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(Send to)
BSH Home Appliances Limited
Unit 07, 23/F, CDW Building
388 Castle Peak Road
Tsuen Wan
New Territories
Hong Kong



Early Bird Offer for Extended Warranty
現推出延長保養早鳥優惠
(subject to another terms and conditions
受相關條款及細則約束)

Invented for life



Register Now
立即登記

Register your
manufacturer
warranty
登記原廠家電保養



WARRANTY CARD

R11

Keep this part as customer reference

Model: _____ Serial No. _____

Warranty Conditions of BSH Home Appliances Limited, Hong Kong, SAR, China

The conditions below that describe the requirements and scope of our warranty performance do not affect the warranty obligations of the seller arising from the purchase agreement with the end customer.

For this appliance, we grant a warranty subject to the following conditions:

- (1) In accordance with the conditions below (No. 2-6), we will correct deficiencies in the appliance free of charge if they are verifiably the result of a material and/or manufacturing defect and are reported to us promptly after their discovery and within 24 months after delivery to the first user.
- (2) (a) The warranty does not cover fragile parts such as glass or plastic as well as light bulbs.
(b) Minor deviations from the stipulated quality that are immaterial to the value and suitability for use of the appliance will not give rise to a warranty obligation.
(c) Damage caused by chemical and electrochemical effects of water and/or generally caused by abnormal environmental conditions will not result in any warranty obligations; neither does damage resulting from inappropriate operating conditions or if the appliance otherwise comes into contact with unsuitable substances.
(d) Also, no warranty can be assumed for defects in the appliance caused by transport damage for which we are not responsible, incorrect installation and assembly, misuse, non-domestic style use, lack of care or non-observance of operating or assembly instructions.
(e) The warranty claim becomes void if repairs or interventions have been carried out by persons who have not been authorized by us for that purpose or if our appliances have been fitted with spare, supplementary or accessory parts that are not original parts, and if the repair or intervention by a non-authorized person, or the fitting with parts that are not original parts, has resulted in a defect.
- (3) (a) The warranty performance will be made in such a way that defective components will at our discretion be repaired or replaced with faultless components free of charge.
(b) Appliances that can be reasonably transported (e.g. in a passenger car) and for which warranty performance is claimed with reference to this warranty must be delivered or sent to our nearest customer service office or our contract customer service.
(c) Repairs at the installation site may only be requested for appliances in stationary (fixed) operation.
(d) The Purchase Invoice of a retailer in Hong Kong SAR or Macao SAR or the Delivery Note of BSH Home Appliances Limited showing date of delivery or at least date of purchase must be presented.
(e) Replaced components will become our property.
(f) For service on outlying islands, the end customer will be charged additional travel fee on each visit. For location without public transportation, the end customer will be liable for transporting the appliances to and from our service center for inspection and repair. For details, please visit our website for customer service rates.
(g) End customer shall provide a reasonable, sufficient and safe working space to access the appliances for service. The end customer is liable to move away all blocking objects or move the appliances to an appropriate location with electrical/ gas supply, water supply/ drainage for testing the appliances.
(h) BSH reserves the right not to provide any service if the working space is limited, non-sufficient, unsafe or should there be a risk to create damage of any kind due to the working space (e.g. the appliances located at roof-top, above ceiling tile or located at an unsafe height or blocked by other objects.)
- (4) Should we refuse the rework or if it fails, a replacement of equivalent value will be delivered out of the local product portfolio at the request of the end customer free of charge within the aforementioned warranty period.
- (5) (a) Warranty performance neither extends the warranty period nor does it renew the warranty period.
(b) The warranty period for spare parts installed ends with the warranty period for the entire appliance.
- (6) Further or other claims (in particular claims for damages suffered beyond the appliance) are excluded insofar as liability is not mandatory by law.
- (7) These warranty conditions apply to appliances purchased and operated in Hong Kong SAR and Macao SAR. If appliances are shipped to countries outside Hong Kong SAR and Macao SAR, the warranty becomes void.
- (8) Please take note of our additional customer service offer:
 - (a) Our factory customer service and our service partners continue being available to you after your warranty has expired.
 - (b) If the appliance is not purchased from a local retailer and not imported to Hong Kong SAR or Macao SAR by BSH Home Appliances Limited, there is no customer service offer will be provided before and after the warranty conditions expired and no matter at fee or free of charge

BSH reserves the right to amend the terms and conditions within the warranty period without notice, for any details of warranty conditions, please visit our website.

Chinese version of the warranty is for reference only. Should there be any conflicts between the English version and the Chinese version the English version shall prevail.

The collection, retention and use, etc. of the personal data of the Customer shall be subject to the Privacy Statement of BSH as amended by BSH from time to time. For details, please refer to our website.

Please fill in the attached tear-off slip and return to BSH within 14 days from the date of delivery of the Appliances, or register the warranty online at our website which will also serve as your acknowledgment and agreement to the above terms and conditions.

Customer Contact Hotline: 2626 9655 (Hong Kong) 0800 863 (Macao toll-free)
Customer Contact Center: Unit A, 15/F, Roxy Industrial Centre,
58-66 Tai Lin Pai Road, Kwai Chung, N.T.

www.bosch-home.com.hk



Online Manufacturer
Warranty Registration

黏貼位置 Glue Area

產品保用証 (客戶保存此証存根部份)

型號：_____ 機身編碼：_____

中國香港博西華家用電器有限公司的保用條款

以下描述之保用質量要求和條款的範圍將不影響銷售商與顧客的購買合同所產生的保用協議。

對於此電器，我們授予以下保用條款：

- 根據以下(第2-6號)條款，如證實是物料和/或生產缺陷的損壞，並於遞送給第一個顧客後24個月內發現遞送到地點之規定期限內報告給我司，我司將提供免費維修。
- (a) 保修不涵蓋易碎零件，例如玻璃或塑料以及燈泡。
(b) 與規定的質量略有不同而對產品的價值和適用性無相關影響，將不受此保修條款。
(c) 經由水的化學和電子化學作用引起的損壞和經由異常的環境條件引起的損壞，將不承擔任何保修；因不適當使用或電器與不合適物質接觸而造成的損壞也不受保修。
(d) 另外，因不經由我司之運輸損壞，錯誤的安裝和組裝，不小心使用，非家庭使用，不當心或未遵守操作或組裝說明而造成的電器損壞，我司將不提供任何保修。
(e) 如果未經我司授權的人員進行維修，安裝了非我司提供的原裝配件或附加零件而導致損壞，保修索賠將無效。
- (a) 保修的執行方式是有損壞的組件將由我司自行決定免費維修或更換。
(b) 依循正確運送的電器(例如用客車)，並且根據本保修要求，電器必須遞送或發送到我司最近的客戶服務辦公室或我司合約客戶服務部。
(c) 僅對於固定運作的電器要求在安裝現場進行維修。
(d) 必須出示於香港或澳門零售商的購買發票或博西華家用電器有限公司的送貨單同時註明購買日期或送貨日期。
(e) 所更換的組件將成為我司財產。
(f) 客戶必須另付離島動服務費。如公共交通未能直達送貨地點，客戶則必須負責將電器往返於我們的服務中心進行檢查和維修。有關客戶服務收費詳情，請參考我司的網站。
(g) 客戶應提供合理，充足和安全的工作空間，以便進行電器維修。客戶有責任將所有阻塞物移開或將電器移至適當的位置，並有電氣/燃氣供應，供水/排水以進行電器測試。
(h) 如工作空間有限，不足，不安全或由於工作空間而造成任何形式的損壞(例如，位於屋頂，天花板上或位於不安全高度或被其他物體阻擋之電器。)博西華家用電器有限公司可拒絕有關服務。
- 如我司拒絕提供保修或維修失敗，則在上述保修期內，將從當地產品組合中提供同等價值的貨品免費給予顧客。
- (a) 保修協議不會延長保修期，也不會更新保修期。
(b) 已安裝的配件保修期將按照整個電器保修期一併結束。
- 如法律沒有強制性規定的責任，我司則不承擔任何其他索賠(特別是超出電器所遭受的損壞索賠)。
- 這些保修條款適用於在香港和澳門購買和操作的電器。如果電器運往香港和澳門以外的國家/地區，則保修無效。
- 請注意，我司提供予其他客戶的服務：
 - 保修期完結後，我司廠方客戶服務和我司服務合作夥伴將繼續為您提供服務。
 - 如果不是從本地零售商購買的電器，也不是由博西華家用電器有限公司進口到香港或澳門的電器，則保修條款到期後將不提供任何收費與否之客戶維修服務。

博西華家用電器有限公司保留所有更改保修條款的權利，恕不另行通知，有關保修條款詳情，請參閱本公司網站。

中文版的保修僅供參考。保修條款應以英文本為準。

客戶的個人資料之收集、保管、使用等概受博西華不時修訂之私隱聲明約束，詳情請瀏覽本公司網站。

客戶填妥本証並於送貨日期後14天內將撕下部分寄回本公司，或於本公司網站網上登記保用，該等登記行為即代表客戶知悉並同意有關以上條款。

客戶服務熱線: 2626 9655 (香港) 0800 863 (澳門本地專線)
客戶服務中心: 新界葵涌大連排道58-66號樂聲工業中心15樓A室
www.bosch-home.com.hk



網上原廠家電保費登記

沿虛線將保用証撕下 Tear off the integrated card along the dotted line

Please kindly submit and return below information to us in order to complete manufacturer warranty registration. You can also register the manufacturer's warranty online by scanning the QR code. 請填妥以下表格，並將寄給我們，以完成原廠家電保費登記。你亦可掃描二維碼透過網上登記原廠家電保費。



*Mandatory field, 必須填寫
Please print in Block Letter for data input purpose
請用英文正楷填寫，以方便電腦資料輸入

*Model 型號 E-Nr _____
Please refer to the model label on the appliance for the model and serial number.

Serial No. 機身編碼 FD _____
型號及機身編碼可參照貼於電器上之型號標籤。

*Name of Customer 客戶姓名 Miss/Mr/Mrs/Ms. _____ (Last Name) 姓氏
小姐/先生/太太/女士

*Installation Address 電器安裝地址 _____
Room 室 _____ House 屋 _____ Floor 樓 _____
Block 座 _____ Phase 期 _____ Building 大廈 _____
Estate / Garden 邸/屋苑 _____
Street 街名 _____
District 區 _____
Telephone No. 電話 (Please fill in Area Code 852 for Hong Kong SAR or 853 for Macao SAR 請填寫地區號碼852為香港特別行政區，853為澳門特別行政區) _____
(Phone) 住宅 _____ * (Mobile) 手提 _____
Area Code 地區號碼 _____ Area Code 地區號碼 _____

Email Address 電郵地址 _____
*Name of Dealer 購買商號 _____
Invoice No. 發票號碼 _____
*Date of Purchase 購買日期(日/月/年) _____
D D M M Y Y Y Y

BSH intends to use the above personal data to provide you with the latest information, offer and promotions of Bosch appliance and related services but BSH cannot use them without your consent. 博西華擬使用您以上所提供有關博西華家用電器及相關服務如最新資訊，產品/服務推廣及優惠資料，但博西華在未得到閣下同意之前不能如此使用閣下的個人資料。 Please indicate your agreement before signing by ticking the box(es) below 如閣下同意如此使用閣下的個人資料，請在簽署本保用証前在以下空格加「✓」號：
 I wish to receive the latest information about the service options, related appliances, accessories and parts in association with the Bosch appliance in my own use. 本人同意收到與我現使用之Bosch家用電器有關之服務種類、相關產品、零件及配件等資訊。
 I agree to receive the latest event information, recipes, offers and promotions of Bosch Home Appliances and related services. 本人同意收到有關Bosch家用電器及相關服務的最近活動資訊、食譜、產品/服務優惠及推廣等資訊。

Signed by Customer 客戶簽名: _____ Date 日期: _____

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