

Safety instructions

- The washing machine is heavy – take care when lifting it.
- Warning: Frozen hoses may tear/burst. Do not install the washing machine in an area where there is a risk of frost or outdoors.
- Do not hold onto protruding parts (e.g. loading door) when lifting. Washing machine may be damaged.
- Before transporting the appliance, always drain dispensers. → Page 8
- In addition to the safety information listed here, the local water and electricity supplier may have special requirements.
- If in doubt, have the appliance connected by a technician.
- Lay hoses and cables in such a way that there is no risk of stumbling.

Environmental disposal

- Dispose of packaging in an environmentally friendly manner.
- This appliance has been identified in accordance with the European Directive 2002/96/EG on Waste Electrical and Electronic Equipment (WEEE). The Directive specifies the framework for an EU-wide valid return and recycling of waste appliances.

Installation area

- Stability is important to prevent the machine from moving!
- The installation area must be firm and level.
- Soft floors/floor coverings are not suitable.

- If installing the appliance on a base**
- **Always** secure the washing machine feet with retention plates *.
 - * Order no. WMZ 2200, WX 9756, CZ 110600, Z 7080X0

- If installing the appliance on a wooden joist ceiling**
- If possible, install the washing machine in a corner.
 - Screw a water-resistant wooden panel (min. 30 mm thick) to the floor.
 - **Always** secure the washing machine feet with retention plates.
 - * Order no. see above

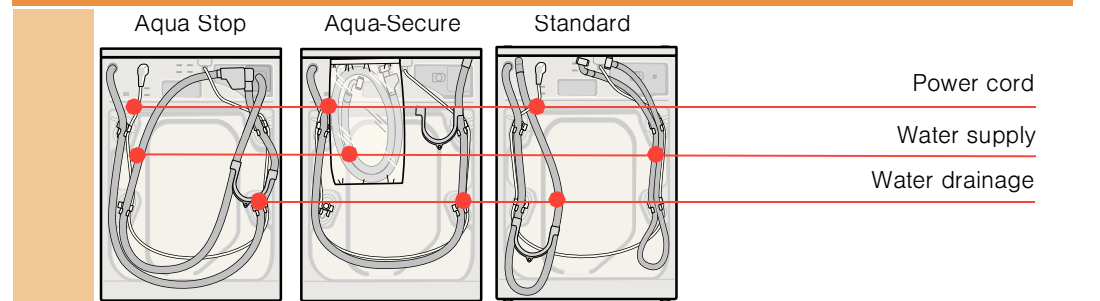
Built-under/Built-in appliance

- Build-under/Build-in before connection to the power supply.

- Installed in between kitchen units (built-under or built-in)**
- 60 cm cavity width required.
 - Install washing machine only under a continuous worktop connected firmly to the adjacent cupboards.

- Built-under**
- **Risk of electric shock!**
 - Instead of the appliance cover panel, it is **essential** to have a technician fit a sheet metal cover *. * Order no. WMZ 2043, WZ 20430
 - 60 cm cavity width required.

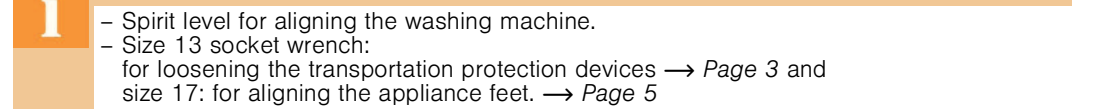
Scope of delivery



- **not included in product package:**
- When drainage is into a siphon, a Ø 24–40 mm hose clip (specialist outlet) is also required. → Water connection, Page 4

- Useful tools:**
- Spirit level for aligning the washing machine.
 - Size 13 socket wrench: for loosening the transportation protection devices → Page 3 and size 17: for aligning the appliance feet. → Page 5

Hose and cable lengths



- Note: If the hose holders are used, the possible hose lengths are reduced!

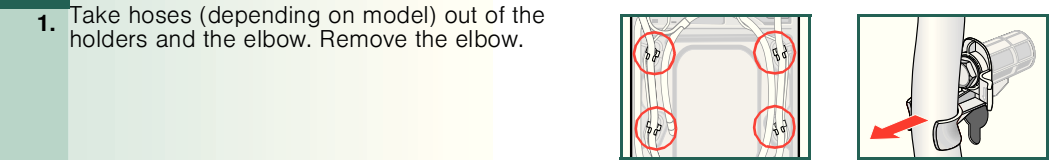
Available from dealer/customer service:

- Extension for Aqua-Stop or cold water inlet hose (approx. 2.50 m). Order no. WMZ2380, WZ10130, CZ11350, Z7070X0
- Longer supply hose (approx. 2.20 m), for standard model.

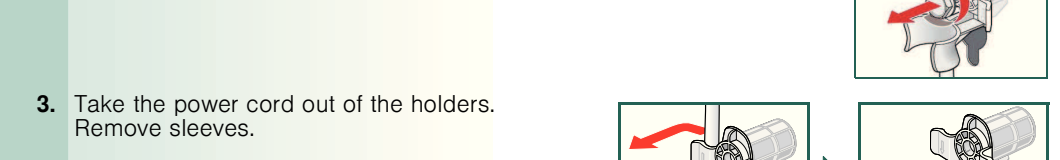
Remove transportation protection devices

- Before using the appliance for the first time, remove the 4 transportation protection devices completely and keep in a safe place.
- If the appliance is to be transported at a later date, re-install the transportation protection devices – prevents damage to the machine. → Page 6
- Keep screw and sleeve together.

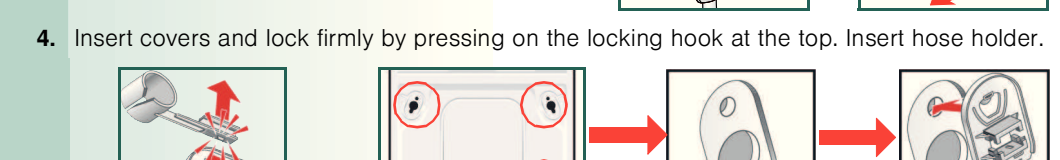
1. Take hoses (depending on model) out of the holders and the elbow. Remove the elbow.



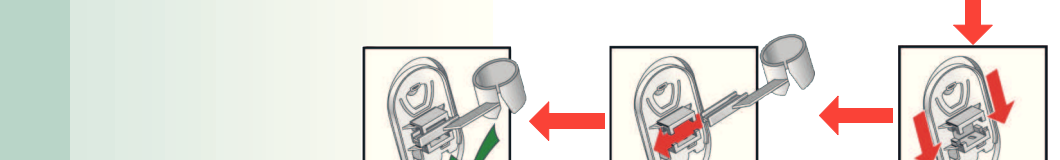
2. Loosen and remove all 4 transportation lock screws.



3. Take the power cord out of the holders. Remove sleeves.



4. Insert covers and lock firmly by pressing on the locking hook at the top. Insert hose holder.



5. Secure hoses in the hose holders.

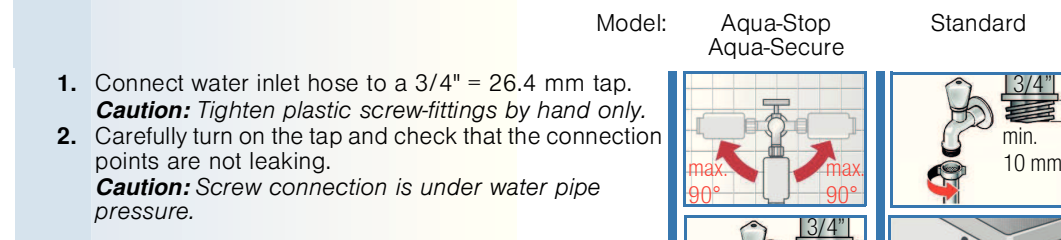


Water connection

- **Risk of electric shock!** Do not immerse Aqua-Stop safety device in water (contains an electric valve).
- To prevent leakage or water damage, follow the instructions in this chapter!
- **Caution:** The washing machine must only be operated with cold tap water.
- Do not connect to the mixer tap of an unpressurised hot-water apparatus.
- Use only the supplied inlet hose or one purchased from an authorised specialist outlet, not a used one!
- If in doubt, have the appliance connected by a technician.

Water supply

- **Water inlet hose:**
- **Caution:** do not kink, crush, modify or sever (strength is no longer guaranteed).
- **Optimum water pressure in the mains: 100–1000 kPa (1–10 bar)**
- When the tap is turned on, the water flow is at least 8l/min.
- If the water pressure is higher, install a pressure reducing valve.



1. Connect water inlet hose to a 3/4" = 26.4 mm tap.
2. Carefully turn on the tap and check that the connection points are not leaking.

Water drainage

- **Water drainage hose:**
- **Caution:** Do not bend or pull.
- **Height difference between installation area and outlet:** 0 – max. 100 cm

- **Drainage into a washbasin:**
- **Caution:** Secure the drainage hose to prevent it from slipping out of the sink.
- **Caution:** The plug must not block the drain of the wash basin. When the water is being pumped out of the washing machine, check that the water drains away quickly enough. The end of the drainage hose must not be immersed in the drained water! Risk of water being drawn back into the washing machine!

- **Drainage into a siphon:**
- **Caution:** Connection point must be secured with hose clip, Ø 24–40 mm (specialist outlet).

- **Drainage into a plastic pipe with rubber sleeve or into a gully:**
- **Caution:** Secure the drainage hose to prevent it from slipping out of the sink.

Alignment

- Loud noise formation, intense vibrations and "wandering" may be due to incorrect alignment!

Align washing machine with spirit level

1. Loosen lock nut in a clockwise direction with a wrench.
2. Change height by rotating the appliance feet. **Caution:** All four feet must be firmly on the floor. The washing machine must not wobble! Check alignment of the washing machine with a spirit level and, if required, correct.
3. Tighten the lock nut against the housing. Grip the foot and do not adjust the height. **Caution:** The lock nuts on all four appliance feet must be screwed tightly against the housing!

Electrical connection

- Connect the washing machine to an alternating current via a correctly installed earthed socket only.
- The mains voltage and voltage specifications on the washing machine (appliance rating plate on the rear of the appliance) must match.
- Connected load as well as required fuse are indicated on the appliance rating plate.
- Ensure that:
 - the mains plug and socket match,
 - the cable cross-section is adequate,
 - the earthing system has been installed correctly.
- A damaged power cord may be replaced by an electrician only. A replacement mains cable can be obtained from customer service.
- Do not use multiple plugs/couplings or extension cables.
- In the event that an earth leakage circuit breaker is to be used, only use types marked with the following symbol: Only this symbol can guarantee compliance with all current regulations.
- Mains plug:
 - Do not insert/pull out with damp hands.
 - Do not pull by tugging the power cord.
 - Never pull it out during operation.

Transportation, e.g. if moving house

1. **Before transporting the washing machine:**
 1. Turn off the tap.
 2. Drain any residual washing solution. → Page 12
 3. Release the water pressure in the supply hose. → Page 12
 4. Isolate the washing machine from the power supply.
 5. Remove the hoses.
 6. Drain dispensers. → Page 8

Installing transportation protection devices

1. Remove covers and keep in a safe place. If required, use a screwdriver.
2. Insert all 4 sleeves. Clamp mains cable on the holders. Insert and tighten the bolts.
3. **Before switching on the appliance again,** remove the transportation protection devices! → Page 3

Aqua-Stop warranty

- For appliances with Aqua-Stop only*
- In addition to warranty claims against the seller based on the contract of sale and in addition to our appliance warranty we shall pay damages under the following conditions:
1. If water damage was caused by a fault in our Aqua-Stop system, we shall compensate private users for damage.
 2. The liability warranty applies to the service life of the appliance.
 3. A claim can only be made under the warranty if the appliance and Aqua-Stop have been correctly installed and connected according to our instructions; this also includes a correctly installed Aqua-Stop extension (original accessory). Our warranty does not apply to defective supply lines or fittings up to the Aqua-Stop connection on the tap.
 4. Appliances which feature Aqua-Stop can be left unattended during operation and it is not necessary to turn off the tap afterwards. The tap should only be turned off if you are away for a prolonged period, e.g. several weeks holiday.

Technical specifications

- Dimensions (width x depth x height): 60 x 59 x 85 cm
- Weight: 63 – 83 kg depending on model
- Mains connection: Nominal voltage 220 – 240 V, 50 Hz
Nominal current 10 A
Nominal power 2300 W
- Water pressure: 100 – 1000 kPa (1 – 10 bar)

- Machine housing, control panel**
 - Remove detergent residue immediately.
 - Wipe with a soft, damp cloth.
 - Do not clean the appliance with a water jet.
- Drum**
 - Use chlorine-free cleaning agent, not steel wool.
- Descaling**
 - Not required if detergent dosed correctly. However, if this does occur, follow the instructions of the descaling agent manufacturer.
- i-DOS/i-Dos: Clean the detergent drawer**

Drain dispensers:
The dispensers have drainage openings with removable stoppers in the front area. To drain the dispensers, first remove the drawer handle as illustrated:

- Open detergent drawer.
- Pull release lever (A) on the back of the drawer handle (bottom middle) gently towards yourself and simultaneously ...
- ... pull up released drawer handle (B).
- To drain the dispensers, carefully remove the respective sealing plug and drain the contents into a suitable receptacle.
- Re-insert sealing plug fully.

Clean dispensers/detergent drawer:
To clean the drained dispensers, the detergent drawer can be completely removed.

- Drain dispensers before removing them. → Page 8. Note: Re-attach drawer handle only after cleaning.
- Open drawer.
- Press release lever and completely remove drawer.

- Carefully remove drawer cover.
- Carefully remove drawer cover.

- Clean tray and cover with soft, damp cloth or hand shower. Clean inner surfaces with a soft, damp cloth.

Do not clean the cover in the dishwasher (contains electrical components) and do not immerse in water. Protect rear drawer plug from moisture, detergent or softener residue; if required clean outer surfaces with a soft, damp cloth. Dry before re-inserting.

- Dry tray and cover and re-assemble.
- Push on drawer handle from above until it locks in place.
- Push in detergent drawer all the way.

- Push in detergent drawer all the way.

- Push in detergent drawer all the way.

- ... water runs out:
 - Correctly attach/replace drainage hose.
 - Tighten screw-fitting on the supply hose.
- ... no water runs in:
 - Start/Reload not selected? Tap not open? Filter blocked? Clean filter. → Page 12 Supply hose kinked or jammed?
- ... dispenser is empty and fill level display is not flashing:
 - Drawer cover/rear drawer plug dirty? Clean. → Page 8, 9
 - Detergent drawer not inserted correctly? Insert correctly. → Page 8, 9
- ... wrong detergent/softener has been poured into dispenser:
 - Drain dispensers. → Page 8, clean → Page 9 and refill dispensers. → Operating instructions, Page 11
- ... detergent/softener congealed in the dispensers:
 - Clean and refill dispensers.
- ... the washing machine door cannot be opened:
 - Safety function active. Stop programme? → Operating instructions, Page 5
 - Rinse hold (without final spin) selected? → Operating instructions, Page 6
 - Can be opened via emergency release only? → Page 13
- ... programme does not start:
 - Start/Reload or end time selected? Door closed? Childproof lock active? Deactivate. → Operating instructions, Page 9
- ... detergent solution is not drained:
 - Rinse hold (without final spin) selected? → Operating instructions, Page 6
 - Clean detergent-solution pump. → Page 12
 - Clean outlet pipe and/or drainage hose.
- ... Water not visible in the drum:
 - Not a fault – water below the visible area.
- ... spin result not satisfactory, washing wet/too damp:
 - Not a fault – unbalanced load detection system has stopped the spin cycle, washing unevenly distributed. Distribute small and large items of washing in the drum.
 - Anticrease/Easy-iron selected? → Operating instructions, Page 6
 - Too low speed selected? → Operating instructions, Page 2
- ... the programme duration changes during the wash cycle:
 - Not a fault – the programme sequence is optimised for the particular wash process. This may result in changes to the programme duration in the display field.
- ... is spun several times:
 - Not a fault – unbalanced load detection system adjusts imbalance.
- ... odours form in the washing machine:
 - Run **Cottons 90 °C** programme without washing. To do this, use a little standard detergent.
- ... status display flashes, foam may run out of the detergent drawer:
 - Too much detergent used? Mix 1 tablespoon of softener with ½ litre of water and pour into manual dispenser (not for outdoor, sports and down-filled textiles!).
 - Reduce detergent dosage for the next wash cycle. Reduce basic dosage. → Operating instructions, Page 12
- ... detergent/fabric softener drips off the seal and collects on the glass or in the seal fold:
 - Too much detergent/fabric softener in dispensers. Observe **max** mark in the dispensers.

- ... loud noise, vibrations and "wandering" occur during the spin cycle:
 - Appliance feet fixed? Secure appliance feet. → Page 5
 - Transportation protection devices removed? Remove transportation protection devices. → Page 3
 - ... noises occur during spin and drain cycles:
 - Clean the drain pump. → Page 12
 - ... display panel/indicator lights do not function while the appliance is running:
 - Energy saving mode active. → Operating instructions, Page 1
 - Power failure? If required, switch on/replace domestic fuse.
 - ... the programme takes longer than usual:
 - Not a fault – unbalanced load detection system adjusts imbalance by repeatedly distributing the washing.
 - Not a fault – foam detection system active – rinse cycles are switched on.
 - ... detergent residue on the washing:
 - Powder detergents occasionally contain water-insoluble residue. Select **Rinse** programme or brush washing. Use liquid detergent.
 - ... in the reload status Start/Reload flashes very quickly and a signal sounds:
 - Water level too high. Immediately close washing machine door. Select Start/Reload to continue the programme.
- If a fault cannot be rectified by following the above instructions or by switching the machine off and on, or if a repair is required for a different reason:
- Set programme selector to **Off** and pull out the mains plug. Turn off the tap and call customer service. → Operating instructions, Page 13

Information on the display panel depending on model

Door open?	Close the washing machine door properly; washing may be caught. Turn on tap fully. Supply hose kinked/jammed. Clean filter. → Page 12 Water pressure too low.
Tap closed?	
Top up i-Dos1/i-Dos2	Level i-Dos1/i-Dos2 below minimum, top up. → Operating instructions, Page 12
i-Dos error Deactivate i-Dos	Set i-Dos1/i-Dos2 to OFF . → Operating instructions, Page 12, call customer service. Appliance can continue to be operated with manual dosage.
Drawer closed?	Push in detergent drawer correctly.
Pump blocked?	Filter blocked; clean detergent-solution pump. → Page 12 Drainage hose/outlet pipe blocked; clean drainage hose on the siphon. → Page 12
Pause no reload; water level too high or temperature too high	Washing cannot be reloaded. Select Start/Reload to continue the programme.
Aqua-Stop activated	Water in the base pan, appliance leaking. Call customer service! Switch off appliance, wait 5 seconds and switch on again. If the display is indicated again, call customer service. → Operating instructions, Page 13
Other displays	

Drain pump blocked
Set programme selector to Off, pull out the mains plug.

- Open and remove service flap.
- Take the drainage hose out of the holder. Remove sealing cap, allow detergent solution to flow out. Put the closing cap back on the hose.
- Carefully unscrew the pump cover (residual water).
- Clean the interior, pump cover thread and pump housing (fan impeller in the detergent-solution pump must rotate).
- Reinsert and screw on pump cover. Handle is upright. Insert the drain hose into the holder.
- Insert and close service flap.

To prevent unused detergent from flowing into the outlet during the next wash: Pour 1 litre of water into dispenser (☞/☞) and start the **Empty** programme.

Drainage hose on the siphon blocked
Set programme selector to Off, pull out the mains plug.

- Loosen hose clip, carefully remove drainage hose (residual water).
- Clean drainage hose and siphon spigot.
- Re-attach drainage hose and secure connection point with hose clip.

Filters blocked in water inlet hose
 Risk of electric shock! Do not immerse Aqua-Stop safety device in water (contains electric valve).

- First, release water pressure in the supply hose:
- Turn off the tap!
 - Select any programme (except **Spin/Empty**).
 - Select **Start/Reload**. Leave programme for approx. 40 seconds.
 - Set programme selector to **Off**. Pull out the mains plug!
 - Clean the filters: Disconnect the hose from the water tap. Clean filter with small brush.
- and/or** for standard and Aqua-Secure models: remove hose from the rear of the appliance. Take out filter with pliers and clean.
- Connect the hose and check for leaks.

The programme continues running when the power supply is restored. If the washing is still to be removed, the door can be opened as described below:

Risk of scalding! Wash liquor and washing may be hot. If required, leave to cool down. Do not reach into the drum in case it is still rotating. Do not open the door if you can still see water through the glass.

- Set programme selector to **Off**, pull out the mains plug.
- Drain detergent solution. → Page 12
- Pull down emergency release (→ arrow) with a tool and release.
- Door can then be opened.

Washing machine with Intelligent Dosage System

Installation/ Maintenance instructions
What to do if ... en

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Read these instructions before switching on the washing machine!
Also follow the separate operating instructions.
Retain all documents for subsequent use or for the next owner.



Safety instructions

- The washing machine is heavy – take care when lifting it.
- Warning: Frozen hoses may tear/burst. Do not install the washing machine in an area where there is a risk of frost or outdoors.
- Do not hold onto protruding parts (e.g. loading door) when lifting. Washing machine may be damaged.
- Before transporting the appliance, always drain dispensers. → Page 8
- In addition to the safety information listed here, the local water and electricity supplier may have special requirements.
- If in doubt, have the appliance connected by a technician.
- Lay hoses and cables in such a way that there is no risk of stumbling.

Environmental disposal



- Dispose of packaging in an environmentally friendly manner.
- This appliance has been identified in accordance with the European Directive 2002/96/EG on Waste Electrical and Electronic Equipment (WEEE). The Directive specifies the framework for an EU-wide valid return and recycling of waste appliances.

Installation area

- Stability is important to prevent the machine from moving!
- The installation area must be firm and level.
- Soft floors/floor coverings are not suitable.



If installing the appliance on a base

- **Always** secure the washing machine feet with retention plates *.
* Order no. WMZ 2200, WX 9756, CZ 110600, Z 7080X0



If installing the appliance on a wooden joist ceiling

- If possible, install the washing machine in a corner.
- Screw a water-resistant wooden panel (min. 30 mm thick) to the floor.
- **Always** secure the washing machine feet with retention plates.
* Order no. see above

Built-under/Built-in appliance



Build-under/Build-in before connection to the power supply.

Installed in between kitchen units (built-under or built-in)

- 60 cm cavity width required.
- Install washing machine only under a continuous worktop connected firmly to the adjacent cupboards.



Built-under

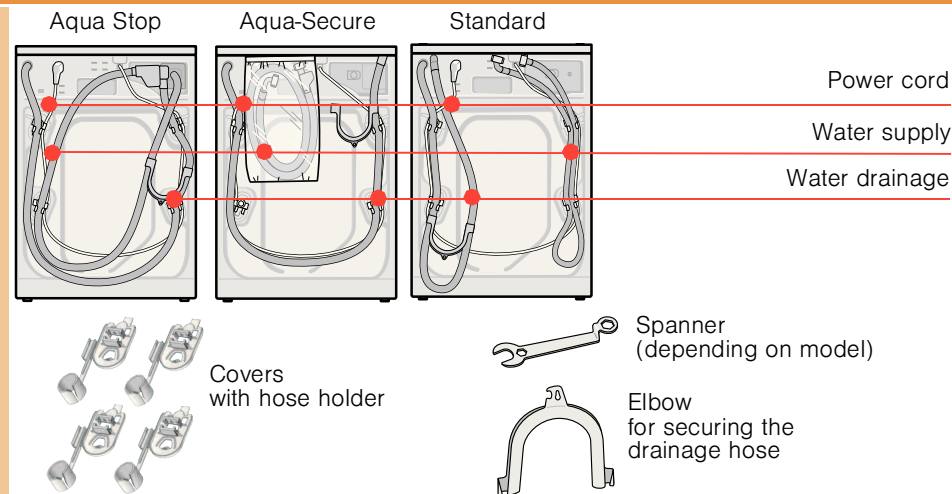
Risk of electric shock!

- Instead of the appliance cover panel, it is **essential** to have a technician fit a sheet metal cover *. * Order no. WMZ 2043, WZ 20430
- 60 cm cavity width required.

Scope of delivery

depending on model

Humidity in the drum is caused by the final inspection.



not included in product package:

When drainage is into a siphon, a Ø 24–40 mm hose clip (specialist outlet) is also required. → Water connection, Page 4



Useful tools:

- Spirit level for aligning the washing machine.
- Size 13 socket wrench: for loosening the transportation protection devices → Page 3 and size 17: for aligning the appliance feet. → Page 5

Hose and cable lengths

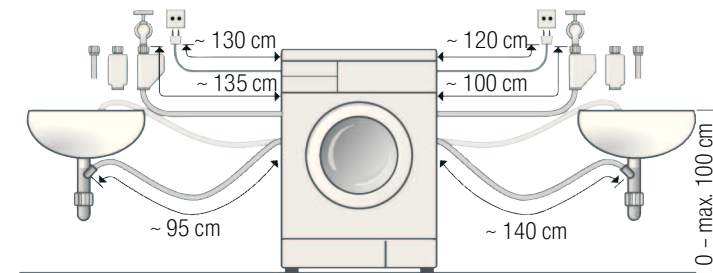
depending on model



Connection on left side

or

Connection on right side



Note: If the hose holders are used, the possible hose lengths are reduced!

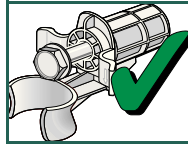
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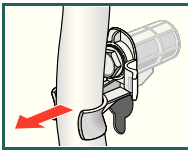
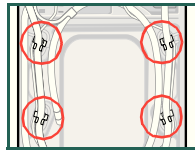
Remove transportation protection devices



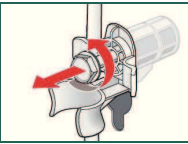
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- Keep screw and sleeve together.



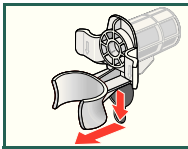
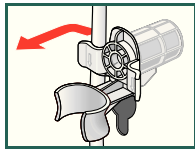
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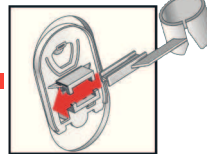
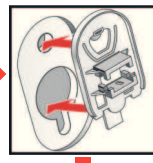
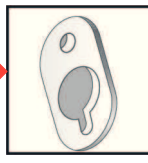
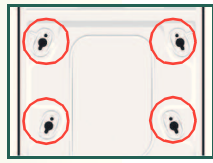
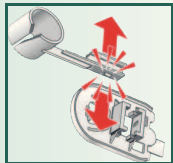
2. Loosen and remove all 4 transportation lock screws.



3. Take the power cord out of the holders. Remove sleeves.



4. Insert covers and lock firmly by pressing on the locking hook at the top. Insert hose holder.



5. Secure hoses in the hose holders.

Water connection depending on model



- **Risk of electric shock!** Do not immerse Aqua-Stop safety device in water (contains an electric valve).
- To prevent leakage or water damage, follow the instructions in this chapter!
- **Caution:** The washing machine must only be operated with cold tap water.
- Do not connect to the mixer tap of an unpressurised hot-water apparatus.
- Use only the supplied inlet hose or one purchased from an authorised specialist outlet, not a used one!
- If in doubt, have the appliance connected by a technician.



Water supply

Water inlet hose:

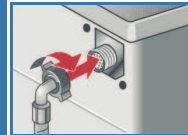
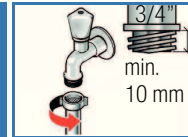
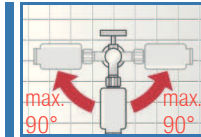
Caution: do not kink, crush, modify or sever (strength is no longer guaranteed).

Optimum water pressure in the mains: 100–1000 kPa (1–10 bar)

- When the tap is turned on, the water flow is at least 8l/min.
- If the water pressure is higher, install a pressure reducing valve.

Model: Aqua-Stop Aqua-Secure Standard

1. Connect water inlet hose to a 3/4" = 26.4 mm tap. **Caution:** Tighten plastic screw-fittings by hand only.
2. Carefully turn on the tap and check that the connection points are not leaking. **Caution:** Screw connection is under water pipe pressure.



Water drainage

Water drainage hose:

Caution: Do not bend or pull.

Height difference between installation area and outlet:

0 – max. 100 cm

– Drainage into a washbasin:

Caution: Secure the drainage hose to prevent it from slipping out of the sink.

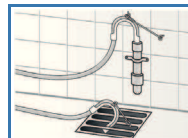
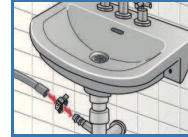
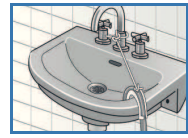
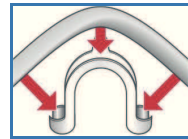
Caution: The plug must not block the drain of the wash basin. When the water is being pumped out of the washing machine, check that the water drains away quickly enough. The end of the drainage hose must not be immersed in the drained water! Risk of water being drawn back into the washing machine!

– Drainage into a siphon:


Caution: Connection point must be secured with hose clip, Ø 24–40 mm (specialist outlet).

– Drainage into a plastic pipe with rubber sleeve or into a gully:

Caution: Secure the drainage hose to prevent it from slipping out of the sink.

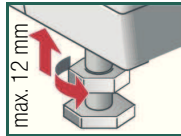
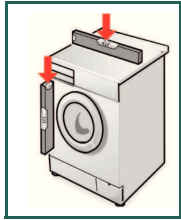
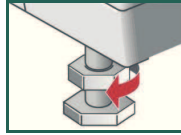


Alignment


 Loud noise formation, intense vibrations and "wandering" may be due to incorrect alignment!

Align washing machine with spirit level

1. Loosen lock nut in a clockwise direction with a wrench.
2. Change height by rotating the appliance feet.
Caution: All four feet must be firmly on the floor. The washing machine must not wobble! Check alignment of the washing machine with a spirit level and, if required, correct.
3. Tighten the lock nut against the housing.
Grip the foot and do not adjust the height.
Caution: The lock nuts on all four appliance feet must be screwed tightly against the housing!



Electrical connection

- Connect the washing machine to an alternating current via a correctly installed earthed socket only.
- The mains voltage and voltage specifications on the washing machine (appliance rating plate on the rear of the appliance) must match.
- Connected load as well as required fuse are indicated on the appliance rating plate.
- Ensure that:
 - the mains plug and socket match,
 - the cable cross-section is adequate,
 - the earthing system has been installed correctly.
- A damaged power cord may be replaced by an electrician only. A replacement mains cable can be obtained from customer service.
- Do not use multiple plugs/couplings or extension cables.
- In the event that an earth leakage circuit breaker is to be used, only use types marked with the following symbol: . Only this symbol can guarantee compliance with all current regulations.
- Mains plug:
 - Do not insert/pull out with damp hands.
 - Do not pull by tugging the power cord.
 - Never pull it out during operation.

Transportation, e.g. if moving house

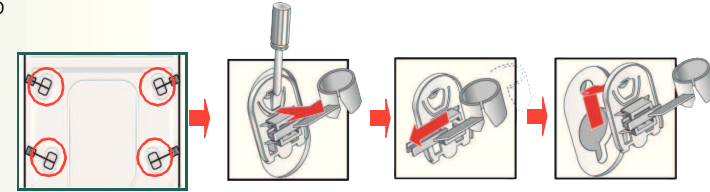


1. Before transporting the washing machine:

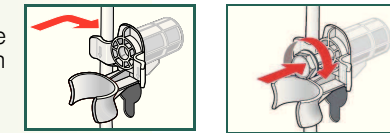
1. Turn off the tap.
2. Drain any residual washing solution. → Page 12
3. Release the water pressure in the supply hose. → Page 12
4. Isolate the washing machine from the power supply.
5. Remove the hoses.
6. Drain dispensers. → Page 8


2. Installing transportation protection devices:

1. Remove covers and keep in a safe place. If required, use a screwdriver.



2. Insert all 4 sleeves. Clamp mains cable on the holders. Insert and tighten the bolts.



3.  Before switching on the appliance again, remove the transportation protection devices! → Page 3

 To prevent unused detergent from flowing into the outlet during the first wash: Pour 1 litre of water into dispenser  and start the **Empty** programme.

Aqua-Stop warranty *For appliances with Aqua-Stop only*

In addition to warranty claims against the seller based on the contract of sale and in addition to our appliance warranty we shall pay damages under the following conditions:

1. If water damage was caused by a fault in our Aqua-Stop system, we shall compensate private users for damage.
2. The liability warranty applies to the service life of the appliance.
3. A claim can only be made under the warranty if the appliance and Aqua-Stop have been correctly installed and connected according to our instructions; this also includes a correctly installed Aqua-Stop extension (original accessory). Our warranty does not apply to defective supply lines or fittings up to the Aqua-Stop connection on the tap.
4. Appliances which feature Aqua-Stop can be left unattended during operation and it is not necessary to turn off the tap afterwards. The tap should only be turned off if you are away for a prolonged period, e.g. several weeks holiday.

Technical specifications

● Dimensions (width x depth x height)	60 x 59 x 85 cm
● Weight	63 – 83 kg <i>depending on model</i>
● Mains connection	Nominal voltage 220 – 240 V, 50 Hz Nominal current 10 A Nominal power 2300 W
● Water pressure	100 – 1000 kPa (1 – 10 bar)





- Risk of electric shock! Pull out the mains plug.
- Risk of explosion! No solvents.

Machine housing, control panel

- Remove detergent residue immediately.
- Wipe with a soft, damp cloth.
- Do not clean the appliance with a water jet.

Drum

Use chlorine-free cleaning agent, not steel wool.

Descaling

Not required if detergent dosed correctly. However, if this does occur, follow the instructions of the descaling agent manufacturer.

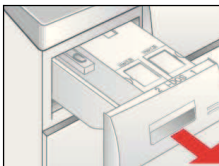
i-DOS/i-Dos: Clean the detergent drawer



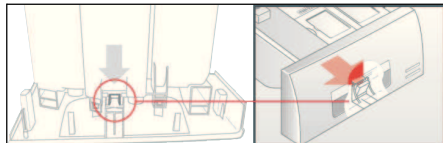
Drain dispensers:

The dispensers have drainage openings with removable stoppers in the front area. To drain the dispensers, first remove the drawer handle as illustrated:

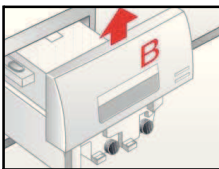
1. Open detergent drawer.



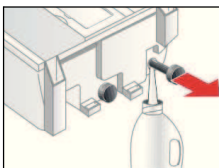
2. Pull release lever (A) on the back of the drawer handle (bottom middle) gently towards yourself and simultaneously ...



... pull up released drawer handle (B).



3. To drain the dispensers, carefully remove the respective sealing plug and drain the contents into a suitable receptacle.
4. Re-insert sealing plug fully.



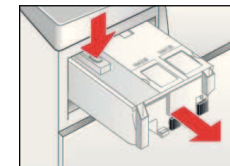
- Risk of electric shock! Pull out the mains plug.
- Risk of explosion! No solvents.



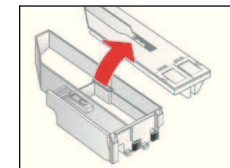
Clean dispensers/detergent drawer:

To clean the drained dispensers, the detergent drawer can be completely removed.

1. Drain dispensers before removing them. → Page 8.
Note: Re-attach drawer handle only after cleaning.
2. Open drawer.
3. Press release lever and completely remove drawer.

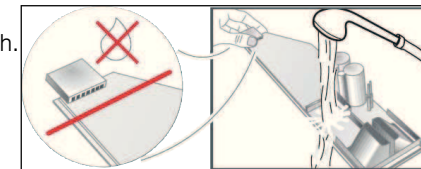


3. Carefully remove drawer cover.

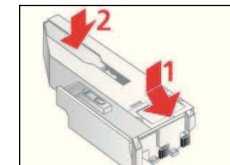


Do not clean the cover in the dishwasher (contains electrical components) and do not immerse in water. Protect rear drawer plug from moisture, detergent or softener residue; if required clean outer surfaces with a soft, damp cloth. Dry before re-inserting.

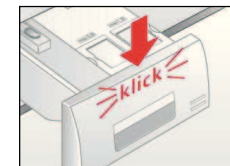
4. Clean tray and cover with soft, damp cloth or hand shower. Clean inner surfaces with a soft, damp cloth.



5. Dry tray and cover and re-assemble.










6. Push on drawer handle from above until it locks in place.



7. Push in detergent drawer all the way.

What to do if ...

... water runs out:	<ul style="list-style-type: none"> – Correctly attach/replace drainage hose. – Tighten screw-fitting on the supply hose.
... no water runs in:	<ul style="list-style-type: none"> – Start/Reload not selected? – Tap not open? – Filter blocked? Clean filter. → <i>Page 12</i> – Supply hose kinked or jammed?
... dispenser is empty and fill level display is not flashing:	<ul style="list-style-type: none"> – Drawer cover/rear drawer plug dirty? Clean. → <i>Page 8, 9</i> – Detergent drawer not inserted correctly? Insert correctly. → <i>Page 8, 9</i>
... wrong detergent/softener has been poured into dispenser:	<ul style="list-style-type: none"> – Drain dispensers. → <i>Page 8</i>, clean → <i>Page 9</i> and refill dispensers. → <i>Operating instructions, Page 11</i>
... detergent/softener congealed in the dispensers:	<ul style="list-style-type: none"> – Clean and refill dispensers.
... the washing machine door cannot be opened:	<ul style="list-style-type: none"> – Safety function active. Stop programme? → <i>Operating instructions, Page 5</i> – Rinse hold  (without final spin) selected? → <i>Operating instructions, Page 6</i> – Can be opened via emergency release only? → <i>Page 13</i>
... programme does not start:	<ul style="list-style-type: none"> – Start/Reload or end time selected? – Door closed? – Childproof lock active? Deactivate. → <i>Operating instructions, Page 9</i>
... detergent solution is not drained:	<ul style="list-style-type: none"> – Rinse hold  (without final spin) selected? → <i>Operating instructions, Page 6</i> – Clean detergent-solution pump. → <i>Page 12</i> – Clean outlet pipe and/or drainage hose.
... Water not visible in the drum:	<ul style="list-style-type: none"> – Not a fault – water below the visible area.
... spin result not satisfactory, washing wet/too damp:	<ul style="list-style-type: none"> – Not a fault – unbalanced load detection system has stopped the spin cycle, washing unevenly distributed. Distribute small and large items of washing in the drum. – Anticrease /Easy-iron  selected? → <i>Operating instructions, Page 6</i> – Too low speed selected? → <i>Operating instructions, Page 2</i>
... the programme duration changes during the wash cycle:	<ul style="list-style-type: none"> – Not a fault – the programme sequence is optimised for the particular wash process. This may result in changes to the programme duration in the display field.
... is spun several times:	<ul style="list-style-type: none"> – Not a fault – unbalanced load detection system adjusts imbalance.
... odours form in the washing machine:	<ul style="list-style-type: none"> – Run Cottons 90 °C programme without washing. To do this, use a little standard detergent.
... status display  flashes, foam may run out of the detergent drawer:	<ul style="list-style-type: none"> – Too much detergent used? Mix 1 tablespoon of softener with ½ litre of water and pour into manual dispenser /  (not for outdoor, sports and down-filled textiles!). – Reduce detergent dosage for the next wash cycle. Reduce basic dosage. → <i>Operating instructions, Page 12</i>
... detergent/fabric softener drips off the seal and collects on the glass or in the seal fold:	<ul style="list-style-type: none"> – Too much detergent/fabric softener in dispensers. Observe max mark in the dispensers.

What to do if ...

... loud noise, vibrations and “wandering” occur during the spin cycle:	<ul style="list-style-type: none"> – Appliance feet fixed? Secure appliance feet. → <i>Page 5</i> – Transportation protection devices removed? Remove transportation protection devices. → <i>Page 3</i>
... noises occur during spin and drain cycles:	<ul style="list-style-type: none"> – Clean the drain pump. → <i>Page 12</i>
... display panel/indicator lights do not function while the appliance is running:	<ul style="list-style-type: none"> – Energy saving mode active. → <i>Operating instructions, Page 1</i> – Power failure? If required, switch on/replace domestic fuse.
... the programme takes longer than usual:	<ul style="list-style-type: none"> – Not a fault – unbalanced load detection system adjusts imbalance by repeatedly distributing the washing. – Not a fault – foam detection system active – rinse cycles are switched on.
... detergent residue on the washing:	<ul style="list-style-type: none"> – Powder detergents occasionally contain water-insoluble residue. – Select Rinse programme or brush washing. – Use liquid detergent.
... in the reload status Start/Reload flashes very quickly and a signal sounds:	<ul style="list-style-type: none"> – Water level too high. Immediately close washing machine door. – Select Start/Reload to continue the programme.
<p>If a fault cannot be rectified by following the above instructions or by switching the machine off and on, or if a repair is required for a different reason:</p> <ul style="list-style-type: none"> – Set programme selector to Off and pull out the mains plug. – Turn off the tap and call customer service. → <i>Operating instructions, Page 13</i> 	

Information on the display panel depending on model

Door open?	Close the washing machine door properly; washing may be caught.
Tap closed?	<ul style="list-style-type: none"> – Turn on tap fully. – Supply hose kinked/jammed. – Clean filter. → <i>Page 12</i> – Water pressure too low.
Top up i-Dos1/i-Dos2	Level i-Dos1/i-Dos2 below minimum, top up. → <i>Operating instructions, Page 12</i>
i-Dos error Deactivate i-Dos	Set i-Dos1/i-Dos2 to OFF . → <i>Operating instructions, Page 12</i> , call customer service. Appliance can continue to be operated with manual dosage.
Drawer closed?	Push in detergent drawer correctly.
Pump blocked?	Filter blocked; clean detergent-solution pump. → <i>Page 12</i> Drainage hose/outlet pipe blocked; clean drainage hose on the siphon. → <i>Page 12</i>
Pause no reload; water level too high or temperature too high	Washing cannot be reloaded. Select Start/Reload to continue the programme.
Aqua-Stop activated	Water in the base pan, appliance leaking. Call customer service!
Other displays	Switch off appliance, wait 5 seconds and switch on again. If the display is indicated again, call customer service. → <i>Operating instructions, Page 13</i>

What to do if ...

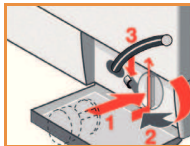
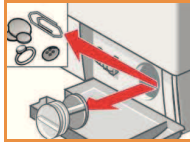
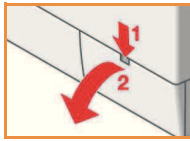


- Risk of scalding!
Allow detergent solution to cool down.

Drain pump blocked

Set programme selector to Off, pull out the mains plug.

1. Open and remove service flap.
2. Take the drainage hose out of the holder. Remove sealing cap, allow detergent solution to flow out. Put the closing cap back on the hose.
3. Carefully unscrew the pump cover (residual water).
4. Clean the interior, pump cover thread and pump housing (fan impeller in the detergent-solution pump must rotate).
5. Reinsert and screw on pump cover. Handle is upright. Insert the drain hose into the holder.
6. Insert and close service flap.

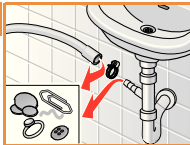


To prevent unused detergent from flowing into the outlet during the next wash:
Pour 1 litre of water into dispenser  and start the **Empty** programme.

Drainage hose on the siphon blocked

Set programme selector to **Off**, pull out the mains plug.

1. Loosen hose clip, carefully remove drainage hose (residual water).
2. Clean drainage hose and siphon spigot.
3. Re-attach drainage hose and secure connection point with hose clip.



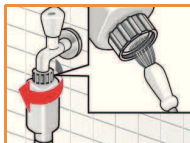
Filters blocked in water inlet hose



Risk of electric shock!
Do not immerse Aqua-Stop safety device in water (contains electric valve).

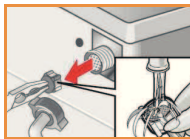
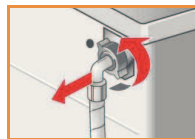
First, release water pressure in the supply hose:

1. Turn off the tap!
2. Select any programme (except **Spin/Empty**).
3. Select **Start/Reload**. Leave programme for approx. 40 seconds.
4. Set programme selector to **Off**. Pull out the mains plug!
5. Clean the filters:
Disconnect the hose from the water tap.
Clean filter with small brush.



and/or for standard and Aqua-Secure models:
remove hose from the rear of the appliance.
Take out filter with pliers and clean.

6. Connect the hose and check for leaks.



Emergency release

e.g. if power failure occurs



- Risk of scalding!
Allow detergent solution to cool down.
Close the mains water tap.



The programme continues running when the power supply is restored. If the washing is still to be removed, the door can be opened as described below:

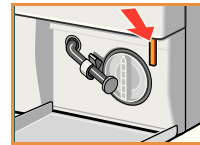


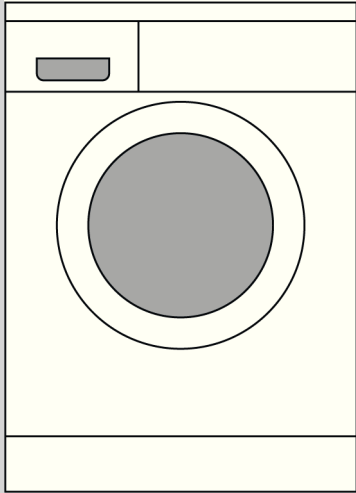
Risk of scalding!

Wash liquor and washing may be hot. If required, leave to cool down.
Do not reach into the drum in case it is still rotating.
Do not open the door if you can still see water through the glass.



1. Set programme selector to **Off**, pull out the mains plug.
2. Drain detergent solution. → Page 12
3. Pull down emergency release (→ arrow) with a tool and release.
4. Door can then be opened.





Washing machine with Intelligent Dosage System

Installation/ Maintenance instructions What to do if ... en

Contents

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Read these instructions before switching on the washing machine!
Also follow the separate operating instructions.
Retain all documents for subsequent use or for the next owner.