

Bosch Reviews Promotion

You could win your choice of a Bosch Rechargeable vacuum cleaner Unlimited 7 White (BCS711WAU) valued at \$549 or, a Bosch 6 piece Cookware Set valued at \$599 (HEZ9SE060), each month.

Valid from: 1 December 2023 to 30 November 2024.

This promotion is a game of chance.

Conditions of Participation and Entry

1. Below are the Promotion Conditions (**Conditions**) for the Bosch Reviews Promotion (**Promotion**) including eligibility, age limits, exclusions, how to enter the Promotion and the Prize(s) to be won. **2.** Participation in this Promotion constitutes acceptance of these Conditions. **3. Promoter** means BSH Home Appliances Pty Ltd (ABN 22 109 198 405) of 1555 Centre Road, Clayton VIC 3168. **4. Eligibility:** entry is only open to Australian residents, with a residential address in Australia, aged 18 years or over at the date of entry, who have previously purchased an Eligible Product (as defined below) (**Eligible Entrant**). The Promotion is not open to employees of the Promoter and their immediate families (or their associated agencies) unless the Eligible Appliances are purchased from a Bosch authorised reseller in Australia, in accordance with these Conditions. **5. Promotion Period** means the period commencing 1 December 2023 until 30 November 2024. **6.** Entries received after the Promotion Period will not enter the Promotion. **7. Entry:** To enter, Eligible Entrants must, during the Promotion Period: **(a)** visit www.bosch-home.com.au/experience-bosch/reviews; **(b)** write and submit an original Eligible Product review for the Eligible Product that they own and use at home; and **(c)** select 'yes' to take part in the Promotion and input all requested details. **8.** This Promotion is offered equally to Eligible Entrants irrespective of whether reviews are complimentary, critical, positive, or negative. **9. Eligible Product** means any Bosch home appliance product purchased from the Bosch Online Shop (www.bosch-home.com.au/shop) or an authorised Bosch reseller in Australia, that is currently listed on the Bosch Home Appliances website (www.bosch-home.com.au), during the Promotion Period, excluding Ineligible Purchases. **Ineligible Purchases** means hire purchase or rental agreements. **10.** To leave a review, Eligible Entrants must comply with the Terms of Use for Customer Assessments and Reviews which can be found online at www.bosch-home.com.au/metapages/terms-and-conditions-of-review, and with the Bazaarvoice Authenticity Reviews Policy available at www.bazaarvoice.com/legal/authenticity-policy. If a review does not comply with the above, it may be ineligible to participate in the Promotion. **11. Draws:** there will be a total of twelve draws conducted for this Promotion. Entries close for each draw at 11:59pm AEDST / AEST on the Entries Close dates specified in the table below. All draws will take place at Zinc Group, Level 4, 48 Chippen Street, Chippendale NSW 2008 at 11:00am AEDST / AEST on the Draw Dates specified in the table below. The first valid entry drawn on each Draw Date will be the monthly winner. Entries in each draw will NOT be entered into subsequent draws. Winners will be notified via e-mail within two business days of the Draw Date and their names will be published at www.bosch-home.com.au/promotions on the Winner Announcement Dates specified in the table below.

Draw	Entries Open	Entries Close	Draw date	Winner Announcement Date
1	01/12/2023	31/12/2023	09/01/2024	10/01/2024
2	01/01/2024	31/01/2024	06/02/2024	07/02/2024
3	01/02/2024	29/02/2024	06/03/2024	07/03/2024
4	01/03/2024	31/03/2024	9/04/2024	10/04/2024
5	01/04/2024	30/04/2024	07/05/2024	08/05/2024
6	01/05/2024	31/05/2024	11/06/2024	12/06/2024
7	01/06/2024	30/06/2024	09/07/2024	10/07/2024
8	01/07/2024	31/07/2024	06/08/2024	07/08/2024
9	01/08/2024	31/08/2024	10/09/2024	11/09/2024
10	01/09/2024	30/09/2024	08/10/2024	09/10/2024
11	01/10/2024	31/10/2024	12/11/2024	13/11/2024
12	01/11/2024	30/11/2024	10/12/2024	11/12/2024

12. If a winning entry is deemed not to comply with these Conditions, the entry will be discarded and a new winner will be determined by re-drawing valid entries. **13. Prize:** winners will receive their choice of a Bosch Rechargeable vacuum cleaner Unlimited 7 White (BCS711WAU) valued at \$549 or, a Bosch 6 piece Cookware Set valued at \$599 (HEZ9SE060) (**Prize**). **14.** Winners will be required to follow the instructions provided by the Promoter and provide personal details to facilitate the delivery of the Prize. Winners must allow up to 28 business days from the date they provide the requested details to receive the Prize. **15.** Any other elements of the Prize including all other ancillary costs incurred as a result of taking the Prize, unless specified as included, are not included and remain the responsibility of the winner (as applicable). **16.** Prizes (or any element of a Prize), are not transferrable, assignable or, exchangeable and cannot be taken as cash, cheque or electronic transfer. **17.** The Promoter accepts no responsibility for any variation in the value of the relevant Prize. **18.** If the Prize (or element of the Prize) is unavailable, for whatever reason, the Promoter, in its sole discretion, reserves the right to substitute the Prize (or that part of the Prize) with a prize of equal or greater value and / or specification, subject to any written directions from a regulatory authority. **19.** It is a condition of accepting the Prize that the winner must comply with all the conditions of use of the Prize and Prize supplier's requirements. The Prize must be taken as stated and no compensation will be payable if the winner is unable to use the Prize as stated. **20.** Subject to the unclaimed Prize draw clause, if for any reason a winner does not take / redeem a Prize (or an element of the Prize) by the time stipulated by the Promoter, then the Prize (or that element of the Prize) will be forfeited with no compensation or other prize payable in lieu. **21. Unclaimed Prizes:** winners will have three months from the applicable Winner Announcement Date to claim the Prize. If, despite reasonable attempts, the Promoter is unable to contact the winner (as applicable) three months after the Winner Announcement Date, then the Prize (or that element of the Prize) will be forfeited with no compensation or other prize payable in lieu. **22.** A draw for any unclaimed Prizes will take place on 25 February 2025 at the same time and place as the original draws, subject to any directions from a regulatory authority. Winners, if any, will be notified via e-mail and their names will be published at <https://www.bosch-home.com.au/promotions> from 3 March 2025. **23. Receipt of Entries:** entries are deemed to be received by the Promoter at the time the Promoter receives the Eligible Entrant's entry in accordance with Condition 7 and not at the time of transmission or completion by the Eligible Entrant. **24.** Multiple entries permitted, subject to the following: **(a)** only one entry per Eligible Product; and **(b)** each entry must be submitted separately and in accordance with these Conditions.

25. Entries must include all requested contact details. **26.** The Promoter does not accept any responsibility for late, lost or, misdirected entries for this Promotion. **27.** If there is a dispute as to the identity of an Eligible Entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the Eligible Entrant. **28.** Any cost associated with accessing the Promotional website is the Eligible Entrant's responsibility and is dependent on the internet service provider used. **29. Decisions:** the Promoter's decision on all matters pertaining to the Promotion are final and binding and no correspondence will be entered into, except as otherwise stated in these Conditions (if at all). **30. Verification:** the Promoter reserves the right, at any time, to verify the validity of entries and Eligible Entrants (including an Eligible Entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Conditions, tampered with the entry process or, engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved. **31.** Incomplete or indecipherable entries will be deemed invalid. **32. Implied Guarantees:** nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia (**Non-Excludable Guarantees**). **33. Liability:** except for any liability that cannot by law be excluded by law, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion including: **(a)** any technical difficulties or equipment malfunction (whether or not under the Promoter's control); **(b)** any theft, unauthorised access or third party interference; **(c)** any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; **(d)** any variation in prize value to that stated in these Conditions; **(e)** any tax liability incurred by a winner or entrant; or **(f)** use of a Prize. **34.** The Promoter and its agencies and companies associated with the Promotion will not be liable for any damage in transit of any Prize. **35. Modifications:** if this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: **(a)** to disqualify any Eligible Entrant; or **(b)** subject to any written directions from a regulatory authority (if any), to modify, suspend, terminate or cancel the Promotion, as appropriate. **36. Own Work:** all Eligible Entrants must submit only their own original entry / answers, which must not have been previously published in any forum worldwide. Entries that are found to have been derived from the works of a third party will be considered invalid and, if awarded a Prize, that Prize must be returned to the Promoter. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these Conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion. The Promoter's legal rights to recover damages or other compensation are reserved. **37. Consent:** Eligible Entrants consent to the Promoter using the entrant's submission, name, likeness, image and / or voice in the event they are a winner (including photograph, film and / or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and / or supplied by the Promoter or the associated entities. **38. Privacy:** The Promoter collects personal information (**PI**) in order to conduct the Promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, Prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at www.bosch-home.com.au (follow the 'Privacy' link) or by calling BSH Home Appliances Customer Service on 1300 369 744. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for Promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the Eligible Entrant. The Privacy Policy also contains information about how Eligible Entrants may opt out, access, update or correct their PI, how Eligible Entrants may complain about a breach of the Australian Privacy Principles or any other applicable laws and how those complaints will be dealt with. Unless otherwise indicated by the Promoter, the Promoter may disclose PI to entities outside of Australia (for a list of the countries, see the Promoter's Privacy Policy). **39. Modifications:** If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorized intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: **(a)** to disqualify any recipient; or **(b)** subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate. **40. Other:** Part or all of any provision of these Conditions that is illegal or unenforceable may be severed from these Conditions and the remaining provisions will continue in force. **41.** Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. **42.** These Conditions will be governed by and construed in accordance with the laws in force in Victoria, Australia.

ACT Permit TP23/ 02389, SA PermitT23/ 1833

© 2024 BSH Home Appliances Pty Ltd. KRD 03/24 BH6366BCP.

Updated 07/03/2024.