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Fully automatic espresso machine

TIE20301IN

[en] Information for Use

14.2 Warranty conditions

Warranty Terms & Conditions:

1. The warranty period for this product will be for 2 years from the date of purchase.
2. The warranty can be availed only by the first purchaser of the appliance and is non-transferable.
3. The warranty covers manufacturing defect in material and workmanship that arises despite normal operation and usage of the appliance as prescribed in the operating manual.
4. In case of the product being tampered with or attempted to be repaired by unauthorised personnel, then the warranty terms will be void and the company shall have no further obligations under warranty. Further, the customer waives all rights against the company which has arisen due to the breach of the warranty terms by the customer.
5. In the event that the company decides to provide a replacement/ refund of the product during this warranty period, customers are mandated to carry the product to the specified service centre/ authorised dealer at their own cost.
6. The warranty coverage is not applicable outside India.
7. In case of replacement, the replaced product will be warranted only for the remaining of the original warranty period
8. The Company shall not have any liability nor deemed to be in default of warranty obligations for any delay or failure in performance of warranty obligations resulting from causes beyond its reasonable control (e.g. strikes, floods, earthquakes etc.) including delay in servicing due to non-availability of product.
9. The Company gives no warranties other than those stated above and specifically excludes any implied warranty of fitness for any particular purpose.
10. In the event of change of address, the new address shall be intimated to the given toll-free number.
11. In case repair cannot be completed onsite, the company reserves the right to carry the appliance to its Authorized Service Center and return the same after repair.

Warranty is not applicable in any of the following cases:

1. The warranty card is not duly filled and does not bear the stamp, date and signature of an Authorised Dealer.
2. The warranty does not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly as a result of appliance failure, breakdown, or accident or usage of the appliance not in accordance with the operating manual.
3. The appliance has been subjected to improper use such as not following DFU/ User Manual provided by the company, misused, not cared for, abnormal use, exposure to dampness, excessive heat, excessive humidity and other extreme environmental conditions, corrosion, damage beyond repair, rusting, unauthorised modifications, unauthorised repairs, neglect, accident, alteration, acts of God, spillage of liquid or food particles, faulty electric wiring/ cabling, abnormal voltage/ power supply beyond appliance specifications, damage/ breakage/ non-functioning of appliance due to rodents, rats, cockroaches and ants etc.
4. The warranty does not cover consumables, normal wear & tear parts, plastic, glass and/ or rubber parts, non-operational parts and related accessories.
5. The warranty does not include preventive checks, routine maintenance, cleaning, de-scaling and overhaul.
6. The appliance is used by a commercial establishment or by an individual for commercial purpose.
7. The serial number of the appliance is removed, altered, made illegible/tampered with.
8. Damage to the product or any parts due to transportation or shifting or arising out of improper storage of the appliance at the customer's premises.

Important: Please present this warranty card to our staff at the time of service.

1) Contact the following for availing the support of your Product:

1-800-266-1880(toll free) Monday – Saturday – 8:00 am to 8:00pm

2) Email: service.in@Bosch-Home.com | Website: www.bosch-home.com/in

WARRANTY CARD



Customer's Name		
Address		
City	Pin	State
Telephone	Mobile	
E-mail	Model/E-Nr	
Serial No.		
Date of Purchase	Date of Expiry	
Dealer's Name		
Dealer's Signature and Stamp	Customer's Signature	

Note: Warranty will start from the date of purchase.

Customer Service

Regardless of the nature of your concern, you can always be sure of personal attention from the Bosch Customer Service: on the internet and on the phone.

India, Bhārat, भारत
BSH Household Appliances Mfg. Pvt. Ltd.
Arena House, Main Bldg, 2nd Floor, PlotNo. 103,
Road No. 12, MIDC, Andheri East
Mumbai 400093
Toll Free 1800 266 1880*
www.bosch-home.com/in
*Mon-Sat 8am to 8pm (exclude public holidays)

E-mail: service.in@bosch-home.com

15 Technical specifications

Voltage	220– 240 V ~
Frequency	50 / 60 Hz
Connection rating	1300 W
Maximum static pump pressure	15 bar
Maximum capacity of water tank (without filter)	1,3 l
Maximum capacity of bean container	≈250 g
Length of the power cable	100 cm
Appliance height	38,3 cm
Appliance width	25,1 cm
Appliance depth	43,3 cm
Weight, empty	≈8-9 kg
Type of grinder	Ceramic/ steel

Service world-wide

Central Service Contacts

AU Australia

BSH Home Appliances Pty. Ltd.
Gate 1, 1555 Centre Road
Clayton, Victoria 3168
Tel.: +61 1300 369 744*
mailto:customersupport.au@bshg.com
www.bosch-home.com.au
*Mon-Fri 24 hours

GB Great Britain

BSH Home Appliances Ltd.
Grand Union House, Old Wolverton Road,
Wolverton
Milton Keynes MK12 5PT
To arrange an engineer visit, to order
spare parts and accessories or for
product advice please visit www.bosch-home.co.uk Or call Tel.: +44 344 892
8979*
*Calls are charged at the basic rate,
please check with your telephone service
provider for exact charges.

IE Republic of Ireland

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per, Walkinstown
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To arrange an engineer visit, to order
spare parts and accessories or for
product advice please call Tel.: +353
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*Calls are charged at the basic rate,
please check with your telephone service
provider for exact charges

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idays)

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*Mon-Fri 8.30am to 5pm (exclude public
holidays)

SG Singapore, 新加坡

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www.bosch-home.com.sg
*Mon-Fri 9am to 6pm, Sat: 9am to 1pm
(exclude public holidays)



Thank you for buying a Bosch Home Appliance!

Register your new device on MyBosch now and profit directly from:

- **Expert tips & tricks for your appliance**
- **Warranty extension options**
- **Discounts for accessories & spare-parts**
- **Digital manual and all appliance data at hand**
- **Easy access to Bosch Home Appliances Service**

Free and easy registration – also on mobile phones:

www.bosch-home.com/welcome



Looking for help? You'll find it here.

Expert advice for your Bosch home appliances, help with problems or a repair from Bosch experts.

Find out everything about the many ways Bosch can support you:

www.bosch-home.com/service

Contact data of all countries are listed in the attached service directory.

BSH Hausgeräte GmbH

Carl-Wery-Straße 34
81739 München, GERMANY
www.bosch-home.in

A Bosch Company



8001321499 (040611)

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