



BOSCH

Invented for life

Additional Warranty Coverage Terms & Conditions

1. The Additional Warranty Coverage (AWC) is limited only to the first purchaser of the appliance and is non-transferable. AWC shall be void if the warranty certificate is altered / tampered.
2. The Additional Warranty Coverage starts from the next calendar day immediately following the end date of the standard manufacturer's warranty.
3. The AWC covers only manufacturing defect/(s) in material and workmanship that may arise despite normal operation and usage of the appliance, as prescribed in the operating manual.
4. Repairs, installations & removal of the appliance shall be carried out only by an Authorized Service Personnel, failing which AWC shall become void.
5. Payments referred herein are not refundable under any circumstances, especially after the AWC period comes into effect.
6. In the event of change of address, the new address shall be intimated on the given toll free number.
7. Repairs & replacements of parts would be purely at the discretion of the Authorized Service Personnel only. The company's obligation under this AWC shall be limited to repair and providing replacement of defective parts only.
8. The customer shall provide a reasonable, sufficient and safe working space to access the appliances/(s) for service. The customer is responsible to move away all blocking objects or move the appliance to an appropriate location with electricity / gas / water supply and drainage for testing of the appliance.
9. In case the repair cannot be completed onsite, service personnel reserves the right to carry the appliance to the Authorized Service Center and return the same after repair.
10. In case of repairs, the appliance and/or the replaced spare part will be covered under warranty only for the remaining of the extended warranty period.
11. The Company shall be under no obligation or deemed to be in default for any delay or failure in performance resulting from causes beyond its reasonable control (e.g. strikes, floods, earthquakes etc.) including but not limited to delay in servicing due to non-availability of spare parts and / or accessories.

Warranty is not applicable in any of the following cases:

1. The warranty does not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly as a result of appliance failure, breakdown, or accident or usage of the appliance not in accordance with the operating manual.
2. If the Appliance has been subjected to improper use such as operated on a trolley other than the one, if any provided by the Company, misused, not cared for, abnormal use, exposure to dampness, excessive heat, excessive humidity and other extreme environmental conditions, corrosion, damage beyond repair, rusting, unauthorized modifications, unauthorized repairs, neglect, accident, alteration, acts of God, spillage of liquid or food particles, faulty electric wiring/cabling, abnormal voltage/ power supply beyond appliance specifications, damage/ breakage/ non-functioning of appliance due to rodents, rats, cockroaches and ants etc.
3. The AWC does not cover consumables, normal wear & tear parts, plastic, glass and/ or rubber parts, nonoperational parts and related accessories
4. The AWC does not include preventive checks, routine maintenance, cleaning, de-scaling and overhaul.
5. If the Appliance is used by a commercial establishment or by an individual for commercial purpose.
6. If the serial number of the appliance is removed, altered, made illegible/ tampered.
7. If incorrect / unsuitable detergents are used for laundry appliances and dishwashers.
8. Persons other than Authorized Service Personnel carry out repair work.
9. Damage to the appliance or any part(s) due to transportation or shifting or arising out of improper storage of the appliance at the Customer's premises.

Important: Please present this warranty certificate to our staff at the time of service.

For information of our Privacy policy, please refer for Bosch: <https://www.bosch-home.in/metapages/privacy-policy>

Contact Information for Bosch:

Customer care helpline: 1800 266 1880

Operating Hours: Mon - Sat

(8 am to 8 pm, excluding public holidays)

Email: service.in@bosch-home.com

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