




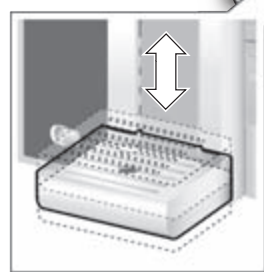
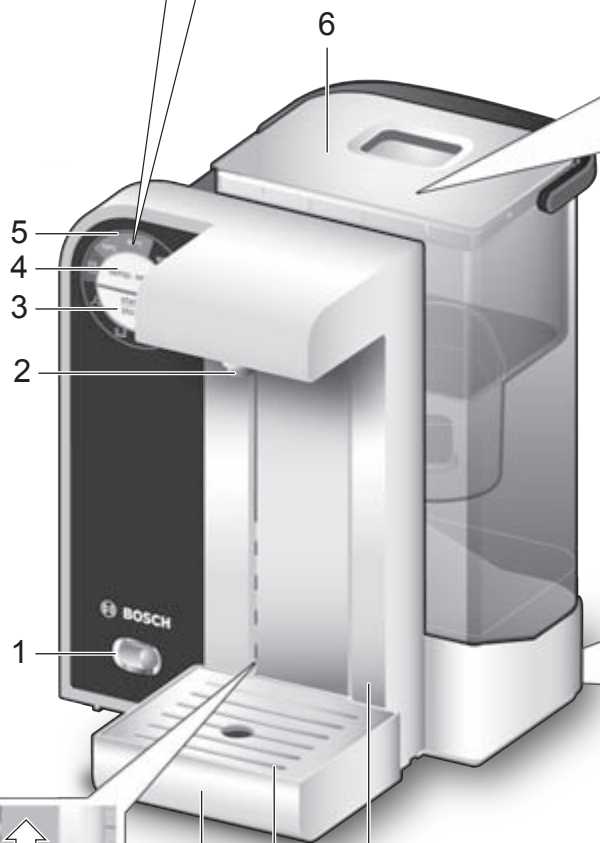
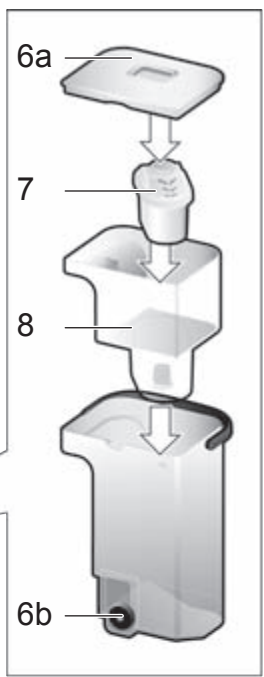
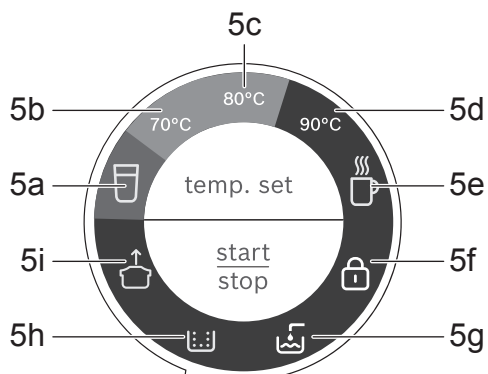
**THD20..**  
**Filtrino instructions for use**



**BOSCH**

GB  Hotline  
**0844 892 89 23**

IRL  Hotline  
**01450 2655**



11a 11b 10

**Congratulations on purchasing this Bosch appliance.**

**You have acquired a high-quality product that will bring you a lot of enjoyment.**

**Check your new appliance for any transport damage.**

**Dispose of the packaging (and of any old appliance being replaced) in an environmentally responsible manner.**

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## Safety notes


**Please read the operating instructions carefully and keep them for future reference. Please pass on these manuals to the new owner if you sell the appliance.**

This appliance is designed for domestic use or for use in non-commercial, household-like environments. Household-like environments include staff areas in shops, offices, agricultural and other small businesses or for use by guests at bed-and-breakfast establishments, small hotels and similar residential facilities.

### **Danger of electric shock!**

- Connect and operate the appliance only according to the type plate specifications.
- Use only if power cord and appliance show no signs of damage.
- Use indoors at room temperature only and not above 2000m sea level.
- Use the appliance only in frost-free rooms.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Keep children away from the appliance.
- Children should be supervised to ensure that they do not play with the appliance.
- In the event of malfunction, unplug the appliance immediately.
- Repairs to the appliance, such as replacing a damaged power cord, may only be carried out by our customer service in order to avoid risks.
- Never immerse the appliance or power cord in water.
- Empty water tank daily and fill only with cool, fresh, non-carbonated water. Do not use chemically softened water.







### **Risk of scalding**

- Keep in mind that with settings between **70 °C** and  the water will be very hot.
- When drawing water, steam may escape or hot water may splutter from the water outlet.

### **Risk of suffocation**


- Do not allow children to play with packaging material.

## Overview

- 1 **on/off** switch
- 2 Water outlet
- 3 **start/stop** button
- 4 **temp. set** button
- 5 Display elements
  - a  Ambient water
  - b Water at **70 °C**
  - c Water at **80 °C**
  - d Water at **90 °C**
  - e  Boiling water
  - f  Child lock
  - g  Add water / tank missing
  - h  Descal
  - i  Replace filter
- 6 Removable water tank
  - a Tank lid
  - b Float
- 7 Filter cartridge
- 8 Filter holder
- 9 Cable storage compartment
- 10 Height adjustment
- 11 Cup stand
  - a Drip tray
  - b Cup shelf

## Operating controls

### on/off switch

You use the **on/off** switch to turn the appliance on or completely off. When you switch it on, all nine display items light up briefly. The selected temperature (for example, ) lights up as long as the appliance is switched on.

**Note:** To save energy, it is recommended to turn the appliance off after each use.

### start/stop button










Press the **start/stop** button to draw water. To cut off the water supply early, press the button again.

**Note:** The temperature setting flashes while the machine provides water.


### temp. set button

Press the **temp. set** button to cycle through and select one of the temperature settings. The selected temperature lights up.






## Display elements

	On this setting, ambient water will be supplied.
<p><b>70 °C</b></p> <p><b>80 °C</b></p> <p><b>90 °C</b></p>	<p>With the <b>70 °C</b>, <b>80 °C</b> and <b>90 °C</b> settings, the water will be heated to the selected temperature.</p> <p>Examples</p> <p><b>70 °C</b> – for white tea</p> <p><b>80 °C</b> – for green tea</p> <p><b>90 °C</b> – for instant beverages such as hot chocolate or coffee</p> <p><b>Note:</b> The temperatures at the water outlet can vary by approximately <math>\pm 5\%</math>.</p>
	At this setting, the water will be boiled. This setting is suitable, for example, for black tea or instant soups.
	<p>When the  icon lights up, the BRITA MAXTRA filter cartridge should be replaced. You can continue to heat water. For information about replacing the water filter cartridge, see the section titled “BRITA MAXTRA water filter system”.</p> <p>After changing the filter, hold down the <b>start/stop</b> button for at least 2 seconds,  will cease to light.</p>
	The  icon lights up when the water tank needs to be refilled or is missing. Remove the water tank, fill it with fresh, cold water and return it to its correct position.
	The  icon lights up when the appliance needs to be descaled. Always follow the instructions in the “Descal” section when you descale the appliance.



The  icon lights up when the child lock is activated. At this point the water heater is deactivated, but you can still draw ambient water. To learn more about this setting, read the section titled “Child lock”.



 and  flash at the same time if there has been no hot water drawn for some time. For hygienic reasons, set the temperature to **90°C** or  and draw hot water (1 x). Extinguish  and ; the temperature last set lights up.

- ▶ Set the **on/off** switch to **on**. All display items will light up briefly, and then the **90°C** icon stays lit.
- ▶ Place a glass or cup holding at least 150 ml on the cup stand under the water outlet.
- ▶ Press the **start/stop** button to dispense one portion of water to rinse the appliance.

**Note:** Before using the appliance for the first time or after a long period of non-use, do not drink the first two glasses of water.  
**The machine is now ready to use.**

## Using the appliance

### General

With this appliance, you can filter water and dispense it at room temperature or heated to specific temperatures.

If you have questions regarding the filter cartridge, contact the BRITA Consumer Service at 0844 742 4800 (toll-free).

**Note:** The appliance is checked before delivery, which means there may be some isolated drops of water found. These drops of water are harmless, simply remove with a cloth.

### Setting up the appliance

Before you use the appliance for the first time, do the following:

- ▶ Remove film.
- ▶ Unroll or push in the right amount of cable from the cable compartment and plug the cable into a power outlet.
- ▶ Remove the water tank and clean it thoroughly under running water.
- ▶ Insert the filter cartridge as described in the section titled “BRITA MAXTRA water filter system”.
- ▶ Fill the water tank up to the **max** mark with fresh, cold water. Use only non-carbonated drinking water.
- ▶ Replace the water tank and push it firmly downward into place.

### Dispensing water

- ▶ Set the cup stand to the appropriate height for the cup or glass.
- ▶ Place the cup or glass under the water outlet.
- ▶ Press the **temp. set** button to select the desired temperature.
- ▶ Press the **start/stop** button. The water will dispense from the outlet. The selected temperature flashes while the water is dispensed.

## Height adjustment



The adjustable cup stand lets you adjust the distance between your cup or glass and the water outlet. The lowest setting is suitable for taller glasses and cups. For smaller cups or soup cups you can insert the cup stand into one of the upper openings.

**Important:** Don't use the appliance without the cup stand.

## Fill quantity

The appliance ships with a preset fill quantity of 250 ml. You can change this quantity.

To adjust the fill quantity, proceed as follows:



- ▶ Hold down the **temp. set** button for at least 5 seconds.
- ▶ The indicator for the currently set fill quantity flashes.
- ▶ Press the **temp. set** button to select the desired fill quantity:
  -  = approx. 120 ml
  - 70°C** = approx. 150 ml
  - 80°C** = approx. 200 ml
  - 90°C** = approx. 250 ml
  -  = approx. 300 ml
- ▶ Press the **start/stop** button – the setting is now stored.


**Important:** To keep the dispensed water from overflowing, make sure that you place a sufficiently large glass or cup under the water outlet.

**Note:** To change this setting at any time, repeat the above procedure.


## Child lock

For safety reasons, this appliance is equipped with a child lock. To activate it, proceed as follows:

- ▶ Press and hold the **temp. set** and **start/stop** buttons simultaneously for at least 5 seconds. The  and  icons light up.

**Info:** When the child lock is activated, only ambient water is available. When you press the **temp. set** button, the  flashes; all other settings are blocked.

To deactivate the child lock, proceed as follows:

- ▶ Press and hold the **temp. set** and **start/stop** buttons simultaneously for at least 5 seconds. The  icon goes out.

## BRITA MAXTRA water filter system

**In models equipped with a water filter system, only BRITA MAXTRA water filter cartridges may be used.**

BRITA MAXTRA cartridges can be purchased from retailers or directly from Bosch Customer Service. (See the back pages of these instructions for contact information).




The appliance can be used with or without a filter cartridge.

Keep in mind that you will enjoy the benefits of BRITA filtration only if a MAXTRA filter cartridge is installed in the appliance. Tea and coffee also have more aroma when prepared with fresh, BRITA-filtered water.


To use the machine without a filter, simply remove the filter holder and the filter cartridge and adjust the machine settings accordingly.

**Important:** The Filter Yes/No setting controls the filter replacement indicator.

### Changing the filter setting


- ▶ Turn the appliance off with the **on/off** switch.
- ▶ Press and hold the **temp. set** button.
- ▶ Turn the appliance back on with the **on/off** switch – the  icon flashes.
- ▶ Press the **start/stop** button to select the Filter Yes/No setting:
  - Yes =  lights up
  - or
  - No =  does not light up
- ▶ Release the **temp. set** button – the setting is now stored, and the most recently selected temperature lights up.

**Note:** To change this setting at any time, repeat the above procedure.

After setting the filter to “yes”, the symbol  will light up after a certain time during operation. The BRITA MAXTRA filter cartridge is exhausted and needs to be changed.

To install a new filter cartridge, proceed as follows:

### Preparing and installing the BRITA MAXTRA filter cartridge

- ▶ Remove the filter cartridge's protective packaging.
- ▶ Immerse the filter cartridge in cold tap water and shake it lightly (for about five seconds) to remove any air bubbles.
- ▶ Take the filter holder out of the water tank and firmly insert the cartridge into the holder until you hear a click.
- ▶ Hold the filter holder under the water tap and fill it with fresh, cold water; let the water run through the BRITA MAXTRA filter cartridge.
- ▶ Repeat this procedure two or three times.
- ▶ Place the filter holder with the filter cartridge back into its position in the empty water tank and fill the tank with cold tap water.
- ▶ Hold down **start/stop** button for at least 2 seconds to delete .

**Note:** To replace the cartridge, simply pull on the strap attached to the top of the cartridge. When installing a new cartridge, follow the above steps for preparing and inserting a cartridge.



Used BRITA MAXTRA water filter cartridges can be disposed of with the regular household garbage. If you have more questions, contact BRITA Consumer Service at 0844 742 4800 (toll-free).

### Important information


- Always store spare filter cartridges sealed in the original packaging in a cool and dry place.
- BRITA water filters are designed for use only with municipally treated tap water (note: this water is constantly controlled and according to legal regulations safe to drink) or with water from private supplies which has been tested as safe to drink. If an instruction is received from the authorities that mains water must be


boiled, the BRITA filtered water must also be boiled. When the instruction to boil water is no longer in force, the appliance and filter funnel must be cleaned and a new cartridge inserted to ensure any residual contaminants are removed.


- Please filter cold tap water only.
- Clean the appliance and filter funnel regularly.
- For certain groups of people (e.g. those with impaired immunity and for babies), it is generally recommended that tap water should be boiled; this also applies to BRITA filtered water.
- For hygiene reasons, the MAXTRA cartridge contents are subject to special treatment with silver. A very small amount of silver may be transferred to the water. This transference would be within the World Health Organisation (WHO) guidelines.
- During the filtering process, there may be a slight increase in potassium content. However, one litre of BRITA filtered water contains less potassium than e.g. an apple. If you have kidney disease and/or follow a potassium restricted diet, we recommend that you consult your doctor before using a BRITA water filter.
- Should your BRITA appliance not be in use for a prolonged period (e.g. holiday), BRITA recommends that you take out the cartridge, discard any water left inside the BRITA water filter and loosely insert the MAXTRA cartridge again. Before using the BRITA water filter again take out the cartridge, clean the appliance and funnel thoroughly and repeat the steps of the instructions for use in chapter: "Preparing and installing the BRITA MAXTRA filter cartridge".
- BRITA filtered water is dedicated for human consumption. It is a perishable food and as such please consume within 1 to 2 days.

- Like each natural product, the consistency of the BRITA MicroporeFilter is subject to natural variances. This can lead to a slight abrasion of small carbon particles into your filtered water, noticeable as black bits. These particles have no negative health effects. If ingested, they will not harm the human body. In case you observe carbon particles, BRITA recommends to flush the cartridge several times or until the black bits disappear.
- BRITA cannot accept responsibility or liability if you do not respect our recommendations for the use and exchange of the BRITA filter cartridge.
- Never use vinegar or vinegar-based products.
- Always remove the filter holder and the filter cartridge before starting the descaling programme.

## Descaling

Your appliance has an automatic descaling programme. When the  icon lights up, run the descaling programme as soon as possible. If the descaling programme is not run as instructed, the appliance may be damaged.

**Tip:** With very hard, calciferous water, please descale the appliance more often than the  symbol is displayed. Even filtered water contains low amounts of calcium carbonate.

- ▶ Turn the appliance off with the **on/off** switch.
- ▶ Press and hold the **start/stop** button.
- ▶ Turn the appliance back on with the **on/off** switch.
- ▶ Release the **start/stop** button as soon as the  symbol lights up.


Now proceed as described under “Running the descaling programme”.

**Suitable descaling agents are available from Bosch Customer Service (Article No. 310967) or from specialty retailers.**

### Notes:

- Never interrupt the descaling programme.
- Never drink any of the liquids used in descaling.

### Running the descaling programme

- ▶ Remove the water tank, pour out any remaining water, and reinsert it.
- ▶ Prepare the descaling solution according to the manufacturer's instructions and pour it into the water tank up to the **calc** mark. A descaling agent approved especially for this machine is available from Bosch Customer Service (Article No. 310967) or from specialty retailers.
- ▶ Place a container holding at least 500 ml under the water outlet. The container must fit the cup stand exactly and must remain in place. Set the cup stand to the lowest position.
- ▶ Press and hold the **start/stop** button for at least 10 seconds to start the descaling programme.
- ▶ The descaling programme will now run automatically. The  icon flashes while the programme is running. (The programme runs for approx. 10 minutes). The descaling solution is pumped through the appliance in multiple phases and then runs into the container until the water tank is almost empty. A small amount of solution is always left in the tank.
- ▶ When the most recently selected temperature icon lights up, the descaling program has finished.
- ▶ Rinse the water tank thoroughly and fill up to the **max** mark with fresh water.
- ▶ Now select and draw warm water three times to rinse out the appliance. Do not drink this water!

**Important:** Do not interrupt the descaling process under any circumstances. If the programme is interrupted because of, for example, too little water or a power failure, it must be restarted.



The appliance is now fully operational again, and you can re-insert the filter holder with the BRITA MAXTRA filter cartridge.

## Maintenance and daily cleaning

### ⚠ Risk of electric shock

Switch off and unplug the appliance before cleaning.

Never immerse the appliance in water.

Do not use a steam cleaner.

- ▶ Wipe the housing with a damp soft cloth.
- ▶ Rinse out the water tank with water only. Do not place it in the dishwasher.
- ▶ The lid of the water tank and all parts of the cup shelf can be washed in the dishwasher.
- ▶ Clean water tank daily and refill with fresh water.

## Disposal

Dispose of packaging in an environmentally-friendly manner. This appliance is labelled in accordance with the European Directive 2002/96/EG relating to waste electrical and electronic equipment – WEEE. The directive provides the framework for the EU-wide take-back and disposal of end-of-life appliances. Please ask your specialist retailer about current disposal facilities.









## Guarantee

The guarantee conditions for this appliance are as defined by our representative in the country in which it is sold. Details regarding these conditions can be obtained from the dealer from whom the appliance was purchased. The bill of sale or receipt must be produced when making any claim under the terms of this guarantee.

Right of modification reserved.

## Simple troubleshooting

Problem	Possible cause	Remedy
The appliance is not working and none of the control lights are illuminated.	The appliance may have no power supply.	Check the appliance to see if it is connected to the power supply.
The machine is running but it is not producing any water.	The water tank is not fitted correctly.	Please check that the water tank is correctly fitted.
	The water tank was removed during the brewing stage or there is air in the system.	Draw the water once again.
	The float in the water tank is stuck.	Clean the water tank and release the float.
It is not possible to set the temperature.	The child-proof lock is activated.	Deactivate the child-proof lock.
The water splutters when drawn.	The cup stand is set too low.	Reduce the distance between the water outlet and the cup by raising the cup stand.
	Build-up of limescale in the water outlet.	Descale the appliance as described in the chapter "Descaling".

Problem	Possible cause	Remedy
The temperature of the water drawn is too low.	The temperature set displays the water temperature directly at the water outlet.	Select a higher temperature.
	The glass or cup is too cold.	Rinse out the glass or cup with hot water before filling it or draw water first to heat it up.
	There is a build-up of limescale in the appliance.	Descale the appliance as described in the instructions. With extremely calciferous water, descale the appliance more often than the symbol is displayed.
Water is collecting in the water outlet.	Condensation water may result due to physical properties.	It is normal for condensation to appear, simply wipe it away.
The  symbol is lighting even though there is a sufficient amount of water in the water tank.	The float in the water tank is stuck.	Clean the water tank and release the float.
 lights up after only a few drawing cycles.	Possible operating error.	Descale the appliance as described in the chapter "Descaling".
 lights up even though a filter has been used.	Even filtered water contains low amounts of calcium carbonate.	Descale the appliance as described in the chapter "Descaling".
 lights up even though the appliance has just been descaled.	The descaling programme was interrupted because of, for example, too little water or a power failure.	Carry out the descaling programme again as described in the chapter "Descaling".
Loud "cooking and pumping" noises are heard during the drawing process.	The filter is set to "yes" (see chapter "BRITA MAXTRA water filter system") but there is no filter in place. Build-up of limescale in the appliance.	Descale the appliance as described in the chapter "Descaling". Finally, programme the correct setting.
	The used water is particularly calciferous. Build-up of limescale in the appliance.	The appliance must be descaled more often than the  symbol lights up. Follow the instructions outlined in the chapter "Descaling".
 ,  and  are all flashing at the same time, it is not possible to draw any water.	The appliance has a fault.	Disconnect the appliance from the power supply and contact Customer Service.
<b>If you are unable to rectify the problem, please contact Customer Service.</b>		

## Technical data

Power connection (voltage/frequency)	220-240 V / 50 Hz
Heater wattage	1600 W
Maximum static pump pressure	3.3 bar
Maximum water tank capacity (without filter)	2 litres
Length of power cable	80 cm
Dimensions (H x W x D)	290 x 223 x 267 mm
Weight, empty	2.3 kg

## Kundendienst – Customer Service

### DE Deutschland, Germany

BSH Hausgeräte Service GmbH  
Zentralwerkstatt  
für kleine Hausgeräte  
Trautskirchener Strasse 6 – 8  
90431 Nürnberg

Online Auftragsstatus, Filterbeutel-  
Konfigurator und viele weitere  
Infos unter: [www.bosch-home.de](http://www.bosch-home.de)

#### Reparaturservice\*

(Mo-Fr: 8.00-18.00 erreichbar)

Tel.: 01801 33 53 03

mailto:cp-servicecenter@  
bshg.com

#### Ersatzteilbestellung\*

(365 Tage rund um die Uhr erreichbar)

Tel.: 01801 33 53 04

Fax: 01801 33 53 08

mailto:spareparts@bshg.com

\*) 3,9 Ct./Min. aus dem Festnetz,  
Mobilfunk max. 0,42 €/Min.

### AE United Arab Emirates,

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### AT Österreich, Austria

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### BH Bahrain, البحرين

Khalaifat Est.

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### BR Brasil, Brazil

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### BY Belarus, Беларусь

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### CY Cyprus, Κύπρος

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2407 Egomi/Nikosia (Lefkosia)

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Fax: 022 658 128

mailto:bsh.service.cyprus@

cytanet.com.cy

### CZ Česká Republika, Czech Republic

BSH domácí spotřebiče s.r.o.

Firemní servis domácích

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bshg.com

[www.bosch-home.fi](http://www.bosch-home.fi)

Lankapuhelimesta 8,28 snt/puhelu

+ 7 snt/min (alv 23%)

Matkapuhelimesta 8,28 snt/puhelu

+ 17 snt/min (alv 23%)

**FR France**

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50 rue Ardoin – BP 47  
93401 SAINT-OUEN cedex  
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01 40 10 11 00

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0 892 698 010 (0,34 € TTC/mn)  
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Milton Keynes MK12 5PT  
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South-Greece – Heraklion/Kreta  
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