

# Request for Technical Documentation

Please fill out the form below, ensuring all mandatory fields marked with an \* are completed.

If you are a professional servicer, please complete sections 1, 2 and 3 below. Then email this form, a copy of your business license or DBA, and a photo of the product's data tag to [IRV-R2R-NorthAmerica@bshg.com](mailto:IRV-R2R-NorthAmerica@bshg.com) with "Technical Documentation Request" in the subject line.

For Oregon professional servicers, in addition to the above, you must also include a valid certificate of competency such as the National Appliance Service Technician Certification.

If you are the owner of the product, please only complete sections 2 and 3 below, and email this form along with your sales receipt as an attachment to [IRV-R2R-NorthAmerica@bshg.com](mailto:IRV-R2R-NorthAmerica@bshg.com) with "Technical Documentation Request" in the subject line.

Once we have received this form and other information, we will email the relevant information and documents to you within 2-3 business days. You will be able to download the documents via a secure portal. Please note, the download link will expire after 14 days.

## Section 1 (Professional Servicers Only)

BUSINESS NAME \_\_\_\_\_

BUSINESS ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

BUSINESS PHONE NUMBER \_\_\_\_\_

BUSINESS EMAIL ADDRESS \_\_\_\_\_

BUSINESS STATE LICENSE NUMBER \_\_\_\_\_

## Section 2 (Owners/Consumers and Professional Servicers)

\*CUSTOMER NAME \_\_\_\_\_

\*CUSTOMER ADDRESS \_\_\_\_\_

\*CITY \_\_\_\_\_ \*STATE \_\_\_\_\_ \*ZIP CODE \_\_\_\_\_

\*CUSTOMER PHONE NUMBER \_\_\_\_\_

\*CUSTOMER EMAIL ADDRESS \_\_\_\_\_

## Section 3 (Owners/Consumers and Professional Servicers)

Enter appliance information below. Click [here](#) to learn how to find your Model Number.

\*APPLIANCE MODEL NUMBER (E-NR) \_\_\_\_\_

\*APPLIANCE FD NUMBER (FD) \_\_\_\_\_

\*APPLIANCE SERIAL NUMBER (Z-NR) \_\_\_\_\_

\*DATE OF PURCHASE \_\_\_\_\_