

Dishwasher Brand Reliability

Samsung is the most repair-prone brand of dishwasher. Bosch is among the more reliable brands of dishwashers. GE and Frigidaire are more repair-prone than Bosch, Whirlpool and Miele. Due to estimated failure rates, Samsung cannot be recommended by Consumer Reports at this time. That's what we found when we asked 42,108 readers who purchased a new dishwasher between 2012 and 2016 about their experiences. Our statistical model estimates failure rates for two-year-old dishwashers not covered by a service contract. Differences of fewer than 5 percentage points aren't meaningful. Models within a brand may vary, and changes in design or manufacturer might affect future reliability. Still, choosing a brand with a good reliability estimate can improve your odds of getting a dependable model.

Brand	Repairs or Se	rious Proble	ms		
Dishwashers	Fewer (0%	5%	10%	15% 20%	> More 25%
Bosch			10%		
Whirlpool			11%		
Miele			129	%	
LG				14%	
Kenmore				14%	
KitchenAid				15%	
Maytag				16%	
GE				17%	
Frigidaire				18%	
Samsung					23%

Source: 2016 Winter Product Reliability Survey, Consumer Reports National Research Center.

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