTrip, or such other travel partner as may be determined by the Organizers.

8D.2 The Gift Card shall be valid for purchases made from MakeMyTrip only, if issued through MakeMyTrip, and shall be valid for a period of 6 months from the date of purchase or issuance, unless otherwise stated by the voucher issuer.

8D.3 The Gift Card may be redeemed online at www.makemytrip.com or on the MakeMyTrip Android or iOS application for flights, hotels and holidays, subject to the voucher issuer's terms.

8D.4 The Gift Card shall not be valid for cab, bus, activities, rail, homestays, visa services, myBiz bookings or Pay Later payment option, unless otherwise permitted by the voucher issuer.

8D.5 The Gift Card may be valid for partial redemption. Any balance shall remain in the Gift Card until the validity period and may be reused for multiple transactions, subject to the issuer's terms.

8D.6 Multiple gift cards may be combined and used in one booking, subject to limits prescribed by the voucher issuer.

8D.7 Products and services are subject to availability, blackout dates, airline policies, hotel rules, cancellation policies and the voucher issuer's terms.

8D.8 The Gift Card cannot be cancelled, exchanged for cash, transferred or extended beyond its validity period.

8D.9 The Organizers shall not be responsible if the Gift Card is lost, stolen, expired, misused or used without permission.

8D.10 For claiming the International Holiday Voucher, the participant must provide winning voucher copy, PAN card copy, Aadhaar card copy, driving licence copy, address proof and any other document required by the Organizers on the designated email ID within 2 business days of the call or communication made by the agency.

8D.11 If applicable tax is payable, the winner must remit the same within the stipulated timeline communicated by the Organizers, failing which the reward may be forfeited.

8D.12 The Organizers shall not be responsible for passport, visa, travel insurance, foreign exchange, accommodation upgrade, meals, local transport, airport transfers, convenience fees, cancellation charges, rescheduling charges, taxes, surcharges or any incidental travel expenses, unless expressly stated otherwise in writing.

8E. EV SCOOTER PRIZE

8E.1 “EV Scooter” shall mean and imply the base model, at ex-showroom price not exceeding INR 1,00,000.

8E.2 “Price” shall mean the ex-showroom basic price of the EV Scooter and shall not mean the on-road price. It specifically excludes taxes, registration costs, insurance, levies, accessories, handling charges, road tax and any other incidental cost.

8E.3 The EV Scooter winner shall bear road tax, insurance, registration charges, documentation charges, accessories, extended warranty, delivery charges and all other incidental costs.

8E.4 All forms of taxes including income tax, TDS, gift tax wherever applicable, road tax, levies, registration charges, insurance and statutory dues shall be borne solely by the winner.

8E.5 To claim the EV Scooter prize, the winner must provide winning voucher copy, PAN card copy, Aadhaar card copy, driving licence copy, address proof and any other document required by the Organizers on the designated email ID within 2 business days of the call or communication made by the agency.

8E.6 Upon receipt of the required documents, Premier shall scrutinize the documents. If all documents and voucher details are found valid and in order, the participant may be treated as a confirmed winner.

8E.7 The concierge team shall contact the shortlisted or confirmed winner within 7 business days or such other period as may be communicated.

8E.8 The EV Scooter prize is personal to the winner and is non-transferable, non-exchangeable and cannot be sold under any circumstances.

8E.9 The EV Scooter make/model/variant, colour and availability are subject to dealer/manufacturer availability and regulatory requirements. The Organizers do not guarantee availability of any specific model/variant.

8E.10 Delivery time shall vary depending on availability of the EV Scooter. Upon receipt of complete winner information and completion of all formalities, the approximate delivery timeline shall be communicated to the confirmed winner.

8E.11 If the EV Scooter is not available in the winner’s city, Premier may arrange availability in the nearest city. All travel, accommodation, transportation and incidental costs shall be borne solely by the winner.

8E.12 Product warranty, if any, shall be offered by the manufacturer or distributor. All warranty claims shall be taken up directly with the manufacturer or distributor.

8E.13 Goods once delivered cannot be replaced under any circumstances, except where required under applicable law or manufacturer warranty.

8F. BUMPER PRIZE, GERMAN CAR WORTH INR 12,00,000

8F.1 “Car” shall mean and imply the base model, at ex-showroom price not exceeding INR 12,00,000.

8F.2 “Price” shall mean the ex-showroom basic price of the Car and shall not mean the on-road price. It specifically excludes taxes, registration costs, insurance, road tax, levies, handling charges, accessories, extended warranty, FASTag and any other incidental cost.

8F.3 The Car winner shall bear road tax, insurance, registration charges, documentation charges, accessories, extended warranty, delivery charges and all other incidental costs.

8F.4 All forms of taxes including income tax, TDS, gift tax wherever applicable, road tax, levies, registration charges, insurance and statutory dues shall be borne solely by the winner.

8F.5 To claim the Car prize, the winner must provide winning voucher copy, PAN card copy, Aadhaar card copy, driving licence copy, address proof and any other document required by the Organizers on the designated email ID within 2 business days of the call or communication made by the agency.

8F.6 Upon receipt of the required documents, Premier shall scrutinize the documents. If all documents and voucher details are found valid and in order, the participant may be treated as a confirmed winner.

8F.7 The concierge team shall contact the shortlisted or confirmed winner within 7 business days or such other period as may be communicated.

8F.8 The Car prize is personal to the winner and is non-transferable, non-exchangeable and cannot be sold under any circumstances.

8F.9 The car make/model/variant, colour and availability are subject to dealer/manufacturer availability and regulatory requirements. The Organizers do not guarantee availability of any specific model/variant.

8F.10 Delivery time shall vary depending on availability of the Car. Upon receipt of complete winner information and completion of all formalities, the approximate delivery timeline shall be communicated to the confirmed winner.

8F.11 If the Car is not available in the winner's city, Premier may arrange availability in the nearest city. All travel, accommodation, transportation and incidental costs shall be borne solely by the winner.

8F.12 Product warranty, if any, shall be offered by the manufacturer or distributor. All warranty claims shall be taken up directly with the manufacturer or distributor.

8F.13 There shall be no cash alternative for the Car prize and the same cannot be exchanged for cash or transferred to any other person.

8F.14 The Organizers reserve the right to substitute the Car prize at any point of time with a reward of equal or greater value, subject to availability and applicable law.

8G. EXCHANGE OFFER

8G.1 Eligibility

8G.1(a) The Exchange Offer is available only on eligible Bosch products covered under this Campaign.

8G.1(b) The participant must purchase a new eligible Bosch appliance to avail the Exchange Offer.

8G.1(c) The Exchange Offer is available only in the State of Kerala and within serviceable pin codes as determined by Attero through its Selsmart platform.

8G.2 Eligible Exchange Products

8G.2(a) Used appliances of any brand may be exchanged, subject to successful quality verification by Attero.

8G.2(b) The exchanged appliance must:

- be a complete unit with all major components intact;
- be in working or acceptable condition; and
- satisfy Attero's quality and eligibility criteria.

8G.2(c) Products with missing essential components or products failing the quality inspection may be rejected.

8G.3 Exchange Process

To avail the Exchange Offer:

- The participant must purchase a new eligible Bosch appliance.
- The participant must raise an exchange request through the QR code, Campaign microsite or the Selsmart platform.
- Bosch shall confirm successful delivery and installation of the new appliance.
- Attero shall schedule the pickup of the used appliance.
- Attero shall conduct a quality inspection at the time of pickup.
- Upon successful verification and approval, the exchange value shall be processed.

8G.4 Exchange Value

8G.4(a) The exchange benefit shall comprise:

- the exchange value determined through the Selsmart platform; and
- any applicable Bosch Additional Benefit or Exchange Bonus offered on eligible products.

8G.4(b) The final exchange value shall be determined after physical inspection of the used appliance at the time of pickup.

8G.4(c) Indicative exchange values may include:

Product Category	Indicative Exchange Value (Up To)
Semi-Automatic Washing Machine	INR 1,500
Front Load Washing Machine	INR 2,450
Double Door Refrigerator	INR 3,000
Dishwasher	INR 1,950
Chimney	INR 1,500
Gas Stove	INR 825

The above values are indicative only and may vary based on the condition, age, functionality and quality inspection of the appliance.

8G.5 Pickup Charges

8G.5(a) The following pickup charges shall apply:

- Kochi, Calicut and Trivandrum – Free Pickup;
- Outer Service Regions – INR 499;
- Remote Regions – INR 899.

8G.5(b) Pickup charges shall be borne solely by the participant and shall not form part of the exchange value or any Bosch promotional benefit.

8G.6 Important Conditions

8G.6(a) The used appliance must be uninstalled prior to pickup. Attero shall not provide uninstallation services.

8G.6(b) The final exchange value shall depend on the physical inspection carried out at the time of pickup.

8G.6(c) If the appliance fails the quality inspection, is found ineligible, differs materially from the information provided by the participant, or does not satisfy Attero's eligibility criteria, the exchange request may be rejected.

8G.6(d) The participant must accept the applicable Selsmart platform terms and conditions before submitting an exchange request.

8G.7 Role of Attero

8G.7(a) The Exchange Offer is operated and administered by Attero through the Selsmart platform.

8G.7(b) BSH acts only as a facilitator of the Exchange Offer and does not collect, transport, recycle, dispose of or take ownership of exchanged appliances.

8G.7(c) BSH shall not be responsible for inspection results, valuation, pickup schedules, payment processing, recycling activities or any services performed by Attero.

8G.8 Privacy

Information submitted for the Exchange Offer may be shared with Attero and its authorised service providers solely for processing, verification and administration of the Exchange Offer in accordance with applicable laws and the privacy policies of the respective parties.

8G.9 Modification or Withdrawal

The Organizers reserve the right to modify, suspend or withdraw the Exchange Offer at any time without prior notice, subject to applicable law.

9. TAXES AND STATUTORY DEDUCTIONS

9.1 All taxes, levies and statutory dues arising in connection with any prize, gift, reward, merchandise, voucher, travel benefit, EV Scooter or Car, including but not limited to income tax, TDS and taxes payable under Section 194B of the Income-tax Act, 1961, shall be borne solely by the winner or participant, unless expressly stated otherwise in writing by the Organizers.

9.2 Where the value of any prize, gift, reward, merchandise, experience or benefit won by a participant exceeds INR 10,000, the winner shall be required to pay the applicable tax amount prior to the release, dispatch or transfer of such prize.

9.3 The applicable tax amount shall be communicated to the winner by email, SMS, telephone or any other mode of communication, along with payment details, which may include an online payment link or bank transfer instructions.

9.4 The winner must remit the applicable tax amount within 48 hours or such other timeline as communicated by the Organizers. Failure to remit the applicable tax amount within the stipulated timeline shall result in forfeiture of the prize.

9.5 The Organizers shall not be responsible for any loss, claim, dispute or liability arising out of the winner's failure to pay applicable tax within the prescribed timeline.

9.6 No cash alternative, partial payout or reduction in prize value shall be provided in lieu of tax payment.

10. DISQUALIFICATION AND FRAUD

10.1 Any attempt to manipulate, duplicate, tamper with or misuse the registration, OTP, spin wheel, reward code, voucher or redemption process shall result in immediate disqualification and may attract legal action.

10.2 The Organizers may disqualify a participant in case of multiple registrations, forged invoices, invalid invoices, altered invoices, use of automated scripts, suspicious IP activity, sale or transfer of vouchers, bulk misuse, fake identity, incorrect KYC, fraudulent conduct or any breach of these T&Cs.

10.3 If the purchase is cancelled, returned or reversed, or if the Organizers are unable to validate the purchase or invoice, the participant shall be disqualified and any reward already processed may be reversed or recovered to the extent permitted by law.

10.4 Premier shall be free to invalidate any voucher or registration being misused, including where the voucher is sold to any other person, used for bulk registrations or generated through multiple registrations from the same IP address.

10.5 The Organizers reserve the right to seek compensation, damages and legal remedies from any participant who misuses, tampers with or interferes with the Campaign.

11. LIMITATION OF LIABILITY

11.1 The Organizers shall not be liable for any loss, damage, cost or expense, whether direct, indirect, incidental or consequential, arising from participation in the Campaign or acceptance, use, misuse, delay, non-delivery or inability to use any reward, except to the extent such liability cannot be excluded under applicable law.

11.2 The Organizers are not responsible for late, lost, misdirected, incomplete, failed or invalid registrations, OTP failures, network failures, technical errors, server errors, software issues, microsite errors, device failures, internet failures, unauthorized human intervention, system downtime or errors in Campaign administration.

11.3 The Organizers have endeavoured to make reasonably practicable arrangements to minimize communication system difficulties but make no guarantee in this regard.

11.4 The Organizers shall not be responsible for any participant not understanding the Campaign, misinterpreting the Campaign, or relying on incorrect information displayed on any source other than the official Campaign communication or official Bosch India website.

11.5 BSH does not endorse the quality of products or services provided by third party voucher issuers, travel partners, sellers, dealers, courier partners or manufacturers. Any complaint or query relating to the same shall be taken up directly with the concerned third party.

11.6 In no event shall the liability of the Organizers exceed the value of the applicable reward, where such limitation is permissible under applicable law.

12. PUBLICITY

12.1 By accepting a reward, participants and winners, especially winners of high-value prizes, permit BSH and Premier to use their name, city, photographs, video, voice, testimonials and relevant details for Campaign-related publicity, advertising, social media,

internal communication, marketing and trade purposes, without additional compensation, to the extent permitted by applicable law.

12.2 If a participant does not wish to provide such consent, the participant should not participate in the Campaign.

13. INTELLECTUAL PROPERTY

13.1 All rights, title and interest in the Campaign, microsite, spin wheel interface, QR code, promotional materials, creatives, brand assets and related intellectual property shall vest solely with BSH and/or its licensors.

13.2 Participants shall not copy, reproduce, misuse, reverse engineer, distribute, modify or commercially exploit the Campaign material or intellectual property.

14. PERSONAL DATA AND PRIVACY

14.1 Personal data collected for the purpose of this Campaign may be used for the successful operation, administration, verification, reward processing, communication and fulfilment of the Campaign, as well as for advertising and/or marketing purposes.

14.2 Personal data may be collected by Premier or any third party agency working on behalf of BSH.

14.3 Participants may withdraw consent for use of personal data at any time. If a participant does not wish to be contacted by BSH or its representative for advertising or marketing purposes, or wishes to withdraw consent, the participant may write to BSH at service.in@bosch-home.com.

14.4 BSH is committed to protection of personal information and data received from participants. Information and data provided by participants under this Campaign shall be retained, stored and protected by BSH as per its privacy policy available at: <https://www.bosch-home.in/metapages/privacy-policy>

14.5 By availing this Campaign, the participant agrees to have read, understood and accepted the privacy policy and specifically agrees to be contacted by BSH, Premier or their representatives in relation to this Campaign.

15. FORCE MAJEURE

15.1 The Organizers shall not be liable for any failure or delay in performance of obligations under the Campaign due to events beyond their reasonable control including acts of God, natural disasters, fire, flood, epidemic, pandemic, war, civil unrest, cyber-attacks, strikes,

lockouts, governmental actions, telecommunications failure, network failure, technical failure or any other force majeure event.

15.2 If the Campaign is interfered with or cannot be conducted as reasonably anticipated due to any reason beyond the reasonable control of the Organizers, including technical difficulties, unauthorized intervention, fraud, tampering, virus, bugs or system failures, the Organizers reserve the right to modify, suspend, terminate or cancel the Campaign, subject to applicable law.

16. MODIFICATION, SUSPENSION OR WITHDRAWAL

16.1 BSH reserves the right to change, defer, extend, modify, suspend or cancel the Campaign, in whole or in part, for reasons beyond its reasonable control or to comply with applicable laws, government directions, regulatory requirements or business exigencies.

16.2 Premier and BSH reserve the right to change the Campaign mechanics, reward structure, timelines, redemption process and these T&Cs, without prior notice, subject to applicable law.

16.3 Any decision of the Organizers in relation to the Campaign shall be final and binding, subject to applicable law.

16.4 If the Campaign is discontinued or cancelled in compliance with any law, ruling, order, regulation, requirement or instruction of any Central or State Government, or for any unavoidable reason beyond the control of the Organizers, the participant shall be informed of such discontinuance or cancellation as soon as reasonably possible.

17. INDEMNITY

17.1 The participant agrees to indemnify and keep indemnified BSH, Premier, their affiliates, associated companies, directors, officers, employees, contractors, agents, clients, dealers and distributors from and against any losses, claims, injuries, damages, costs, fees, fines, penalties, taxes, charges and liabilities arising out of any act, omission, fraud, negligence, misconduct, breach of these T&Cs, misuse of the Campaign, incorrect information or violation of applicable law by the participant.

18. GOVERNING LAW AND JURISDICTION

18.1 These T&Cs shall be governed by the laws of India.

18.2 Subject to applicable law, courts at Mumbai shall have exclusive jurisdiction in relation to all disputes arising out of or in connection with this Campaign.

18.3 Any disputes relating specifically to third party voucher issuer terms, including Myntra or MakeMyTrip terms, may be subject to the jurisdiction specified by the respective voucher issuer in its own terms and conditions.

19. CONTACT AND SUPPORT

19.1 For Campaign related queries, participants may contact Premier at: feedback@bigcity.in.

19.2 Queries may also be sent to Premier Sales Promotions Private Limited at Mitra Towers, Kasturba Road, Bangalore 560001, India, or at email ID: feedback@bigcity.in, unless any other Campaign specific email ID is communicated.

20. MISCELLANEOUS

20.1 The Organizers reserve the right to change, defer, alter or cancel this Campaign in part or full, or change any or all T&Cs applicable to the Campaign, without giving prior intimation or notice of any kind, subject to applicable law.

20.2 The decision of the Organizers shall be final in all regards and no communication, queries or complaints shall be entertained in this regard, except as required under applicable law.

20.3 None of the provisions of these T&Cs shall be deemed to constitute a partnership, agency, employment or joint venture between any participant and the Organizers. The participant shall not have authority to bind the Organizers in any manner whatsoever.

20.4 Failure to exercise or delay in exercising any right or remedy provided under these T&Cs or by law shall not constitute a waiver of such right or remedy.

20.5 If a participant is dissatisfied with the Campaign, rewards available for claiming or these T&Cs, the participant's sole and exclusive remedy is not to participate in or avail the Campaign.

20.6 Images of rewards, prizes, products, vouchers, vehicles or merchandise depicted on press advertisements, posters, digital media, TV commercials, pack shots or other promotional material are for illustrative purposes only and actual rewards may vary.

20.7 The Organizers shall not be responsible for incorrect, misleading or unauthorized information relating to the Campaign presented or displayed on any source other than official Campaign communication or the official Bosch India website.

20.8 Any costs associated with entering the Campaign, including accessing the promotional website, mobile data charges, internet charges, call charges, message charges and other telecom charges, shall be borne solely by the participant.

20.9 The voucher or reward has no monetary value, is non-transferable and cannot be used in conjunction with any other promotional offer.

20.10 Only one voucher code per booking shall be entertained. Multiple vouchers cannot be clubbed together, unless expressly permitted by the Organizers or the voucher issuer.

20.11 The Campaign excludes public holidays and bank holidays, where applicable to processing, concierge communication, dispatch or fulfilment.

20.12 Participating venues, dealers, voucher issuers and service providers may vary their timings, availability and redemption conditions. Participants are advised to check the exact terms before redemption.

20.13 Premier is acting as the executing agency for this Campaign and shall have no legal or financial liability for unclaimed offers, incentives, vouchers or rewards beyond the applicable Campaign period, except as required under applicable law.

20.14 BSH shall not be directly or indirectly responsible for any matter pertaining to third party vouchers, services, venues, products or redemption benefits offered by third party partners, except to the extent required under applicable law.

20.15 The Exchange Offer is operated by Attero through the Selsmart platform and any disputes relating to valuation, pickup, eligibility, exchange processing or recycling of exchanged appliances shall be addressed by the participant directly with Attero.

20.16 The Organizers cannot replace lost, stolen, damaged, expired or misused vouchers, reward codes, gift cards or redemption links.

20.17 Caution: Any attempt to deliberately damage the promotional website, interfere with the normal functioning of the website, tamper with the spin wheel, misuse Campaign information or undermine the legitimate operation of this Campaign may be a violation of civil and criminal laws. The Organizers reserve the right to seek damages and other remedies to the fullest extent permitted by law.

20.18 The Campaign is valid only till 30.08.2026.

20.19 Promoter: BSH Household Appliances Manufacturing Private Limited.

20.20 Operational Agency: Premier Sales Promotions Private Limited.

CASHBACK TO BE FILLED IN

CONSUMER FINANCE OFFER

Full range T&Cs:

The Cashback offer is available on selected dates, towns, outlets & models only. The cashback may vary from model to model. Maximum cashback up to 10,000 all India on Pinelabs & Paytm terminal. Minimum transaction value to avail this offer is ₹ 15,000. EMI transaction only once per card and offer is valid only if transaction is done under Brand EMI option. Cashback offer is printed on charge slip. The offer is applicable on leading bank Credit and Debit cards. For deferred cashback, the cashback amount will be credited to the eligible account within 90 days from the date of transactions. For instant cashback, the cashback amount will be credited immediately upon the completion of the qualifying transaction. Offer is valid till 31st August 2025. T&C of Finance at sole discretion of Bajaj FinServ, ICICI Bank Ltd., IDFC First Bank Ltd., HDB Financial Services, TVS credit Services Ltd. Paper Finance EMI cannot be clubbed with credit card purchase and cashback offer. Image used for representation purposes only. Contact your dealer to know more. BSH reserves the right to withdraw or modify this offer at any time without prior notice.

Built-In T&Cs:

The Cashback offer is available on selected dates, towns, outlets & models only. The cashback may vary from model to model. Maximum cashback up to 6,000 all India on Pinelabs & Paytm terminal. Minimum transaction value to avail this offer is ₹ 15,000. EMI transaction only once per card and offer is valid only if transaction is done under Brand EMI option. Cashback offer is printed on charge slip. The offer is applicable on leading bank Credit and Debit cards. For deferred cashback, the cashback amount will be credited to the eligible account within 90 days from the date of transactions. For instant cashback, the cashback amount will be credited immediately upon the completion of the qualifying transaction. Offer is valid till 31st August 2025. T&C of Finance at sole discretion of Bajaj FinServ, ICICI Bank Ltd., IDFC First Bank Ltd., HDB Financial Services, TVS credit Services Ltd. Paper Finance EMI cannot be clubbed with credit card purchase and cashback offer. Image used for representation purposes only. Contact your dealer to know more. BSH reserves the right to withdraw or modify this offer at any time without prior notice.